

**IGEL OS Reference Manual** 



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### What is new in 11.02?

The release notes for the latest release of IGEL OS 11.02 can be found on our download server under Software Downloads<sup>1</sup> as well as in the Knowledge Base at Notes for Release 11.02.150.

### Timed Command (Cron Replacement)

You can define one or more commands which are executed at a defined time; the configuration is similar to that of a cron job. For more information, see Creating a Timed Command (Cron Replacement).

### Custom Boot Commands Are Still Active after Factory Reset

You can manually delete custom boot commands which are still active after a factory reset. For more information, see Custom Boot Commands Are Still Active after Factory Reset.

#### Switch for the Wi-Fi Connection

You can now turn Wi-Fi off or on from the system tray; see Switch for the Wi-Fi Connection (see page 600).

# Network Connection Icons Visible When Screen Is Locked or Login Dialog Is Displayed

The network connection icons are now displayed even in the login dialog or on the locked screen; see Taskbar (see page 567).

#### **RDS Collection**

Added a field to connect to a Remote Desktop Services (RDS) collection in RDP server settings (see page 133).

### New Login Methods for ThinLinc Sessions

New login methods have been added for ThinLinc sessions; see Login (see page 309) under ThinLinc sessions.

# Login with IGEL Smartcard When Desktop Is Not Locked

Sessions stored on an IGEL smartcard can be started even when the desktop is not locked; see **Enable IGEL smartcard without locking desktop** under IGEL Smartcard (see page 691).

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<sup>1</sup> https://www.igel.com/wp-content/uploads/2019/09/lxos\_11.02.150.txt



The Possibility to Open Links in New Browser Tabs Has Been Re-Enabled To specify how links to new pages are to be opened, see Tabs (see page 339).

### **SMB Network Printer**

It is now possible to use SMB network printer, see Printers (see page 654) and Settings to Be Configured for Each Printer Port Type (see page 656).

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# **IGEL Workspace Edition**

IGEL devices comprise the latest hardware and an embedded operating system based on IGEL Linux.

The firmware included with every IGEL Workspace product is multifunctional and contains a wide range of protocols allowing access to server-based services.

Management software: Universal Management Suite

For optimum management of your IGEL devices, the IGEL Universal Management Suite (UMS) is available on our download page<sup>2</sup>.



(i) With the IGEL Universal Management Suite, you can configure devices in the same way as in the devices' local setup.

- Supported Formats and Codecs (see page 6)
- IGEL Devices Supported by IGEL OS 11 (see page 7)

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<sup>2</sup> https://www.igel.com/software-downloads/igel-universal-management-suite/



# **Supported Formats and Codecs**

As supplied, IGEL OS 11 supports the following multimedia formats and codecs:

- Ogg/Vorbis
- Ogg/Theora
- WAV
- FLAC
- Multimedia Codec Pack (MMCP); enabled by the Workspace Edition, see IGEL Softwarelizenzen Übersicht

The MMCP includes the following codecs:

Supported Formats	Supported Codecs
AVI	MP3
MPEG	AAC
ASF (restricted under Linux)	WMA stereo
WMA	WMV 7/8/9
WMV (restricted under Linux)	MPEG 1/2
MP3	MPEG4
OGG	H.264

(i) AC3 is not licensed.

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### IGEL Devices Supported by IGEL OS 11

#### Core Requirements for IGEL OS 11

- CPU with 64-bit support
- CPU speed: ≥ 1 GHz
- Memory (RAM): ≥ 2 GB
  - (i) RAM size higher than 2 GB is recommended if you use any of the following:
    - Unified Communications optimizations (uses a client-side media engine)
    - High-resolution graphics output
       For details on the supported graphics-related characteristics of IGEL devices, see Graphics on IGEL Devices or, for older devices, Graphics on Legacy IGEL Devices.
    - More than two monitors
- Storage: 2 GB minimum; ≥ 4 GB recommended
  - Storage Requirements for IGEL OS 11.04 or Higher

IGEL OS 11.04.100 or higher requires at least 2.4 GB storage if the full feature set is applied. Thus, the feature set must be modified accordingly; for more information, see Error: "Not enough space on local drive" when Updating to IGEL OS 11.04 or Higher.

### IGEL Devices Supported by IGEL OS 11

#### IGEL UD (Universal Desktop)

Product Line	Device Type	Hardware ID	64 Bit	Memory (RAM)	Storage	HW Video Acceleration
UD2	D220	40	Yes	2 GB	4 GB	Yes
UD2	M250C	50	Yes	2 GB	4 GB	Yes
UD2	M250C	51 / 52*** (see page 8)	Yes	2 or 4 GB	8 GB	Yes
UD3* (see page 8)	M340C	50	Yes	2 GB	4 GB	Yes
UD3	M340C	51	Yes	2 GB	4 GB	Yes
UD3	M350C	60	Yes	4 GB	8 GB	Yes

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Product Line	Device Type	Hardware ID	64 Bit	Memory (RAM)	Storage	HW Video Acceleration
UD5* (see page 8)	H830C	50	Yes	2 GB	4 GB	Yes
UD6	H830C	51	Yes	2 GB	4 GB	Yes
UD7	H850C	10	Yes	4 GB	4 GB	Yes
UD7** (see page 8)	H850C	11	Yes	4 GB	4 GB	Yes
UD7	H860C	20	Yes	8 GB	8 GB	Yes
UD9* (see page 8)	TC215B	40 / 41 (Touch)	Yes	2 GB	4 GB	Yes

<sup>\*</sup> IGEL UD3-LX 50 and UD5-LX 50 are officially supported up to IGEL OS 11.05, incl. private builds. IGEL UD9-LX 40 / 41 (Touch) devices are officially supported up to IGEL OS 11.07.910.

#### **IGEL** Zero



### (i) Note on IZ Devices

The IZ devices listed below can be upgraded to IGEL OS 11. To upgrade your IZ devices to IGEL OS 11, please contact your IGEL sales representative. See also https://www.igel.com/os11migration/.

Product Line	Device Type	Hardware ID	64 Bit	Memory (RAM)	Storage	UEFI Secure Boot Support	HW Video Acceleration
IZ2	D220	40	Yes	2 GB	4 GB	Yes	Yes
IZ3	M340C	50	Yes	2 GB	4 GB	Yes	Yes
IZ3	M340C	51	Yes	2 GB	4 GB	Yes	Yes

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<sup>\*\*</sup> As of December 2019, IGEL UD7 model H850C is equipped with the AMD Secure Processor; for further information, see UD7 Model H850C.

<sup>\*\*\*</sup> IGEL UD2-LX 52 is supported with IGEL OS 11.06.140 and later.



### **Bluetooth Assistant**

A Bluetooth Assistant starts before the actual Setup Assistant. This tests whether a USB mouse and/or a USB keyboard are available. If not, it searches for unconnected Bluetooth devices and helps you connect them.

The assistant starts with a window in which a timeout expires for a few seconds. During this time you can still cancel the wizard.

On the following setup pages you can make settings related to Bluetooth:

#### **Bluetooth Tool:**

Path: Accessories > Bluetooth Tool (see page 493)

Here you define the start options for the **Bluetooth Tool** session.

#### **USB Access Control:**

Path: Devices > USB Access Control (see page 678)

If you have USB access control enabled, you should make sure that you explicitly allow the connection to your Bluetooth devices via a class rule or device rule.

#### Bluetooth

Path: Devices > Bluetooth (see page 677)

Bluetooth must be activated here so that you can work with Bluetooth devices.

If you activate **Tray Icon**, you can start the Bluetooth tool via an icon in the system bar.

i If you want to disable the Bluetooth Assistant in general, put the file .igel\_skip\_bt-autopairing in the directory /wfs/user/ The assistant will be skipped.

For more information about enabling Bluetooth services, see Bluetooth (see page 677).

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# **Setup Assistant for IGEL OS**

When you start an unconfigured device, you will be welcomed by the Setup Assistant for IGEL OS. This assistant takes you through the most important initial configuration steps.

- The Setup Assistant starts automatically after booting IGEL OS if all the following requirements are met:
  - The device is not yet configured.
  - No IP address for the Universal Management Suite (UMS) was transferred using the DHCP option 224.
  - No UMS can be accessed under the DNS name igelrmserver.

#### **Buttons**

#### Next

Go to the next configuration step.

#### Back

Go back to the previous step.

#### Cancel

Exit the setup assistant without saving changes to the configuration. Changes to the time and date will however remain effective.

#### Skip

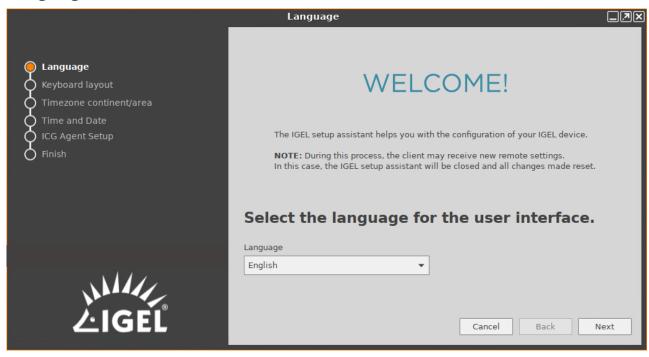
This button is shown if the current configuration step can be omitted. If you click on **Skip**, nothing will change during the configuration step. If the configuration is edited, the button will switch to Next.

(i) Instead of clicking **Skip**, the **ESC** key can also be clicked to skip this configuration step.

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### Language



Here you can select the language for the user interface

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# **Keyboard Layout**

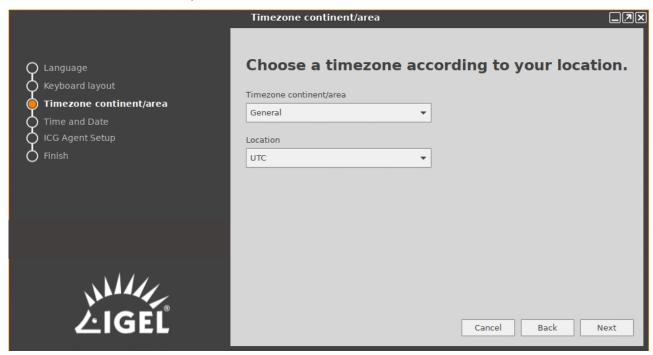


Select the keyboard layout. The selected layout applies for all parts of the system including emulations, window sessions and X11 applications.

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### Time Zone Continent/Area



### Timezone continent/area

Select the continent/area for your location.

Possible values:

- Europe\*
   Under Location, you can select a GMT time zone.
- Africa... Pacific:
   Under Location, you can select a city for the selected continent/area.

#### Location

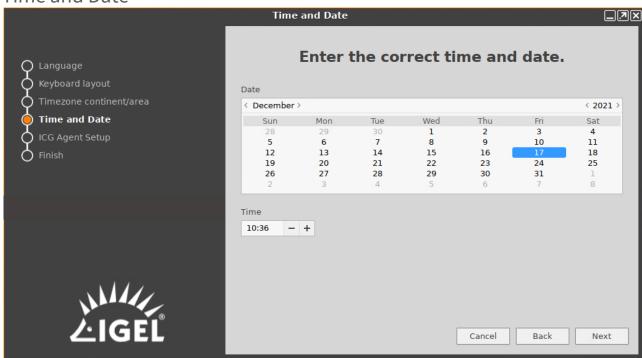
Select your location or time zone.

(i) Location: Summer time adjustment is taken into account here. Example: If you select "Berlin", the device will switch between summer time and normal time in accordance with the German adjustment rules. Time zone: The GMT time zones specify by how many hours the time zone for a particular location differs from the Greenwich time zone. The preceding symbol is used in accordance with the POSIX format. Examples: For New York City, select "GMT+5" which means "5 hours west of Greenwich". For Moscow, select "GMT-3" which means "3 hours east of Greenwich".

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### Time and Date



#### Date

Select the current date.

#### Time

Set the current local time.

#### Next

Sets the system clock according to what is entered above.

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### Mobile Broadband

#### Basic mode\*

#### Country

The country of your provider.

#### Provider

Provider (the possible options depend on what you choose for **Country**).

#### APN/Plan

APN/Plan (the possible options depend on what you select for **Provider**).

For more configuration options, click the **Expert Mode** button.

### Expert mode

#### Enabled\*

Determines if the settings made in the expert mode are used.

#### APN

APN (Access Point Name) for your network connection. If you do not know the APN, ask your mobile communications operator for it.

#### Network ID

Network ID for your network connection. If you do not know the network ID, ask your mobile communications operator for it.

#### Number

Access number for your network connection. If you do not know the access number, ask your mobile communications operator for it.

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#### User name

User name for your network connection. If you do not know the user name, ask your mobile communications operator for it.

#### **Password**

Password for your network connection. If you do not know the password, ask your mobile communications operator for it.

#### PIN

PIN for the SIM card used.

#### Wireless

This configuration step is available if a WLAN adapter was found when starting the device. The device will search for available WLAN access points as soon as the configuration step is opened. The WLAN access points found will be listed. You can then connect to your desired WLAN access point.

- if you carry out the WLAN configuration and exit the Setup Assistant by selecting **Finish**, the connection will be saved and WLAN will be permanently enabled. If you skip this configuration step or cancel the configuration, WLAN will not be permanently enabled.

  If no Wifi adapter is found, please check if:
  - 1. There is a Hardware Switch on your device.
  - 2. There is a BIOS Setting that disables Wifi, if Ethernet is connected.
  - 3. There is a BIOS update for your Endpoint.

### Wireless regulatory domain

In the first selection menu, select the world region (example: **Europe**) in which you are situated and in the second one the country (example: **United Kingdom**).

: Searches again for WLAN access points.

Q: Opens a dialog which allows you to enter the WLAN name (SSID) of a hidden WLAN access point.

(i) If this SSID is used for an initial Enrollment, please be aware that this SSID might be stored on the local device until Factory Reset.

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(Name of a WLAN access point in the list): Click on your desired WLAN access point and enter your access data in the dialog.

Once the connection is established, the \$\int\$ symbol will be shown in the **Connected** column.

### Connectivity

This page is shown if for any reason no network connectivity is available.

Follow the instructions on the screen.

### Activate Your IGEL OS in the Setup Assistant

In this step, you select the method for licensing your IGEL OS endpoint device. If the device has no license yet, the following options are available:

- Install license via UMS/ICG
- · Manual license deployment
- · Register for demo license

If the device already has a license, the following options are available:

 Keep using the current license You can continue with Next.

Manual license update

The procedure is the same as that for **Manual license deployment**.

The options are described in detail further below.

### Install License via UMS/ICG

The device will request a license from the UMS. If the device is outside the company network, the IGEL Cloud Gateway (ICG) will be used for connecting the device to the UMS. In this case, ICG access must be set up; see below Cloud Gateway Agent Setup.

### Manual License Deployment

You can deploy a license via HTTP download from a specific URL, via FTP, or from a USB memory stick.

To deploy a license from a URL:

- 1. Enter the complete URL of the license file in the text field, including the protocol.
- 2. Click Install.

To deploy a license via FTP:



- 1. Click FTP.
- 2. Define the access data for you FTP server:
  - Host/Port

URL of the FTP server on which the license file is located

User

User for accessing the FTP server

Password

Password associated with the User

- 3. Click Browse.
- 4. In the dialog, go to the license file and select it.
- 5. Click Install.

To deploy a license from a USB memory stick.

- 1. Click File.
- 2. Connect the USB flash drive that contains the license to the device.
- 3. Under **Storage Device**, select the USB flash drive that contains the license.
- 4. Click Browse.
- 5. In the dialog, go to the license file, select it and click **Open**.
- 6. Click Install.

### Register for Demo License

With this evaluation license, all features of IGEL OS 11 are available for a fixed period. This period starts when the device has received the demo license.

- (i) For a demo license, you must accept the EULA to continue with setting up and using your device.
  - 1. Make your choice as required and fill in all fields.
  - 2. Activate the checkbox near I agree to the terms + conditions and privacy policy.
  - 3. Click ACTIVATE YOUR OS 11.

Your device fetches a demo license from IGEL.

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### **Troubleshooting: Proxy Configuration**

If you get an error at this stage of the wizard, you may need to configure a proxy.

- 1. Click **Proxy configuration** in the upper right of the wizard to get to the proxy configuration dialog.
- 2. Edit the proxy settings as required:
  - Use proxy server
     Activate this if a proxy is required.
  - HTTP Proxy
     Address of the HTTP proxy
  - Port
     Port of the HTTP proxy
  - SSL Proxy
     Address of the SSL proxy
  - Port
     Port of the SSL Proxy
  - SOCKS Host Address of the SOCKS Host
  - Port
     Port of the SOCKS host



- User name
   User name for authentication
- Password

Password for authentication



**User name** and **Password** are the credentials for all proxy types configurable here (HTTP, SSL and SOCKS).

# Cloud Gateway Agent Setup



If your system administrator has given you access data for IGEL Cloud Gateway, you can connect the device to the gateway here.

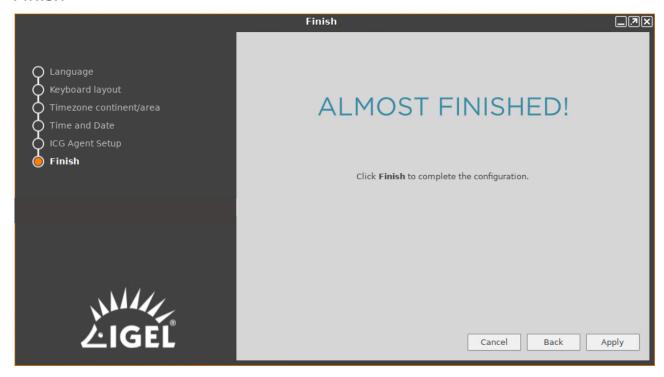
You will find instructions for this under Using ICG Agent Setup (see page 531).

Otherwise, do not touch this page and click on **Skip** or **Next**.

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### Finish



Saves all settings and closes the Setup Assistant. If you have changed the language, the desktop GUI X11 graphics system will restart; the screen will go black for a short time. If you have a UD Pocket Demo, a restart is required to finish the activation.

\*IGEL OS system default

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### **Boot Procedure**

The quick installation procedure is complete.

Restart the system in order to start the boot procedure.

- Boot Menu (see page 23)
- Network Integration (see page 30)
- X-Server (see page 31)

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#### **Boot Menu**

During the boot procedure, a boot menu is available on request. Via this menu, you can access system parameters or reset the device to the factory defaults if the device is configured incorrectly or you experience problems when booting.

During the boot procedure, press the [Esc] key repeatedly in rapid succession in the second stage loader when the "loading kernel" message is shown on the screen.

A menu with four boot options as well as an option for resetting the device to the default factory settings will appear:

- Quiet boot: Normal start (default)
- Verbose boot: Start with system messages and an interactive root shell
- Emergency boot (setup only): Setup only
- Failsafe boot with CRC check: Start with an integrity check of the operating system
- Reset to factory defaults: Reset the client to factory defaults
- Custom boot command: Boot with configurable command line options

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# **Quiet Boot**

**Quiet boot** is the default boot mode. In this mode, all kernel messages are disabled and the graphical user interface is started.

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#### Verbose Boot

Unlike in **Quiet boot** mode, the boot messages are shown in **Verbose boot** mode. The boot procedure also pauses before the graphics system and the user session start.

This gives you an opportunity to open a root shell and interactively execute debugging commands (such as if config etc.).



Use the root shell only if you have adequate knowledge of Linux or if you are instructed to do so by the IGEL Helpdesk and are given appropriate guidance. Incorrect use can destroy the operating system.

#### Proceed as follows:

- 1. Select **Verbose boot** from the boot menu.
- 2. Wait until the boot messages stop at Reached target IGEL Network Online.
- 3. Open a virtual console with the key combination [Ctrl]+ [Alt]+ [F11] or [Ctrl]+ [Alt]+ [F12].
- 4. Log in by pressing [Return ] and enter the root password if necessary.
- 5. Go through the desired individual commands.
- 6. Now enter the following command to continue the normal boot procedure:

systemctl default

The graphical user session will start.



### **Emergency Boot**

During an **Emergency Boot**, the device is started without network drivers and with a resolution of 640 x 480 - 60 Hz. The setup is then opened directly.

This option is useful if, for example, you have selected an excessively high screen resolution or a wrong mouse type and these settings can no longer be changed in the normal setup.

Close the setup window to shut down the system or restart it. Unlike with a reset, the setup will open with the actual settings.

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### Failsafe Boot - CRC Check

During a **Failsafe boot**, a check of the file system is carried out first. The device then starts in **Verbose mode**.

This option is helpful if you no longer have a bootable system after a firmware update. The **Failsafe boot** checks where the problem is. If need be, an old version will be booted and you will need to repeat the firmware update.

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### Reset to Factory Defaults

- If you select **Reset to factory defaults**, all personal settings on the device (including your password and the sessions you have configured) will be lost.
- ✓ You can also reset your device to factory defaults in the UMS Console under Devices > Other commands
   > Reset to Factory Defaults, see Devices.
- (i) A warning message will appear on the screen before the procedure is carried out. If the device is protected by an administrator password, you will be prompted to enter this password.

#### Do You Know the Password?

- 1. Confirm the warning message.
- 2. Enter the password. You have three attempts.

#### Do You Not Know the Password?

- 1. Confirm the warning message.
- 2. When you are prompted to enter the password, press the Enter key three times.
- Press [c]. The Terminal Key will appear.
- 4. Contact us using license@igel.com<sup>3</sup>.
- 5. Enter the Terminal Key that is shown, the firmware version, and your contact details. IGEL will send you a so-called Reset to Factory Defaults Key that is specific for your device. To ensure that the process is as straightforward and yet as secure as possible, each key is valid for just one device.
  - See also Resetting a Device with Unknown Administrator Password.

3 mailto:license@igel.com

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#### **Custom Boot Command**

If you select **Custom boot command**, preconfigured options will be placed on the kernel command line. This allows you for example to investigate and rectify problems with specific hardware components.



The Custom boot command is merely a temporary solution – it is not an everyday booting method. It must therefore be selected manually in the boot menu.

To configure the options for the Custom boot command, proceed as follows:

- 1. Open a local terminal and log in as root.
- 2. Enter the following command to bring up the current options:
  - bootreg get /dev/igfdisk boot\_cmd
- 3. Save your desired options with the following command:
   bootreg set /dev/igfdisk boot\_cmd "<Your Options>"
- 4. Check the options that you have entered:
  - bootreg get /dev/igfdisk boot\_cmd

(i) If you would like to delete options for the Custom boot command, leave an empty string of characters in their place: bootreg set /dev/igfdisk boot\_cmd ""

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# **Network Integration**

Once the kernel has been loaded, the network can be configured.

There are three possible ways of integrating the terminal into the network environment.

Depending on the terminal settings, choose between

- · DHCP,
- BOOTP,
- manually configured IP address.
  - The network interface can be stopped and restarted on the Linux Console (accessible via [Ctrl]+[Alt]+[F11]) with this command: /etc/init.d/network stop /etc/init.d/network start

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### X-Server

The final step in the boot procedure involves starting the **X-Server** and the local **windowmanager**.



# The IGEL OS Desktop

You can operate the device via the taskbar and the IGEL menu.



The following items can be found in the taskbar at the bottom of the screen:



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			Symbol for sessions: Launches a session.
3	Window bar		
		Window buttons	Allows you to switch between open windows.
4	System tray	'	
		<b>(b)</b>	CPU power plan: Changes the power saving settings.
		<b>→</b>	Volume control
		<b>A</b>	Allows you to remove a USB stick safely
		11	Local network connection
		09:14	Time / date

The *IGEL* menu offers the following areas and functions:

- **Sessions**: Allows you to launch sessions
- **System**: Allows you to launch system programs
- **About**: Shows all relevant system information
- Search window: Allows you to find sessions and functions in the start menu
- Allows you to shut down the device
- Allows you to restart the device
- Application Launcher (see page 35)
- Sessions (see page 37)

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- System (see page 38)
- License (see page 39)
- About Window (see page 40)
- Restart and Shutdown (see page 41)

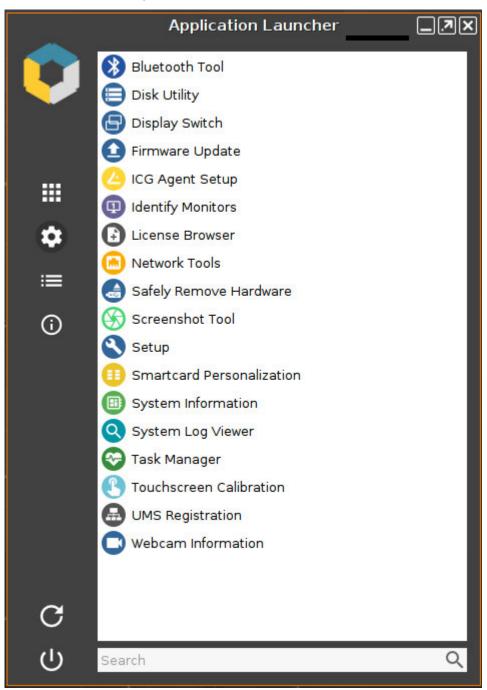
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# **Application Launcher**

To launch the **Application Launcher**, proceed as follows:

Click on in the Quick Start Panel or in the start menu.



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The sub-areas of the Launcher provide access to:

<b>    </b>	Listing of the sessions (see page 37) that have been set up
<b>‡</b>	Listing of the most important tools (see page 38)
≔	License declarations (see page 39) for the components used
(1)	The About Window (see page 40) with information about the system
C	Restart
0	Shut down
Q	Search field for fast access to the components

You will find information regarding the configuration under Application Launcher (see page 444).

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# Sessions

All sessions created are shown in a list of applications if they are enabled for the main session page.

To open an application, double-click on it or click on **Run**.

Alternatively, you can launch sessions via icons on the desktop, in the quick launch bar or from the Start menu and context menu.

Applications can also be launched automatically and a key combination (hotkey) can be defined. It is also possible, to build a file structure for the sessions in the application launcher. Therefor, in the setup page **Desktop Integration** of the relevant application you have to define a folder in the application launcher.

(i) The available options for launching a session can be defined under **Desktop Integration** in the session configuration.

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# System

Under **System**, you can execute various tools including the firmware updating tool with the pre-set update information.

The following tools are available:

- **Identify Monitors**: Shows the screen's number and manufacturer details.
- **Screenshot Tool**: Takes photos of the screen content.
- Bluetooth Tool: Starts the Bluetooth tool.
- **Firmware Update**: Carries out the update with the settings made during the setup.
- Savely Remove Hardware: Removes external storage devices without a risk of losing data.
- **Disk Utility**: Shows information regarding connected USB drives.
- **Network Tools**: Provides detailed information on the network connection and offers a number of problem analysis tools such as ping or traceroute.
- **Setup**: Launches the IGEL Setup.
- **System Information**: Shows information regarding hardware, the network and connected devices.
- System Log Viewer: Shows system log files "live" and allows you to add your own logs.
- Task Manager: Manages all processes.
- Touchscreen Calibration: Allows a connected touchscreen monitor to be calibrated.
- **UMS Registration**: Logs the device on to a UMS server (access data for the server are required).
- **Webcam Information**: Shows data relating to a connected webcam and allows the camera to be tested.

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# License



- The licenses for the components used in the UD system
- Information on the provision of source code, e.g. under GPL

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## **About Window**

In the **About** window, accessible via the licon, you will find the following data:

- **Product**: Information regarding the installed firmware
  - Copyright
  - Firmware Release Date
  - Firmware Version
  - Product ID
  - Product Name
  - Website
- License Information: Expiration dates of available licenses
- Network: Computer name, hardware address, and IP address of the device
  - Local Name
  - Default Gateway (only with valid network connection)
  - DNS Server (only with valid network connection)
  - Universal Management Suite
- Interface [number name]:
  - Description
  - Hardware Address
  - IP Address
  - (i) If the network status changes, the details will automatically be updated. To force an update, click on .
- · Hardware:
  - Boot Mode
  - CPU Model
  - Device Type
  - Flash Size
  - Graphic Chipset
  - · Memory Size
  - Total Operating Time
  - Unit ID (equal to MAC address (UD, UDC) or serial number (UD Pocket))
- Licensed Features: List with all firmware features for which a license is available
  - i You can copy individual entries via the context menu (right mouse button).

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# Restart and Shutdown

Within the **Application Launcher** you will find two buttons for rebooting or shutting down the device. Both actions can be disabled for the user and will then be available to the administrator only.

You can change the default action when shutting down the device using the button on the screen or the on/off button on the device itself in the setup under **System > Power Options > Shutdown**.

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# Setup

With the help of the setup, you can change the system configuration and session settings.

(i) Any changes you have made in the UMS take precedence and may no longer be able to be changed. A lock symbol before a setting indicates that it cannot be changed.

- Starting the Setup (see page 43)
- End the Setup (see page 44)
- Setup Areas (see page 45)
- Quick Setup (see page 46)
- Setup Search (see page 47)



# Starting the Setup

You can open the setup in the following ways:

- Double-click in the **Application Launcher**
- or click on **Run**.
- Double-click on the desktop (if available based on the settings).
- Select Setup in the desktop context menu (if available based on the settings).
- Select **System** > **Setup** in the start menu.
- Click on in the Quick Start Panel.
- Launch the setup using the keyboard command [Ctrl]+[Alt]+[s], or in the Appliance Mode using [Ctrl]+[Alt]+[F2].

(i) You can configure how the setup can be launched under **Accessories**. The options described above as well as combinations thereof are available.

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# End the Setup

In order to end the setup again, you have the following options:

- Click on **Apply** if you have finished configuring a setup area and would like to save your settings without closing the setup program.
- Click on **Cancel** if you have not made any changes and would like to abort the setup.
- Click on **OK** to save your changes and exit the setup.

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# Setup Areas

The setup application comprises the following main areas:

- **Sessions**: Allows you to configure application sessions such as ICA, RDP, PowerTerm, browser and others
- Accessories: Allows you to configure various local tools setup pages for the local shell (*Terminal*), sound mixer, screen keyboard (for touchscreen monitors), options for the **Application Launcher** and the setup application itself.
- User Interface: Allows you to configure display settings, entry devices, hotkey commands etc.
- Network: Allows you to configure all network settings for LAN/WLAN interfaces and the dial-up connections
- **Devices:** Allows you to configure various devices
- **Security:** Allows you to set the administrator/user passwords and user authorizations etc.
- **System:** Allows you to set various basic system parameters including the date and time, information regarding the firmware update, remote management etc.
- Click on one of the areas to open up the relevant sub-structure.

The tree structure allows you to switch between the setup options.

Three navigation buttons are available. The buttons allow you to move back and forth between the setup pages you have visited or reach the next level up within the structure.

You will find a more detailed description of the individual setup options elsewhere. This is merely a brief overview.

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# **Quick Setup**

As administrator, you prepare the setup for the user. If you want to give the user the option of defining their own settings in certain areas of the setup, you can prepare a quick setup. A quick setup is a slimmed down version of the setup. It only displays areas the user is allowed to change.

To create a quick setup session, proceed as follows:

- 1. Enable the password for the administrator in IGEL Setup under **Security > Password.** 
  - (i) If users are to be allowed to edit parts of the setup only with a password, enable the password for the setup user too.
- 2. Under **Accessories** > Quick Settings (see page 429), define the name and options for calling up the quick setup.
- 3. Under **Accessories > Quick Settings >** Page Authorizations, (see page 432) enable those areas to which the user is to have access.
  - (i) You can set up a hotkey to start quick setup in appliance mode. Instructions for setting up the hotkey can be found under Quick Settings (see page 429).

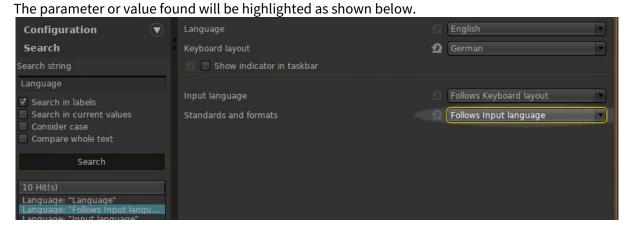
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# Setup Search

The **Search** function enables you to find parameter fields or parameter values within the setup.

- 1. To start a **search**, click on the button below the tree structure.
- 2. Enter the text to be searched for and the search details.
- 3. Select one of the hits.
- 4. Click on **Show result** and you will be taken to the relevant setup page.



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# **Sessions**

Menu path: Sessions > Sessions Summary

In this area, you will find an overview of all available sessions.

Add: Adds a session from the selection of available session types.

**Filter**: Filters sessions shown in the list according to the string of characters entered.

- Copy Session (see page 49)
- Global Session Options (see page 50)
- Citrix (see page 51)
- RDP Global (see page 104)
- RDP Session (see page 132)
- Remote Desktop Web Access (see page 148)
- Horizon Client Global (see page 162)
- Horizon Client Session (see page 186)
- Appliance Mode (see page 200)
- Evidian AuthMgr (see page 209)
- NoMachine NX Client (see page 221)
- X Sessions (see page 242)
- Parallels Client Global (see page 250)
- Parallels Client Session (see page 256)
- PowerTerm Selection (see page 270)
- PowerTerm Session (see page 271)
- IBM iAccess Client (see page 275)
- ThinLinc Global (see page 298)
- ThinLinc Session (see page 305)
- SSH Session (see page 319)
- VNC Viewer Sessions (see page 327)
- Browser Global (see page 337)
- Browser Session (see page 364)
- Media Player Global (see page 371)
- Media Player Session (see page 376)
- VoIP Client (see page 384)
- Teradici PCoIP Session (see page 398)



# **Copy Session**

You can copy a session in the setup. The copy of the session has all the properties of the original session and is located in the same folder as the original session.

To copy a session, proceed as follows:

- In the setup, open the menu path Sessions > [Session Type] > [Session Type] Sessions.
   Example: Sessions > RDP > RDP Sessions
   The existing sessions are shown.
- 2. Highlight the session that you want to copy.
- 3. In the [Session Type] Sessions area, click . Alternative: Open the context menu of the session by right-click and select Copy.

  A copy of the session will be created.

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# **Global Session Options**

• 1 ... 120 seconds

Menu path: **Setup > Sessions > Global Session Options** 

•	<b>Network notification on session start</b> : If when launching sessions no network is available, a notification will be shown.
	✓ Network notification is enabled (default)
	□ Network notification is disabled
•	<b>Notification delay</b> : Time in seconds after which the notification is shown. (default: <u>15</u> )
	Possible values:
	• 1 120 seconds
•	Delay session start at boot time to apply new UMS settings: If new settings were made in the
	UMS, the device may receive them during the boot procedure.
	✓ The session start will be delayed until the settings have been transferred or the time limit has
	been exceeded.
•	<b>Timeout</b> : Delay in seconds. (default: <u>10</u> )
	Possible values:

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# Citrix

# Menu path: **Setup > Sessions > Citrix**

- Citrix Client Selection (see page 52)
- Citrix Global (see page 53)
- Citrix StoreFront (see page 84)
- Citrix Self-Service (see page 98)

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# Citrix Client Selection

Menu path: Setup > Sessions > Citrix > Citrix Client Selection

Select which of the installed Citrix client versions is to be used for Citrix sessions.

### **Citrix client version**

- <u>Default</u> (19.6.0)
- 13.5.0
- 13.10.0
- 19.6.0
  - (i) After changing the **Citrix client version**, check the settings under:
    - Citrix > Citrix StoreFront > Server
    - Citrix > Citrix StoreFront > Login

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# Citrix Global

### Menu path: Sessions > Citrix > Citrix Global

This section describes global Citrix settings which apply for all Citrix sessions. Most of these settings can be either carried over or overwritten in the individual sessions.



(i) Please note that a number of configuration options depend on the version of the Citrix Receiver selected.

If there are problems with the logging in to a Citrix Storefront session because of the expired password, see Login Failed because of the Expired AD Password.

- StoreFront Login (see page 54)
- Window (see page 57)
- Keyboard (see page 58)
- Mapping (see page 59)
- Firewall (see page 67)
- Options (see page 68)
- Native USB Redirection (see page 70)
- Fabulatech USB Redirection (see page 73)
- HDX Multimedia (see page 77)
- Codec (see page 78)
- Unified Communications (see page 80)

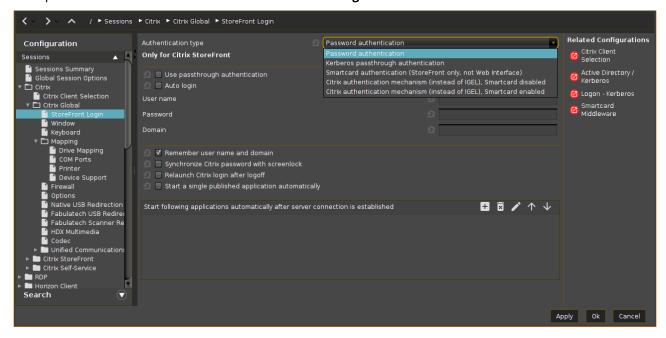
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### StoreFront Login

In this area, you can globally configure login options for Citrix sessions in IGEL OS. For individual sessions, login options can be defined under **Sessions > Citrix > Citrix StoreFront > Login**.

#### Menu path: Sessions > Citrix > Citrix Global > StoreFront Login



### Authentication type

Depending on the Citrix client version, the following types are available:

- **Password authentication**: Suitable for on-premises connections; connections via Citrix NetScaler or to a cloud environment may cause problems.
- **Kerberos passthrough authentication**: Uses local login data for listing and launching applications. The option enables single sign-on if login with AD/Kerberos is configured on the device, see Active Directory/Kerberos (see page 694).
- Smartcard authentication (StoreFront only, not Web Interface): Authentication via smartcard will only work with StoreFront, not with Web Interface. For configuration details, see Citrix StoreFront.
- Citrix authentication mechanism (instead of IGEL), Smartcard disabled: Recommended for cloud environments and Citrix NetScaler.
- Citrix authentication mechanism (instead of IGEL), Smartcard enabled: Recommended for cloud environments and Citrix NetScaler.

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() If you have set an authentication type with smartcard, select the type of card on the Smartcard (see page 702) page. You may find it also helpful to read the how-to Smartcard Authentication.

Depending on the selected authentication type, the following options are available:
Use passthrough authentication
☑ Cached login data are used for listing and starting applications. For more information, see Passthrough Authentication.
☐ No passthrough authentication. (Default)
Auto login
✓ Uses the login data preset on this page when connecting to the server.
☐ Do not log in automatically. (Default)
User name
Can only be filled in with password authentication.
Password
Can only be filled in with password authentication.
⚠ Session passwords are stored with reversible encryption. Therefore, we strongly recommend not to store the session password on the endpoint device.
Domain
Can only be filled in with password authentication.
Remember username and domain
✓ Saves the user name and domain from the last login. (Default)
☐ The user name and domain will not be saved.
Synchronize Citrix password with screenlock
Synchronizes the screenlock password (see page 565) with that of the Citrix application. You can use this option if you want, for example, to use the user's AD password to unlock the screen.
☐ No synchronization (Default)
Relaunch Citrix login after logoff
✓ Automatically shows the login dialog again after logging out.

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☐ Does not start the login procedure again. (Default)
Start a single published application automatically
This parameter is relevant if exactly 1 published application is provided for the user whose login is configured here.
☑ The published application is started when the user has logged in.
☐ The published application is not started on login. (Default)
Start following applications automatically after server connection is established
A list of applications to be started in the session.
To edit the list, proceed as follows:
<ul> <li>Click on + to create a new entry. In the Add dialog, give the name of the application.</li> </ul>
Application names are case-sensitive. You can also enter part of the name followed by an asterisk (*).
Click on  to remove the selected entry.
• Click on 1 to move the entry upwards.
<ul> <li>Click on</li></ul>

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#### Window

Menu path: Setup > Sessions > Citrix > Citrix Global > Window

Under **Window**, you can configure the following settings:

- Multimonitor full-screen mode:
  - Restrict full-screen session to one monitor
  - Expand full-screen session across all monitors
  - Expand the session over a self-selected number of monitors
    - (i) Select this setting if you do not want to span the session across all monitors, but only across a certain number of monitors. Under **Monitor selection**, specify the relevant monitors.
- StoreFront start monitor: This setting is available if you selected Restrict full-screen session to one monitor for Multimonitor full-screen mode.
- Monitor selection: This setting is available if you selected Expand the session over a self-selected number of monitors for Multimonitor full-screen mode.
  - (i) Sample configuration: If you have 4 monitors and want to expand your session across monitor 2, 3 and 4 you have to insert 2,3,4 or 2,4.
- **Embed systray icons into window manager taskbar:** Specifies if an application icon is shown in the local taskbar.
  - <u>On</u>
  - Off
- · Control bar for Citrix sessions:
  - ☑ Shows a control bar for minimizing and closing a Citrix full-screen session.
  - ☐ Disabled (Default)

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# Keyboard

#### Menu path: Setup > Sessions > Citrix > Citrix Global > Keyboard

On the **Keyboard** page, you can define alternative key combinations for hotkeys commonly used during ICA sessions. In *Windows* for example, the key combination [Alt]+[F4] closes the current window. This key combination works in ICA sessions too. All key combinations with [Alt] which are not used by the *X Window Manager* function in the familiar way during an ICA session.

The following settings can be configured:

- Keyboard layout
  - <u>default</u>: The local keyboard setting will be used in ICA too.
  - Other Countries
- · Input language:
  - <u>default</u>: The local keyboard setting will be used in ICA too.
  - Other Countries
- Mapping Ctrl+Alt+End to Ctrl+Alt+Del for Citrix sessions

The user can use the combination [Ctrl]+[Alt]+[End ]to change the password instead of [Ctrl]+[Alt]+[Del ]when the corresponding prompt message appears.

- ☐ No mapping (default)
- **Keyboard mapping file**: You can choose between two alternatives.
  - generic: Sends language-independent scancodes from the keyboard to the computer.
  - · Linux: Sends language-specific scancodes.

The key alternatives are restricted to [Ctrl]+[Shift]+[Key] by default. However, you can change the settings by clicking on the Hotkey Modifier drop-down field and/or hotkey symbol for the relevant key combination.

- Possible keys: [F1] [F12] , [Plus], [Minus], [Tab]
- Possible modifiers: [Shift], [Ctrl], [Alt], [Alt]+[Ctrl], [Alt]+[Shift], [Ctrl]+[Shift]
- **Toggle SpeedScreen**: Key combination for switching *SpeedScreen* (client reacts immediately to keyboard inputs or mouse clicks) on and off alternately.

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# Mapping

## Menu path: Setup > Sessions > Citrix > Citrix Global > Mapping

Locally connected devices such as printers or USB storage devices can be made available in ICA sessions.

- Drive Mapping (Citrix) (see page 60)
- COM Ports (see page 62)
- Printer (see page 64)
- Device Support (see page 65)



Drive Mapping (Citrix)

### Menu path: Setup > Sessions > Citrix > Citrix Global > Mapping > Drive Mapping

Through drive mapping, each directory mounted on the device (including CD-ROMs and disk drives) is made available to you during *ICA* sessions on *Citrix* servers.

In this area, you can specify which drives and paths are mapped during the logon. This applies for all ICA sessions.

•	Drive mapping:
	✓ Citrix servers can access the device's local drives. (default)

To manage the **Drive Mapping** list, proceed as follows:

- Click on to create a new entry.
- Click on to remove the selected entry.
- Click on to edit the selected entry.
- Click on to copy the selected entry.
- (i) Local (USB) devices which are to be used for drive mapping purposes must first be set up as storage devices.
  - Before you unplug a hotplug storage device from the device, you must safely remove it. Otherwise, data on the hotplug storage device can be damaged. Depending on the configuration, there is one or several possibilities to safely remove a hotplug storage device:
    - Click on 

      in the task bar. The taskbar is not available in a fullscreen session.
    - Click on in the in-session control bar. Depending on the configuration, the in-session control bar may be available in a fullscreen session. For further information, see In-session Control Bar.
    - Function Accessories > Safely Remove Hardware with further starting possibilities; amongst other things, a hotkey can be defined here.
       If the following warning is displayed: Volume(s) still in use. Dont' remove the device., then the hotplug storage device must not be removed. First, exit the program concerned or close all files or directories that reside on the hotplug storage device.

#### Add Drive Mapping

- Enable:
  - ✓ The drive will be made available in the session.
- **Drive to map**: DOS-style drive letters on the Citrix Server.



- (i) If the drive letter you have selected is no longer available on the Citrix server, the specified directory or local drive will be given the next free letter during the logon.
- Local drive path: Unix path name of the local directory to which the mapping is to refer.
  - (i) If you map a locally connected device, use the pre-defined path names available in the drop-down field.

#### Read access

Possible options:

- yes
- no
- ask user: The read access right is queried when each ICA session is accessed for the first time.

## • Write access

Possible options:

- yes
- no
- ask user: The write access right is queried when each ICA session is accessed for the first time.



#### **COM Ports**

Menu path: Setup > Sessions > Citrix > Citrix Global > Mapping > COM Ports

· COM port mapping

☑ Enables the mapping of serial devices connected to the device to the serial interfaces of the Citrix server. (Default)

(i) If you would like to use signature pads, you must enable them beforehand under **User** Interface > Input > Signature Pad (see page 579).

To manage the list of **COM port devices**, proceed as follows:

- Click to create a new entry.
- Click to remove the selected entry.
- Click to edit the selected entry.
- Click to copy the selected entry.

Add

- **COM port device**: Allows you to select from all serial and USB interfaces on the device. Possible values:
  - COM 1
  - COM 2
  - COM 3
  - COM 4
  - USB COM 1
  - USB COM 2
  - USB COM 3
  - USB COM 4
- **Detect Devices...**: Opens a dialog allowing you to select the device file. 3 device files are available for each device; the **Description** column shows the type of device file:
  - (GENERIC) [device designation]: Generic type. The name of the device file ends in a consecutive number which depends on the boot procedure or the order of insertion.
     Example: /dev/ttyUSB0
  - (BY PORT) [device designation]: According to USB port. The device file is in the /dev/usbserial/ directory. The name of the device file ends in the number of the USB port that the device is plugged into. Example: /dev/usbserial/ttyUSB\_P12
  - (BY USBID) [device designation]: According to USB ID. The device file is in the /dev/usbserial/ directory. The name of the device file ends as follows: \_V[Vendor ID]\_P[Product ID] . Example: /dev/usbserial/ttyUSB\_V067b\_P2303



 (Virtual) [device designation]: Virtual device; used for signature pads for example. Example: /dev/ttyVST0

(i) If your device has an additional multiport PCI card, more than 2 connections may be available.

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#### Printer

Menu path: Setup > Sessions > Citrix > Citrix Global > Mapping > Printer

You can set up a printer for ICA sessions here.

- **Client printer mapping**: With this function, the locally connected device printer is made available for your ICA sessions, provided that it was not disabled on the server side.
- Set another default printer:
  - Allows you to specify a default printer for the client which differs from the one defined in the printer setup.
  - ☐ Do not set another default printer. (default)
- **Default printer**: Print queues used on the device to specify the default printer for the session. lp is the locally configured default printer.
- **Default printer driver**: *Windows* driver name for the printer which is automatically set up. Enter one of the universal drivers or your own driver name here.

  Possible values:
  - Metaframe XP PS universal driver
  - Metaframe XP PCL5c universal driver
  - Metaframe XP PCL4 universal driver
  - Citrix PCL4 universal driver (old)
  - User entry



Because the device merely places incoming print jobs in a queue, you need to install the printer on the server.

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#### **Device Support**

## Menu path: Setup > Sessions > Citrix > Citrix Global > Mapping > Device Support

In this area, you can enable virtual ICA channels for communicating with various devices connected to the device.

The devices supported are listed in the IGEL Third Party Hardware Database<sup>4</sup>.

**DriveLock channel**: The virtual DriveLock channel is implemented on the device. The channel must also be installed on the Citrix server.

DriveLock can read hardware data from local USB devices and transfer these data to the Citrix server with the help of the Virtual ICA Channel Extension. From IGEL Linux Version 10.03.500, this is also possible with SATA devices.

When using whitelists, rules based on the hardware properties of the connected drive (e.g. manufacturer details, model and serial number) are taken into account.
Important information regarding DriveLock can be found in the FAQ Using DriveLock with IGEL Devices.
✓ A virtual channel for DriveLock is enabled.
☐ No virtual channel for DriveLock is enabled. (Default)
deviceTRUST channel
✓ A virtual channel for deviceTRUST is enabled.
☐ No virtual channel for deviceTRUST is enabled. (Default)
Crossmatch DigitalPersona fingerprint channel
✓ A virtual channel for Crossmatch DigitalPersona is enabled.
$\square$ No virtual channel for Crossmatch DigitalPersona is enabled. (Default)
Diktamen Channel for Dictation  ✓ A virtual channel for Diktamen is enabled.  □ No virtual channel for Diktamen is enabled. (Default)
Grundig MMC-Kanal for dictation with Grundig devices
✓ A virtual channel for communication with Grundig devices is enabled.
$\square$ No virtual channel for communication with Grundig devices is enabled. (Default)
<b>Nuance channel for dictation</b> : Virtual audio channel for dictation devices. Dictation microphones from Grundig, Philips and Olympus are supported.
(i) This channel is only responsible for audio transmission. The channel for dictation device operating elements is manufacturer-specific and must be enabled separately.
✓ The Nuance audio channel is enabled.
☐ The Nuance audio channel is not enabled. (Default)
Olympus Channel for dictation
☑ A virtual channel for communication with Olympus devices is enabled.
$\square$ No virtual channel for communication with Olympus devices is enabled. (Default)
4 https://www.igol.com/linux.2rd.party.hardwaro.databaso/

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<sup>4</sup> https://www.igel.com/linux-3rd-party-hardware-database/



signotec signature pad channel					
☑ A virtual channel for communication with signotec signature pads is enabled.					
$\square$ No virtual channel for communication with signotec signature pads is enabled. (Default)					
StepOver signature pad channel					
☑ A virtual channel for communication with StepOver signature pads is enabled.					
□ No virtual channel for communication with StepOver signature pads is enabled. (Default)					
Philips speech channel for dictation					
☑ A virtual channel for communication with Philips dictation devices is enabled.					
$\square$ No virtual channel for communication with Philips dictation devices is enabled. (Default)					
<b>DPM server drive</b> : Via this drive, the Philips PocketMemo dictation device makes the voice recordings available to the server. (Default: <u>P</u> )					
The dictation device is automatically assigned to the selected drive letter. Ensure that no other Hotplug storage device is assigned to this drive letter. Further information can be found under Hotplug storage device (see page 673) and Drive mapping (see page 60).					
<b>SpeechAir server drive</b> : Via this drive, the Philips SpeechAir dictation device makes the voice recordings available to the server. (Default: <u>S</u> )					
The dictation device is automatically assigned to the selected drive letter. Ensure that no other Hotplug storage device is assigned to this drive letter. Further information can be found under Hotplug storage device (see page 673) and Drive mapping (see page 60).					
Kofax SPVC signature pad channel					
✓ The Kofax SPVC signature pad channel is enabled.					
☐ The Kofax SPVC signature pad channel is not enabled. (Default)					
Lakeside SysTrack channel					
✓ The Lakeside SysTrack channel is enabled.					
☐ The Lakeside SysTrack channel is not enabled. (Default)					

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### Firewall

Menu path: Setup > Sessions > Citrix > Citrix Global > Firewall

In this area, you can configure the following firewall settings:

#### **Alternative address**

☑ Allows you to use a proxy or Secure Gateway server as an alternative address for connections via a firewall.

☐ Do not use an alternative address (default)

SOCKS / Secure Proxy

### **Proxy type**

- None (Direct Connection)
- SOCKS: A proxy that uses the SOCKS protocol
- Secure (HTTPS): An HTTP proxy with TLS/SSL encryption.

**Proxy server**: Name or IP address of the proxy server

Proxy port: TCP port of the proxy server (default: 1080)

Secure Gateway (Relay Mode)

**Secure gateway address**: If you would like to use a Citrix Secure Gateway in relay mode, you must give the full DNS name – the IP address is not sufficient in this case.

Port: TCP port of the gateway (default: 443)

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### **Options**

Menu path: Sessions > Citrix > Citrix Global > Options

In this area, you can set up additional options to optimize the system's general behavior and its performance.

Use server redraw
✓ The Citrix server is responsible for refreshing the screen content.
□ Do not use server redraw. (Default)
Disable Windows alert sounds
✓ Switches off the Windows warning sounds.
☐ The warning sounds remain enabled. (Default)
Backing store
✓ The X Server temporarily stores hidden window content.
☐ Window content is not stored. (Default)
Deferred screen update mode
☑ Enables delayed updates from the local video buffer on the screen. The local video buffer is used if the seamless Windows mode or HDX latency reduction is used.
□ No delayed update. (Default)
Cache size in kB: (default: 1024)

**Persistent cache path**: The directory where the files are to be stored locally. (Default: <u>\$ICAROOT/cache</u>)



1024)

Do not make the cache too big otherwise you run the risk of the device having too little storage space for its own system and other applications. You may have no alternative but to equip your device with additional RAM.

Minimum bitmap size in bytes: The minimum size of the bitmap files that are to be stored in the cache. (Default:

**Scrolling control**: Depending on the speed of your network or the response time of your server, there may be a delay between you letting go of the mouse button on a scroll bar and the scrolling actually stopping (e.g. when using Excel). Changing this value may help. (Default: <u>100</u>)

#### **Audio bandwidth limit in StoreFront sessions**

- High
- Medium
- Low

i Higher quality requires more network and computing resources.

#### **Auto reconnect**

☑ Automatically attempt to reconnect if connection is terminated. (Default)

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☐ Do not attempt to reconnect.			
Maximum retries: (default: 3)			
Delay in seconds before reconnecting: (default: <u>30</u> )			
Allow Kerberos passthrough authentication in StoreFront sessions			
✓ Kerberos passthrough authentication is allowed. (Default)			
☐ Kerberos passthrough authentication is not allowed.			
i This point concerns Citrix XenApp in Version 6.5 and older.			

#### **CGP address**

- Use server address
- Text input
- disabled

## **Multistream sessions**

✓ Support multistream ICA.

☐ Do not support multistream ICA. (Default)

### **HDX Adaptive Transport over EDT**

Possible options:

- UDP with fallback to TCP
- TCP Only UDP disabled
- UDP without fallback to TCP

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#### Native USB Redirection

#### Menu path: Sessions > Citrix > Citrix Global > Native USB Redirection

USB devices can be permitted or prohibited during a Citrix session on the basis of rules. Sub-rules for specific devices or device classes are also possible. The use of rules is described under USB Access Control (see page 678).

#### **Native USB redirection**

☑ Native USB redirection is enabled glol	oally.
--	--------

- (i) Enable either native USB redirection or Fabulatech USB redirection, but not both together.
- i Disable USB redirection if you use DriveLock. Further information can be found under Using DriveLock with IGEL Devices.

**Default rule**: This rule will apply if no special rule was configured for a class or a device.

- Deny
- Allow



#### Tip

To secure your endpoint, it is generally recommended to set **Default rule** to **Deny** and to configure **Allow** rules only for the required USB devices and USB device classes.

## Class Rules

Class rules apply to USB device classes and sub-classes.

To manage rules, proceed as follows:

- Click to create a new entry.
- Click to remove the selected entry.
- Click to edit the selected entry.
- Click to copy the selected entry.

Add class rule:

#### Rule:

Allow

Deny

Class ID: Selection list

Sub-class ID: Selection list

Name: Free text entry



**Device Rules** 

Device rules apply to specific USB devices.

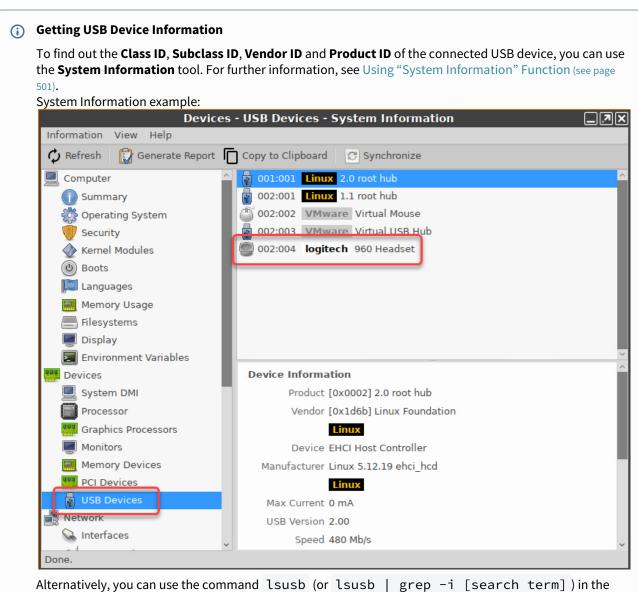
Add device rule:

#### Rule:

- Allow
- Deny

Vendor ID: Hexadecimal manufacturer number

Product ID: Hexadecimal device number



Alternatively, you can use the command lsusb (or lsusb | grep -i [search term]) in the terminal.



```
Local Terminal

File Edit View Terminal Tabs Help

root@ITC005056930CAD:~# lsusb | grep -i logitech

Bus 002 Device 004: ID 046d:0a45 Logitech, Inc. 960 Headset

root@ITC005056930CAD:~#
```

Name: Free text entry

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#### Fabulatech USB Redirection

### Menu path: Sessions > Citrix > Citrix Global > Fabulatech USB Redirection

Redirection for USB devices can be allowed or denied during a Citrix session on the basis of rules. Sub-rules for specific devices or device classes are also possible. The use of rules is described under USB Access Control (see page 678).

(i) For the Fabulatech USB Redirection, a server-side component is required. We recommend the USB for Remote Desktop IGEL Edition; see http://www.usb-over-network.com/partners/igel/.

#### **Fabulatech USB Redirection**

✓ Fabulatech USB Redirection is enabled for all Citrix sessions.	
--	--

- (i) Enable either Native or Fabulatech USB Redirection not both together. Disable USB redirection if you use DriveLock.
- (i) Ensure that no other Hotplug storage device (USB stick) is connected if a session is started with Fabulatech USB Redirection. Otherwise, the hotplug storage device will not be securely removed when the session starts, and this could lead to data loss. With IGEL Linux Version 10.02.x the Hotplug storage device is already insecurely removed when the Fabulatech USB Redirection is enabled.

**Default rule**: This rule will apply if no special rule was configured for a class or a device.

- Deny
- Allow



To secure your endpoint, it is generally recommended to set **Default rule** to **Deny** and to configure **Allow** rules only for the required USB devices and USB device classes.

### Class Rules

Class rules apply to USB device classes and sub-classes.

Managing rules:

- + Create a new entry
- Remove the selected entry
- Edit the selected entry
- Copy the selected entry

Class rule properties:

Rule:

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 Allow: Devices that have the properties defined here are redirected by the Fabulatech USB Redirection.

• Deny: Devices that have the properties defined here are not redirected.

Class ID: Device class

Subclass ID: Subclass relating to the specified device class

Name: Free text entry

Override serial: Serial number that will appear in the session **Override name**: Device name that will appear in the session

### **Postpone**

The USB device is only removed from the system (endpoint device) when the session starts.

☐ The USB device is no longer shown immediately after the system is booted.

This setting is only effective if the **Takeaway** parameter is enabled.



✓ The USB device may be removed from the system (endpoint device).

☐ The USB device may not be removed.

#### No Reset

☑ The device will not be automatically reset after the connection with the session has been terminated.

☐ The device will be reset after the connection with the session has been terminated.

**Device Rules** 

A device rule applies to a specific device that is identified by its serial number.

Device rule settings:

### Rule:

- Allow
- Deny

Vendor ID: Hexadecimal manufacturer number

Product ID: Hexadecimal device number

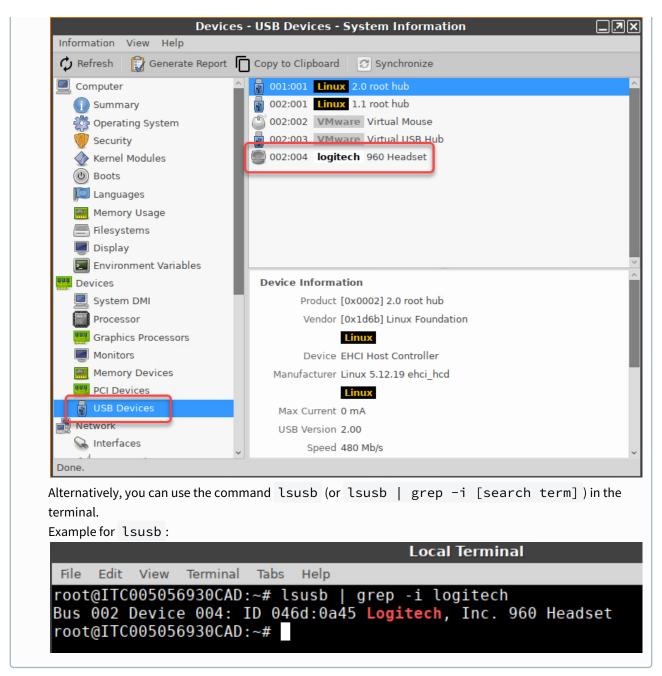


### (i) Getting USB Device Information

To find out the Class ID, Subclass ID, Vendor ID and Product ID of the connected USB device, you can use the System Information tool. For further information, see Using "System Information" Function (see page

System Information example:





Name: Free text entry

**Override serial**: Serial number that will appear in the session. **Override name**: Device name that will appear in the session.

#### Postpone

✓ The USB device is only removed from the system (endpoint device) when the session starts.

☐ The USB device is no longer shown immediately after the system is booted.

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<b>i</b>	This setting is only effective if the <b>Takeaway</b> parameter is enabled.
Takea	way
✓ Th	e USB device may be removed from the system (endpoint device).
□The	USB device may not be removed.
No Re	set
✓ Th	e device will not be automatically reset after the connection with the session has been terminated.
□The	device will be reset after the connection with the session has been terminated.

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# **HDX Multimedia**

### Menu path: Sessions > Citrix > Citrix Global > HDX Multimedia

HDX multimedia redirection improves the playback of audio and video content during a Citrix session.

Hardware acceleration for multimedia playback is available on specific devices. For further information, see Hardware Video Acceleration on IGEL OS.

Hardware Video Acceleration on IGEL OS.
Multimedia redirection
✓ Multimedia data are sent to the device and decoded there. (Default)
☐ Multimedia data are decoded on the server.
HDX RealTime WebCam redirection
☑ Redirection is enabled.
The following webcam parameters can be adjusted (for information on how to determine the capabilities of the webcam, see Using Webcam Information (see page 527)):
<ul> <li>HDX WebCam frame rate. (Default: 5)</li> <li>HDX WebCam quality. (Default: 16)</li> <li>HDX WebCam width. (Default: 352)</li> <li>HDX WebCam height. (Default: 288)</li> <li>HDX WebCam delay time. (Default: 2000)</li> <li>HDX WebCam delay type. (Default: 1)</li> </ul>
☐ Redirection is disabled. (Default)
HDX RealTime Media Engine
$\ \Box$ The HDX RealTime Media Engine is enabled and significantly improves the performance of Lync / Skype for Business. (Default)
☐ The HDX RealTime Media Engine is not used.
Content redirection
☑ Specific content types are opened with a local program, e.g. PDF documents with Evince.
☐ Content redirection is disabled. (Default)
Browser content redirection
☑ The browser content is redirected from the server to the device, e.g. to relieve the load on the server.
☐ Browser content redirection is disabled. (Default)

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#### Codec

Menu path: Setup > Sessions > Citrix > Citrix Global > Codec

- Graphical codec: Decoding method for the transferred screen content
  - Automatic: Automatically selects the appropriate codec according to the performance of the hardware.
  - H.264 Deep Compression Codec:
    - High image quality is possible, with lower network load
    - Without available hardware acceleration it is very CPU intensive.

(i) At the Citrix Server following policies must be set:

- Use video codec for compression must be enabled.
- For the entire screen: Text tracking should be enabled if bandwidth is not a problem to increase readability in Office applications
- For actively changing regions: Citrix Receiver 13.6+ required, otherwise JPEG fallback will be loaded
- Use video codec when preferred: If For actively changing regions is selected by Citrix, a Citrix receiver 13.6+ must be activated, otherwise JPEG fallback is loaded.
- JPEG:
  - · High image quality possible, with high network load
  - Moderate CPU load

Additional parameters for H.264 Deep Compression Codec

These parameters are relevant if **Automatic** or **H.264 Deep Compression Codec** is selected.

•	Accelerated H.264 Deep Compression Codec
	✓ Enables hardware-accelerated decoding with

g with H.264, which reduces CPU load.

☐ Uses the software implementation of H.264 and results in a greater CPU load. (default) For more information, read the Setting up Citrix Sessions with Hardware-Accelerated H.264 Deep Compression Codec How-To.

Following options are available in combination with H.264 Deep Compression Codec:

### · Text tracking:

✓ Loss-free depiction of texts (default)

Text is displayed sharper, especially if "Visual Quality" is set to Low/Medium. Recommended for office applications, but requires a higher available bandwidth. With bad connection and EDT over UDP it can lead to missing text parts.

### • Small frames feature:

✓ Pixel-perfect depiction of lines etc. (default)

This feature allows efficient processing when only a small part of the screen changes over time (for example, when a cursor flashes on an otherwise stable background).

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### Additional parameters for JPEG

These parameters are relevant if **JPEG** is selected.

- JPEG direct-to-screen decoding
   ✓ Decodes image tiles directly without using a bitmap cache.
   □ No JPEG direct-to-screen decoding (default)
- JPEG batch decoding
  - ✓ Enables batch processing and delayed XSync. (default)

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# **Unified Communications**

Menu path: Sessions > Citrix > Citrix Global > Unified Communications

- Skype for Business (see page 81)
- Cisco Jabber (see page 82)



Skype for Business

Menu path: Sessions > Citrix > Citrix Global > Unified Communications > Skype for Business

The HDX RealTime Media Engine is required for using Skype for Business in a HDX/ICA session.

### **HDX RealTime Media Engine**

✓ The HDX RealTime Media Engine is active. (Default)

 $\Box$  The HDX RealTime Media Engine is not active.

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#### Cisco Jabber

### Menu path: Sessions > Citrix > Citrix Global > Unified Communications > Cisco Jabber

For vendor documentation, see Deployment and Installation Guide for Cisco Jabber Softphone for VDI—HP Thin Pro and Ubuntu Release 12.1<sup>5</sup>.

### (i) Feature with Limited Functionality

As of IGEL OS 10.05.100, there is a special 32 bit sandbox solution for Cisco JVDI which requires Citrix Receiver 13.9.1 (32 bit). When Cisco JVDI is enabled (downloaded and installed), Citrix Receiver 13.9.1 (32 bit) is used automatically. The selection under **Sessions > Citrix > Citrix Client Selection** is ignored. The following features cannot be used in a session with Citrix Receiver 13.9.1 (32 bit):

- Multimedia redirection
- Smartcard authentication
- Native USB redirection, which implies that peripherals like signature pads, dictation devices etc. can not be used
- FabulaTech USB redirection
- RTME (Skype for Business)
- HTML5 redirection

### (i) Feature Must Be Enabled

The Cisco JVDI Client must be enabled explicitly. This involves an additional software download and installation. To enable the feature, proceed as follows:

- Ensure that the settings under System > Update > Firmware Update are correct.
   The Server Path must point to the firmware version that is currently installed. This is required because the appropriate software package for the Cisco JVDI Client must be downloaded in order to deploy the feature.
- 2. Go to System > Firmware Customization > Features and activate Cisco JVDI Client (Limited functionality see product documentation for details).
- 3. Confirm the warning dialog with **Ok**.
- 4. Click **Ok** in the main window.
- 5. Reboot the device.
  On reboot, the device downloads and installs the software package for the Cisco JVDI

#### Cisco JVDI Client

☑ The Cisco JVDI Client is enabled
☐ The Cisco JVDI Client is disabled

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<sup>5</sup> https://www.cisco.com/c/en/us/td/docs/voice\_ip\_comm/jvdi/12\_1/hp\_ubuntu/deploy/jvdi\_b\_deployment-installation-jvdi-hp-unbuntu-12-1/jvdi\_b\_deployment-installation-jvdi-hp-unbuntu-12-1\_chapter\_011.html



#### Audio

Default volume: Headphone volume control. (Default: 80%)

**Default microphone volume:** Microphone volume control. (Default: 80%)

**Default ring volume:** Ringtone volume control. (Default 100%)

**Internal sound card:** Here you have the possibility to define a sound card. If you leave the field empty, the default sound card of the system is used.

For further information, see Sound Preferences (see page 448).

#### Video

You can set the Cisco JVDI Client to use the default resolutions of the camera or to use a user-defined set of resolutions. Separate configurations for cameras with and without hardware acceleration are possible.

Allow default resolutions (for cameras without hardware resolution)
✓ The default resolutions of the camera are used.
☐ A user-defined set of resolutions is used. You can add a resolution by clicking † in the <b>Camera</b> area and selecting the desired resolution.
Allow default resolutions (for cameras with hardware resolution)
✓ The default resolutions of the camera are used.
☐ A user-defined set of resolutions is used. You can add a resolution by clicking + in the <b>Hardware Accelerated Camera</b> area and selecting the desired resolution.

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# Citrix StoreFront

Menu path: Sessions > Citrix > Citrix StoreFront

Most of the settings were already configured under Citrix Global.

- Server (see page 85)
- Login Settings for Citrix StoreFront in IGEL OS (see page 86)
- Appearance (see page 89)
- Reconnect (see page 90)
- Refresh (see page 92)
- Logoff (see page 94)
- Desktop Integration (see page 96)

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#### Server

### Menu path: Setup > Sessions > Citrix > Citrix StoreFront > Server

- **Server location:** You can set up up to 5 Citrix master browsers per domain. If the first browser is not available, the second will be queried and so on. Please note that multiple farms can be searched. You can therefore specify addresses for a number of server farms.
- To manage the list, proceed as follows:
  - Click on  $\pm$  to create a new entry.
  - Click on to remove the selected entry.
  - Click on 🗾 to edit the selected entry.
  - Click on 🔳 to copy the selected entry.

#### Add

- Protocol:
  - https://
- Citrix Store site address: Server name or IP address of the server
- Port: Network port on which the service is available (default: 443)
- Path to Store: (default: Citrix/Store)
- Store name: Name of the Citrix store

#### **Domains**

- To manage the list of **domains**, proceed as follows:
  - Click on  $\stackrel{+}{=}$  to create a new entry.
  - Click on to remove the selected entry.
  - Click on to edit the selected entry.
  - Click on to copy the selected entry.

### Handling of domain in login window:

- normal
- locked
- hidden

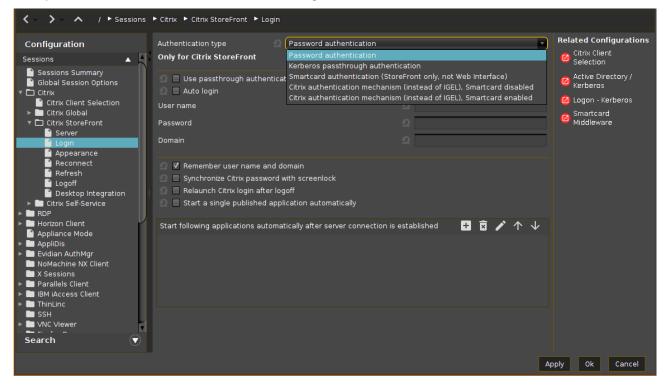
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### Login Settings for Citrix StoreFront in IGEL OS

In the **Login** area, you can define session-specific login options. Login options for Citrix sessions can also be configured in IGEL OS globally under **Citrix > Citrix Global > StoreFront Login**.

### Menu path: Sessions > Citrix > Citrix StoreFront > Login



#### Authentication type

Depending on the Citrix client version, the following types are available:

- **Password authentication**: Suitable for on-premises connections; connections via Citrix NetScaler or to a cloud environment may cause problems.
- **Kerberos passthrough authentication**: Uses local login data for listing and launching applications. The option enables single sign-on if login with AD/Kerberos is configured on the device, see Active Directory/Kerberos (see page 694).
- Smartcard authentication (StoreFront only, not Web Interface): Authentication via smartcard will only work with StoreFront, not with Web Interface. For configuration details, see Citrix StoreFront.
- Citrix authentication mechanism (instead of IGEL), Smartcard disabled: Recommended for cloud environments and Citrix NetScaler.

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 Citrix authentication mechanism (instead of IGEL), Smartcard enabled: Recommended for cloud environments and Citrix NetScaler. (i) If you have set an authentication type with smartcard, select the type of card on the Smartcard (see page 702) page. You may find it also helpful to read the how-to Smartcard Authentication. Depending on the selected authentication type, the following options are available: Use passthrough authentication ☑ Cached login data are used for listing and starting applications. For more information, see Passthrough Authentication. ☐ No passthrough authentication. (Default) Auto login ✓ Uses the login data preset on this page when connecting to the server. ☐ Do not log in automatically. (Default) User name Can only be filled in with password authentication. **Password** Can only be filled in with password authentication. Session passwords are stored with reversible encryption. Therefore, we strongly recommend not to store the session password on the endpoint device. Domain Can only be filled in with password authentication.

Synchronize Citrix password with screenlock

☐ The user name and domain will not be saved.

✓ Saves the user name and domain from the last login. (Default)

Synchronizes the screenlock password (see page 565) with that of the Citrix application. You can use this option if you want, for example, to use the user's AD password to unlock the screen.

☐ No synchronization (Default)

Remember username and domain



Relaunch Citrix login after logoff					
☑ Automatically shows the login dialog again after logging out.					
□ Does not start the login procedure again. (Default)					
Start a single published application automatically  This parameter is relevant if exactly 1 published application is provided for the user whose login is configured here.  The published application is started when the user has logged in.					
☐ The published application is not started on login. (Default)					
Start following applications automatically after server connection is established  A list of applications to be started in the session.					
To edit the list, proceed as follows:					
• Click on $\stackrel{ extbf{+}}{=}$ to create a new entry. In the <b>Add</b> dialog, give the name of the application.					
(i) Application names are case-sensitive. You can also enter part of the name followed by an asterisk (*).					
Click on  to remove the selected entry.					
• Click on to move the entry upwards.					
<ul> <li>Click on</li></ul>					
(i) After a successful login, the associated desktop icon for each available application will be placed on the device desktop. All applications whose name matches one of the names given in the <b>Start following applications automatically after server connection is established</b> area will then be launched.					

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# **Appearance**

Menu path: Setup > Sessions > Citrix > Citrix StoreFront > Appearance

• Click on do to edit the selected entry.

application that is to be shown in the quick start panel.

Show applications in the start menu	
Applications will appear in the start menu (default)	
☐ Applications will not appear in the start menu	
Show in the start menu	
<ul> <li><u>All</u>: All Citrix applications will be shown in the start menu.</li> </ul>	
Follow server settings	
Resize icons for the start menu	
The size of icons for the start menu will automatically be adjusted. (default)	
① Automatic scaling can prolong the logon procedure.	
Apply display filter to start menu entries	
☑ Only the applications selected in the display filter will be shown in the start menu.	
☐ Do not use display filter (default)	
Show applications in the Application Launcher	
Applications will be shown in the Application Launcher. (default)	
Apply display filter to Application Launcher entries	
☑ Only the applications selected in the display filter will be shown in the Application Launcher	•
□ Do not use display filter (default)	
Show applications on desktop	
✓ The applications will be shown on the desktop. (default)	
Keep folder structure on desktop	
✓ The Citrix sessions are shown in their directory structure on the desktop.	
☐ The directory structure is not shown. (default)	
Show desktop shortcuts	
<ul> <li><u>All</u>: All Citrix applications will be shown in the Desktop Launcher.</li> </ul>	
Follow server settings	
Apply display filter to desktop icons	
Desktop icons are created only for the applications selected in the display filter (see below).	
(default)	
Display filter: Show only the following applications. In the Add dialog, enter the name of the	
application that is to be shown on the desktop.	
To manage the <u>list</u> , proceed as follows:	
<ul> <li>Click on ± to create a new entry.</li> </ul>	
Click on  to remove the selected entry.	

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• Enable following applications in quick start panel: In the Add dialog, enter the name of the



#### Reconnect

Menu path: Setup > Sessions > Citrix > Citrix StoreFront > Reconnect

- Automatic reconnection at logon
   ✓ Connection will take place when logging on.
  - ☐ Do not reconnect (default)
- Connect to

Possible values:

- · Active and terminated sessions
- Terminated sessions only
- Ask user
- <u>Au</u>tomatic reconnection from menu/desktop

**✓** Reconnect

☐ Do not reconnect (default)

· Connect to

Possible values

- Active and terminated sessions
- Terminated sessions only
- Ask user
- Reconnect session name: Session name (default: Reconnect)

#### **Starting Methods for Sessions**

- **Start menu**: If this option is enabled, the session can be launched from the start menu.
- **Application Launcher**: If this option is enabled, the session can be launched with the Application Launcher.
- **Desktop**: If this option is enabled, the session can be launched with a program launcher on the desktop.
- Quick start panel: If this option is enabled, the session can be launched with the quick start panel.
- **Start menu's system icon**: If this option is enabled, the session can be launched with the start menu's system icon.
- **Application Launcher's system icon**: If this option is enabled, the session can be launched with the Application Launcher's system icon.
- **Desktop context menu**: If this option is enabled, the session can be launched with the desktop context menu.
- **Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.
- Path in the Application Launcher: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.
- **Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.



- **Password protection**: Specifies which password will be requested when launching the session. Possible values:
  - None: No password is requested when launching the session.
  - Administrator: The administrator password is requested when launching the session.
  - **User**: The user password is requested when launching the session.
  - **Setup user**: The setup user's password is requested when launching the session.
- · Hotkey:
  - The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.
- **Modifiers**: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl . Here, you will find the available modifiers and the associated key symbols:
  - (No modifier) = None
  - 1 = Shift
  - [Ctrl] = Ctrl
  - # = Super\_L
  - [Alt] = Alt

Key combinations are formed as follows with |:

- Ctrl + 😽 = Ctrl | Super\_L
- **Key**: Key for the hotkey
  - (i) To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard. Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the Key field. Example: Tab in (keysym 0xff09, Tab)



#### Refresh

Menu path: Setup > Sessions > Citrix > Citrix StoreFront > Refresh

Refresh Session Name: Name for the session.



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

☑ The session can be launched with the Application Launcher's system tab.

### **Desktop context menu**

☑ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

**Modifiers**: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- **û** = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - (i) When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + \* = Ctrl | Super\_L

**Key**: Key for the hotkey

To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard . Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the Key field. Example: Tab in (keysym 0xff09, Tab)



### Logoff

Menu path: Setup > Sessions > Citrix > Citrix StoreFront > Logoff

• Logoff session name: Session name (default: Logoff)

Starting Methods for Session

• Session name: Name for the session

♣ The session name must not contain any of these characters: \ / : * ? " < >
[]{}()
Start menu:
✓ The session can be started with the start menu. (Default)
$\square$ The session cannot be found in the start menu.
• Application Launcher:
✓ The session can be started with the Application Launcher. (Default)
$\square$ The session cannot be found in the Application Launcher.
• Desktop:
✓ The session can be started with a program starter on the desktop. (Default)
$\square$ The session does not have a program starter on the desktop.
• Quick start panel:
✓ The session can be started with the quick start panel.
☐ The session cannot be found in the quick start panel. (Default)
• Start menu's system icon:
✓ The session can be started with the start menu's system icon.
☐ The session cannot be found in the start menu's system icon. (Default)
Application Launcher's system icon:
✓ The session can be started with the Application Launcher's system icon.
☐ The session cannot be found in the Application Launcher's system icon. (Default)
Desktop context menu:
✓ The session can be started with the desktop context menu.
☐ The session cannot be found in the desktop context menu. (Default)
• <b>Menu folder</b> : If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

• None: No password is requested when launching the session.

• **Desktop folder**: If you specify a folder name or a path comprising a number of folder names

separated by "/", a menu path will be created for the session. The menu path will be used for the

• Administrator: The administrator password is requested when launching the session.

• Password protection: Specifies which password will be requested when launching the session.

Possible values:

program launcher on the desktop.



- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.
- **Hotkey**: A hotkey with which the session can be started is defined. It consists of modifiers and a key.
- Modifiers: One or two modifiers for the hotkey:
  - None
  - 1 = Shift
  - [Ctrl] = Ctrl
  - # = Super\_L
  - [Alt] = Alt

Modifiers can be combined by using the pipe character |:

- **Key**: Key for the hotkey
  - (i) To enter a key that does not have a visible character, e.g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard. Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the character string for the **Key** field. Example: Tab in (keysym 0xff09, Tab)



### **Desktop Integration**

Menu path: Sessions > Citrix > Citrix StoreFront > Desktop Integration

Login session name: Session name.



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

☑ The session can be launched with the Application Launcher's system tab.

### **Desktop context menu**

☑ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- None: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

### Hotkey



✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

**Modifiers**: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

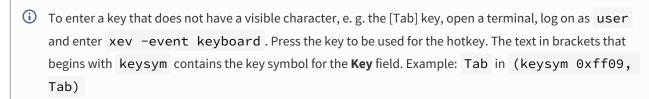
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



### **Autostart**

✓ The session will be launched automatically when the device boots.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

### **Autostart requires network**

- ✓ If no network is available at system startup, the session is not started. A message is shown. As soon as the network is available, the session is started automatically.
- ☐ The session is started automatically, even when no network is available.



# Citrix Self-Service

# Menu path: Sessions > Citrix > Citrix Self-Service

The Citrix Self-Service interface allows access to Citrix Virtual Desktops and Apps via Self-Service UI.

- Server (see page 99)
- Options (see page 101)
- Desktop Integration (see page 102)

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#### Server

Menu path: Setup > Sessions > Citrix > Citrix Self-Service > Server

To manage the list, proceed as follows:

- Click on to create a new entry.
- Click on to remove the selected entry.
- Click on to edit the selected entry.
- Click on to copy the selected entry.

Server: Web Interface

Add:

- Protocol:
  - http://
  - https://
- Server: Name or IP address of the server
- Server port: Port on which the service is available (default: 80 (http), 443 (https))
- Path to config.xml file: (default: <u>Citrix/PNAgent/config.xml</u>)
- Store Name: Name for the store

Server: StoreFront

Add:

- Protocol:
  - http://
  - https://
- Server: Name or IP address of the server
- Server port: Port on which the service is available (default: 80 (http), 443 (https))
- Path to the store (default: <u>Citrix/Store</u>)
- Store Name: Name for the store

Server: StoreFront Legacy Mode

Add:

- Protocol:
  - http://
  - https://
- Server: Name or IP address of the server



- Server port: Port on which the service is available (default: 80 (http), 443 (https))
- Path to the config.xml file (default: <a href="https://cre/PNAgent/config.xml">Citrix/Store/PNAgent/config.xml</a>)
- **Store Name**: Name for the store

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### **Options**

Menu path: Setup > Sessions > Citrix > Citrix Self-Service > Server > Options

- **Display mode**: Display type for the Self-Service user interface Possible values:
  - Window
  - Full screen

<b>i</b>	In full screen mode, the IGEL desktop will not be available.	
----------	--	--

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- ✓ The user data on the client will be deleted after logging off or terminating Self-Service. (default)
- Reconnect after logon:
  - ☑ The Self-Service user interface reconnects automatically to applications and desktops after being launched.
  - ☐ The Self-Service user interface does not reconnect automatically.
- Reconnect to apps after starting an application:
  - The Self-Service user interface will attempt to reconnect to ongoing sessions if an application is launched or the store is reloaded.
  - ☐ The Self-Service user interface will not attempt to reconnect. (default)

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### **Desktop Integration**

Self-Service session: Name for the Self-Service session (default: Self-Service)



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
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#### Hotkey

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Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

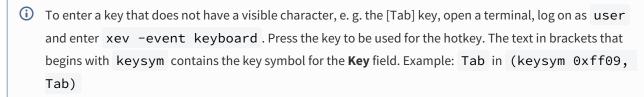
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- 🐉 = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



#### **Autostart**

✓ The session will be launched automatically when the device boots.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

#### **Autostart requires network**

- ☑ If no network is available at system startup, the session is not started. A message is shown. As soon as the network is available, the session is started automatically.
- ☐ The session is started automatically, even when no network is available.



# **RDP Global**

### Menu path: Setup > Sessions > RDP > RDP Global

This section describes the procedure for configuring the global RDP settings. This configuration applies for all RDP sessions.

(i) The protocol version cannot be configured manually. The version used by the server is automatically recognized and used.

- Gateway (see page 105)
- Local Logon (see page 107)
- Window (see page 108)
- Keyboard (see page 110)
- Mapping (see page 111)
- Performance (see page 119)
- Options (see page 123)
- Native USB Redirection (see page 124)
- Fabulatech USB Redirection (see page 127)
- Multimedia (see page 131)



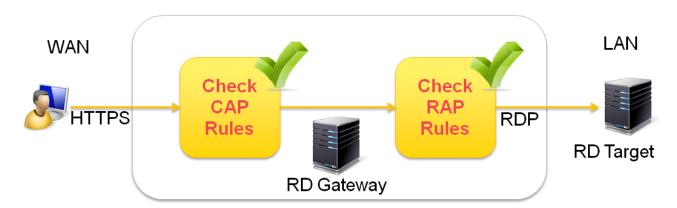
## Gateway

### Menu path: Setup > Sessions > RDP > RDP Global > Gateway

Via Microsoft Remote Desktop Gateway, you can access remote Windows systems.

The gateway translates between the internal Remote Desktop Protocol (RDP) and the external HTTPS connection.

Access to the Remote Desktop environment is provided via the browser. The browser establishes a secure connection to the gateway. From here, the connection query is forwarded to the target system. In the process, predefined Connection Access Policies and Resource Access Policies (CAP and RAP) for access control are evaluated.



#### **Enable gateway support:**

☑ Gateway support is enabled and you can configure the following settings:

☐ Gateway support is disabled. (default)

### · Gateway address



(i) RD gateway requires Microsoft Windows Server 2008R2 or Server 2012 with various restrictions for each server version.

The following Windows Server editions can preferably be used as gateway servers:

Server 2008R2 Standard (restricted to 250 RD Gateway connections)

Server 2008R2 Enterprise

Server 2008R2 Datacenter

Server 2012 Standard

Server 2012 Datacenter

Server 2012 Essential (restricted to the RD Gateway role)

Server 2012R2 Standard

Server 2012R2 Essential (restricted to the RD Gateway role)

(i) RD Gateway is not supported in the IGEL RDP Legacy Mode.

### Use other logon data for RD gateway

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- ☑ Uses custom data that can be defined below rather than the session access data.
- ☐ Uses the session access data. (default)
  - **Gateway user name**: User name when logging on to the gateway
  - Gateway password: Password when logging on to the gateway
  - Gateway domain: Domain in which the gateway is located

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# Local Logon

Menu path: Setup > Sessions > RDP > RDP Global > Local Logon

In this area, you can prepopulate user data. As a result, you can avoid users possibly having to log in a number of times.

(i) You can also use **Local logon** to freely select the server in the logon window of an RDP session.

### · Use local login window

The RDP login window is used on the terminal side to set the user name and domain when a connection to the terminal server is established for the first time. (default)

You can configure the following presets:

### · Preset login information

- ✓ The login window is prepopulated with the user name and domain. (default)
- **Type**: Here, you can prepopulate the user name and domain in the logon window.

Possible values:

- Set user/domain from last login
- Set user/domain from session setup

#### Show domain

✓ Shows the domain entry in the logon window. (default)

#### • Set client name to user name

The name of the client for the RDP connection will be set to the user name. This setting may help to resolve reconnection problems during load balancing. (default)

#### · Relaunch mode

- ✓ The RDP login window is displayed in restart mode and cannot be closed.
- ☐ The RDP window will not be displayed in restart mode. (default)

### · Enable network authentication

- ☑ Enables network authentication via NTLM. Smartcards are not supported here. (default)
- **Domains**: Allows you to add domains which are to be available. If you enter a number of domains, these will be shown in the **Domains** drop-down area in the login module.

To manage the list of domains, proceed as follows:

- Click to create a new entry.
- Click to remove the selected entry.
- Click to edit the selected entry.
- Click to copy the selected entry.



### Window

Menu path: Sessions > RDP > RDP Global > Window

In this area, you can configure the window for RDP sessions.

You can change the following settings:

**Number of Colors**: Specifies the color depth.

Possible values:

- 256
- Thousands
- Millions

Window size: Specifies the width and height of the window.

- Full-screen: The session is shown on the full screen. The device's taskbar is not visible.
- Work area: The session is shown on the full screen, minus the area needed by the device's taskbar.
- Numeric details: The session is shown in the selected resolution or on the selected percentage of the screen area.

**Desktop scale factor**: Specifies the desktop scaling in percent. Select a value from the selection list or enter a percentage value manually.

i Desktop scaling is supported from Windows Server 2012 or higher and from Windows 8.1 or higher.

### Possible values:

- Automatic: The resolution set under **User Interface > Display > Options > Monitor-DPI** will be used for the RDP session.
- Numeric details: The display will be magnified by the factor given here. Value range: 100% 500%
  - (i) Set the **Desktop scale factor** to a fixed value of 100% to allow server-side desktop scaling take effect. All values other than 100% overwrite the server-side setting.

### **Enable Display Control**

✓ The window size can be changed during the session. (Default)

- (i) If the window size is to be changed during the session, at least Windows 8.1 or Windows Server 2012 R2 must be running on the server.
- it is not possible to change the window size during the session if **Window size** is set to **full-screen** or **workarea**.

### **Control Bar for RDP-Sessions**

☑ A control bar for minimizing and closing a full-screen session will be shown.

☐ No control bar will be shown. (Default)



(i) If the symbol bar is enabled, a session will be shown on one monitor only, even if **Multimonitor fullscreen mode** is set to **Expand full-screen session across all monitors**.

**Multimonitor full-screen mode** - If more than one monitor is connected to the terminal:

- Restrict full-screen session to one monitor
- Display full-screen session on all monitors
- Expand full-screen session across all monitors

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# Keyboard

Menu path: Setup > Sessions > RDP > RDP Global > Keyboard

Configure how the keyboard reacts within RDP sessions. The following options are available:

- Enable clipboard
   ✓ You can use the clipboard. (default)
- **Input language**: Here, you can determine which language is used for auto-correction in the RDP session. This is independent of the keyboard layout. The "Default" setting corresponds to the system setting. (default: <u>Default</u>).
- Override local window manager keyboard shortcuts
   ✓ All keyboard entries, including those which would otherwise be processed by the local window manager, will be sent straight to the Windows server.
   □ The keyboard shortcuts of the local window manager will not be overridden. (default)

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# Mapping

## Menu path: Sessions > RDP > RDP Global > Mapping

In this area, you can make available locally connected devices such as printers or USB storage devices in RDP sessions.

- Drive Mapping (see page 112)
- COM Ports (see page 113)
- Printers (see page 115)
- Device Support (see page 116)
- Audio (see page 118)

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## **Drive Mapping**

#### Menu path: Sessions > RDP > RDP Global > Mapping > Drive Mapping

Through drive mapping, connected mass storage devices can be made available in the session. Specify which folders or drives are mapped during the login.

#### **Enable Drive Mapping**

- (i) Local (USB) devices which are to be used for drive mapping purposes must first be set up as devices. See Storage Hotplug (see page 673).
- Before you unplug a hotplug storage device from the endpoint device, you must safely remove it. Otherwise, data on the hotplug storage device can be damaged. Depending on the configuration, there is one or several possibilities to safely remove a hotplug storage device:
  - Click on ≜ in the task bar. The taskbar is not available in a fullscreen session.
  - Click on 

     in the in-session control bar. Depending on the configuration, the in-session control bar may be available in a fullscreen session. For further information, see In-Session Control Bar (see page 560).
  - Function Accessories > Safely Remove Hardware with further starting possibilities; amongst other things, a hotkey can be defined here.
     If the following warning is displayed: Volume(s) still in use. Don't remove the device, then the hotplug storage device must not be removed. First, exit the program concerned or close all files or directories that reside on the hotplug storage device.

## **Drive Mapping**: List of mapped drives.

To set up drive mapping, proceed as follows:

- 1. Click  $\pm$  **Add** to bring up the mapping window.
- 2. Click **Enabled** to enable the drive connection.
- 3. Select a **Drive to map** from the list under which the local device or the folder is to be mapped.
  - (i) If the drive letter you have selected is no longer available on the server, the specified directory or local drive will be given the next free letter during the login.
- 4. Give the **Local Drive Path** of the local directory to which the mapping is to refer.
  - if you map a locally connected device, use the pre-defined path names available in the drop-down field. The directories in question are those on which the devices are mounted by default during the boot procedure (e.g. /autofs/floppy for an integrated floppy drive).

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#### **COM Ports**

Menu path: Setup > Sessions > RDP > RDP Global > Mapping > Serial Connections

As with locally connected mass storage devices, you can also map the device's local serial connections (COM ports) during an RDP session:

- Enable COM port mapping:
  - ✓ COM port mapping is enabled. (default)
- **Server COM Port starts with**: Specifies the lowest device number that is used on the server for mapping. Possible values:
  - COM 1 to COM 6. (default: COM1)
- COM Port Devices: List with mapped local serial devices.

Click  $\pm$  to add a serial device.

• COM Port Device:

Possible values:

COM 1

COM 2

COM 3

COM 4

USB COM 1

USB COM 2

USB COM 3

USB COM 4

- **Detect Devices...**: Opens a dialog allowing you to select the device file. 3 device files are available for each device; the **Description** column shows the type of device file:
  - (GENERIC) [device designation]: Generic type. The name of the device file ends in a consecutive number which depends on the boot procedure or the order of insertion.
     Example: /dev/ttyUSB0
  - (BY PORT) [device designation]: According to the USB port. The device file is in the /dev/usbserial/ directory. The name of the device file ends in the number of the USB port that the device is plugged into. Example: /dev/usbserial/ttyUSB\_P12
  - (BY USBID) [device designation]: According to USB ID. The device file is in the /dev/usbserial/ directory. The name of the device file ends as follows: \_V[Vendor ID]\_P[Product ID] . Example: /dev/usbserial/ttyUSB\_V067b\_P2303
  - (Virtual) [device designation]: Virtual device; used for signature pads for example. Example: /dev/ttyVST0
  - (i) If your device has an additional multiport PCI card, more than 2 connections may be available.



(i) If you would like to use signature pads, you must enable them beforehand under **User** Interface > Input > Signature Pad (see page 579).

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## **Printers**

Menu path: Setup > Sessions > RDP > RDP Global > Mapping > Printers

In this area, you can configure printer mapping.

## **Enable Client Printer Mapping**

☑ The locally connected device printer is made available for your RDP sessions, provided that it was not disabled on the server-side. (default)

- (i) The printers must be set up on the **Devices > Printer > CUPS >** Printers (see page 654) page and must be enabled there for mapping in RDP sessions.
- (i) Because the device merely places incoming print jobs in a queue, you need to install the printer on the server.

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# **Device Support**

Menu path: Setup > Sessions > RDP > RDP Global > Mapping > Device Support

In this area, you can enable virtual RDP channels for communicating with various devices connected to the device.

The devices supported are listed in the IGEL Third Party Hardware Database<sup>6</sup>.

•	Enable plugin support
	✓ Communication between connected devices and the relevant server applications is enabled.  The individual channels must also be enabled.
	☐ Communication between connected devices and server applications is not enabled. (Default)
	(i) When using <i>DriveLock</i> , ensure that the use of USB devices is not universally restricted; see <b>Devices &gt; USB Access Control.</b>
•	<b>DriveLock channel</b> : The virtual DriveLock channel is implemented on the device. The channel must also be installed on the RDP server.
	DriveLock can read hardware data from local USB devices and transfer these data to the server with the help of the virtual RDP channel extension. From IGEL Linux <i>Version 10.03.500</i> this is also possible with SATA devices. When using whitelists, rules based on the hardware properties of the connected drive (e.g. manufacturer details, model and serial number) are taken into account. Important information regarding DriveLock can be found in the Using DriveLock with IGEL Devices FAQ.
	☑ A virtual channel for DriveLock is enabled.
	□ No virtual channel for DriveLock is enabled. (Default)
•	Diktamen channel for dictation
	☑ A virtual channel for Diktamen is enabled.
	□ No virtual channel for Diktamen is enabled. (Default)
•	deviceTRUST channel
	☑ A virtual channel for deviceTRUST is enabled.
	□ No virtual channel for deviceTRUST is enabled. (Default)
•	Grundig MMC channel for dictation with Grundig devices
	☑ A virtual channel for communication with Grundig devices is enabled.
	□ No virtual channel for communication with Grundig devices is enabled. (Default)
•	Olympus channel for dictation
	☑ A virtual channel for communication with Olympus dictation devices is enabled.
	□ No virtual channel for communication with Olympus dictation devices is enabled. (Default)
•	Philips speech channel for dictation
	☑ A virtual channel for communication with Philips dictation devices is enabled.

recordings available to the server. (Default: P)

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☐ No virtual channel for communication with Philips dictation devices is enabled. (Default)

• **DPM server drive**: Via this drive, the Philips PocketMemo dictation device makes the voice

<sup>6</sup> https://www.igel.com/linux-3rd-party-hardware-database/



- (i) The dictation device is automatically assigned to the selected drive letter. Ensure that no other Hotplug storage device is assigned to this drive letter. Further information can be found under Hotplug storage device and Drive mapping.
- **SpeechAir server drive**: Via this drive, the Philips SpeechAir dictation device makes the voice recordings available to the server (default: <u>S</u>)
  - (i) The dictation device is automatically assigned to the selected drive letter. Ensure that no other Hotplug storage device is assigned to this drive letter. Further information can be found under Hotplug storage device and Drive mapping.

•	Lakesid	e SysTracl	k channel
---	---------	------------	-----------

- ✓ The Lakeside SysTrack channel is enabled.
- ☐ The Lakeside SysTrack channel is not enabled. (Default)

#### Enable smartcard

- The device's smartcard reader will appear within the RDP session. Applications can access the reader and the smartcards it contains. (Default)
- ☐ The device's smartcard reader will not appear within the RDP session.

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## Audio

Menu path: Setup > Sessions > RDP > RDP Global > Mapping > Audio

In this area, you can configure the settings for local audio transmission.

## • Enable client audio

Possible values:

- On: Audio will be transmitted.
- Off: No audio will be transmitted.

## Audio quality mode

Possible values:

- Automatic
- High: High audio quality is favored.
- Medium: Medium audio quality is favored.
- Dynamic

## • Audio compression

Possible values:

- Automatic
- On: Compressed audio data will be accepted.
- Off: Compressed audio data will not be accepted.

## Audio recording

✓ The microphone will be diverted to the session.

☐ The microphone will not be diverted to the session. (Default)



## Performance

Menu path: Setup > Sessions > RDP > RDP Global > Performance

In this area, you can configure settings in order to improve the performance of the RDP session.

#### **Enable RemoteFX**

Remote FX is enabled. (Default)

#### RemoteFX codec mode

Possible options:

- Use server setting
- · Optimized for LAN
- · Optimized for WAN
- Legacy mode

## Hardware accelerated codecs AVC420/AVC444 (H.264)

Possible options:

- Automatic: H.264 is activated automatically if supported by the device's hardware.
- On: H.264 is activated, regardless of hardware support.
  - (i) For testing purposes only; this option can lead to display flaws.
- Off: H.264 is deactivated.
- You can disable graphics functions which are not absolutely necessary.

Graphics settings that you can disable in order to improve performance:

Disable wallpaper
☑ Desktop background is disabled.
$\square$ Desktop background is enabled. (Default)
Don't show contents of window while dragging
☑ Window content will be hidden.
$\square$ Window content will be shown. (Default)
Disable menu and window animation
☑ Menu and window animation is disabled.
$\hfill\square$ Menu and window animation is enabled. (Default)
Disable themes
☑ Themes are disabled.
$\square$ Themes are enabled. (Default)
Disable cursor shadow
✓ Cursor shadow is disabled.

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☐ Cursor shadow is enabled. (Default)		
Disable cursor settings		
☑ Cursor settings are disabled. No "unnecessary" mouse movements will be sent.		
☐ Cursor settings are enabled. (Default)		
Enable font smoothing		
✓ Font smoothing is enabled.		
☐ Font smoothing is disabled. (Default)		
Compression		
in low-bandwidth environments, you should use <b>compression</b> in order to reduce network traffic. Note that the use of compression reduces the burden on the network but does use CPU power.		
☑ Data are compressed.		
☐ Data flow is not compressed. (Default)		

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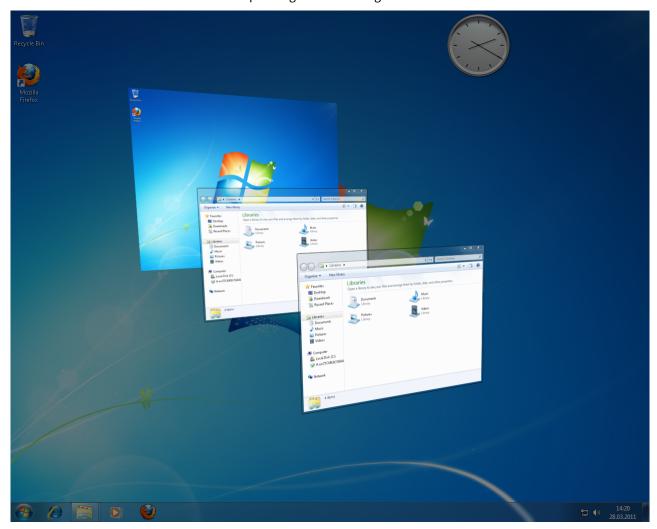


# RemoteFX Support

## Menu path: Setup > Sessions > RDP > RDP Global > Performance > RemoteFX Support

With the Service Pack 1 for *Windows Server 2008 R2*, local system functions such as *Windows Aero* or 3D display can be made available in RDP sessions too.

In order to do this, the RemoteFX extension for RDP must be enabled. You can configure the relevant settings under **RDP Global > Performance** or in the corresponding session settings.



Globally enabling Remote FX is not recommended as conventional RDP sessions may also be affected by this. With RemoteFX, all graphics effects available under Performance are enabled. This may slow down the session as a result. It is better to enable the function only for individual sessions which establish a connection to appropriately equipped servers.

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Further information on Remote FX and the server-related requirements is available from Microsoft at https:// technet.microsoft.com/en-us/library/dd736539(ws.10).aspx<sup>7</sup>.

in the IGEL Registry, you can configure the number of frames sent by the server without confirmation under the key rdp.winconnect.remotefx-ack. The default value is 1. A value of 2 or 3 can lead to improved performance in networks with high latency.

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<sup>7</sup> http://technet.microsoft.com/en-us/library/dd736539(ws.10).aspx



# **Options**

Menu path: Setup > Sessions > RDP > RDP Global > Options

In this area, you can configure the following settings:

#### Inverted cursor color

Possible values:

- Black
- White
- Dotted
- ① You can also configure your own values custom:, . The colors must be given in the ARGB8888 format, e.g. 0xFF000000.
- Reset license
  - The Microsoft llicense will be removed from the device. The device must then be restarted.
  - ☐ The license will not be removed. (default)
- Reset confirmed server certificates
  - ✓ All confirmed server certificated will be deleted from the client.
  - ☐ The certificates will not be deleted. (default)
- Client name: Client name for terminal service identification.

Possible values:

- Special client name: Specify a special client name in the next field.
- MAC address: Use the MAC address of the computer as the client name
- · Computer name: Use the name of the computer
- Custom client name: If you have opted for a special client name, you can enter the name here. If the field remains empty, the MAC address of the client will be used automatically.
- Verify server certificate
  - ✓ The server certificate will be verified if the connection is TLS-encrypted. (default)

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# Native USB Redirection

## Menu path: Sessions > RDP > RDP Global > Native USB Redirection

USB devices can be permitted or prohibited during an RDP session on the basis of default rules. Sub-rules for specific devices or device classes are also possible. The use of rules is described under USB Access Control (see page 678).

<b>(i)</b>	Enable either Native or Fabulatech USB Redirection – not both together. For details on Fabulatech USB
	<b>Redirection</b> , see Fabulatech USB Redirection (see page 127).

$\odot$	Disable USB redirection if you use DriveLock. Further information can be found under Using DriveLock
	with IGEL Devices.

#### **Enable native USB redirection**

$\checkmark$	Native USB	redirection	is enabled and	vou can define	default rules below.
--------------	------------	-------------	----------------	----------------	----------------------

☐ Native USB redirection is not enabled. (Default)

#### **Default rule**

Possible values:

- Deny
- Allow



To secure your endpoint, it is generally recommended to set **Default rule** to **Deny** and to configure **Allow** rules only for the required USB devices and USB device classes.

## Class Rules

Class rules apply to USB device classes and sub-classes.

To manage rules, proceed as follows:

- Click + to create a new entry.
- Click to remove the selected entry.
- Click to edit the selected entry.
- Click to copy the selected entry.

Add a class rule:

#### Rule:

- Deny
- Allow

Class ID: Selection list



Subclass ID: Selection list

Name: Free text entry

## **Device Rules**

Device rules apply to specific USB devices.

Add a device rule:

#### Rule:

Allow

• Deny

Vendor ID: Hexadecimal manufacturer number

Product ID: Hexadecimal device number

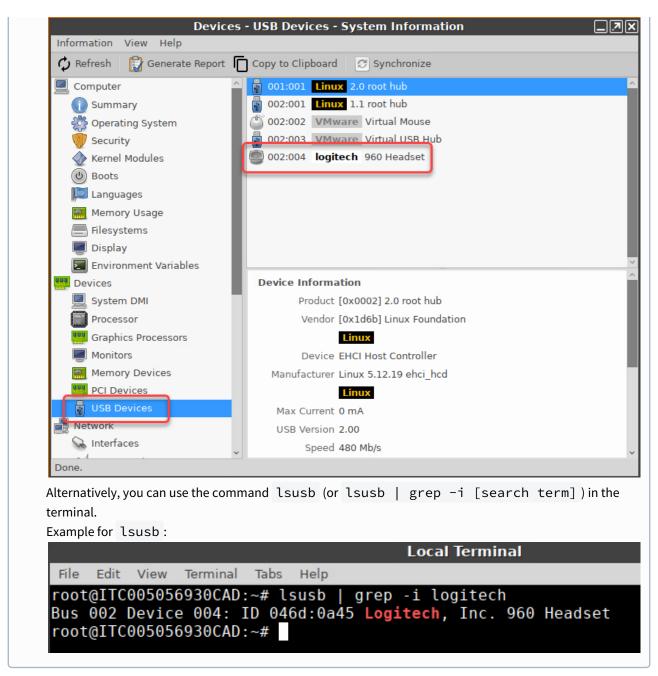


# (i) Getting USB Device Information

To find out the Class ID, Subclass ID, Vendor ID and Product ID of the connected USB device, you can use the **System Information** tool. For further information, see Using "System Information" Function (see page

System Information example:





Name: Free text entry

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#### Fabulatech USB Redirection

Menu path: Sessions > RDP > RDP Global > Fabulatech USB Redirection

Redirection for USB devices can be allowed or denied during an RDP session on the basis of rules. Sub-rules for specific devices or device classes are also possible. The use of rules is described under USB Access Control (see page 678).

For the Fabulatech USB redirection, a server-side component is required. We recommend the USB for Remote Desktop IGEL Edition; see http://www.usb-over-network.com/partners/igel/.

#### **Fabulatech USB Redirection**

<b>✓</b>	Fabulatech USB redirection is enabled for all RDP sessions
----------	--

☐ Fabulatech USB redirection is disabled. (Default)

- Enable either Native or Fabulatech USB Redirection not both together. Disable USB redirection if you use DriveLock.
- (i) Ensure that no other Hotplug storage device (USB stick) is connected if a session is started with Fabulatech USB redirection. Otherwise, the Hotplug storage device will not be securely removed when the session starts, and this could lead to data loss. With IGEL Linux Version 10.02.x the Hotplug storage device is already insecurely removed when the Fabulatech USB redirection is enabled.

**Default rule**: This rule will apply if no special rule was configured for a class or a device.

- Deny
- Allow



#### Tip

To secure your endpoint, it is generally recommended to set **Default rule** to **Deny** and to configure **Allow** rules only for the required USB devices and USB device classes.

## Class Rules

Class rules apply to USB device classes and sub-classes.

To manage rules, proceed as follows:

- Click to create a new entry.
- Click to remove the selected entry.
- Click to edit the selected entry.
- Click to copy the selected entry.

Class rule properties:

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#### Rule:

- Allow: Devices that have the properties defined here are redirected by the Fabulatech USB
- Deny: Devices that have the properties defined here are not redirected.

Class ID: Device class

**Subclass ID**: Subclass relating to the specified device class

Name: Free text entry

Override serial: Serial number that will appear in the session **Override name:** Device name that will appear in the session

#### **Postpone**

<b>~</b>	The USB device is only	removed from the sy	/stem (endpoint de	evice) when the session starts.
----------	------------------------	---------------------	--------------------	---------------------------------

☐ The USB device is no longer shown immediately after the system is booted. (Default)

(i) This setting is only effective if the **Takeaway** parameter is enabled.

#### **Takeaway**

✓ The USB device may be removed from the system (endpoint device).

☐ The USB device may not be removed. (Default)

#### **No Reset**

✓ The device will not be automatically reset after the connection with the session has been terminated.

☐ The device will be reset after the connection with the session has been terminated. (Default)

#### **Device Rules**

A device rule applies to a specific device that is identified by its serial number.

Device rule settings:

## Rule:

- Allow
- Deny

Vendor ID: Hexadecimal manufacturer number

Product ID: Hexadecimal device number

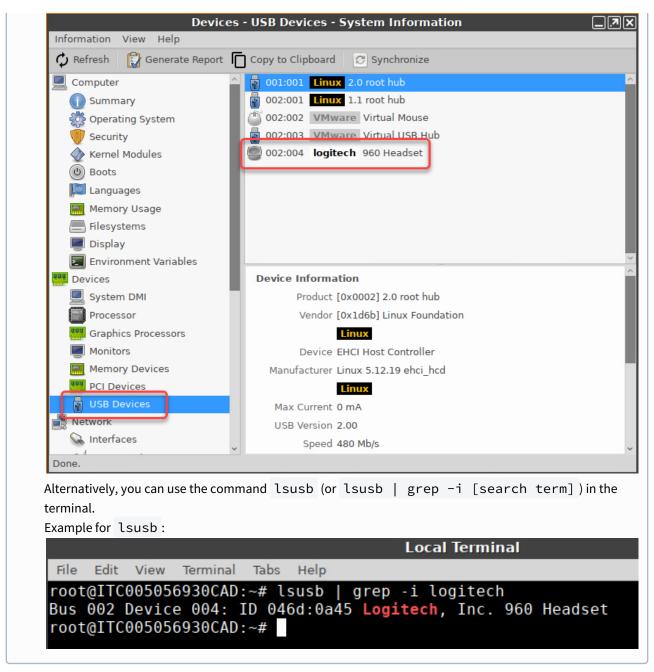


## (i) Getting USB Device Information

To find out the Class ID, Subclass ID, Vendor ID and Product ID of the connected USB device, you can use the System Information tool. For further information, see Using "System Information" Function (see page

System Information example:





Name: Free text entry

**Override serial**: Serial number that will appear in the session **Override name**: Device name that will appear in the session

#### Postpone

✓ The USB device is only removed from the system (endpoint device) when the session starts. (Default)

☐ The USB device is no longer shown immediately after the system is booted.

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i This setting is only effective if the <b>Takeaway</b> parameter is enabled.
Takeaway
☑ The USB device may be removed from the system (endpoint device). (Default)
$\square$ The USB device may not be removed.
No Reset
$\ oxedsymbol{\square}$ The device will not be automatically reset after the connection with the session has been terminated. (Default)
☐ The device will be reset after the connection with the session has been terminated.

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# Multimedia

Menu path: Setup > Sessions > RDP > RDP Global > Multimedia

In this area, you can enable video redirection in order to allow optimized video playback in remote sessions.

•	Video redirection
	✓ Use video redirection. The device renders the video data.
	☐ Do not use video redirection. (default)
	From IGEL Linux 5.06.100, hardware acceleration for multimedia playback is available on certain
	devices. You will find more detailed information in the FAQ Hardware Video Acceleration on IGEL
	OS.

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# **RDP Session**

## Menu path: Sessions > RDP > RDP Sessions

You can set up your own RDP sessions here.

The following configuration pages offer you detailed setup options for the RDP session:

- Server (see page 133)
- Gateway (see page 135)
- Logon (see page 136)
- Window (see page 137)
- Keyboard (see page 139)
- Mapping (see page 140)
- Performance (see page 141)
- Options (see page 142)
- USB Redirection (see page 143)
- Multimedia (see page 144)
- Desktop Integration RDP (see page 145)



#### Server

Menu path: Sessions > RDP > RDP Sessions > [Session Name] > Server

In this area, you can change the information regarding the server connection.

Choose between Server and RemoteApps mode.

#### Server

Server: Name or IP address of the server.

RDP port: The RDP TCP/IP port which is used for the connection. (Default: 3389)

**Collection**: The name of the Remote Desktop Services (RDS) collection to connect to.

(i) Instead of the collection name, it is also possible to specify under Collection the token that directs the RDP client to a specific RDS collection. The token format is tsv://MS Terminal Services Plugin.1.RDS collection name. For more information, see What Is the String for Token-Based Load Balancing?.

**Application**: Start application for the terminal server session.

Command line parameter for the executed program: Command line parameter with which you would like to call up your own application in the RemoteAPP mode.

#### Changeable server URL on local login

✓ The server can be entered freely when the user logs in locally. Local login must be enabled in order to do this.

☐ The terminal server's login window will be shown. When using local login, the device's login window will be shown. (Default)



(i) If the Passthrough Authentication option is enabled, the session with the local login data for the terminal user, e.g. from the domain login, is used. However, this setting will be overridden by the Local Login global parameter. You should not therefore use both options at the same time.

## Enable RemoteApp Mode

Like the published applications of a Citrix server, MS Windows Server 2008 offers the option of passing on RemoteApps to the device.

Detailed instructions regarding server configuration can also be found on the Microsoft website: TS RemoteApp Step-by-Step Guide<sup>8</sup>.

On the client side, only a few parameters need to be configured after enabling the RemoteApp mode.

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<sup>8</sup> https://technet.microsoft.com/en-us/library/cc730673(v=ws.10).aspx



(i) Please note that the name of the application to be launched must be preceded by two pipe characters (||), e.g. || Excel.

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## Gateway

Menu path: Setup > Sessions > RDP > RDP Sessions > [Session Name] > Gateway

Here, you can specify custom gateway details for your RDP session.

#### Enable gateway support

- Global setting: The settings from RDP Global > Gateway will be carried over.
- Session setting: Here, you can configure custom settings. The entry options correspond to those under RDP Global > Gateway (see page 105).
- Off: No gateway support

#### Gateway address



(i) RD Gateway requires Microsoft Windows Server 2008R2 or Server 2012 with various restrictions for each server version.

The following Windows Server editions can preferably be used as gateway servers:

Server 2012 Standard

Server 2012 Datacenter

Server 2012 Essential (restricted to the RD Gateway role)

Server 2012R2 Standard

Server 2012R2 Essential (restricted to the RD Gateway role)

Server 2016

Server 2019



(i) RD Gateway is not supported in the IGEL RDP Legacy Mode.

## • Use other credentials for RD Gateway authentication:

☑ Uses custom data that can be defined below rather than the session access data.

- · Gateway user name
- Gateway password
- · Gateway domain

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# Logon

Menu path: Sessions > RDP > RDP Sessions > [Session Name] > Logon

Here, you can specify session-specific settings for login.

## Use passthrough authentication for this session

This option can be used if the local device login takes place via Kerberos or Shared Workspace. The login data saved temporarily when logging in to the device will be used for the user name and password.

 $\square$  The login data are not passed on. (Default)

**User name**: Name of the user **Password**: Password of the user



Session passwords are stored with reversible encryption. Therefore, we strongly recommend not to store the session password on the endpoint device.

Domain: Windows domain



#### Window

Menu path: Setup > Sessions > RDP > RDP-Sessions > [Session Name] > Fenster

Here, you can specify the settings for the RDP session window.

## Number of colours

Possible values:

- Global setting
- 256
- Thousands
- Millions

#### Window size

Possible values:

- Global setting
- Fullscreen: The session is shown on the full screen. The thin client's taskbar is not visible.
- Workarea: The session is shown on the full screen, minus the area needed by the thin client's taskbar.
- Numeric details: The session is shown in the selected resolution or on the selected percentage of the screen area.
- Desktop scale factor: Specifies the desktop scaling in percent. This function is available from IGEL Linux Version 10.02.

(i) Desktop scaling is supported from Windows Server 2012 or higher and from Windows 8.1 or higher.

## Possible values:

- Global setting (default)
- Automatic: The resolution set under Setup > User Interface > Display > Options > Monitor-**DPI** will be used for the RDP session.
- Numeric details: The display will be magnified by the factor given here. Value range: 100% -500%

## Display resolution

Possible values:

- · Same as window size
- Value selection: The session runs on the server side with the screen resolution selected here. The session will be shown on the thin client in the screen resolution set with the **Window** size parameter. If the screen resolution on the server side is smaller than the Window size, the display will be magnified accordingly and anti-aliasing may be used. Example: Applications that only work or work optimally with a specific screen resolution.
- **Start monitor**: Specifies the monitor on which the session is to start.
  - No configuration
  - Selects a specific monitor
- Multi-monitor fullscreen mode: This setting is relevant if more than one monitor is connected to the terminal:
  - Global setting



- Restrict fullscreen session to one monitor.
- Display fullscreen session on all monitors.
- Expand fullscreen session across all monitors.

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# Keyboard

Menu path: Setup > Sessions > RDP > RDP Sessions > [Session Name] > Keyboard

Here, you can specify session-specific keyboard settings.

Keyboard map

Possible values:

- Automatic
- Country name
- Override local window manager keyboard shortcuts

Possible values:

- Global setting
- On
- Off



# Mapping

Menu path: Setup > Sessions > RDP > RDP Sessions > [Session Name] > Mapping

## • Enable COM port mapping

- Global setting:
- On
- Off

## · Enable drive mapping

- Global setting from RDP Global > Mapping > Drive Mapping
- On
- Off

#### · Enable printer mapping

- Global setting from RDP Global > Mapping > Printers
- On
- Off

## • Enable plugin support

- Global setting from RDP Global > Mapping > Drive Support
- Off

#### • Enable client audio

- Global setting from RDP Global > Mapping > Audio
- On
- Off

## Audio quality mode

- Global setting from RDP Global > Mapping > Audio
- Automatic
- High: High audio quality is favored.
- Medium: Medium audio quality is favored.
- Dynamic

#### Audio compression

- Global setting from RDP Global > Mapping > Audio
- Automatic
- On
- Off

#### Audio capture

- Global setting from RDP Global > Mapping > Audio
- On
- Off

## · Enable clipboard

- Global setting from RDP Global > Keyboard
- On
- Off



#### Performance

Menu path: Setup > Sessions > RDP > RDP Sessions > [Session Name] > Performance

- Enable RemoteFX
  - Global setting from RDP Global > Performance
  - On
  - Off
- Hardware accelerated codecs AVC420/AVC444 (H.264)
  - Global setting from RDP Global > Performance
  - On
  - Off
- Disable wallpaper
  - Global setting from RDP Global > Performance
  - On
  - Off
- · Do not show contents of window while dragging
  - Global setting from RDP Global > Performance
  - On
  - Off
- Disable menu and window animation
  - Global setting from RDP Global > Performance
  - On
  - Off
- Disable themes
  - Global setting from RDP Global > Performance
  - On
  - Off
- Disable cursor shadow
  - Global setting from RDP Global > Performance
  - On
  - Off
- Disable cursor settings
  - Global setting from RDP Global > Performance
  - On
  - Off
- · Enable font smoothing
  - Global setting from RDP Global > Performance
  - On
  - Off
- Compression
  - Global setting from RDP Global > Performance
  - Or
  - Off



# **Options**

Menu path: Setup > Sessions > RDP > RDP Sessions > [Session Name] > Options

Here, you can specify the name and symbol for the RDP client.

- **Client name**: Specifies the name that is sent to the terminal server for identification purposes. Possible values:
  - Global setting: The setting from RDP Global > Options will be carried over.
  - Custom client name: The name given under Custom client name will be used as the client name.
  - MAC address: The MAC address of the computer will be used as the client name.
  - Host name: The name of the device specified under Setup > Network > LAN Interfaces >
     Terminal name will be used as the client name. See LAN Interfaces (see page 589).
- Custom client name: Custom client name; if the field is empty, the MAC address will be used.
- Collection: The name of the Remote Desktop Services (RDS) collection to connect to.
  - Instead of the collection name, it is also possible to specify under Collection the token that directs the RDP client to a specific RDS collection. The token format is tsv://MS Terminal Services Plugin.1.RDS collection name. For more information, see What Is the String for Token-Based Load Balancing?.
- **Icon name**: File name of the icon without file extension. (Default: <u>rdp</u>)

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# **USB** Redirection

Menu path: Sessions > RDP > RDP Sessions > [Session Name] > USB Redirection

#### **Native USB redirection**

- Global setting: The settings from RDP Global > Native USB Redirection will be carried over.
- On: Native USB redirection is enabled.
- Off: Native USB redirection is disabled.

Further information regarding the global settings can be found under Native USB Redirection (see page 124).

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# Multimedia

Menu path: Setup > Sessions > RDP > RDP Sessions > [Session Name] > Multimedia

- Enalbe video redirection
  - Global setting: The setting from RDP Global > Multimedia will be used.
  - On: Video redirection is enabled.
  - Off: Video redirection is disabled.

Further information regarding the global settings can be found under Multimedia.

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# **Desktop Integration RDP**

Menu path: Sessions > RDP > RDP Sessions > [Session Name] > Desktop Integration

Session name: Name for the session.



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

# Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### **Desktop**

✓ The session can be launched with a program launcher on the desktop.

### **Quick start panel**

☑ The session can be launched with the quick start panel.

## Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

### Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.



Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

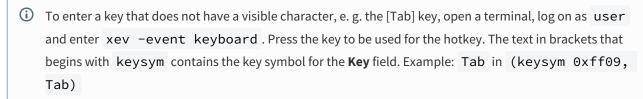
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



### **Autostart**

✓ The session will be launched automatically when the device boots.

### **Restart**

✓ The session will be restarted automatically after the termination.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

## **Autostart requires network**

✓ If no network is available at system startup, the session is not started. A message is shown. As soon as the network is available, the session is started automatically.



☐ The session is started automatically, even when no network is available.
--



# Remote Desktop Web Access

## Menu path: Sessions > RDP > Remote Desktop Web Access

With Web Access for Remote Desktop (Web Access for RD), users can access RemoteApp and a Remote Desktop connection via the start menu on a computer or via a web browser.

RemoteApps and Remote Desktop connections therefore provide a modified view of RemoteApp programs and virtual desktops for users.

More information on Web access for Remote Desktop can be found under Microsoft Technet - Web Access for RDP9.

The settings for launching the session are described below.

Session name: Name for the session.



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

# Starting Methods for Session

### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

✓ The session can be launched with the Application Launcher.

### **Desktop**

☑ The session can be launched with a program launcher on the desktop.

## **Quick start panel**

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

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<sup>9</sup> http://technet.microsoft.com/en-us/library/cc731923.aspx



Desktop folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

Password protection: Specifies which password will be requested when launching the session. Possible values:

- None: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5 ). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - ① When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey

① To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard . Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the Key field. Example: Tab in (keysym 0xff09, Tab)



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✓ The session will be launched automatically when the device boots.

## Restart

✓ The session will be restarted automatically after the termination.

**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

## **Autostart requires network**

- If no network is available at system startup, the session is not started. A message is shown. As soon as the network is available, the session is started automatically.
- $\Box$  The session is started automatically, even when no network is available.
- Server (see page 151)
- Authentication (see page 155)
- Appearance (see page 156)
- Logoff (see page 157)
- Desktop Integration (see page 159)

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### Server

Menu path: Setup > Sessions > RDP > Remote Desktop Web Access > Server

In this area, you can specify the server configuration.

The Web Access page for *Windows Server 2012* and *Windows Server 2012 R2* can also be used on a Linux endpoint device in the *Firefox* browser. See Via Browser (see page 154).

### **Server configuration**

Possible values:

- <u>"Predefined configuration"</u>: You can define several server connections with the same user access data. The user must enter their access data and the domain in the login window. See <u>Predefined Configuration</u> (see page 152).
- "Ask user": The connection is preconfigured on the server side. The user only needs to enter their corporate e-mail address. See Ask User (see page 153).

Server location: These settings are needed if Server configuration is set to "Predefined configuration".

#### **Protocol**

Possible values:

- "http://"
- "https://"

 $\mbox{\bf RD}$   $\mbox{\bf Web}$   $\mbox{\bf Access}$   $\mbox{\bf Server}$  : Name of the Web Access server

Path to web portal (Default: <a href="mailto://rdweb/feed/webfeed.aspx">/rdweb/feed/webfeed.aspx</a>)

### **Enable gateway support**

Possible values:

- · "Global settings"
- · "Session settings"
- "Off"

**Gateway address**: If you would like to carry over the session settings, you must also specify the gateway address.

**Domains**: Domain of the Web Access server

- Predefined Configuration (see page 152)
- Ask User (see page 153)
- Via Browser (see page 154)



# **Predefined Configuration**

Menu path: Setup > Sessions > RDP > Remote Desktop Web Access > Server

To predefine settings, proceed as follows:

- 1. Go to Sessions > RDP > Remote Desktop Web Access > Server.
- 2. Under Server configuration, select Predefined configuration.
- 3. Create a new session. See the Server (see page 151) section regarding the session settings.
- 4. Select a login option under **Remote Desktop Web Access > Authentication**. If you have selected **Predefined configuration**, the **Passthrough authentication** mode will be available for logging in in addition to the normal user authentication process.
- 5. Under Desktop Integration (see page 159) and Logoff (see page 157), you can specify how you would like to log in and off.
  - (i) You must make a setting for the login icon because this is not preconfigured and you will not otherwise have access to the Web Access logon.

The applications can be provided in the Application Launcher, in the start menu, in the quick start panel, or on the desktop. Under Appearance (see page 156), you can choose from the list of available applications for display on the desktop or in the quick start panel.

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## Ask User

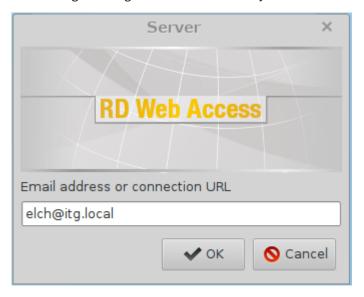
## Menu path: Setup > Sessions > RDP > Remote Desktop Web Access > Server

With this logon method, the network connections connected with the user name on the server side must be preconfigured and it must be possible to query them via DNS.

To configure access via **Ask user**, proceed as follows:

Select **Ask user** under **RD Web Access > Server > Server configuration** menu.

The user is given a login window in which they enter their e-mail address consisting of @:



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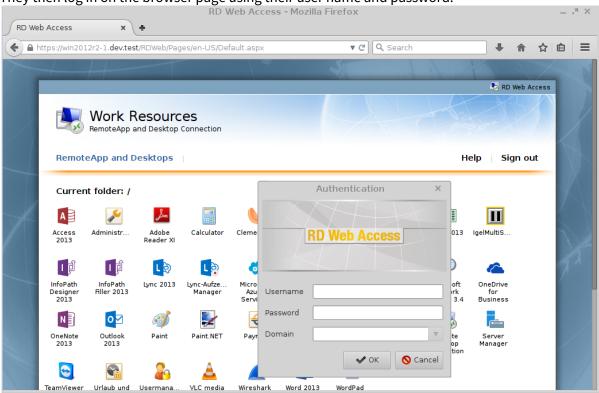


## Via Browser

The Web Access page for *Windows Server 2012* and *Windows Server 2012 R2* can also be used on a Linux thin client in the *Firefox* browser.

• The user only needs the corresponding URL which is entered in the address bar.

• They then log in on the browser page using their user name and password.



If the user clicks one of the applications offered by Web Access, the thin client will open a logon mask and then a *Remote Desktop* session for the application chosen.



## Authentication

Menu path: Setup > Sessions > RDP > Remote Desktop Web Access > Authentication

You can change login settings on the server and select applications that are launched automatically after logging in.

The login settings on the server are only effective if Sessions > RDP > Remote Desktop Web Access > Server > Server configuration is set to Predefined configuration. Further information can be found under Server (see page 151).

**Authentication mode**: Specifies how the user authenticates themselves on the server. Possible values:

- "Passthrough authentication": This option can be used if the local endpoint device login takes place via Kerberos or Shared Workspace. The login data saved temporarily when logging in to the device will be used for the user name and password.
- "Auto logon": The login data in **Username**, **Password**, and **Domain** will be used to log in.
- "User logon": The user enters the data in a login window.

**Username**: User name when logging in to the server **Password:** Password when logging in to the server

**Domain**: Domain in which the user name and password are valid

To select an application for automatic launching, proceed as follows:

- 1. Click 🛨 in the Start following applications automatically after server connection is established area.
- 2. In the **Add** dialog, enter the name of the application. (Example: Word 2013)
  - ① You can also enter part of the name followed by an asterisk (★). If you enter e.g. Word★, all available versions of *Microsoft Word* as well as *Microsoft WordPad* will be opened.
- 3. Click on Ok.

After a successful login, the associated desktop icon for each available application will be placed on the device desktop. All applications whose name matches one of the names given in the **Start** following applications automatically after server connection is established area will then be launched.

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# **Appearance**

Menu path: Setup > Sessions > RDP > Remote Desktop Web Access > Appearance In this area, you can decide where you would like to display Remote Desktop Web Access applications: Show applications in start menu ✓ The applications are shown in the start menu. (Default) Apply display filter to start menu entries Only the applications listed in the display filter will be shown in the start menu. ☐ All applications will be shown in the start menu. (Default) **Show applications in Application Launcher** ✓ The applications are shown in Application Launcher. (Default) **Apply display filter to Application Launcher entries** Only the applications listed in the display filter will be shown in the Application Launcher. ☐ All applications will be shown in the Application Launcher. (Default) Show applications on desktop ✓ The applications will be shown on the desktop. (Default) Apply display filter to desktop icons ☑ Only the applications listed in the display filter will be shown on the desktop. ☐ All applications will be shown on the desktop. (Default) Application Launcher folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher. Display filter: Show only the following applications Via +, you can add applications to the display filter and determine display options for this selected group.

# Enable following applications in Quick Start Panel

▶ Via +, you can specify applications which will be added to the quick start panel.

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# Logoff

Menu path: Setup > RDP > Remote Desktop Web Access > Logoff

Here, you can specify how you would like to log off from the application.

Session name: Name for the session.



## Starting Methods for Session

### Start menu

✓ The session can be launched from the start menu.

## **Application Launcher**

✓ The session can be launched with the Application Launcher.

### Desktop

☑ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

## Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

## **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.



• **Setup user**: The setup user's password is requested when launching the session.

## Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- $\widehat{\Pi}$  = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey

① To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard . Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the **Key** field. Example: Tab in (keysym 0xff09, Tab)



# **Desktop Integration**

Menu path: RDP > Remote Desktop Web Access > Desktop Integration

Session name: Name for the session.



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

# Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

### Quick start panel

✓ The session can be launched with the quick start panel.

## Start menu's system tab

✓ The session can be launched with the start menu's system tab.

## **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.



## Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

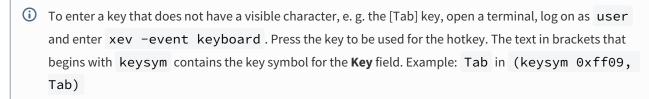
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl+ # = Ctrl|Super L

**Key**: Key for the hotkey



### **Autostart**

✓ The session will be launched automatically when the device boots.

### **Restart**

✓ The session will be restarted automatically after the termination.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Autostart requires network** 



$\begin{tabular}{l} \hline \end{tabular}$ If no network is available at system startup, the session is not started. A message is shown. As soon as the network is available, the session is started automatically.
☐ The session is started automatically, even when no network is available.

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# Horizon Client Global

## Menu path: Sessions > Horizon Client > Horizon Client Global

In this area, you can define the global settings for Horizon Client sessions.

The following settings are carried over from the global settings for RDP sessions:

- Number of colors; see Window (see page 108)
- Window size; see Window (see page 108)
- Multi-monitor full-screen mode; see Window (see page 108)
- Server Options (see page 163)
- Local Logon (see page 165)
- USB Redirection (see page 167)
- Fabulatech USB Redirection for IGEL OS (see page 170)
- Serial Port Redirection (see page 178)
- Drive Mapping (see page 179)
- Multimedia (see page 180)
- Performance (see page 181)
- Smartcard (see page 182)
- Unified Communications (see page 184)

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# **Server Options**

Menu path: Sessions > Horizon Client > Horizon Client Global > Server Options

In this area, you can specify the settings for the connection between the VMware Horizon Client and the server.

**Preferred desktop protocol**: The selected option is preferred by the client when negotiating the connection protocol.

i If the server does not accept the connection protocol preferred by the client, the connection protocol preferred by the server will be used.

#### Possible values:

- <u>Server setting</u>: The client does not give the server details of a preferred connection protocol. The connection protocol preferred by the server is used.
- RDP: The client tells the server that it prefers RDP as the connection protocol.
- PCoIP: The client tells the server that it prefers PCoIP as the connection protocol.
- VMware Blast: The client tells the server that it prefers VMware Blast as the connection protocol.
- (i) Hardware video acceleration can be used for VMware Blast. Information regarding hardware video acceleration on IGEL devices can be found under Hardware Video Acceleration on IGEL OS. For hardware video acceleration, the Multimedia Codec Pack must be installed on IGEL OS versions lower than 11.01.100. If no hardware video acceleration is available, rendering will take place via software, without acceleration.
- (i) Fabulatech USB redirection and VMWare Blast are not compatible. If you use Fabulatech USB redirection, ensure that RDP or PCoIP is used as the protocol for VMware Horizon sessions.

#### **High Color Accuracy Mode**

Enables H.264 encoding with High Color Accuracy in VMware Blast Sessions.

(i) Horizon Client uses high color accuracy only if the agent supports it. This feature might reduce battery life and performance.

☑ High color accuracy is allowed.

☐ High color accuracy is not allowed. (Default)

## Kiosk mode

✓ Horizon client sessions are held in kiosk mode.

☐ Horizon client sessions are held in normal mode. (Default)

**Server certificate verification mode**: Specifies what will happen if server certificate verification fails. Possible values:

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- Reject if verification fails
- Warn if verification fails
- Allow unverifiable connections

Action to take in case there are running applications from previous sessions: Specifies the start behavior of an application-type session if applications from a previous session are still running.



(i) The session type is defined under Sessions > Horizon Client > Horizon Client Session > [Session Name] > **Connection Settings > Session Type.** 

### Possible values:

- Ask to reconnect to open applications: When the session starts, the user is asked whether they want to re-establish the connection. If the connection is reestablished, the applications running will be available. The applications will have the same status as when the connection was terminated.
- Reconnect automatically to open applications: The connection will be re-established automatically. The application running will be available. The application will have the same status as when the connection was terminated.
- Do not ask to reconnect and do not reconnect: The connection will not be re-established.

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# Local Logon

Menu path: Setup > Sessions > Horizon Client > Horizon Client Global > Local Logon

In this area, you can prepopulate user data. As a result, you can avoid users possibly having to log in a number of times.

You can change the following settings:

Use	local	login	win	dow
-		.05	****	~~

☑ The local login window of the endpoint device will be used to log in to the server. If you use the local log	in
window, you can prepopulate login information.	

☐ The local login window will not be used. (Default)

## **Preset login information**

☑ Login information will appear automatically in the login window. With **Type**, you can specify the source of the login information. (Default)

## Type

- **Set user/domain from last login**: The login information from the last session will appear automatically in the login window. (Default)
- **Set user/domain from session setup**: Session-specific login information will appear automatically in the login window. The session-specific login information is described under Connection Settings (see page 189).
- **Set user/domain from appliance mode**: If this option is enabled, the login information specified in the Appliance Mode (see page 200) for VMware Horizon will appear automatically in the login window.

### **Show domain**

<b>✓</b>	The domain	will be	shown in	the logir	window.	(Default)
----------	------------	---------	----------	-----------	---------	-----------

### Relaunch mode

☐ The login window is not shown in relaunch mode. (Default)

## Exit on disconnect or when an error occurs

☐ The connection overview will be shown when the connection is terminated. (Default)

Working with the domain list:

- Click to add a new domain.
- Click to remove the selected domain.
- Click to edit the selected domain.

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Click to copy the selected domain.

Further settings options can be found under **Security > Active Directory / Kerberos** (see page 699) and **Security > Logon >** Active Directory / Kerberos (see page 694).

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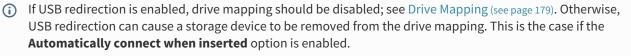


## **USB** Redirection

## Menu path: Sessions > Horizon Client > Horizon Client Global > USB Redirection

In this area, you can enable and configure USB redirection for specific devices. A USB composite device can be split into its components (interfaces). Example: USB dictation device that is split into the components loudspeaker, microphone, storage device/drive and control buttons.

i	Ensure that the power supplied by the USB connection is adequate for the device.



You can change the following settings:

### **USB Redirection**

- On
- Off

### **Automatically connect at startup**

✓ USB devices that were inserted before the start of the session are available in the session. (default)

## Automatically connect when inserted

✓ USB devices that are inserted during the session are available in the session. (default)

**Default rule**: This rule will apply if no special rule was configured for a class or a device.

- Allow
- Deny



#### Tip

To secure your endpoint, it is generally recommended to set **Default rule** to **Deny** and to configure **Allow** rules only for the required USB devices and USB device classes.

## **Automatic splitting of composite USB devices**

🗹 A USB composite device will automatically be split into its individual components (interface:	s). The class rules
will be applied to these individual devices.	

 $\Box$  The device will not be split into its components.

# Creating a Class Rule

- 1. To create a new rule, click + in the **Class Rules** area.
- 2. Choose a **Rule**. The rule specifies whether use of the device class defined here is allowed or prohibited.

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- 3. Under **Family**, select the class of device for which the rule should apply. Examples: **Audio**, **Printer**, **Smartcard**, **Storage Devices**.
- 4. Under **Name**, give a name for the rule.
- 5. Click on **Ok**.
- 6. Click on **Apply** or **Ok**. The rule is active.

# Creating a Device Rule

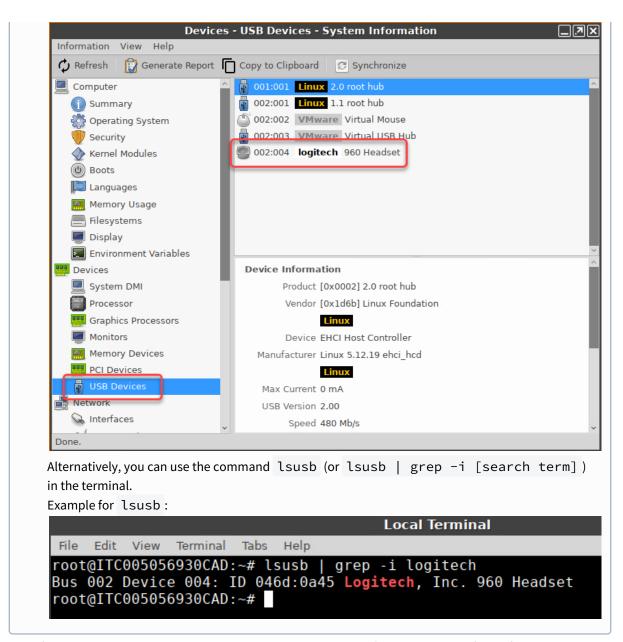
- (i) When a rule is defined, at least one of the properties **Vendor ID** or **Product ID** must be given.
  - 1. To create a new rule, click  $\pm$  in the **Device Rules** area.
  - 2. Choose a **Rule**. The following rules are available:
    - Deny: The device will not be redirected via USB redirection.
    - Allow: The device will be redirected via USB redirection.
    - Split: A USB composite device will automatically be split into its individual components (interfaces).
    - No auto-split: A USB composite device will not be split.
  - 3. Give the **Vendor ID** of the device as a hexadecimal value.
  - 4. Give the **Product ID** of the device as a hexadecimal value.
    - (i) Getting USB Device Information

To find out the **Class ID**, **Subclass ID**, **Vendor ID** and **Product ID** of the connected USB device, you can use the **System Information** tool. For further information, see Using "System Information" Function (see page 501).

System Information example:

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- 5. Only for USB composite devices: Under **Interface Exclude List**, enter a list of interfaces that are to be excluded from USB redirection. The individual interfaces are separated by spaces. Example: "0 1"
- 6. Under **Name**, give a name for the rule.
- 7. Click on **Ok**.
- 8. Click on **Apply** or **Ok**. The rule is active.

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## Fabulatech USB Redirection for IGEL OS

For Fabulatech USB redirection, a special Fabulatech server component (USB for Remote Desktop Igel Edition) must be installed on the Horizon VDI desktop. Please note that licenses must be purchased from Fabulatech to enable this functionality.

More detailed information about the function can be found on the Fabulatech partner site: http://www.usb-overnetwork.com/partners/igel/.



# Important Notes

- Enable either native USB redirection or Fabulatech USB Redirection not both together.
- Disable USB redirection if you use DriveLock.
- Ensure that no other hotplug storage device (USB memory stick) is connected before you enable Fabulatech USB redirection. Otherwise, the hotplug storage device is insecurely removed.
- Generally, Fabulatech USB Redirection might not be the ideal solution for each use case. For details, refer to the general device redirection recommendations of your terminal server or VDI vendor.

Menu path: Sessions > Horizon Client > Horizon Client Global > Fabulatech USB Redirection

## Fabulatech USB Redirection

✓ Fabulatech USB Redirection is used.

☐ Fabulatech USB Redirection is not used.\*

## Default rule

This rule will apply if no special rule was configured for a class or a device. Possible options:

- Denv\*
- Allow



### Tip

To secure your endpoint, it is generally recommended to set **Default rule** to **Deny** and to configure **Allow** rules only for the required USB devices and USB device classes.

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## Class Rules

Class rules apply to USB device classes and sub-classes.

Managing rules:

+ Create a new entry.

Remove the selected entry.

Edit the selected entry.

Copy the selected entry.

The class rule properties are described in the following.

## Rule

Possible options:

- Deny: Devices that have the properties defined here are not redirected.
- Allow: Devices that have the properties defined here are redirected by the Fabulatech USB Redirection.\*

## Class ID

Device class

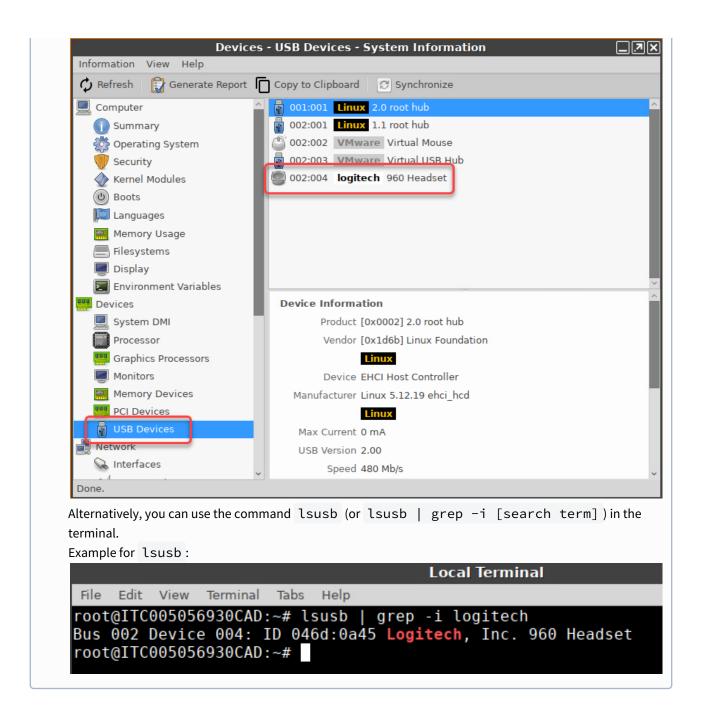


## (i) Getting USB Device Information

To find out the Class ID, Subclass ID, Vendor ID and Product ID of the connected USB device, you can use the **System Information** tool. For further information, see Using "System Information" Function (see page

System Information example:





## Subclass ID

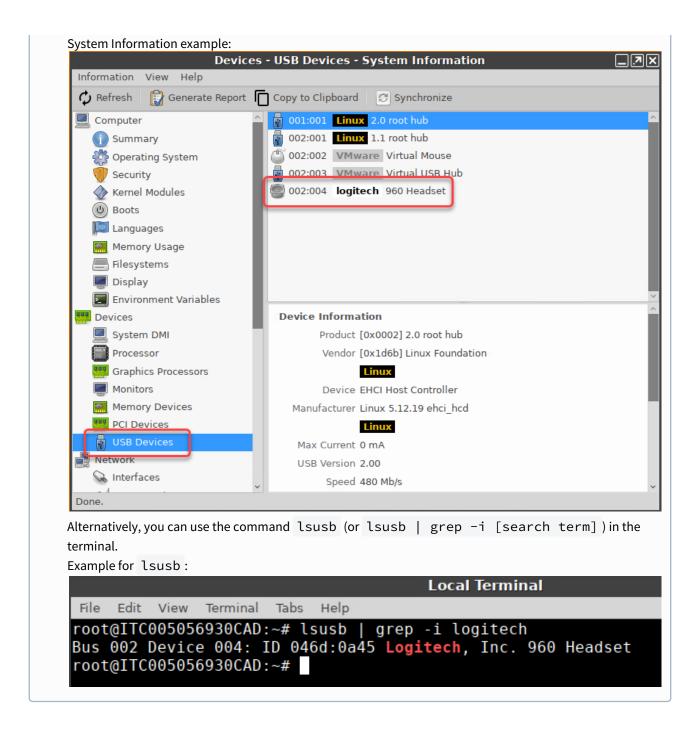
Subclass relating to the specified device class

## (i) Getting USB Device Information

To find out the **Class ID**, **Subclass ID**, **Vendor ID** and **Product ID** of the connected USB device, you can use the **System Information** tool. For further information, see Using "System Information" Function (see page 501).

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### Name

Free text entry

## Override serial

Serial number that will appear in the session

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### Override name

Device name that will appear in the session

✓ The USB device is only removed from the system (endpoint device) when the session starts.

☐ The USB device is no longer shown immediately after the system is booted.\*



i This setting is only effective if the **Takeaway** parameter is enabled.

## **Takeaway**

☑ The USB device may be removed from the system (endpoint device).

☐ The USB device may not be removed.\*

### No Reset

✓ The device will not be automatically reset after the connection with the session has been terminated.

☐ The device will be reset after the connection with the session has been terminated.\*

## **Device Rules**

A device rule applies to a specific device that is identified by its serial number.

The device rule settings are described in the following.

## Rule

Possible options:

- Deny: The device will not be redirected via Fabulatech USB Redirection.
- Allow: The device will be redirected via Fabulatech USB Redirection.\*

## Vendor ID

Hexadecimal manufacturer number

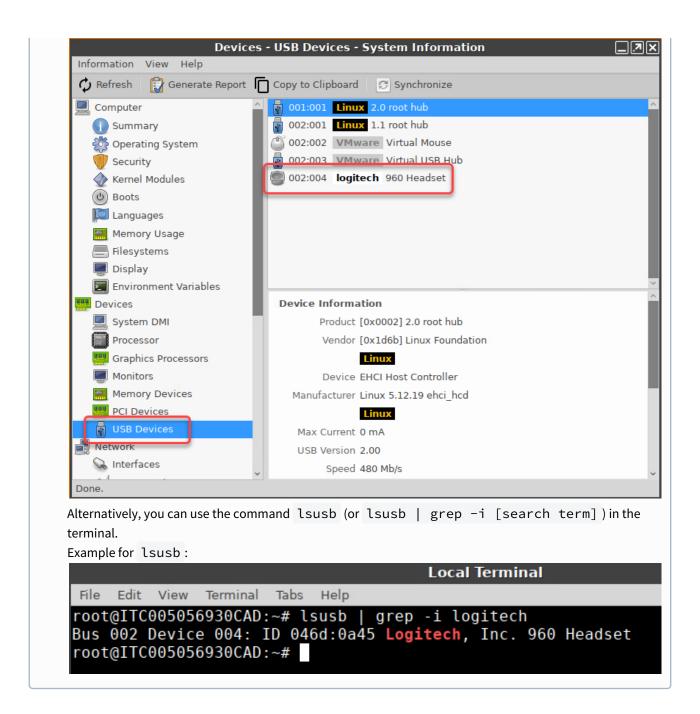


## (i) Getting USB Device Information

To find out the Class ID, Subclass ID, Vendor ID and Product ID of the connected USB device, you can use the System Information tool. For further information, see Using "System Information" Function (see page

System Information example:





## Product ID

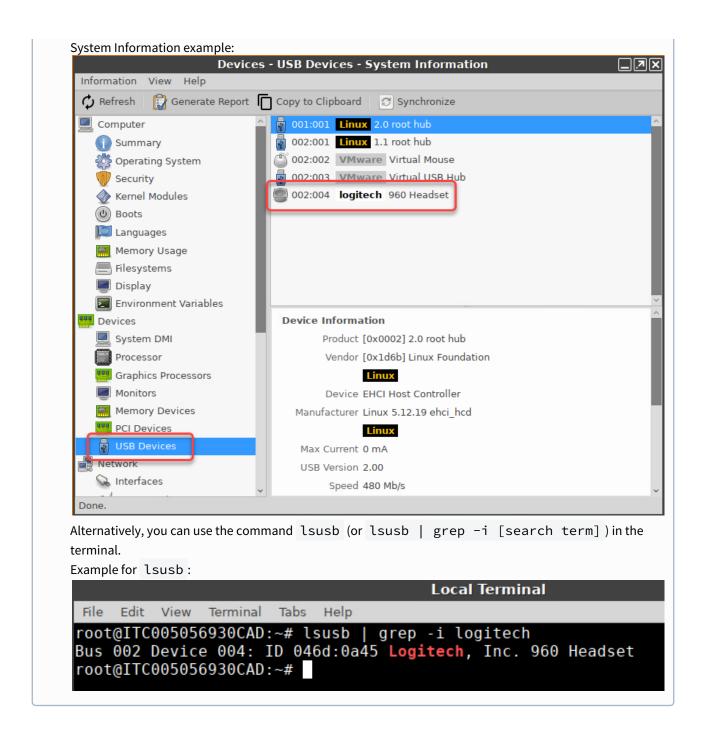
Hexadecimal device number

# (i) Getting USB Device Information

To find out the **Class ID**, **Subclass ID**, **Vendor ID** and **Product ID** of the connected USB device, you can use the **System Information** tool. For further information, see Using "System Information" Function (see page 501).

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### Name

Free text entry

## Override serial

Serial number that will appear in the session.

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Override name
Device name that will appear in the session.
Postpone
✓ The USB device is only removed from the system (endpoint device) when the session starts.*
$\square$ The USB device is no longer shown immediately after the system is booted.
This setting is only effective if the <b>Takeaway</b> parameter is enabled.
Takeaway
✓ The USB device may be removed from the system (endpoint device).*
☐ The USB device may not be removed.
No Reset
✓ The device will not be automatically reset after the connection with the session has been terminated.*
☐ The device will be reset after the connection with the session has been terminated.

\*IGEL OS system default

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# **Serial Port Redirection**

## **Serial Port Redirection**

With the serial port redirection feature, youcan redirect locally connected serial (/dev/ttyS) ports, such as built-in RS232 ports or USB-to-Serial adapters, to their RDS-hosted desktops.

lacksquare Serial Port Redirection is enabled.

☐ Serial Port Redirection is disabled. (Default)

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# **Drive Mapping**

# Menüpfad: Horizon Client > Horizon Client Global > Drive Mapping

Through drive mapping, connected mass storage devices can be made available in the session. Specify which folders or drives are mapped during the login.

### **Enable Drive Mapping**

☑ Drive mapping is enabled. (Default)

- (i) Local (USB) devices which are to be used for drive mapping purposes must first be set up as devices. See Storage Hotplug (see page 673).
- Before you unplug a hotplug storage device from the endpoint device, you must safely remove it. Otherwise, data on the hotplug storage device can be damaged. Depending on the configuration, there is one or several possibilities to safely remove a hotplug storage device:
  - Click on 

    in the task bar. The taskbar is not available in a fullscreen session.
  - Click on in the in-session control bar. Depending on the configuration, the in-session control bar may be available in a fullscreen session. For further information, see In-Session Control Bar (see page 560).
  - Function Accessories > Safely Remove Hardware with further starting possibilities; amongst other things, a hotkey can be defined here.
     If the following warning is displayed: Volume(s) still in use. Don't remove the device, then the hotplug storage device must not be removed. First, exit the program concerned or close all files or directories that reside on the hotplug storage device.
  - Drive Mapping: List of mapped drives.

To set up drive mapping, proceed as follows:

- 1. Click + Add to bring up the mapping window.
- 2. Click **Enabled** to enable the drive connection.
- 3. Select a **Drive to map** from the list under which the local device or the folder is to be mapped.
  - (i) If the drive letter you have selected is no longer available on the server, the specified directory or local drive will be given the next free letter during the login.
- 4. Give the **Local Drive Path** of the local directory to which the mapping is to refer.
  - if you map a locally connected device, use the pre-defined path names available in the drop-down field. The directories in question are those on which the devices are mounted by default during the boot procedure (e.g. /autofs/floppy for an integrated floppy drive).

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# Multimedia

Menu path: Sessions > Horizon Client > Horizon Client Global > Multimedia

You can change the following multimedia settings:

### **VMware Multimedia Redirection**

Possible values:

- Off: The server renders the multimedia data and sends the individual images to the client.
- On: The client renders the multimedia data supplied by the server.

**Real Time Audio Video (RTAV)**: Specifies the redirection of video data from the client USB webcam. Possible values:

- Off: The client does not forward the webcam data as video data.
- (i) With USB redirection, data from the webcam can be forwarded to the server even if RTAV is disabled.
  - On: The client forwards the webcam data as video data.



# Performance

Menu path: Setup > Sessions > Horizon Client > Horizon Client Global > Performance

In this area, you can optimize the performance of *Horizon Client* sessions.

You can change the following settings:

**PCoIP client-side image cache size**: Specifies the size of the cache for images. Caching parts of the display reduces the amount of data to be transferred.

Possible values:

- 50 MB
- 100 MB
- 150 MB
- 200 MB
- 250 MB
- 300 MB



◆ Larger cache sizes of 250 MB or more should only be used if at least 2 GB RAM or more is available.

# Lakeside SysTrack

✓ The Lakeside SysTrack is enabled.

☐ The Lakeside SysTrack is not enabled. (Default)



# Smartcard

Menu path: Sessions > Horizon Client > Horizon Client Global > Smartcard
In this area, you can specify which middleware is used for logon with smartcard.
The following middlewares for logging on to VMware Horizon are available to choose from:
Horizon logon with Gemalto eToken and IDPrime smartcards und token
☑ The middleware for Gemalto/SafeNet eToken, IDPrime smartcards and tokens is used.
$\Box$ The middleware for Gemalto/SafeNet eToken, IDPrime smartcards and tokens is not used. (Default)
Horizon logon with cryptovision sc/interface smartcards
☑ The middleware for cryptovision sc/interface smartcards is used.
$\Box$ The middleware for cryptovision sc/interface smartcards is not used. (Default)
Horizon logon with Gemalto IDPrime smartcards
(i) Activate this Gemalto middleware if you want to use Gemalto common criteria devices in unlinked mode.
✓ The middleware for Gemalto IDPrime smartcards is used.
☐ The middleware for Gemalto IDPrime smartcards is not used. (Default)
Horizon logon with Athena IDProtect smartcards
✓ The middleware for Athena IDProtect smartcards is used.
☐ The middleware for Athena IDProtect smartcards is not used. (Default)
Horizon logon with A.E.T. SafeSign smartcards
✓ The middleware for A.E.T. SafeSign Smartcards is used.
☐ The middleware for A.E.T. SafeSign Smartcards is not used. (Default)
Horizon logon with SecMaker Net iD smartcards
✓ The middleware for SecMaker Net iD smartcards is used.
☐ The middleware for SecMaker Net iD smartcards is not used. (Default)
Horizon logon with smartcards supported by Coolkey library
✓ The Coolkey middleware is used.
☐ The Coolkey middleware is not used. (Default)
Horizon logon with smartcards supported by OpenSC
✓ The OpenSC middleware is used.
☐ The OpenSC middleware is not used. (Default)
Horizon logon with smartcards supported by 90meter library
(i) Licensed Feature

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This feature requires an add-on license; see Add-On Licenses. Please contact your IGEL reseller.

✓ The 90meter middleware is used.

☐ The 90meter middleware is not used. (Default)

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# **Unified Communications**

Menüpfad: Sessions > Horizon Client > Horizon Client Global > Unified Communications
Here, you can change settings relevant to Unified Communications.

• Skype for Business (see page 185)

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# Skype for Business

Menu path: Setup > Sessions > Horizon Client > Horizon Client Global > Unified Communications > Skype for Business

•	<b>Virtualization Pack Skype for Business:</b> Defines whether the Virtualization Pack Skype for
	Business is active.
	✓ The Virtualization Pack Skype for Business is active. (Default)
	☐ The Virtualization Pack Skype for Business is not active.

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# Horizon Client Session

Menu path: Sessions > Horizon Client > Horizon Client Sessions > [Session Name]

You can configure one or more Horizon Client sessions.

The settings for launching the session are described below.

Session name: Name for the session.



# Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### **Desktop**

☑ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.



- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

### **Hotkey**

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

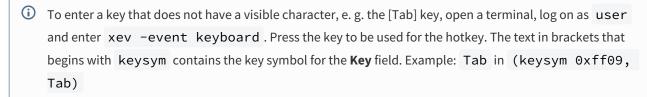
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 17 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



#### **Autostart**

✓ The session will be launched automatically when the device boots.

### Restart

✓ The session will be relaunched automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

# **Autostart requires network**

☑ If no network is available at system startup, the session is not started. A message is shown. As soon as th	ıe
network is available, the session is started automatically.	

 $\Box$  The session is started automatically, even when no network is available.

- Connection Settings (see page 189)
- Window (see page 190)
- Mouse and Keyboard (see page 191)
- Mapping (see page 192)
- Performance (see page 193)
- Options (see page 194)
- Multimedia (see page 195)
- Proxy (see page 196)
- Desktop Integration (see page 197)

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# **Connection Settings**

# Menu path: Setup > Sessions > Horizon Client > Horizon Client Sessions > [Session Name] > Connection Settings

In this area, you can specify the settings for the connection between the *Horizon Client* and the server.

- Server URL: URL of the VMware Horizon server
- Use passthrough authentication for this session

The user name and password are temporarily saved and used for authentication purposes in this session.

- ☐ Passthrough authentication is not used. (default)
- **User name**: User name when logging on to the *VMware Horizon* server
- **User password**: Password when logging on to the *VMware Horizon* server
- **Domain**: Domain when logging on to the *VMware Horizon* server
- **Session type**: Specifies whether the session contains a desktop or an individual application. Possible values:
  - <u>Desktop</u>: The session contains a desktop.
  - Application: The session contains an individual application.
- **Desktop name**: Specifies a name for the desktop. This option is available if **Session Type** is set to "Desktop".
- **Application**: Application that is launched during the session. This option is available if **Session Type** is set to "Application".
- Autoconnect
  - ✓ When the session starts, the connection to the desktop or application will automatically be established. For this to be possible, the name of the desktop or application must be defined. 
    ☐ When the session starts, the overview will be shown. (default)
- **Preferred desktop protocol**: The selected option is preferred by the client when negotiating the connection protocol.

Possible values:

- Global setting
- Server setting
- RDP
- PCoIP
- VMWare Blast
- Enable kiosk mode
  - Global setting
  - On
  - Off

Further settings options can be found under AD/Kerberos Configuration (see page 699) and AD/Kerberos (see page 694).



# Window

Menu path: Sessions > Horizon Client > Horizon Client Sessions > [Session Name] > Window

In this area, you can change the way in which the session is displayed.

**Window size**: Specifies the width and height of the window. Possible values:

- Global setting: The window size is carried over from the global settings for RDP sessions, see Window (see page 108).
- Fullscreen: The session is shown on the full screen.
- User selection
- Numeric details: The session is shown in the selected resolution or on the selected percentage of the screen area.

**Number of colors**: Specifies the color depth.

- Global setting: The color depth is carried over from the global settings for RDP sessions, see Window (see page 108).
- 256
- Thousands
- Millions

**Start monitor**: Specifies the monitor on which the session is shown.



# Mouse and Keyboard

Menu path: Sessions > Horizon Client > Horizon Client Sessions > [Session Name] > Mouse and Keyboard In this area, you can define the settings for the mouse and keyboard.

### **Disable Mouse Motion Events**

The mouse pointer will only be shown locally on the thin client. If the user moves the mouse over a session item, no reaction of the item will be shown.

Further settings options can be found in the user interface setup area under Language (see page 561) as well as Keyboard (see page 571) and Additional keyboard layouts (see page 572).

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# Mapping

Menu path: Setup > Sessions > Horizon Client > Horizon Client Sessions > [Session Name] > Mapping

In this area, you can specify the data transmission between the thin client and Horizon Client session.



(i) These settings only apply to RDP-based sessions.

Check whether Sessions > Horizon Client Sessions > Horizon Client Session > Connection Settings > Preferred Connection Protocol selection is set to "RDP".

#### • Enable Client Audio

- Global setting
- On enhanced
- On secure
- Off

# · Enable Clipboard

- · Global setting
- On
- Off

# • Enable Printer Mapping

- Global setting
- On
- Off

# • Enabling COM Port Mapping

- Global setting
- On
- Off

# • Enable Drive Mapping

- Global setting
- On
- Off

## • Enable USB Redirection

- Global setting
- Off

Further settings options can be found in the RDP Global setup area under Drive Mapping, COM Ports, Printers (see page 115), Audio, Keyboard and in the Devices area under Printer (see page 652).



## Performance

Menu path: Setup > Sessions > Horizon Client > Horizon Client Sessions > [Session Name] > Performance

In this area, you can save system resources by disabling certain visual functions of the user interface.

- Disable wallpaper:
  - On: No desktop background image is shown.
- Do not show contents of window while dragging:
  - On: The content of a window will not be shown while the window is being moved.
- Disable menu and window animation:
  - On: Transitions for menus and windows will not be animated.
- Disable themes:
  - On: No optional desktop theme can be used.
  - Off: An optional desktop theme can be used.
- Disable cursor shadow:
  - On: The mouse pointer will be shown without a shadow.
  - Off: The mouse pointer will be shown with a shadow.
- Disable cursor settings
  - On: The mouse pointer settings cannot be changed.
  - Off: The mouse pointer settings can be changed.
- Enable font smoothing:
  - Global setting: The setting under Sessions > Horizon Client > Horizon Client Global will be used.
  - On: Edges will be smoothed when text is displayed.
  - Off: Edges will not be smoothed when text is displayed.

Further settings options can be found in the Horizon Global setup area under Performance (see page 181) and in the RDP Global area under Performance (see page 119).

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# **Options**

Menu path: Setup > Sessions > Horizon Client > Horizon Client Sessions > [Session Name] > Options

In this area, you can change the following settings:

- Working directory: Directory that is used after logging on
- Compression:
  - Global setting: The setting from **Setup > Sessions > Horizon Client > Horizon Client Global** will be carried over.
  - On: The data flow between the client and server will be compressed.
  - Off: The data flow will not be compressed.
- Enforce TLS-encrypted connections:
  - Global setting: The setting from **Setup > Sessions > Horizon Client > Horizon Client Global** will be carried over.
  - On: Encryption of the connection with TLS will be forced.
  - Off: Encryption will not be forced.
- · Network level authentication:
  - On: The user will authenticate themselves on the network level (network layer authentication) in order to establish an RDP connection.
  - (i) If network level authentication is enabled, the local logon window is used. This also applies if the Use local logon window option under Setup > Sessions > Horizon Client > Horizon Client Global > Local Logon is disabled.
    - Off: Conventional authentication

Further settings options can be found in the RDP Global setup area under Options (see page 123), Performance (see page 119) and in the Horizon Global area under Local Logon (see page 165).

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# Multimedia

Menu path: Setup > Sessions > Horizon Client > Horizon Client Sessions > [Session Name] > Multimedia You can change the following multimedia setting:

- Enable VMware multimedia redirection
  - Possible values:
    - <u>Global setting</u>: The setting under **Sessions > Horizon Client > Horizon Client Global** will be used.
    - off: The server renders the multimedia data and sends the individual images to the client.

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# Proxy

Menu path: Setup > Sessions > Horizon Client > Horizon Client Sessions > [Session Name] > Proxy

In this area, you can configure the use of a proxy for the connection between the client and server.

You can change the following settings:

- Direct connection to the Internet:
  - ✓ No proxy will be used.
- Manual proxy configuration:
  - ☑ A proxy will be used. The configuration must be specified in the following fields.
    - HTTP proxy: URL of the proxy for HTTP
    - Port: Port of the proxy for HTTP
    - SSL proxy: URL of the proxy for SSL
    - Port: Port of the proxy for SSL
    - **SOCKS host**: URL of the proxy for SOCKS
    - Port: Port of the proxy for SOCKS
    - SOCKS protocol version: Version of the SOCKS protocol used. Possible values: SOCKS v4 SOCKS v5
    - **No proxy for**: List of URLs for which no proxy is to be used (separated by commas).
    - System-wide proxy configuration:
  - ✓ The proxy configured under **Setup > Network > Proxy** will be used.

You will find further settings options in the setup under Network > Proxy (see page 650).

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# **Desktop Integration**

Menu path: Sessions > Horizon Client > Horizon Client Sessions > [Session name] > Desktop Integration

Session name: Name for the session.



# Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

## **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

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## Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

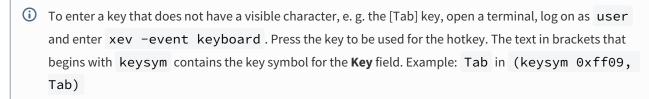
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey



#### **Autostart**

✓ The session will be launched automatically when the device boots.

#### **Restart**

☑ The session will be relaunched automatically after the termination.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Autostart requires network** 



$\checkmark$ If no network is available at system startup, the session is not started. A message is shown. As soon as the network is available, the session is started automatically.
$\square$ The session is started automatically, even when no network is available.

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# Appliance Mode

### Menu path: Sessions > Appliance Mode

In the appliance mode, only one specific session is accessible. You can activate the appliance mode for one of the following session types (if available on your system):

- VMware Horizon (see page 202)
- Citrix Self-Service (see page 203)
- RHEV/Spice (see page 204)
- Imprivata (see page 205)
- RDP MultiPoint Server (see page 207)
- XDMCP for This Display (see page 208)
- (i) The system hotkey [Ctrl]+[Alt]+[s] for launching the setup application does not work in the appliance mode. Use [Ctrl]+[Alt]+[F2] instead.
- (i) You can set up a hotkey to start quick setup in appliance mode.

By default, access to other applications is not possible in appliance mode. However, these applications can be made available by activating **Appliance Mode Access** at the corresponding **Desktop Integration** page:

- ICA Connection Center (see page 406)
- Task Manager (see page 466)
- Application Launcher (see page 444)
- Firmware Update (see page 512)
- Quick Settings (see page 429)
- Sound Preferences (see page 448)
- Disk Utility (see page 502)
- Commands (see page 485)
- Webcam Information (see page 524)
- Touchscreen Calibration (see page 462)
- Screen Lock/Saver (see page 562)
- Monitor Calibration (see page 482)
- Network Tools (see page 488)
- Screenshot Tool (see page 473)
- System Information (see page 498)
- Bluetooth Tool (see page 493)
- Display Switch
- Identify Monitors (see page 520)
- System Log Viewer (see page 454)
- Local Terminal (see page 410)
- SSH Session (see page 319)
- Custom Application (see page 731)
- Mobile Device Access (see page 509)
- Open VPN (see page 620)



- OpenConnect VPN (see page 627)
- genucard (see page 630)

Additionally, the in-session control bar can be used in an appliance mode session. With the in-session control bar, the user can eject a USB drive, start the wireless manager, start the Mobile Device Access USB tool and end the session. For further information, see In-Session Control Bar (see page 560).

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## **VMware Horizon**

Menu path: Sessions > Appliance Mode > VMware Horizon

Server URL: URL of the VMware Horizon server.

**User name**: User name when logging on to the VMware Horizon server.

**User password**: Password when logging on to the VMware Horizon server.



Session passwords are stored with reversible encryption. Therefore, we strongly recommend not to store the session password on the endpoint device.

**Domain**: Domain when logging on to the VMware Horizon server.

**Desktop name**: Desktop that is to be launched automatically.

#### **Autoconnect**

✓ The desktop given in **Desktop name** is launched automatically.

#### **Network level authentication**

- on: The user will authenticate themselves on the network level (network layer authentication) in order to establish an RDP connection.
- off: Conventional authentication.

(i) If network level authentication is enabled, the local login window is used. This also applies if the **Use local login window** option under **Sessions > Horizon Client > Horizon Client Global > Local Logon** is disabled.

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# Citrix Self-Service

Menu path: Sessions > Appliance Mode > Citrix Self-Service

(i) At least Citrix Receiver Version 13 is required.

**Self-Service delivery server URL**: Server address including the https:// prefix.

in the appliance mode, only one server can be used for Self-Service.

### Multi User (StoreFront servers only)

✓ The user data on the client will be deleted after logging off or terminating Self-Service.

# **Reconnect after logon**

☑ The Self-Service GUI reconnects automatically after being launched.

# Reconnect to apps after starting an application

The Self-Service GUI will attempt to reconnect to ongoing sessions if an application is launched or the store is reloaded.

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# RHEV/Spice

Menu path: **Sessions > Appliance Mode > RHEV/Spice Connection Broker**: URL of the Connection Broker.

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# **Imprivata**

Menu path: Sessions > Appliance Mode > Imprivata

Imprivata offers digital security solutions for healthcare organizations. For more information, see imprivata.com<sup>10</sup>.

**Set the URL to the Server**: URL address of the single sign-on server.

**Path to the Appliance**: Path to the application on the single sign-on server. (Default: sso/servlet/getembeddedloader?arch=amd64)

#### **Enable Component's Logging**

✓ Log files will be generated. You will need them if support is required in the future.

#### **Redirection of Smartcards**

✓ A smartcard will be redirected into a session.

The following setting is active if **Enable Component's Logging** is enabled.

**Component's Logging Verbosity**: Specifies the level of detail for the log files. Possible options:

- "debug": Detailed information on the flow through the system.
- "info": Runtime events (startup/shutdown).
- "warning": Events that may lead to unexpected behavior.
- "error": Other errors or unexpected conditions.
- "critical": Events that may break the workflow.

**Generic session**: Name of the Citrix session which was configured for Citrix Fast User Switching using generic access data.

**Path to Certificate**: Absolute path to the certificate your Imprivata Appliance or Certification Authority issued. (Default: /wfs/ca-certs/ssoCA.cer)



#### **IMPORTANT NOTE**

If you rename the certificate or decide to store it in a different place, you have to adjust the path accordingly under **Sessions > Appliance Mode > Imprivata > Path to Certificate**.

Best practice is to change it directly through the profile which also issued the firmware update.

# **Enable on-screen keyboard**

✓ If a touchscreen is used, the on-screen keyboard is enabled.

The following settings are active if **Enable on-screen keyboard** is activated.

x coordinate of on-screen keyboard: Specifies the X position of the on-screen keyboard in pixels. (Default: 2)

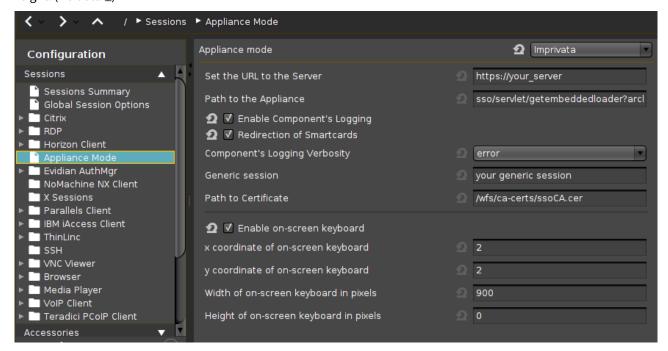
y coordinate of on-screen keyboard: Specifies the Y position of the on-screen keyboard in pixels. (Default: 2)

**Width of on-screen keyboard in pixels**: It is recommended that you specify either the width or the height. (Default: 900)

10 https://www.imprivata.com/



**Height of on-screen keyboard in pixels**: It is recommended that you specify either the width or the height. (Default:  $\underline{0}$ )



- If you need to modify and adjust the sessions, see Imprivata: Session Customization.
- Imprivata automatically creates data partitions, i.e. storage locations for internal data.

  If you are asked by your support to delete the data partition or you want to delete it for other reasons, see Imprivata: Clear the Imprivata Data Partition.

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# RDP MultiPoint Server

Menu path: Sessions > Appliance Mode > RDP MultiPoint Server

**Connect to server as soon as it is found**: If you always have to connect to the same server, you can preset the connection here by giving the DNS name of your RDP MultiPoint Server.

Otherwise, the device will find one or more RDP MultiPoint Servers automatically as soon as you launch the session. For this to be possible, the servers must be in the same network as the device and obtain their IP address from the same DHCP server as the device.

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# XDMCP for This Display

Menu path: Sessions > Appliance Mode > XDMCP for this display

If this session type is selected, the device acts as an XDMCP client.

**Connection type:** The type of the connection.

Possible values:

> Setup.

- "Indirect via localhost": At startup, the device generates a list of found XDMCP hosts. The user can select a host.
- "Indirect": At startup, a list of XDMCP hosts is displayed. This list is generated by the server specified under **Name or IP of the server**. The user can select a host.
- "Direct": The login mask of the host specified under **Name or IP of the server** is displayed.
- "Broadcast": The device starts a broadcast request. The login mask of that XDMCP host is displayed which is the first to respond to the broadcast request.

Name or IP of server: The name or IP of the XDMCP server.

Enable hotkeys for XDMCP Display: Defines whether hotkeys are managed by the device or the host.

✓ Hotkeys are managed by the device. When the user enters a shortcut key that is defined as a hotkey on the device, it starts the appropriate action. The input is not forwarded to the server. (Default)

☐ Hotkeys are not managed by the device. Almost all keyboard shortcuts are forwarded to the server. The hotkey [Ctrl + Alt + s] for opening the IGEL Setup can still be used, provided that this hotkey is activated under **Accessories** 

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# Evidian AuthMgr

Menu path: Sessions > Evidian AuthMgr

The procedure for configuring your Evidian AuthMgr session is described below.

- Evidian AuthMgr Global (see page 210)
- Evidian AuthMgr Session (see page 214)

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# Evidian AuthMgr Global

Menu path: Setup > Sessions > Evidian AuthMgr > Evidian AuthMgr Global

Here, you can configure the global settings for Evidian AuthMgr sessions.

- Restart (see page 211)
- Options (see page 213)

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#### Restart

Menu path: Setup > Sessions > Evidian AuthMgr > Evidian AuthMgr Global > Restart

Here, you can define the desktop integration for restarting Evidian AuthMgr.

Session name: Name for the session.



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

☑ The session can be launched with a program launcher on the desktop.

# Quick start panel

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

## **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

# Desktop context menu

The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.



• **Setup user**: The setup user's password is requested when launching the session.

## Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- $\widehat{\Pi}$  = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey

① To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard . Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the **Key** field. Example: Tab in (keysym 0xff09, Tab)



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Menu path: Setup > Sessions > Evidian AuthMgr > Evidian AuthMgr Global > Options

Options

**Language selection**: Language selection of catalog messages.

Possible values:

- Global setting
- English (UK)
- English (US)
- German
- French
- Danish
- Custom

**Custom catalog of messages**: Choose here the file for the custom catalog of messages. (Default: /services/evidian/share/locale/en/rsUserAuth.cat)

**Data Partition** 

# **Evidian AuthMgr Data Partition**

☑ The data partition is activated so that additional data can be stored persistently.
$\square$ The data partition is deactivated. (Default)
Size: Size of the Evidian AuthMgr data partition in MB. (Default: 10)

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# **Evidian AuthMgr Session**

Menu path: Sessions > Evidian AuthMgr > Evidian AuthMgr Sessions

Here, you can set up your own Evidian AuthMgr session.

- Connection (see page 215)
- Options (see page 216)
- Desktop Integration (see page 218)

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#### Connection

Menu path: Setup > Sessions > Evidian AuthMgr > Evidian AuthMgr Sessions > [Session name] > Connection

In this area, you can specify the settings for the connection between Evidian AuthMgr and the server.

**Protocol**: Protocol that is used for user access.

Possible values:

- <u>"HTTP"</u>
- "HTTPS"

**Server**: IP address or DNS name that is used for user access.

**Port**: Port that is used for user access.

Possible values:

- "9764 (HTTP)"
- "9765 (HTTPS)"
- "Custom"

**Custom port**: If you selected "Custom" above, you can enter a port of your own here.

Path to service: Service path that is used for user access. (Default: /soap)

**CA certificate**: Path to the CA certificate with file name. The certificate is needed for HTTPS connections. (Example:

/wfs/ca-certs/ca.crt)



- Download the Certificate for Evidain from the EAM in base64 encoded x509 CER format,
- Convert it to crt by the following command: openssl x509 -inform PEM -in YOUR\_CERT.cer -out YOUR\_CRT.crt
- Eventually move YOUR\_CRT.crt to the endpoint

**Roaming session secret**: Password for the roaming session.

Fallback User Access Services

Click on the logo to specify up to four alternative connections. These will be used if the primary authentication server is not available. The alternative servers will be queried in sequence.



# **Options**

Menu path: Sessions > Evidian AuthMgr > Evidian AuthMgr Sessions > [Session name] > Options

Specify further options for your Evidian AuthMgr session.

# **Session type**

Possible values:

- Citrix ICA
- RDP
- VMware Horizon
- Custom

If you have selected the user-defined session type, you can enter your own start and stop commands here:

**Custom start command**: Command that is executed when the card is inserted. (Example: /wfs/start.bash)

**Custom stop command**: Command that is executed when the card is removed. (Example: /wfs/stopp.bash)

Language selection: Language selection of catalog messages.

☐ Resetting the password is not allowed. (Default)

Possible values:

- Automatic
- English (UK)
- English (US)
- German
- French
- Custom

**Custom catalog of messages**: Choose here the file for the custom catalog of messages. (Default: /services/evidian/share/locale/en/rsUserAuth.cat)

evidian/snare/locale/en/rsuserAutn.cat/
Availability message
☑ A message is shown when the authentication tool is available.
$\square$ A message is not shown when the authentication tool is available. (Default)
Tapping mode
☑ The operating mode can be changed by briefly tapping the card on the reader. Each tap triggers an action.
$\square$ The operating mode cannot be changed by tapping the card on the reader. (Default)
<b>Delay for dynamic tapping</b> : Tapping delay in seconds. (Default: <u>3</u> )
Allow password authentication
✓ Password is required for the authentication.
$\square$ Password is not required for the authentication. (Default)
Allow password forgotten
☑ Resetting the password is allowed.

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Default domain name for password authentication: Domain name used by default for password authentication.

Debug mode

Debug mode is activated, and all outputs are switched to the default error output.

Debug mode is deactivated. (Default)

Level for trace: Specifies the trace level. The level of detail of the log messages decreases as you move down through the selection list.

Possible values:

none
low
medium
high
details

Use configuration file

Instead of the preconfigured session, a custom configuration file is used. All other session settings are ignored.

A custom configuration file is not used. (Default)

Path: Path to the configuration file with file name. (Example: /etc/rsUserAuth/rsUserAuth.ini)

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#### **Desktop Integration**

Menu path: Sessions > Evidian AuthMgr > Evidian AuthMgr Sessions > [Session name] > Desktop Integration Session name: Name for the session.



Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### **Desktop**

✓ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

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#### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

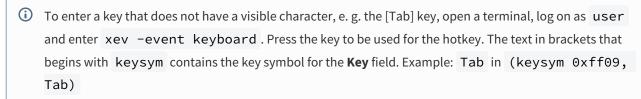
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl+ # = Ctrl|Super L

**Key**: Key for the hotkey



### **Autostart**

✓ The session will be launched automatically when the device boots.

#### **Restart**

☑ The session will be relaunched automatically after the termination.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Autostart requires network** 



$\begin{tabular}{l} \hline \end{tabular}$ If no network is available at system startup, the session is not started. A message is shown. As soon as the network is available, the session is started automatically.
☐ The session is started automatically, even when no network is available.

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### NoMachine NX Client

#### Menu path: Sessions > NoMachine NX Client > [Session Name]

You can configure one or more NoMachine NX sessions.

Further information regarding configuration can be found in the original documentation provided by NoMachine: http://www.nomachine.com/documents.

The settings for launching the session are described below.

Session name: Name for the session.



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### **Desktop**

☑ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

☑ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

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**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

**Modifiers**: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

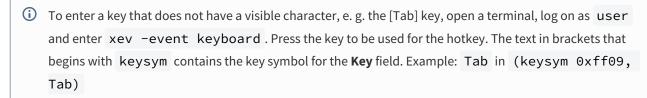
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 11 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - ① When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey



#### Autostart

✓ The session will be launched automatically when the device boots.



#### Restart

☑ The session will be restarted automatically after the termination.

**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

### **Autostart requires network**

☑ If no network is available at system startup, the session is not started. A message is shown. As	s soon as the
network is available, the session is started automatically.	

☐ The session is started automatically, even when no network is available.

- Server (see page 224)
- Unix Desktop (see page 225)
- Unix Display (see page 227)
- Windows Desktop (see page 228)
- Windows Display (see page 229)
- VNC Desktop (see page 231)
- VNC Display (see page 232)
- Shadow Display (see page 233)
- Logon (see page 235)
- Advanced (see page 236)
- Services (see page 238)
- Desktop Integration (see page 239)

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#### Server

Menu path: Setup > Sessions > NoMachine NX Client > [Session Name] > Server

Here, you can specify the connection data for the NoMachine NX session.

- Host: Host name or IP address of the NoMachine NX server.
- **Port**: Port for connecting with the *NoMachine NX* server (default: <u>22</u>).
- **Connection service**: Protocol for connecting to the *NoMachine NX* server. Possible values:
  - <u>SSH</u>
  - NX
- Session: Session type

Possible values:

- <u>Unix</u>: The session will run under Unix/Linux on the server side. X11 serves as the transmission protocol.
- Windows: The session will run under Windows on the server side. RDP serves as the transmission protocol.
- VNC: The session will be transmitted with VNC (Virtual Network Computing) via RFP (Remote Framebuffer Protocol). On the server side, the session can run on any operating system. A VNC server is required on the server.
- Shadow: Protocol version for older VNC servers
- Use following DSA key: DSA key which is to be used instead of the default key when logging on to the server. If no key is entered here, i.e. the field is empty, the thin client's default key will be used. The default key is saved under /wfs/nxkeys/server.id\_dsa.key.

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### **Unix Desktop**

Menu path: Setup > Sessions > NoMachine NX Client > [Session Name] > Unix Desktop

Here, you can specify which window manager or display manager is to be launched on the server when the user logs on with the *NoMachine NX* client. The window manager must be available on the server.

This area is active if the parameter **Setup > Sessions > NoMachine NX Client > [Session Name] > Session** is set to "Unix".

### Desktop

Possible values:

- KDE: KDE will be launched.
- Gnome: Gnome will be launched.
- CDE: CDE will be launched.
- XDM: The display manager XDM will be launched.
- Custom: A custom window manager will be used.

Settings options if "Desktop" is set to "XDM":

- Login: These options are available if **Desktop** is set to "XDM".
  - Let the NX server decide: The configuration of the *NoMachine NX* server will be used for logon purposes.
  - **Query an X desktop manager**: The *NoMachine NX* client will connect to the X desktop manager of the computer defined under **Host**. The set **Port** will be used for this connection (default: <u>177</u>).
  - **Broadcast XDM request**: The *NoMachine NX* client will send a request for available XDM servers in the subnet via the set **Port** (default: <u>177</u>). The *NoMachine NX* client will use the first XDM server that responds to the request.
  - Get a list of available X desktop managers: The NoMachine NX client will send a request to
    the computer defined under Host via the set Port (default: <u>177</u>). This computer will reply
    with a list of available XDM servers. This option is relevant to older versions of the
    NoMachine NX server.

Settings options if "Desktop" is set to "Custom":

### **Application**

- Run console: The terminal set by default will be launched. Example: Xfce terminal
- Run default X client script on server: The script for the default desktop environment set by default will be launched. Example: /home/user/startxfce.sh
- **Run the following command**: Start command for the desired application or the desired window manager. Example: startxfce

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### Options

- **Floating window**: The session will be shown in a separate window. This option makes particularly efficient use of bandwidth.
- Use X agent encoding
   ✓ The data traffic will be decoded by the NX agent rather than in the X protocol. (default)
   ☐ The data traffic will remain in the X protocol and will be tunneled and compressed by the NX proxy.
- Use taint of X replies
   ✓ Trivial sources of X roundtrips will be suppressed by generating the response on the side of the X client. This option is relevant to older versions of the NoMachine NX server. (default)
- **New virtual desktop**: The session will take place on a new virtual desktop on the server side.

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### **Unix Display**

Menu path: Setup > Sessions > NoMachine NX Client > [Session Name] > Unix Display

Here, you can define the properties for image transmission from the NoMachine NX server to the NoMachine NX client.



The image transmission properties can also be defined on the server side. If a server-side setting competes with a client-side setting, the server-side setting will be effective.

This area is active if the parameter Setup > Sessions > NoMachine NX Client > [Session Name] > Server > Session is set to "Unix".

**Display**: Size of the display area that is used for the session.

Possible values:

- "640x480"
- "800x600"
- "1024x768"
- "Available area": The entire display area is used for the session. The taskbar is not visible.
- "Fullscreen": The session will be shown in full-screen mode, i. e. stretched across the entire screen.
- "Custom": The Width and Height can be freely defined.
- "Multimonitor fullscreen": The session will be shown in full-screen mode on all available monitors, i.e. stretched across the entire screen of each monitor.

Width: Width of the display area for the session. (Default: 800)

**Height**: Height of the display area for the session. (Default: 600)

#### **Use custom settings**

<b>✓</b>	The ima	ige trans	mission p	properties	can be	changed	on the client	side.

☐ The image transmission properties are specified on the server side only. (Default)

Use both JPEG and RGB compression: JPEG compression (results in losses) as well as RGB compression (loss-free) will be used. The level of JPEG compression will be adjusted dynamically depending on the compressibility.

Use JPEG and RGB compression, and use custom JPEG quality: JPEG compression (results in losses) as well as RGB compression (loss-free) will be used. The level of JPEG compression is specified by the parameter JPEG quality.

Only use JPEG compression: Only JPEG compression (results in losses) will be used. The level of JPEG compression will be adjusted dynamically depending on the compressibility.

Use JPEG compression and custom JPEG quality: Only JPEG compression (results in losses) will be used. The level of JPEG compression is specified by the parameter **JPEG quality**.

**Only use RGB compression**: Only RGB compression (loss-free) will be used.

**Use plain X bitmaps**: The images will be transmitted as bitmaps without compression.

JPEG quality: If Use JPEG and RGB compression, and use custom JPEG quality or Use JPEG compression and cusom JPEG quality is enabled, the quality of images in JPEG format can be defined. (Default: 6)



### Windows Desktop

Menu path: Setup > Sessions > NoMachine NX Client > [Session Name] > Windows Desktop

Here, you can specify which *Windows* terminal server (or remote desktop service) is used, how the user logs on and whether the entire desktop or an individual application is launched.

This area is active if the parameter **Setup > Sessions > NoMachine NX Client > [Session Name] > Session** is set to "Windows".

- **Windows terminal server**: Host name or IP address of the *Windows* server on which the desktop or the application runs
- Windows terminal server domain: Domain in which the Windows terminal server is located
- Use the NX user's credentials: When the session starts, the logon information under Setup > NoMachine NX Client Sessions > [Session Name] > Logon will be used. (default)
- **Use following credentials**: When the session starts, the logon information under **Username** and **Password** will be used.
  - **Username**: User name for starting the session
  - Password: Password for starting the session
- **Start Windows login screen**: When starting the session, the user must enter their logon information.
- Run desktop: When starting the session, the Windows desktop is shown (default)
- **Run application**: When starting the session, the *Windows* application given in the text field is launched.

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### Windows Display

Menu path: Setup > Sessions > NoMachine NX Client > [Session Name] > Windows Display

This area is active if the parameter **Setup > Sessions > NoMachine NX Client > [Session Name] > Session** is set to "Windows".

- **Display**: Size of the display area that is used for the session Possible values:
  - 640x480
  - 800x600
  - 1024x768
  - Available area:
  - <u>Full screen</u>: The session will be shown in full-screen mode, i. e. stretched across the entire
  - Custom: The width and height can be freely defined.
  - Multi-monitor full screen:
- Width: Width of the display area for the session (default: 800)
- Height: Height of the display area for the session (default: 600)
- Colors

Possible values:

- 256
- 32K
- 64K
- 16M
- Use custom settings
  - ✓ The image transmission properties can be changed on the client side.
  - ☐ The image transmission properties are specified on the server side only. (default)
    - Use JPEG and RGB compression: JPEG compression (results in losses) as well as RGB compression (loss-free) will be used. The level of JPEG compression will be adjusted dynamically depending on the compressibility.
    - Use JPEG and RGB compression, and define JPEG quality: JPEG compression (results in losses) as well as RGB compression (loss-free) will be used. The level of JPEG compression is specified by the parameter JPEG quality.
    - Only use JPEG compression: Only JPEG compression (results in losses) will be used. The level of JPEG compression will be adjusted dynamically depending on the compressibility.
    - Use JPEG compression and custom JPEG quality: Only JPEG compression (results in losses) will be used. The level of JPEG compression is specified by the parameter JPEG quality.
    - Only use RGB compression: Only RGB compression (loss-free) will be used.
    - Use plain X bitmaps: The images will be transmitted as bitmaps without compression.
    - JPEG quality: If Use JPEG and RGB compression and define JPEG quality or Use JPEG compression and define JPEG quality is enabled, the quality of images in JPEG format can be defined (default: 6).
- · Enable RDP image cache



The cache is enabled. This increases the amount of memory needed. However, the speed of the session may be increased. (default)

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## **VNC Desktop**

Menu path: Setup > Sessions > NoMachine NX Client > [Session Name] > VNC Desktop

Here, you can specify the VNC server as well as the password for the VNC session.

i These settings are only relevant up to NoMachine NX Server Version 3.5.

This area is active if the parameter **Setup > Sessions > NoMachine NX Client > [Session Name] > Session** is set to "VNC".

- VNC server: Name or IP address of the server
- : Number of the display.
- Password: Password for the VNC session

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### **VNC Display**

Menu path: Setup > Sessions > NoMachine NX Client > [Session Name] > VNC Display

This area is active if the parameter **Setup > Sessions > NoMachine NX Client > [Session Name] > Session** is set to "VNC".



(i) These settings are only relevant up to NoMachine NX Server Version 3.5.

- **Display**: Size of the display area that is used for the session Possible values:
  - 640x480

    - 800x600
    - 1024x768
    - Available area
    - Fullscreen: The session will be shown in full-screen mode, i. e. stretched across the entire screen.
    - Custom: The width and height can be freely defined.
    - Multimonitor Fullscreen
- Width: Width of the display area for the session (default: 800)
- **Height**: Height of the display area for the session (default: 600)
- Use custom settings
  - ✓ The image transmission properties can be changed on the client side.
  - ☐ The image transmission properties are specified on the server side only. (default)
    - Use both JPEG and RGB compression: JPEG compression (results in losses) as well as RGB compression (loss-free) will be used. The level of JPEG compression will be adjusted dynamically depending on the compressibility.
    - Use JPEG and RGB compression, and use custom JPEG quality: JPEG compression (results in losses) as well as RGB compression (loss-free) will be used. The level of JPEG compression is specified by the parameter **JPEG quality**.
    - Only use JPEG compression: Only JPEG compression (results in losses) will be used. The level of JPEG compression will be adjusted dynamically depending on the compressibility.
    - Use JPEG compression and custom JPEG quality: Only JPEG compression (results in losses) will be used. The level of JPEG compression is specified by the parameter **JPEG** quality.
    - Only use RGB compression: Only RGB compression (loss-free) will be used.
    - Use plain X bitmaps: The images will be transmitted as bitmaps without compression.
    - JPEG quality: If Use JPEG and RGB compression and define JPEG quality or Use JPEG compression and define JPEG quality is enabled, the quality of images in JPEG format can be defined (default: 6).

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### **Shadow Display**

Menu path: Setup > Sessions > NoMachine NX Client > [Session Name] > Shadow Display

This area is active if the parameter **Setup > Sessions > NoMachine NX Client > [Session Name] > Session** is set to "Shadow".



(i) These settings are only relevant up to NoMachine NX Version 3.5.

- **Display**: Size of the display area that is used for the session
  - Possible values:
    - 640x480
    - 800x600
    - 1024x768
    - Available area:
    - Fullscreen: The session will be shown in fullscreen mode, i. e. stretched across the entire
    - Custom: The width and height can be freely defined.
    - Multi-monitor full screen:
- Width: Width of the display area for the session (default: 800)
- **Height**: Height of the display area for the session (default: 600)
- Enable custom settings
  - ✓ The image transmission properties can be changed on the client side.
  - ☐ The image transmission properties are specified on the server side only. (default)
    - Use both JPEG and RGB compression: JPEG compression (lossy) as well as RGB compression (lossless) will be used. The level of JPEG compression will be adjusted dynamically depending on the compressibility.
    - Use JPEG and RGB compression, and use custom JPEG quality: JPEG compression (lossy) as well as RGB compression (lossless) will be used. The level of JPEG compression is specified by the parameter JPEG quality.
    - Only use JPEG compression: Only JPEG compression (lossy) will be used. The level of JPEG compression will be adjusted dynamically depending on the compressibility.
    - Use JPEG compression and custom JPEG quality: Only JPEG compression (lossy) will be used. The level of JPEG compression is specified by the parameter **JPEG quality**.
    - Only use RGB compression: Only RGB compression (lossless) will be used.
    - Use plain X images: The images will be transmitted as bitmaps without compression.
    - JPEG quality: If Use JPEG and RGB compression and use custom JPEG quality or Use JPEG compression and custom JPEG quality is enabled, the quality of images in JPEG format can be defined (default: 6).
- Enable render extension
  - ✓ The "Render" or "XRender" protocol extension is enabled. This allows a transparency effect where windows overlap on the screen. (default)
- Disable the backing store
  - The cache is disabled. This reduces the amount of memory needed. However, the speed of the session may be reduced.
  - ☐ The cache is enabled. (default)



•	Disable the composite extension
	✓ The "Composite" protocol extension is disabled. Transparency effects where windows overlap
	on the screen are not possible.
	☐ The "Composite" protocol extension is enabled. (default)
•	Disable the shared memory extension
	✓ The shared memory extension is disabled.
	☐ The shared memory extension is enabled. (default)
•	Disable emulation of shared pixmaps
	☑ The emulation of shared images (shared pixmaps) is disabled.
	☐ The emulation of shared images (shared pixmaps) is enabled. (default)

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### Logon

Menu path: Setup > Sessions > NoMachine NX Client > [Session Name] > Logon

Here, you can specify the logon information for starting the session.

### Login method

Possible values:

- Password: The user logs on with a logon and password.
- Private key: The logon takes place with a private key.
- Login: User name when logging on to the server
- Password: Password when logging on to the server



⚠ Session passwords are stored with reversible encryption. Therefore, we strongly recommend not to store the session password on the endpoint device.

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#### Advanced

Menu path: Setup > Sessions > NoMachine NX Client > [Session Name] > Advanced

Here, you can change advanced settings.

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•	Lin	ж,		
			, p- \	

Possible values:

- Modem
- ISDN
- ADSL
- WAN
- LAN

#### • Disable ZLIB stream compression

Possible values:

✓ The data traffic between the client and server will not be compressed	ed.
---	-----

(i) Switching off compression can be helpful if the data traffic is compressed on another level, e.g. by VPN software.

☐ The data traffic between the client and server will be compressed. (default)

#### • Enable SSL encryption on all traffic

- ✓ Connections with NX, SSH and UDP will be encrypted. (default)
- ☐ Connections with NX and SSH will be encrypted, connections with UDP will remain unencrypted.

### Connect through a HTTP proxy

- ✓ The connection between the client and server will be routed via an HTTP proxy.
- ☐ The connection between the client and server will be direct. (default)
- Host: Host name or IP address of the HTTP proxy
- Port: Port of the HTTP proxy (default: 8080)
- **Username**: User name when logging on to the HTTP proxy
  - (i) This setting is only relevant up to NoMachine NX Server Version 3.5.
- **Password**: Password when logging on to the HTTP proxy
  - $\begin{tabular}{ll} \textbf{(i)} & This setting is only relevant up to NoMachine NX Server Version 3.5. \\ \end{tabular}$

### Remember my password

<b>i</b>	This setting is only	relevant up to	NoMachine NX	Server Version 3.5
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✓ The password will be saved.

☐ The password will not be saved and must therefore be entered again for each session. (default)

• **Disable deferred screen updates**: Delayed screen refreshing ("lazy encoding") compensates for bottlenecks in data transmission. If a bottleneck occurs, refresh procedures requiring large amounts of bandwidth are delayed in favor of interactivity. There are two levels of delayed screen

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refreshing. With Level 1, refresh actions which are not displayed directly ("offscreen") are dismissed. With Level 2, refresh actions which are displayed directly ("onscreen") are dismissed.

- ☑ Bottlenecks in data transmission are not compensated for through delayed screen refreshing. ☐ If the connection speed is set to "WAN", Level 1 delayed screen refreshing will be used. If the connection speed is set to "MODEM, "ISDN" or "ADSL", Level 2 delayed screen refreshing will be used. (default)
- Disk cache: Size of the persistent memory for caching images (default: 64 MB)

(i) This setting is only relevant up to NoMachine NX Server Version 3.5.

- i This setting is only relevant up to NoMachine NX Server Version 3.5.
- Memory cache: Size of the volatile memory for caching images (default: 16 MB)
  - i This setting is only relevant up to NoMachine NX Server Version 3.5.

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## Services

Menu path: Setup > Sessions > NoMachine NX Client > [Session Name] > Services

Here, you can enable or disable services for printers and audio playback on your thin client.

•	Enable multimedia support
	You will find further information regarding audio playback on the <i>Nomachine NX</i> client in the
	NoMachine Knowledge Base <sup>11</sup> .
	☑ Audio output is forwarded to the media player via esound.
	☐ A dedicated channel is used for audio output. (default)
•	Enable CUPS printing
	✓ Printing via the thin client is enabled. (default)
	☐ Printing via the thin client is disabled.
•	<b>Port</b> : Port via which CUPS can be configured with a browser (default: 631)
•	Public printer
	☐ The printer connected to the thin client is shared via the network. A server-side configuration is required for this purpose. ☐ The printer is not shared. (default)

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<sup>11</sup> https://www.nomachine.com/?q=AR03D00355



### **Desktop Integration**

Menu path: Sessions > NoMachine NX Client > [Session Name] > Desktop Integration

In this area, you can configure desktop integration for the NoMachine NX session.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

☑ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.



• **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

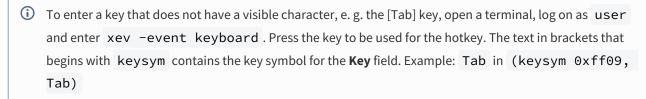
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- $\widehat{\Pi}$  = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



#### Autostart

✓ The session will be launched automatically when the device boots.

✓ The session will be restarted automatically after the termination.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.



### **Autostart requires network**

☑ If no network is available at system startup, the session is not started. A message is shown. As soon as the
network is available, the session is started automatically.
☐ The session is started automatically, even when no network is available.

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### X Sessions

Menu path: Sessions > X Sessions > [Session Name]

You can configure one or more X sessions.

The settings for launching the session are described below.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### **Desktop**

☑ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.



- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### **Hotkey**

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

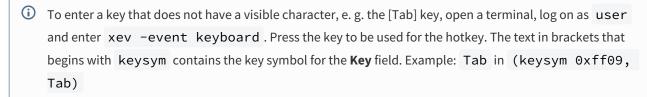
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



#### **Autostart**

✓ The session will be launched automatically when the device boots.

#### Restart

✓ The session will be restarted automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

### **Autostart requires network**

☑ If no network is available at system startup, the session is not started. A message is shown. As soon as th
network is available, the session is started automatically.

 $\hfill\square$  The session is started automatically, even when no network is available.

- Server (see page 245)
- Desktop Integration (see page 247)

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#### Server

Menu path: Setup > Sessions > X Sessions > [session name] > Server

Connection type: Connection type for the XDMCP session

Possible options:

- Indirect via localhost: At startup, the thin client generates a list of found XDMCP hosts. The user can select a host.
- Indirect: At startup, a list of XDMCP hosts is displayed. This list is generated by the server specified under **Name or IP of server**. The user can select a host.
- Direct: The login mask of the host specified under Name or IP of server is displayed
- Broadcast: The thin client starts a broadcast request. The login mask of that XDMCP host is displayed which responds first.
- Local display: The command specified under **Command to be displayed** is run.

Name or IP of server: Hostname or IP address of the XDMCP server

**Command to be displayed**: Command to be executed. The display is set in the DISPLAY environment variable.

#### Access control

✓ Access to this display from other computers will be controlled.

#### **Terminate after one session**

ightharpoonup The session is terminated when the user has logged out from the remote server.

#### **Use quit hotkey**

☑ The session can be terminated with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl . Here, you will find the available modifiers and the associated key symbols:

• (No modifier) = None

• [Ctrl] = Ctrl

• [Alt] = Alt

Key combinations are formed as follows with |:

Quit hotkey: Key for the hotkey

To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard. Press the key to be used for the hotkey. The text in brackets that



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begins with keysym contains the key symbol for the **Key** field. Example: Tab in (keysym 0xff09, Tab)

#### Use fullscreen

✓ The XDCMP session is displayed in fullscreen mode.

#### Use fullscreen restricted to workarea

✓ The thin client's local taskbar is visible.

Window size: Window size for the XDMCP session. Default: 640x480

**Color depth**: Color depth for the XDMCP session.

Possible options:

- Same as display: The system settings for the thin client is used.
- 256 colors
- 65535 colors
- True Color (24)
- True Color (32)

#### **Color allocation policy**

Possible options:

- Default
- Mono
- Gray
- Color

**Start monitor**: Selects the monitor on which the XDMCP session ist displayed.

Possible options:

- No configuration: The monitor is selected according to already existing windows and to the current position the mouse pointer.
- 1st monitor
- 2nd monitor
- Fullscreen on all monitors

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### **Desktop Integration**

Menu path: Sessions > X Sessions > [Session Name] > Desktop Integration

You can configure one or more X sessions.

The settings for launching the session are described below.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### **Desktop**

☑ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### Desktop context menu

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.



- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### **Hotkey**

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

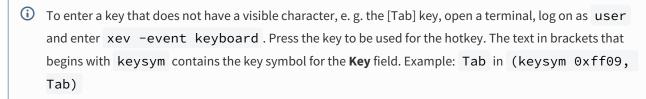
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



#### **Autostart**

✓ The session will be launched automatically when the device boots.

#### Restart

✓ The session will be restarted automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

### Autostart requires network

☑ If no network is available at system startup, the session is not started. A message is shown. As soon as the
network is available, the session is started automatically.
$\Box$ The session is started automatically, even when no network is available.

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# Parallels Client Global

Menu path: Sessions > Parallels Client > Parallels Client Global

In this area, you can configure global settings for all Parallels Client sessions.

- Keyboard (see page 251)
- USB Redirection (see page 252)

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# Keyboard

Menu path: Setup > Sessions > Parallels Client > Parallels Client Global > Keyboard

In this area, you can select the keyboard layout for Parallels Client sessions.

### **Keyboard layout**

Possible values:

• System presets as well as all available input schemes.

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### **USB** Redirection

Menu path: Setup > Sessions > Parallels Client > Parallels Client Global > USB Redirection

In this area, you can configure USB Redirection for Parallels Client sessions.

in this area, you can compare out realisation for thanking offens of the second of the
USB Redirection
✓ USB redirection is enabled.
☐ USB redirection is disabled. (Default)
<b>Automatically redirect all USB devices</b> : Defines whether the <b>Device Rules</b> will be ignored and all USB devices redirected.
✓ All USB devices will be redirected.
☐ USB devices will be redirected according to the <b>Device Rules</b> . (Default)

### **Device Rules**

In this area, you can define device rules for USB redirection.

Defining new rules:

Click + to get to the **Add** dialog.

In the **Add** dialog, you can define the following settings:

#### Rule

Possible values:

- "Deny"
- "Allow"

Vendor ID: Hexadecimal manufacturer number.

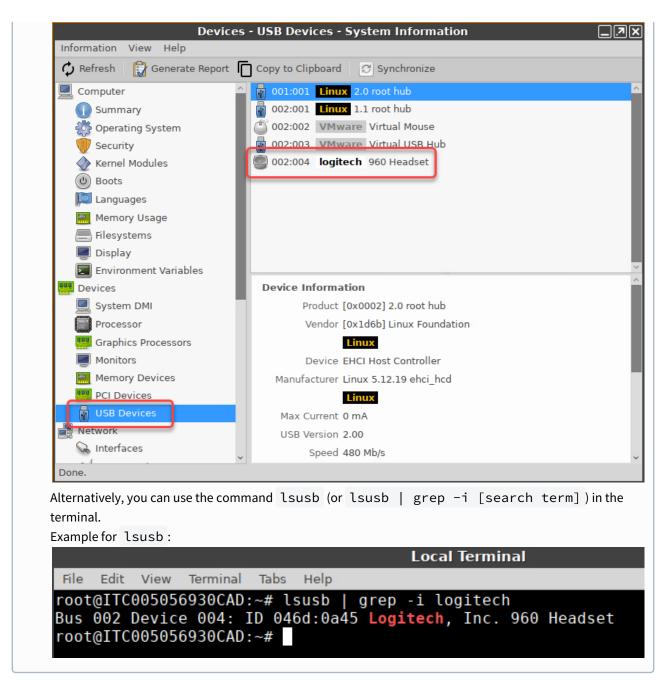
**Product ID**: Hexadecimal device number.



To find out the **Class ID**, **Subclass ID**, **Vendor ID** and **Product ID** of the connected USB device, you can use the **System Information** tool. For further information, see Using "System Information" Function (see page 501).

System Information example:





**Name**: Free text entry.

### PTP/MTP redirection

✓ PTP/MTP redirection is enabled.

☐ PTP/MTP redirection is disabled. (Default)

**Automatically redirect all PTP/MTP devices**: Defines whether the **Device Rules** will be ignored and all PTP/MTP devices redirected.

✓ All PTP/MTP devices will be redirected.



☐ PTP/MTP devices will be redirected according to the <b>Device Rules</b> . (Defau	$\Box$ PTP	/MTP dev	vices will be	redirected	according to	the [	Device Rules.	(Default
--	------------	----------	---------------	------------	--------------	-------	---------------	----------

# **Device Rules**

In this area, you can define device rules for PTP/MTP redirection.

Defining new rules:

Click + to get to the **Add** dialog.

In the **Add** dialog, you can define the following settings:

### Rule

Possible values:

- <u>"Deny"</u>
- "Allow"

Vendor ID: Hexadecimal manufacturer number.

Product ID: Hexadecimal device number.

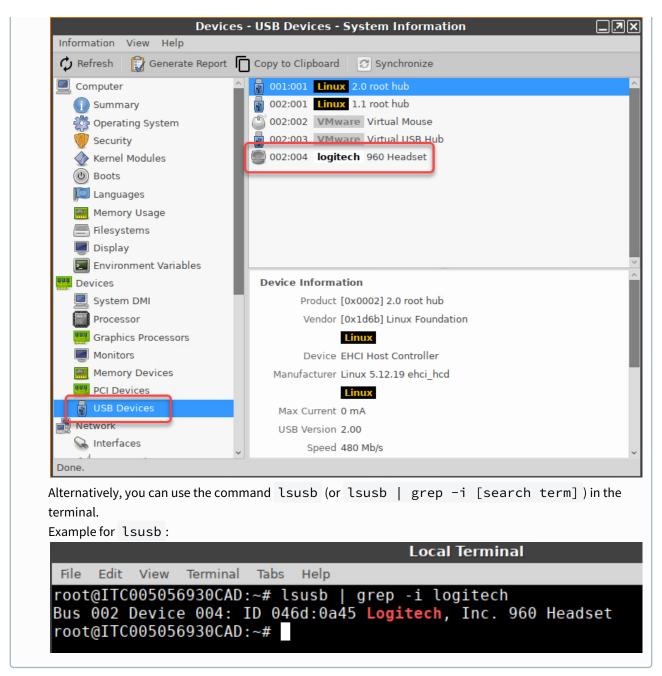
# (i) Getting USB Device Information

To find out the **Class ID**, **Subclass ID**, **Vendor ID** and **Product ID** of the connected USB device, you can use the **System Information** tool. For further information, see Using "System Information" Function (see page 501).

System Information example:

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**Name**: Free text entry.

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# Parallels Client Session

Menu path: Setup > Sessions > Parallels Client > Parallels Client Sessions > [Session Name]

You can configure one or more Parallels Client sessions.

Session name: Name for the session.



# Starting Methods for Session

### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

✓ The session can be launched with the Application Launcher.

### **Desktop**

✓ The session can be launched with a program launcher on the desktop.

### **Quick start panel**

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

# **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### **Desktop context menu**

☑ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- None: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

# Hotkey

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The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

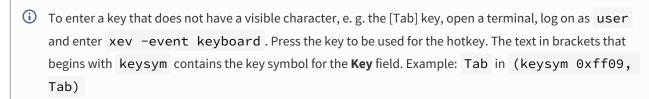
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



### **Autostart**

☑ The session will be launched automatically when the device boots.

### Restart

✓ The session will be relaunched automatically after the termination.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Autostart requires network** 



☑ If no network is available at system startup, the session is not started. A message is shown. As soon as th	e
network is available, the session is started automatically.	

 $\hfill\square$  The session is started automatically, even when no network is available.

- Connection (see page 259)
- Display (see page 261)
- Local Resources (see page 262)
- Experience (see page 263)
- Network (see page 265)
- Advanced (see page 266)
- Desktop Integration (see page 267)

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### Connection

Menu path: Setup > Sessions > Parallels Client > Parallels Client Sessions > [Session Name] > Connection

In this area, you can specify the settings for the connection between the Parallels Client and the server.

# **Application Server**

**Primary Server**: Name or IP address of the primary application server.

**Secondary Server**: Name or IP address of the secondary application server. The secondary application server is used if the primary application server cannot be contacted.

### **Connection Mode**

Possible values:

- <u>"Gateway Mode"</u>: This mode is suitable if the Parallels Client does not have access to a physical server and no special demands as regards security apply. The Parallels Client establishes a connection to the Parallels SecureClientGateway via port 80. The RDP sessions runs in a tunnel within this connection.
- "Direct Mode": This mode is suitable if the Parallels Client has direct access to a physical server.
   The Parallels Client establishes a connection to the Parallels SecureClientGateway via port 80 in
   order to negotiate connection data for the RDP session with the application server. The Parallels
   Client then terminates the connection to the gateway and establishes the session with the
   application server. This mode is the most efficient because the connection to the gateway is
   temporary and the data traffic is correspondingly low.
- "Gateway SSL Mode": This mode is suitable if the Parallels Client does not have access to a physical server and there are high demands as regards security. The Parallels Client establishes a connection to the Parallels SecureClientGateway via port 443. The RDP sessions runs in a tunnel within this connection.
- "Direct SSL Mode": This mode is suitable if the Parallels Client has direct access to a physical server and there are high demands as regards security. The Parallels Client establishes a connection to the Parallels SecureClientGateway via port 443 in order to negotiate connection data for the RDP session with the application server. The Parallels Client then terminates the connection to the gateway and establishes the session with the application server.

Port: Port for communication with the application server. (Default: 80)

### Logon

### Use system credentials

☑ The system-wide logon data will be used for logging on to the application server (single sign-on). This option can be used if the local device logon takes place via Kerberos. The logon data saved temporarily when logging on to the device will be used for the user name and password.

☐ The logon data given under **User name**, **Password**, and **Domain** will be used when logging on to the application server. (Default)

**User**: User name when logging on to the application server.

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**Password**: Password when logging on to the application server.



⚠ Session passwords are stored with reversible encryption. Therefore, we strongly recommend not to store the session password on the endpoint device.

**Domain**: Domain when logging on to the application server.

# **Enable support for FIPS 140-2 compliance**

✓ The support for FIPS 140-2 standard is enabled.

☐ The support for FIPS 140-2 standard is disabled. (Default)

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# Display

Display color depth: Number of colors displayed



(i) If the option RemoteFX is enabled under Setup > Parallels Client > Parallels Client Sessions > [session name] > Experience, the color depth will be set internally to 32 bit, regardless of the value selected.

### Possible values:

- 8 bit
- 15 bit
- 16 bit
- 24 bit
- 32 bit

Use all monitors for desktop session (if applicat	ole	)
---	-----	---

✓ All monitors will be used for the desktop session. ☐ The primary monitor will be used for the desktop session. (Default)

# Use only primary monitor for published applications

Published applications run on the server, the input and output data is exchanged between the client and the application server.

✓ Published applications will only be shown on the primary monitor.

☐ Published applications will only be shown on all available monitors. (Default)

# Span desktop across all monitors

✓ The desktop will be shown across all available monitors.

☐ The desktop will only be shown on the primary monitor. (Default)



# **Local Resources**

Menu path: Setup > Parallels Client > Parallels Client Sessions > [Session Name] > Local Resources

### **Remote computer sound**

Possible values:

- Bring to this computer: The device plays back the audio data supplied by the application server.
- Do not play: The device does not play back the audio data supplied by the application server.
- Leave at remote computer: The audio data will be played back on the application server.

### Local devices

Connect local serial ports
☑ The device's serial interfaces can be used in the Parallels Client session.
$\Box$ The serial interfaces cannot be used in the Parallels Client session. (Default)
Connect local smartcards
✓ The device's card reader can be used in the Parallels Client session.
$\Box$ The card reader cannot be used in the Parallels Client session. (Default)
Connect local drives
☑ The drives connected to the device can be used in the Parallels Client session.
$\Box$ The drives cannot be used in the Parallels Client session. (Default)
Connect local printers
☑ The printer connected to the device can be used in the Parallels Client session.
$\Box$ The printer cannot be used in the Parallels Client session. (Default)
Connect clipboard
☑ The clipboard of the Parallels Client session can be used. (Default)
☐ The clipboard of the Parallels Client session cannot be used.

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# Experience

Menu path: Setup > Parallels Client > Parallels Client Sessions > Parallels Client Session > Experience

You can enable or disable the features for the graphical display according to the bandwidth of the network connection.

**Connection speed**: Choice of graphical display modes Possible options:

- Modem 28 kbps: The RemoteFX and Adaptive RemoteFX (RDP 8.1) features are enabled.
- Modem 56 kbps: The user interface design, RemoteFX and Adaptive RemoteFX (RDP 8.1) features are enabled.
- Broadband: The menu and window animation, show window content when moving windows, user interface design, RemoteFX and Adaptive RemoteFX (RDP 8.1) features are enabled.
- LAN: The desktop background, font smoothing, menu and window animation, show window content when moving windows, user interface design, RemoteFX and Adaptive RemoteFX (RDP 8.1) features are enabled.
- Custom: The features can be enabled or disabled individually.

Desktop background
--------------------

$\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$
Font smoothing
☑ Edges will be smoothed when text is displayed.
Menu and window animation

\_

✓ Transitions for menus and windows will be animated.

## Show contents of window while dragging

✓ The window content will be shown when a window is moved.

### **Themes**

✓ The design of the desktop can be modified.

### RemoteFX

✓ Microsoft RemoteFX will be used.

- (i) If this option is enabled, the following parameters will be set automatically:
  - The desktop background, font smoothing, menu and window animation, show window content when moving windows and user interface design features will be enabled internally, regardless of what is selected under Speed of the network connection.
  - The color depth will be set internally to 32 Bit, regardless of the value set under Setup >
     Parallels Client > Parallels Client Session > Parallels Client Session > Local Resources
     > Color Depth selection.

### Adaptive RemoteFX (RDP 8.1):

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☑ RemoteFX Progressive and H.264 (RDP 8.1) Parallel 2X Options are enabled.

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# Network

Menu path: Setup > Parallels Client > Parallels Client Sessions > [Session Name] > Network

Here, you can configure a proxy for communication between the Parallels Client and application server.

### **Use proxy server**

☑ A proxy is used for communication between the Parallels Client and the application server.

 $\square$  A direct network connection is used for communication between the Parallels Client and the application server. (default)

**Proxy type**: Type or protocol of the proxy used Possible values:

- SOCKS 4
- SOCKS 4A
- SOCKS 5
- HTTP 1.1

Proxy host: URL of the proxy

Proxy port: Port of the proxy (default: 8080)

**Use proxy credentials**: If a proxy demands a logon, this option must be enabled and the logon data must be entered under **Proxy user** and **Proxy password**.

✓ The logon data in **Proxy user** and **Proxy password** will be sent to the proxy.

**Proxy user**: User name when logging on to the proxy

**Proxy password**: Password when logging on to the proxy. The password is relevant if either the "SOCKS 5" or "HTTP 1.1" protocol is selected as the proxy type.

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# Advanced

Menu path: Setup > Sessions > Parallels Client > Parallels Client Sessions > [Session Name] > Advanced
Redirect URLs to client
✓ URLs will be opened on the client.
$\square$ URLs will be opened on the application server. (Default)
Redirect MAIL to client
☑ E-mails will be opened on the client.
$\square$ E-mails will be opened on the application server. (Default)
Compression
☑ The data flow between the Parallels Client and the application server will be compressed. (Default)
(i) Compression reduces network traffic but requires more CPU power.
☐ The data flow between the Parallels Client and the application server will not be compressed.
Use pre-windows 2000 login format
☑ Legacy login format (pre-Windows 2000) can be used. (Default)
$\square$ Legacy login format (pre-Windows 2000) cannot be used.
Network level authentication
✓ Network level authentication (NLA) is activated for the Parallels Client session. The client has to authenticate before connecting to the server. (Default)  For more information about NLA, see <a href="https://technet.microsoft.com/en-us/magazine/hh750380.aspx">https://technet.microsoft.com/en-us/magazine/hh750380.aspx</a> .
☐ Network level authentication is disabled.
<b>Override computer name</b> : The name entered here will override the name of the application server shown at the top of the session window.

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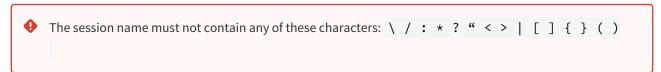


# **Desktop Integration**

# Menu path: Setup > Sessions > Parallels Client > Parallels Client Sessions > [Session Name] > Desktop Integration

In this area, you can configure desktop integration for the Parallels Client session.

Session name: Name for the session.



## Starting Methods for Session

### Start menu

✓ The session can be launched from the start menu.

## **Application Launcher**

☑ The session can be launched with the Application Launcher.

### Desktop

✓ The session can be launched with a program launcher on the desktop.

# **Quick start panel**

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

# Hotkey



The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

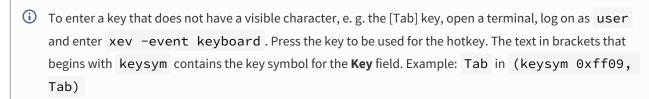
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



### **Autostart**

✓ The session will be launched automatically when the device boots.

### Restart

✓ The session will be relaunched automatically after the termination.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

### **Autostart requires network**



$\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $
□ The session is started automatically, even when no network is available.

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# PowerTerm Selection

# Menu path: Sessions > PowerTerm Terminal Emulation > PowerTerm Selection

Here, you can choose between various versions of the PowerTerm terminal emulator in order to ensure the best possible compatibility with your terminal applications.

### **PowerTerm version**

- 12.0.1.0.20170219.2-dev-34574
- 12.5\_x64\_20190619\_12.5.1.40008 (Default)

# (i) Licensed Feature

This feature requires an add-on license; see Add-On Licenses. Please contact your IGEL reseller.

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# PowerTerm Session

# Menu path: Sessions > PowerTerm Terminal Emulation > PowerTerm Session

You can configure one or more sessions for PowerTerm terminal emulation.

To edit the list, proceed as follows:

- Click on to create a new entry.
- Click on to remove the selected entry.
- Click on to edit the selected entry.
- Click on to copy the selected entry.
- (i) The configuration dialogs were designed to look as similar as possible to the setup pages described in the original documentation from ERICOM Software Ltd.

You will find detailed information on configuring the PowerTerm software in the PowerTerm Interconnect Manual on the Ericom website 12.

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<sup>12</sup> http://www.ericom.com/help.asp?cat=support



# **Desktop Integration**

Menu path: Sessions > PowerTerm Terminal Emulation > PowerTerm Sessions > [Session Name] > Desktop Integration

**Session name**: Name for the session.



# Starting Methods for Session

### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

☑ The session can be launched with the Application Launcher.

### Desktop

✓ The session can be launched with a program launcher on the desktop.

### Quick start panel

☑ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:



- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

### Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

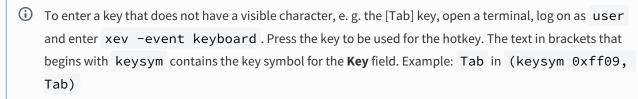
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

### **Key**: Key for the hotkey



### Autostart

✓ The session will be launched automatically when the device boots.

### Restart

✓ The session will be restarted automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

# **Autostart requires network**

☑ If no network is available at system startup, the session is not started. A message is shown. As soon as the network is available, the session is started automatically.
☐ The session is started automatically, even when no network is available.

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# **IBM iAccess Client**

# Menu path: Sessions > IBM iAccess Client

IBM iAccess Client is an emulation of the IBM-5250 terminal in Java and supports numerous encodings.

- Add a session in order to be able to use the IBM iAccess Client.
- Under the **Connection** point under **Destination address**, give at least the DNS name or the IP address of a server. The client can also retrieve further logon information interactively.
- Under **Help > Information Center** in the IBM iAccess Client menu, you can read the help provided by the manufacturer in your browser.
  - (i) IBM iAccess certificates for server authentication and encryption can be distributed as files using the Universal Management Suite (UMS).
    - iAccess Global (see page 276)
    - IBM iAccess Session (see page 279)

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# iAccess Global

Menu path: Sessions > IBM iAccess Client > IBM iAccess Global

Here you can define global settings for the emulation.

- Tab Setup (see page 277)
- Font (see page 278)



Tab Setup
Menu path: Sessions > IBM iAccess Client > IBM iAccess Global > Tab Setup
Open new sessions in a new tab
☑ The new session will be opended in a new tab. (Default)
$\square$ A new session will be opened in a new window.
Always display the tab bar
☑ The tab bar will always be displayed.
$\square$ The tab bar will not be displayed. (Default)
Switch to new tab when created
✓ Switches to new tab. (Default)
☐ Remains in current tab.
Send a warning when closing multiple tabs
✓ Sends warning. (Default)
$\square$ Multiple tabs are closed without warning.
Do not start tabbed sessions until the tab is selected
✓ Applies.
□ Does not apply. (Default)
New Tab Action
Disable and hide

# **Tab Placement**

- Top
- Bottom

Run the sameRun other...

- Left
- Right

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Font

Menu path: Sessions > IBM iAccess Client > IBM iAccess Global > Font

**Font File or Dirctory**: Enter the path to your font file or font directory.



# **IBM iAccess Session**

Menu path: Sessions > IBM iAccess Client > iAccess Sessions > [Session Name]

Session name: Name for the session.



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

# Starting Methods for Session

### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

✓ The session can be launched with the Application Launcher.

### Desktop

✓ The session can be launched with a program launcher on the desktop.

### Quick start panel

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

# **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

### Hotkev

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

**Modifiers**: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey

To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard. Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the Key field. Example: Tab in (keysym 0xff09, Tab)

### **Autostart**

☑ The session will be launched automatically when the device boots.

✓ The session will be restarted automatically after the termination.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

### **Autostart requires network**

- ☑ If no network is available at system startup, the session is not started. A message is shown. As soon as the network is available, the session is started automatically.
- ☐ The session is started automatically, even when no network is available.



- Connection (see page 282)
- Screen (see page 285)
- Preferences (see page 290)



### Connection

Menu path: Sessions > IBM iAccess Client > IBM iAccess Session > [session name] > Connection

Destination Address: Name or IP of the server

**Destination Port**: Server port (Default value: "default")

(i) If you leave **Destination Address** set to the string value "default" (default value) while **Use TLS/SSL** is enabled, port 229 is used. Without **Use TLS/SSL** enabled, port 23 is used. However, you are free to enter a custom port number.

### **Use TLS/SSL**

✓ TLS/SSL is used.

☐ TLS/SSL is not used. (Standard)

**Server Authentication**: Defines if the client validates the authenticity of the server when connecting.

- (i) To perform server authentication, the endpoint device must have the CA certificate that is associated with the server certificate. For instructions on how to deploy the certificate on the device, see Deploying Trusted Root Certificates.
  - ✓ The client requires the server to authenticate itself. (Default)
  - $\Box$  The client connects to the server without server authentication.

**Workstation ID**: Name of the client that is presented to the server. This name must be unique. For more information, go to **Help > Information Center** in your iAccess client.

### Screen Size

Possible values:

- 24x80
- 27x132

# **Host Code Page**

Possible values:

- 1140 United States Euro
- 1141 Germany Euro
- 1141 Austria Euro
- 1142 Denmark Euro
- ...

### **Enable Unicode Data Stream**

- ✓ Unicode Data Stream is enabled.
- ☐ Unicode Data Stream is disabled. (Default)

### **Enable DBCS in Unicode Fields**

✓ DBCS is enabled in unicode fields.



	□ DBCS is disabled in unicode fields. (Default)
Auto	p-Connect
	Automatically connect to the server on client startup. (Default)
Auto	p-Reconnect
	Automatically make a reconnect attempt if the server connection is lost. (Default)

• Advanced (see page 284)

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Advanced

Menu path: Sessions > IBM iAccess Client > IBM iAccess Session > [session name] > Connection > Advanced

**Connection Timeout (seconds)** (Default: 0) Inactivity Timeout (minutes) (Default: 0)

**Keep-Alive** 

✓ Keep-Alive is enabled.

☐ Keep-Alive is disabled. (Default)

### **Enable ENPTUI**

✓ ENPTUI is enabled. (Default)

### **Password Prompting**

Possible values:

- Use default user name to prompt once for each system: The credentials preconfigured in the fields User ID and Password (optional) are used.
- Prompt for user name and password every time
- Use Kerberos authentication: The credentials from the Active Directory login are used; only available if the user has logged in to the thin client via Active Directory. For more information, see Active Directory/Kerberos (see page 694).

User ID: The user ID to be used when Password Prompting is set to "Use default user name to prompt once for each system".

Password (optional): The password to be used when Password Prompting is set to "Use default user name to prompt once for each system".



A Session passwords are stored with reversible encryption. Therefore, we strongly recommend not to store the session password on the endpoint device.

# Bypass sign-on:

✓ The logon to the system is bypassed. (Default)



# Screen

Menu path: Sessions > IBM iAccess Client > IBM iAccess Session > [session name] > Screen

# **Cursor Shape**

Possible Values:

- <u>Underline</u>
- Block

\_\_\_\_

- Font (see page 286)
- Cursor (see page 287)
- Rule Line (see page 288)
- Color (see page 289)

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### Font

Menu path: Sessions > IBM iAccess Client > IBM iAccess Session > [session name] > Screen > Font

# **Fixed Font**

- ✓ Use a fixed font.
- ☐ Use no fixed font. (Default)

### **Fixed Font Size**

Possible values:

- 8
- <u>10</u>
- 12
- 14
- ...
- 58

# **Font Scaling**

✓ Font is scaled. (Default)

# **Antialiasing**

- ✓ Antialiasing is activated.
- ☐ Antialiasing is diabled. (Default)

### **Font Name**

Possible values:

- <u>IBM3270</u>
- Monospaced
- Courier 10 Pitch
- DejaVu Sans Mono
- Liberation Mono
- Lucida Sans Typewriter
- Numbus Mono L
- PComm Session
- Ubuntu Mono

# **Font Style**

Possible values:

- Plain
- Bold
- Italic



### Cursor

Menu path: Sessions > IBM iAccess Client > IBM iAccess Session > [session name] > Screen > Cursor

# **Cursor Shape**

Possible values:

- <u>Underline</u>
- Block

### **Cursor Pointer**

Possible values

- <u>Default</u>
- Crosshair

# Allow blinking cursor

☑ Blinking cursor is allowed.

☐ Blinking cursor is diabled. (Default)

# Show blinking text with

Possible values:

- Blinking Text
- Host Color
- Mapped color

**Blink Color**: Select a color in which the cursor should blink.

**Blink Color Background**: Select a background color.



Ru	ا ما	l ir	۵

Menu path: Sessions > IBM iAccess Client > IBM iAccess Session > [session name] > Screen > Rule Line

# Rule Line ✓ Rule line is activated. □ Rule line is disabled. (Default) Follow Cursor ✓ The follow cursor effect is enabled. □ The follow cursor effect is disabled. (Default)

# Style

Possible values:

- Crosshair
- Vertical
- Horizontal

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#### Color

Menu path: Sessions > IBM iAccess Client > IBM iAccess Session > [session name] > Screen > Color

**Field Color**: Choose respective colors.

**OIA Color**: Select a suitable color for the respective indicators.

- Status Indicators
- Information Indicators
- Attention Indicators
- Error Indicators
- OIA Background

# Other

• Screen Background: Choose a color.

(i) This color overrides all Field Color Background colors which are set to black.

- · Highlight active field
- Active field is highlighted.

☐ Active field is not highlighted. (Default)

• Active field: Choose a color

• Active Field Background: Choose a color • Crosshair Ruler Color: Choose a color

• Column Separator: Choose a color



# **Preferences** Menüpfad: Sessions > IBM iAccess Client > iAccess Sessions > [session name] > Preferences Start window maximized ✓ The windows starts in maximal size. ☐ The windows does not start in maximal size. (Default) **Automatic Resize** ✓ Automatic window resizing is enabled. (Default) ☐ Automatic window resizing is disabled. **Show Border** ✓ The session screen is framed by a border. ☐ No additional border is added. (Default) **Graphical OIA** ☑ The Graphical OIA (Graphical Operator Information Area) is displayed. (Default) ☐ The Graphical OIA (Graphical Operator Information Area) is hidden. **Textual OIA** ✓ The Textual OIA (Textual Operator Information Area) is displayed. ☐ The Textual OIA (Textual Operator Information Area) is hidden. (Default) **Keypad** ✓ The Keypad is displayed. ☐ The Keypad is hidden. (Default) **Toolbar** ✓ The toolbar is displayed. (Default) ☐ The toolbar is hidden. **Toolbar Text** ✓ Textual items are added to the toolbar icons. ☐ No textual items are added to the toolbar icons. (Default) **Status Bar** ✓ The status bar is displayed. (Default) ☐ The status bar is hidden.

**Right Mouse Button Popup Keypad** 

✓ The Macro Manager toolbar is displayed.

☐ The Macro Mananger toolbar is hidden. (Default)

**Macro Manager** 

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☑ Right-clicking will bring up the the Popup Keypad.
$\square$ Right-clicking will bring up the default menu. (Default)
Scratch Pad
✓ The Scratch Pad (integrated basic text editor) is displayed.
$\square$ The Scratch Pad (integrated basic text editor) is hidden. (Default)
'Save' in Scratch Pad
✓ The <b>Save</b> button in the Scratch Pad is active.
$\square$ The <b>Save</b> button in the Scratch Pad is inactive. (Default)
Quick Connect
☑ The Quick Connect toolbar is displayed.
$\square$ The Quick Connect toolbar is hidden. (Default)
Search Text
✓ The Search Text area is displayed.
☐ The Search Text area is hidden. (Default)
Screen History
☑ The Screen History area is displayed.
☐ The Screen History area is hidden. (Default)
History Screen Type Simple (Text)
☑ The History Screen will be displayed black and white.
$\Box$ The History Screen will have the default terminal (green screen) look and feel. (Default)
Menu Bar
☑ The main menu bar is displayed. (Default)
$\square$ The main menu bar is hidden.
Window (see page 292)

- Start Options (see page 293)
- Language (see page 294)
- Keyboard (see page 295)
- Popup Keypad (see page 296)
- Toolbar (see page 297)

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#### Window

Menu path: Sessions > IBM iAccess Client > [session name] > Preferences > Window

Here you can define how the iAccess client application window is positioned and sized by default on start. If you leave the fields empty, the window will be positioned and sized automatically.

**Width**: Width of the window **Height**: Height of the window

Horizontal offset: Horizontal offset of the window

Vertical offset: Vertical offset of the window

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# **Start Options**

Menu path: Sessions > IBM iAccess Client > iAccess Sessions > [session name] > Preferences > Start Options

# **Session ID**

Possible values:

- Automatic
- [Various alphabetic values]

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# Language

Menu path: Sessions > IBM iAccess Client > iAccess Sessions > [session name] > Preferences > Language

# **Emulation Language**

Possible values:

- <u>Default</u>: The language of the IGEL User Interface (**User Interface** > **Language**) will be used.
- [Various languages]

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# Keyboard

Menu path: Sessions > IBM iAccess Client > iAccess Sessions > [session name] > Preferences > Keyboard Keyboard Remapping File: Enter the file name (Default: IBMi.kmp)

i The directory /userhome/IBM/iAccesClient/Emulator is used by default.

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# Popup Keypad

Menu path: Sessions > IBM iAccess Client > iAccess Sessions > [session name] > Preferences > Popup Keyboard **Popup Keypad File**: Enter the file name.

① The directory /userhome/IBM/iAccesClient/Emulator is used by default.

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Toolbar

Menu path: Sessions > IBM iAccess Client > iAccess Sessions > [session name] > Preferences > Toolbar

**Toolbar File**: Enter the file name.

i The directory /userhome/IBM/iAccesClient/Emulator is used by default.



# ThinLinc Global

# Menu path: Sessions > ThinLinc > ThinLinc Global

In this area, you can change the global settings for ThinLinc sessions.

- Server (see page 299)
- Window (see page 300)
- Options (see page 301)
- Optimization (see page 303)
- VNC Optimization (see page 304)

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# Server

# Menu path: Setup > Sessions > ThinLinc > ThinLinc Global > Server

You can specify the port for communication between the client and server and allow remote monitoring of the client through shadowing.

# SSH port

Possible values:

- Default SSH (22): Port 22 is used.
- HTTP (80): Port 80 is used.
- Custom: Under **Custom port number**, you can enter an alternative port number.
- Custom port number: Alternative port number
- Allow shadowing
  - ✓ The session can be remote monitored by shadowing via VNC.
  - ☐ The session cannot be remote monitored by shadowing. (default)

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# Window

Menu path: Setup > Sessions > ThinLinc > ThinLinc Global > Window

In this area, you can define the window settings for ThinLinc sessions.

#### Screen size

Possible values:

- "800x600"
- "1024x768"
- "1280x1024"
- "1600x1200"
- "Current monitor": The entire display area of the current monitor is used for the ThinLinc session.
- "All monitors": The display area of all monitors is used for the ThinLinc session.
- "Work area (maximized)": The display area of the current monitor minus the height of the taskbar is used for the ThinLinc session.
- "Custom size": The display area specified with **Custom screen width** and **Custom screen height** is used for the ThinLinc session.

**Custom screen width**: Width of the display area for the session in pixels.

**Custom screen height**: Height of the display area for the session in pixels.

#### Full-screen mode

☑ The entire display area is used for the ThinLinc session. (Default)

#### Full-screen all monitor

✓ The entire display area of all monitors is used for the ThinLinc session. (Default)

# **Control bar for ThinLinc sessions**

☑ If the ThinLinc session takes place in full-screen mode, an in-session control bar will be shown. You can
minimize or close the session with the control bar. Further information can be found under In-Session Contro
Bar (see page 560).

☐ The in-session control bar will not be shown. (Default)



# **Options**

Menu path: Setup > Sessions > ThinLinc > ThinLinc Global > Options

You can change various settings and enable local directories.

7 0 0 0 0 1 0 1 0 1 0 0 0 0 0 0 0 0 0 0
Enable sound
☑ Audio output will be forwarded from the server to the device. The audio data can then be played back via the built-in loudspeaker or the headset.
□ Audio output will not be forwarded to the device. (Default)
Redirect serial port
☑ The serial port data will be forwarded from the device to the server. The serial port can be used in the ThinLinc session.
$\square$ The serial port data will not be forwarded to the server. (Default)
Enable printer
☑ The local printer can be used in the ThinLinc session. (Default)
$\square$ The local printer cannot be used in the ThinLinc session.
Enable smartcard readers
☑ The server has access to the device's local smartcard reader.
$\square$ The server does not have access to the local smartcard reader. (Default)
Enable drive access
☑ The server has access to local directories. These directories can be selected in the <b>Exported Paths and Permissions</b> area.
☐ The server does not have access to local directories. (Default)
Exported Paths and Permissions
To edit the list, proceed as follows:
<ul> <li>Click on to create a new entry.</li> <li>Click on to remove the selected entry.</li> </ul>

To select a local directory for server-side access, proceed as follows:

Click on to edit the selected entry.
Click on to copy the selected entry.

- 1. Click on  $\pm$ .
- 2. In the **Path** field, enter the local directory path. Example: /userhome
- 3. Select the **Permission** that the server is to have for the directory.
  - Read only: The server has read rights for the directory but no write rights.
  - Read/write: The server has read and write rights for the directory.

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- Disabled: The server has no read rights and no write rights for the directory.
- (i) If you set a directory to "Disabled", ensure that it is not a sub-directory of a directory for which the server has read or write rights.

4. Click on **Ok**.



# Optimization

Menu path: Setup > Sessions > ThinLinc > ThinLinc Global > Optimization

You can select a suitable compression procedure in order to optimize the transmission speed between the client and server.

- Enable custom compression level
   ✓ You can specify how much the data transmitted between the client and server are compressed.
   □ The default value will be used for the compression level. (default)
   Compression level: Allows you to select the compression level; 9 is the highest compression (default: 8)
   Enable JPEG compression: If this option is enabled, graphical data will be compressed using the JPEG procedure.
   ① A higher JPEG compression level saves bandwidth but reduces the image quality.
   ✓ Graphical data will be compressed in accordance with the JPEG procedure. (default)
   JPEG quality: Allows you to select the image quality. 1 means the highest compression and the lowest image quality, 9 means the lowest compression and the highest image quality. (default: 7)
   SSH compression
  - ✓ The data will be compressed using SSH compression.

    ☐ The data will not be compressed using SSH compression. (default)

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# **VNC Optimization**

Menu path: Setup > Sessions > ThinLinc > ThinLinc Global > VNC Optimization

You can change VNC protocol settings in order to optimize transmission.

#### **VNC autoselect**

lacksquare The preferred coding and color depth will be specified automatically. (Defau	lt)
---	-----

 $\Box$  The **Preferred coding** and **Color depth** can be specified by the user.

**Preferred encoding**: Specifies how the data to be transmitted are to be coded. The coding is negotiated between the client and server.

Possible values:

- "Tight": Suitable for slow networks too.
- "ZRLE": Compatible with RealVNC.
- "Hextile": Recommended for fast networks.
- "Raw": No compression.

**Color depth**: Allows you to select the color resolution.

Possible values:

- "Full (all colors)": The maximum value set on the server is used.
- "Medium (256 colors)"
- "Low (64 colors)"
- "Very low (8 colors)"

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# ThinLinc Session

Menu path: Sessions > ThinLinc > ThinLinc Sessions > [Session Name]

Click on Add to create a ThinLinc session.

In this area, you can configure desktop integration for the ThinLinc session.

**Session name**: Name for the session.

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# Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

# Desktop context menu

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

• **None**: No password is requested when launching the session.



- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

# Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5 ). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

# **Key**: Key for the hotkey

To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard. Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the Key field. Example: Tab in (keysym 0xff09, Tab)

#### Autostart

☑ The session will be launched automatically when the device boots.

# Restart

☑ The session will be relaunched automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

# **Autostart requires network**

☑ If no network is available at system startup, the session is not started. A message is shown. As soon as	the
network is available, the session is started automatically.	

 $\Box$  The session is started automatically, even when no network is available.

- Server (see page 308)
- Login (see page 309)
- Window (see page 311)
- Options (see page 312)
- Optimization (see page 313)
- VNC Optimization (see page 314)
- User Interface (see page 315)
- Desktop Integration (see page 316)

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# Server

Menu path: Sessions > ThinLinc > ThinLinc Sessions > [Session Name] > Server

Server: Name or IP address of the ThinLinc server

**User**: User name for the connection to the ThinLinc server

**Password**: Password for the connection to the ThinLinc server



A Session passwords are stored with reversible encryption. Therefore, we strongly recommend not to store the session password on the endpoint device.

# **Use global SSH port settings**

✓ The port set under **Sessions > ThinLinc > ThinLinc Global > Server** will be used. (Default)

 $\square$  The port set in **SSH port** or **Custom port number** will be used.

# **SSH port**

Possible values:

- Default SSH (22): Port 22 is used.
- HTTP (80): Port 80 is used.
- Custom: Under **Custom port number**, you can enter an alternative port number.

Custom port number: Alternative port number

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# Login

Menu path: Sessions > ThinLinc > ThinLinc Sessions > [Session Name] > Login

**Method of authentication**: A method used for the authentication.

Possible values:

- "Password"
- "Public key"
- "Smartcard"
- "Kerberos"

User: The user credentials are taken from Setup > Sessions > ThinLinc > ThinLinc Sessions > [Session Name] > Server > User.

Password: A password specified under Setup > Sessions > ThinLinc > ThinLinc Sessions > [Session Name] > **Server > Password** is used for the authentication. (Available if **Password** is selected as **Method of authentication**).

(i) If modified here (under Login), User and Password will automatically be changed under Setup > Sessions > ThinLinc > ThinLinc Sessions > [Session Name] > Server.

The following settings can be configured if **Smartcard** is used as a **Method of authentication**.

Smartcard only
Use certificate subject as name for login
☑ The certificate subject will be used as login name. (Default)
☐ The user credentials from <b>Setup &gt; Sessions &gt; ThinLinc &gt; ThinLinc Sessions &gt; [Session Name] &gt; Server &gt; User</b> will be used as login name.
Connect the client automatically if a smartcard is found
✓ The client will be connected automatically if a smartcard is detected (available if <b>Use subject of smartcard as name for login</b> is enabled). (Default)
$\square$ The client will not be connected automatically by the smartcard detection.
Disconnect the client automatically when the smartcard is removed
☑ The client will be disconnected automatically if the smartcard is removed. (Default)
$\square$ The client will not be disconnected at the smartcard removal.
Allow transmission of the smartcard's passphrase for logging in
☑ The transmission of the smartcard's passphrase for logging in is allowed.

The transmission of the smartcard's passphrase is not recommended by Cendio.

☐ The transmission of the smartcard's passphrase for logging in is not allowed. (Default)

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**Smartcard filter**: The smartcard filter must be specified in the format described under "SMARTCARD\_FILTER\_n" in https://www.cendio.com/resources/docs/tag/clientconf.html.

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# Window

Menu path: Setup > Sessions > ThinLinc > ThinLinc Sessions > [Session Name] > Window

In this area, you can define the window settings for the specific ThinLinc session.



(i) You can enable the in-session control bar for ThinLinc sessions only in the global settings, see Window (see page 300).

# Use global screen settings

✓ The settings under **Setup > Sessions > ThinLinc > ThinLinc Global > Window** will be used. (Default)

 $\square$  The settings for this session are defined here.

#### Screen size

Possible values:

- "800x600"
- "1024x768"
- "1280x1024"
- "1600x1200"
- "Current monitor": The entire display area of the current monitor is used for the ThinLinc session.
- "All monitors": The display area of all monitors is used for the ThinLinc session.
- "Work area (maximized)": The display area of the current monitor minus the height of the taskbar is used for the ThinLinc session.
- "Custom size": The display area specified with Custom screen width and Custom screen height is used for the ThinLinc session.

**Custom screen width**: Width of the display area for the session in pixels.

**Custom screen height**: Height of the display area for the session in pixels.

#### Full-screen mode

✓ The entire display area is used for the ThinLinc session. (Default)

#### Full-screen all monitor

✓ The entire display area of all monitors is used for the ThinLinc session. (Default)

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# **Options**

You can change various settings and enable local directories. Use global shadowing settings ✓ The option Setup > Sessions > ThinLinc > ThinLinc Global > Server > Enable Shadowing will be used. ☐ The global setting **Enable shadowing** will not be used for this session. **Enable shadowing** ✓ The session can be monitored remotely by shadowing via VNC. ☐ The session cannot be remotely monitored by shadowing. (Default) Use global resourse settings ✓ The settings under **Setup > Sessions > ThinLinc > ThinLinc Global > Options** will be used. (Default) ☐ The settings for this session are defined here. **Enable sound** Audio output will be forwarded from the server to the device. The audio data can then be played back via the built-in loudspeaker or the headset. ☐ Audio output will not be forwarded to the device. (Default) **Enable serial port** ☑ The serial port data will be forwarded from the device to the server. The serial port can be used in the ThinLinc session. ☐ The serial port data will not be forwarded to the server. (Default) **Enable printer** ✓ The local printer can be used in the ThinLinc session. (Default) ☐ The local printer cannot be used in the ThinLinc session. **Enable smartcard readers** 

Menu path: Setup > Sessions > ThinLinc > ThinLinc Sessions > [Session Name] > Options

✓ The server has access to the device's local smartcard reader.

☐ The server does not have access to local directories. (Default)

**Enable drive access** 

Permissions area.

☐ The server does not have access to the local smartcard reader. (Default)

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✓ The server has access to local directories. These directories can be selected in the **Exported Paths and** 

Options popup key: Key to be used for opening the options menu during the session. (Default: <u>F8</u>)



# Optimization

Menu path: Setup > Sessions > ThinLinc > ThinLinc Sessions > [Session Name] > Optimization

You can select a suitable compression procedure in order to optimize the transmission speed between the client and server.

	Use global compression level  ☐ The global settings under Setup > Sessions > ThinLinc > ThinLinc Global > Optimization >  Use custom compression level option and Setup > Sessions > ThinLinc > ThinLinc Global >  Optimization > Compression level selection will be used. (default)  ☐ The specific settings for this session will be used.  Enable custom compression level  ☑ You can specify how much the data transmitted between the client and server are compressed.  ☐ The default value will be used for the compression level. (default)  Compression level: Allows you to select the compression level; 9 is the highest compression (default: 8)  Use global JPEG quality settings  ☑ The global settings under Setup > Sessions > ThinLinc > ThinLinc Global > Optimization >  Use JPEG compression option and Setup > Sessions > ThinLinc > ThinLinc Global >  Optimization > JPEG Quality selection will be used. (default)  ☐ The specific settings for this session are defined here.  Enable JPEG compression
	(i) A higher JPEG compression level saves bandwidth but reduces the image quality.
•	✓ Graphical data will be compressed in accordance with the JPEG procedure. (default)  JPEG quality: Allows you to select the image quality. 1 means the highest compression and the lowest image quality, 9 means the lowest compression and the highest image quality. (default: 7)  Use global SSH connection settings  ✓ The global settings under Setup > Sessions > ThinLinc > ThinLinc Global > Optimization > SSH Compression option will be used. (default)  □ The specific setting for this session will be used.  SSH compression  ✓ The data will be compressed using SSH compression.  □ The data will not be compressed using SSH compression. (default)

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# **VNC Optimization**

Menu path: Setup > Sessions > ThinLinc > ThinLinc Sessions > [Session Name] > VNC Optimization

You can change VNC protocol settings in order to optimize transmission.

Use global VNC set	tin	gs
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✓ The global settings under <b>Setup &gt; Sessions &gt; ThinLinc &gt; ThinLinc Global &gt; VNC optimization</b> will be used. (Default)
☐ The specific settings for this session are defined here.
VNC auto select
☑ The <b>Preferred encoding</b> and <b>Color level</b> will be specified automatically. (Default)
☐ The <b>Preferred encoding</b> and <b>Color level</b> can be specified by the user.
<b>Preferred encoding</b> : Specifies how the data to be transmitted are to be coded. The coding is negotiated between the client and server.

- "Tight": Suitable for slow networks too.
  - "ZRLE": Compatible with RealVNC.
  - "Hextile": Recommended for fast networks.
  - "Raw": No compression.

**Color level**: Allows you to select the color resolution.

Possible values:

Possible values:

- "Full (all colors)": The maximum value set on the server is used.
- "Medium (256 colors)"
- "Low (64 colors)"
- "Very low (8 colors)"

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# User Interface

Menu path: Setup > Sessions > ThinLinc > ThinLinc Sessions > [Session Name] > User Interface

You can change the fields and settings options of the logon window as well as the **ThinLinc Client Options** dialog.

#### · Lock server name

The server name given under **Setup > Sessions > ThinLinc Sessions > Server** will be used and it will not be possible to change it in the logon window. (default)

# Hide options button

The **Options** button will not appear in the logon window. The **ThinLinc Client Options** dialog therefore cannot be opened. (default)

#### Advanced mode

☐ The fields that can be opened under **Advanced** will appear when starting the session. ☐ The fields that can be opened under **Advanced** will not appear when starting the session. (default)

# · Lock ThinLinc options tab

✓ The settings in the **Options** tab of the **ThinLinc Client Options** dialog cannot be changed. (default)

# Lock Local Devices options tab

The settings in the **Local Devices** tab of the **ThinLinc Client Options** dialog cannot be changed. (default)

# · Lock ThinLinc Screen tab

✓ The settings in the **Screen** tab of the **ThinLinc Client Options** dialog cannot be changed. (default)

# · Lock ThinLinc Optimization tab

The settings in the **Optimization** tab of the **ThinLinc Client Options** dialog cannot be changed. (default)

# Lock Security tab

✓ The settings in the **Security** tab of the **ThinLinc Client Options** dialog cannot be changed. (default)

• **Debug level**: Specifies how detailed the debugging information is to be. 1 is the lowest level (default), 5 is the highest.

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# Desktop Integration

Menu path: Sessions > ThinLinc > ThinLinc Sessions > [Session Name] > Desktop Integration

In this area, you can configure desktop integration for the ThinLinc session.

Session name: Name for the session.



# Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

# **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

☑ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

# Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

# **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.



• **Setup user**: The setup user's password is requested when launching the session.

# Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

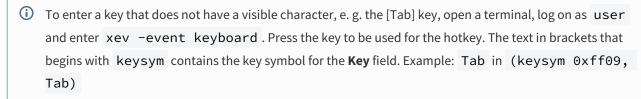
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- $\widehat{\Pi}$  = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



# Autostart

✓ The session will be launched automatically when the device boots.

✓ The session will be relaunched automatically after the termination.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.



# **Autostart requires network**

☑ If no network is available at system startup, the session is not started. A message is shown. As soon as the
network is available, the session is started automatically.
☐ The session is started automatically, even when no network is available.

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# SSH Session

# Menu path: Sessions > SSH > [Session Name]

You can launch applications on a remote computer via SSH (Secure Shell). The display is usually on the terminal; X11 connections too can be routed via SSH.

Click on + Add to create an SSH session.

In the following area, you can configure desktop integration for the SSH session.

Session name: Name for the session.



# Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

# **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### Desktop

☑ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

# **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

# Desktop context menu

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

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**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

# Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

**Modifiers**: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

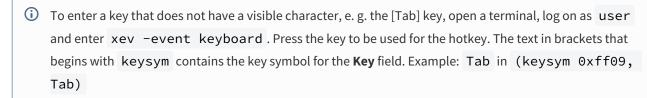
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 11 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - ① When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey



#### Autostart

✓ The session will be launched automatically when the device boots.



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☑ The session will be restarted automatically after the termination.

**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

# **Autostart requires network**

☑ If no network is available at system startup, the session is not started. A message is shown. As soon as the	ıe
network is available, the session is started automatically.	

☐ The session is started automatically, even when no network is available.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

✓ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- Desktop Context Menu (not in appliance mode XDMCP for this Display)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

 $\Box$  The session cannot be started in appliance mode.

- Command (see page 322)
- Options (see page 323)
- Desktop Integration (see page 324)

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# Command

Menu path: Sessions > SSH > [Session Name] > Command

**Remote user name**: User name under which the application runs on the remote computer If you do not give a name, you will be asked when the session starts.

**Remote host**: Host name or IP address of the remote computer.

**Command line**: Command which is to be executed on the remote computer immediately after logging in.

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# **Options**

Menu path: Sessions > SSH > [Session Name] > Options

Here, you can change the setting for X11 forwarding, compression, and the protocol version used.

# **Enable X11 connection forwarding**

✓ X11 applications on the remote computer that are launched via the SSH session will be shown on your device. (Default)

 $\square$  No X11 programs can be launched on the remote computer via the SSH session.

#### **Enable compression**

✓ The data will be compressed for transmission.

# Force protocol version 1

The SSH client will force protocol version 1 for authentication. Protocol version 1 will be used when you connect to an old SSH server.

# Force protocol version 2

☑ The SSH client will force protocol version 2 for authentication.

(i) Select one of the two protocol versions or none. If you select none, the system will decide which version it prefers.

Port: SSH port. (Default: 22)

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# Desktop Integration

Menu path: Sessions > SSH > [Session Name] > Desktop Integration

In this area, you can configure desktop integration for the SSH session.

Session name: Name for the session.



# Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

# **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

☑ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

# Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

# **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.



• **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

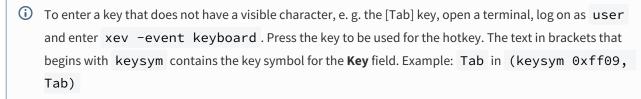
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- $\widehat{\Pi}$  = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



#### Autostart

✓ The session will be launched automatically when the device boots.

✓ The session will be restarted automatically after the termination.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.



## **Autostart requires network**

If no network is available at system startup, the session is not started. A message is shown. As soon as the network is available, the session is started automatically.

☐ The session is started automatically, even when no network is available.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

☑ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- **Desktop Context Menu** (not in appliance mode **XDMCP for this Display**)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

 $\Box$  The session cannot be started in appliance mode.

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## **VNC Viewer Sessions**

Menu path: Sessions > VNC Viewer > VNC Viewer Sessions > [Session Name]

With the VNC viewer, you can access the graphical user interface of a remote computer.

Click on to create a VNC viewer session.

The settings for starting the session are described below.

Session name: Name for the session.

•	The session name must not contain any of these characters:	\	/	:	*	?	"	<	>	I	[	]	{ }	(	)

## Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

## **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

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- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

### Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

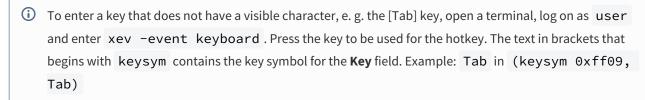
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey



#### Autostart

✓ The session will be launched automatically when the device boots.

#### Restart

✓ The session will be restarted automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

## **Autostart requires network**

☑ If no network is available at system startup, the session is not started. A message is shown. As soon as th	ıe
network is available, the session is started automatically.	

 $\Box$  The session is started automatically, even when no network is available.

- Connection (see page 330)
- Compression (see page 331)
- Input (see page 332)
- Misc (see page 333)
- Desktop Integration (see page 334)

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## Connection

Menu path: Setup > Sessions > VNC Viewer > VNC Viewer Sessions > [Session Name] > Connection

- Name or IP address of VNC server: Host name or IP address of the VNC server
- Password: User password for logging on to the VNC server, if necessary



A Session passwords are stored with reversible encryption. Therefore, we strongly recommend not to store the session password on the endpoint device.

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## Compression

Menu path: Setup > Sessions > VNC Viewer > VNC Viewer Sessions > [Session Name] > Compression

- **Compression level (default = 2)**: Allows you to select the compression level; 9 is the highest compression (default: <u>2</u>)
- **JPEG quality level**: Allows you to select the image quality. 1 means the highest compression and the lowest image quality, 9 means the lowest compression and the highest image quality. (default: 8)

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## Input

Menu path: Setup > Sessions > VNC Viewer > VNC Viewer Sessions > [Session Name] > Input

Here, you can change the settings for keyboard input for the VNC session.

•	View only
	✓ Mouse and keyboard inputs are not forwarded to the remote computer. You can only observe
	the remote computer.
	☐ Mouse and keyboard inputs are forwarded to the remote computer. You can remote control the
	remote computer. (default)
•	Pass system keys directly to the server (full-screen)
	✓ You can use system key combinations in the VNC session, e.g. [Alt] + [Tab]. (default)

☐ System key combinations cannot be used in the VNC session.
 Menu key: Key which brings up the menu.

Possible options (default: <u>F8</u>):

- [F2] ... [F12]
- [Pause]
- [Print]
- [Scroll lock]
- [Esc]
- [Ins]
- [Del]
- [Home]
- [Page up] ▲
- [Page down] ▼



## Misc

Menu path: Setup > Sessions > VNC Viewer > VNC Viewer Sessions > [Session Name] > Misc

• Medium (256 colors)

	Chaved made
•	Shared mode  ✓ When starting a session, other users' sessions with the same server are not terminated. The
	sessions run alongside each other with equal status.
	·
	☐ If another user has a VNC session with the same server, the other user's session will be
	terminated when the session is started. (default)
•	Fullscreen mode
	✓ The session will be shown in full-screen mode. The taskbar is not visible.
	☐ The taskbar is visible. (default)
•	Color level: Number of possible colors
	Possible values:
	• <u>Default</u> : The highest available color depth will be used.
	Very low (8 colors)
	• Low (64 colors)



## **Desktop Integration**

Menu path: Sessions > VNC Viewer > VNC Viewer Sessions > [Session Name] > Desktop Integration

Session name: Name for the session.



## Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

## Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.



### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

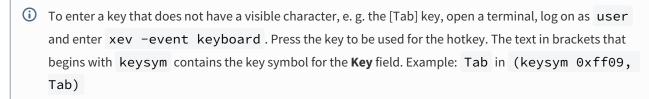
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl+ # = Ctrl|Super L

**Key**: Key for the hotkey



#### **Autostart**

✓ The session will be launched automatically when the device boots.

#### **Restart**

✓ The session will be restarted automatically after the termination.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Autostart requires network** 



☑ If no network is available at system startup, the session is not started. A message is shown. As soon as the network is available, the session is started automatically.
☐ The session is started automatically, even when no network is available.

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## Browser Global

### Menu path: Sessions > Browser > Browser Global

In this area, you can define the start page, display resolution and font size for the browser.

You can change the following settings:

When browser starts: Specifies what pages are shown when the browser is launched.

- · Start with a blank page
- Show my home page (default)
- Resume previous session: All tabs from the last session are reopened.

**Home page**: Specifies the URL of the start page. You can specify a number of start pages by separating the URLs of the start pages with a vertical dash "|".

**Display resolution**: Specifies the display resolution for the browser in DPI. Typical values are **72** for medium screens and **96** for large screens.

Possible values:

- · System setting
- (Various discreet values)

**Minimum font size**: Specifies the minimum size of the fonts displayed on websites. The formats of the websites are overwritten in the process.

Possible values:

- None: The fonts can be as small as you like. (default)
- (Various discreet values)

#### Show browser splash screen

☑ While the browser is starting, a Firefox logo will be shown in the middle of the screen. (defa	ault)
□ No Firefox logo will be shown.	

- Tabs (see page 339)
- Content (see page 340)
- Print (see page 342)
- Proxy (see page 343)
- Privacy (see page 346)
- Security (see page 348)
- Advanced (see page 349)
- Encryption (see page 352)
- Certificates (see page 353)
- Smartcard Middleware (see page 354)
- Restart (see page 355)
- Window (see page 356)
- Menus & Toolbars (see page 357)
- Hotkeys (see page 360)



- Context (see page 361)
- Commands (see page 362)



## Tabs

Menu path: Sessions > Browser > Browser Global > Tabs

In this area, you can define settings for the browser tabs.

**New pages should be opened in**: Specifies how links to new pages are to be opened.

☐ When a new tab is opened via a link, the focus will not change. (default)

#### Possible values:

- Current window: The page will open in the current window, even if the link defines a new window as the target.
- New window: If the link does not define a target, the page will open in the current window. If the link defines a new window as the target, the page will open in a new window. (default)
- New tab: If the link does not define a target, the page will open in the current window. If the link defines a new window as the target, the page will open in a new tab.

Warn me when closing multiple tabs
A warning will be shown as soon as you attempt to close a browser window with a number of tabs.
$\square$ No warning will be shown if you close a number of browser windows. (default)
Warn me when opening multiple tabs might slow down the browser
🗹 A warning will be shown if a very large number of tabs are loaded simultaneously. (default)
$\square$ No warning will be shown if a very large number of tabs are loaded simultaneously.
When a link is opened in a new tab, switch to it immediately
✓ When a new tab is opened via a link, the focus will switch to the new tab

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## Content

Menu path: Sessions > Browser > Browser Global > Content

In this area, you can change settings regarding popules. JavaScript, downloads and the browser display

in this area, you can change settings regarding popups, JavaScript, downloads and the browser display.
Block pop-up windows
☑ The automatic opening of popup windows by websites will be blocked. With <b>Exceptions</b> , you can allow popups to be opened automatically for specific websites.
$\square$ The automatic opening of popup windows will not be blocked. (default)
To add an exception for the automatic opening of popups, proceed as follows:
<ol> <li>Click on Exceptions</li> <li>Click on ±</li> <li>In the Website field, give the URL of the website for which the exception is to apply.</li> <li>Click on Ok.</li> </ol>
Load images automatically
✓ Websites will be loaded fully including all images. (default)
☐ Images in websites will not be loaded; placeholders will be shown instead of the images. As a result of this, websites can be loaded more quickly, but the layout is impaired. With <b>Exceptions</b> you can allow or prevent automatic loading for specific websites.
To add an exception for the automatic loading of images, proceed as follows:

- 1. Click on **Exceptions...**.
- 2. Click on +.
- 3. In the **Website** field, give the URL of the website for which the exception is to apply.
- 4. Using the **Status** drop-down menu, specify whether the automatic loading of images is to be allowed or prevented for the given website.
- 5. Click on **Ok**.

**Type of download directory**: Specifies the directory in which a downloaded file is saved.

- User directory: The file is saved locally on the thin client desktop.
- Custom path: You can specify whether the downloaded file is to be opened with an application or saved locally. (default)

Download path: Local directory in which the downloaded file is saved if Type of download directory is set to Custom path. (default: /tmp)

#### **Enable JavaScript**

•	
☑ JavaScript code will be executed on websites. (default)	
☐ JavaScript code will not be executed.	
Raise or lower windows	
☑ A website can place windows in the background or foreground via JavaScript. (defaul	t)

☐ Websites cannot place windows in the background or foreground via JavaScript.

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Move or resize existing windows
☑ A website can move windows or change the window size via JavaScript.
$\square$ Websites cannot move windows or change the window size via JavaScript. (default)
Disable or replace context menus
$\checkmark$ A website can define a custom context menu via JavaScript; the browser's own context menu will be suppressed in the process.
□ Websites cannot define a custom context menu.
<b>Languages for web pages</b> : One or more preferred languages for multilingual websites, given in the form of language abbreviations separated by commas. The languages should be given in the order of preference. Example:
With de, en, fr, it, the website will be shown in German, if available, otherwise in English, etc.

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## Print

Menu path: Sessions > Browser > Browser Global > Print

In this area, you can set the default paper size for the printer.

## Use system settings for default paper size

 $\ensuremath{\square}$  The globally set paper size will be used when printing websites. (Default)

 $\square$  You can set the paper size via **Default paper size**.

**Default paper size**: Preset paper size when printing websites.

Possible values:

- Letter
- Legal
- Executive
- A5
- <u>A4</u>
- A3



## Proxy

Menu path: Sessions > Browser > Browser Global > Proxy

In this area, you can change the proxy configuration.

To change the proxy configuration, proceed as follows:

1. In the **Proxy Configuration** pull-down menu, select the type of proxy configuration.

The following proxy configurations are available:

- Direct connection to the Internet
- Manual proxy configuration
- Automatic proxy configuration
- System-wide proxy configuration
- · Auto-detect proxy settings for this network
- 2. Enter the necessary configuration data for the selected proxy configuration.

### Direct Connection to the Internet

With this proxy configuration, no proxy is used.

## Manual Proxy Configuration

The configuration data must be specified in the following fields.

FTP proxy: URL of the proxy for FTP

Port: Port of the proxy for FTP

**HTTP proxy**: URL of the proxy for HTTP

Port: Port of the proxy for HTTP

**SSL proxy**: URL of the proxy for SSL

Port: Port of the proxy for SSL

**SOCKS host**: URL of the proxy for SOCKS

Port: Port of the proxy for SOCKS

**SOCKS protocol version**: Version of the SOCKS protocol used (default: <u>SOCKS v5</u>)

No proxy for: List of URLs for which no proxy is to be used (default: localhost, 127.0.0.1)

**Proxy realm**: Area in which the browser authenticates itself for the proxy. Together with the user name and password, this information is necessary for authentication.

The **Proxy realm** field is internally pre-populated with the value moz-proxy://[HTTP Proxy]:

[Port] . If the field is empty, this value will be used when authenticating the browser. If the proxy expects another unknown value for the proxy realm, you can determine this as follows: Leave the **User name** and **Password** fields empty and launch the browser. The dialog window which appears will contain the correct value for the **Proxy realm** field:

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**Use passthrough authentication**: This option can be used if the local thin client logon takes place via Kerberos.

ightharpoonup The logon information saved temporarily when logging on to the thin client will be carried over when logging on to the proxy.

**User name**: User name with which the browser authenticates itself for the proxy.

**Password**: Password with which the browser authenticates itself for the proxy.

#### Do not prompt for proxy authentication if credentials are saved

☑ If logon data are already saved in the browser, the user will not be asked for a user name and password. (default)

•

This option should not be enabled in multiuser environments. If this option is enabled in a multiuser environment, a user can use the logon data of a previous user.

## **Automatic Proxy Configuration**

With this proxy configuration, the PAC file (Proxy Auto Config) available under **URL** will be used.

**URL**: URL of the proxy configuration file

## Do not prompt for proxy authentication if credentials are saved

☑ If logon data are already saved in the browser, the user will not be asked for a user name and password. (default)



This option should not be enabled in multiuser environments. If this option is enabled in a multiuser environment, a user can use the logon data of a previous user.

## System-Wide Proxy Configuration

With this proxy configuration, the proxy configured under **Setup > Network > Proxy** will be used.

## Do not prompt for proxy authentication if credentials are saved

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☑ If logon data are already saved in the browser, the user will not be asked for a user name and password. (default)



This option should not be enabled in multiuser environments. If this option is enabled in a multiuser environment, a user can use the logon data of a previous user.

## Auto-Detect Proxy Settings for This Network

With this proxy configuration, WPAD (Web Proxy Autodiscovery Protocol) will be used. The browser will determine the URL of the WPAD file wpad.dat automatically with the help of DNS.

#### Do not prompt for proxy authentication if credentials are saved

☑ If logon data are already saved in the browser, the user will not be asked for a user name and password. (default)



• This option should not be enabled in multiuser environments. If this option is enabled in a multiuser environment, a user can use the logon data of a previous user.

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## Privacy

Menu path: Sessions > Browser > Browser Global > Privacy

In this area, you can configure settings relevant to data protection.

**Save browsing history (in days)**: Specifies how long your browsing history will be stored. If you select **Do not store history**, all browsing history data will be lost when the browser restarts. (default: 9)

All browsing history data stored before the period specified here will be lost.
Save information entered in forms and the search bar
☑ Entries in forms and search bars will be retained after the browser restarts.
$\square$ Entries in forms and search bars will be retained only for the duration of the session. (default)
Remember passwords
Passwords entered will be retained after the browser restarts.
$\square$ Passwords entered will be retained only for the duration of the session. (default)
Clear private data when closing browser
Data entered will be deleted when the browser is closed. What data are deleted is specified in the following options.
☐ Data entered will not be deleted when the browser is closed. (default)
Select the Items to Be Cleared
The options in this area are effective if <b>Clear private data when closing browser</b> is enabled.
Browsing & download history
Addresses (URLs) of visited websites and the list of downloads will be deleted when the browser is closed. (default)
Form & search history
☑ Entries in the search window and in website forms will be deleted when the browser is closed. (default)
Saved passwords
Passwords entered will be deleted when the browser is closed.
$\square$ Passwords entered will be retained after the browser restarts. (default)
Cookies
✓ Cookies will be deleted when the browser is closed. (default)
Cache
✓ The cache for temporarily saving websites will be emptied when the browser is closed. (default)
Active logins

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☑ Ongoing sessions on websites will be terminated when the browser is closed and will need to be restarted after the browser restarts. (default)
☐ Ongoing sessions on websites will be retained after the browser restarts.
Allow private browsing feature
✓ You can open one or more private windows in the browser. All data from private windows will be deleted after the browser is closed.
☐ Private windows cannot be opened. (default)
Always start in private browsing mode
☑ The browser will start in private mode. All data will be deleted after the browser is closed.
☐ The browser will start in default mode. (default)
Enable "Do Not Track" feature
☑ The browser will inform the website you are visiting that you do not wish to be tracked, i.e. you do not want your surfing history to be recorded. (default)
The browser will use the DNT ("Do Not Track") field in the HTTP header for this purpose. Observing this setting is voluntary; from a technical point of view, websites can still record the surfing history even when DNT is set to 1.
Enable built-in tracking protection  ✓ The browser will block specific domains and websites that use tracking. The browser has an internal list for
selecting the domains and websites to be blocked. (default)
(i) If tracking protection is enabled, a shield symbol will be shown at the left-hand edge of the address bar.
Suggest visited sites in URL bar
☑ Suggestions will be shown while an address is being typed in the address bar. The suggestions will be based on previously visited websites which are stored in the history. (default)
Suggest only typed visited sites
☑ The suggestions will be based only on the websites that were typed directly into the address bar. Websites that were visited via bookmarks or links in other websites will not be used for the suggestions.
☐ Websites that were visited via bookmarks or links in other websites will also be used for the suggestions. (default)
Suggest bookmarked sites in URL bar
Suggestions will be shown while an address is being typed in the address bar. The suggestions will be based on bookmarks. (default)
Suggest open tabs in URL bar
☑ Suggestions will be shown while an address is being typed in the address bar. The suggestions will be based on previously opened tabs. (default)

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# Security

for downloading. (default)

Menu path: Sessions > Browser > Browser Global > Security

In this area, you can define settings for preventing phishing and malware.

Safe browsing
✓ The browser will check each address entered as to whether it can be found in the black list of fraudulent websites which use phishing. If this is the case, you will be given a warning.
$\Box$ The browser will not check whether an address is on the black list of fraudulent websites. (default)
Malware protection
The browser will check before a file is downloaded whether the relevant website can be found in the black list of fraudulent websites which provide malware for downloading. If this is the case, you will be given a warning.
☐ The browser will not check whether an address is on the black list of fraudulent websites which provide malward

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#### Advanced

Menu path: Sessions > Browser > Browser Global > Advanced

In this area, you can change various settings as well as add or change custom configuration parameters.

You can change the following settings:

Use	old	search	າ bar
-----	-----	--------	-------

☑ The logo of the search engine currently set will be shown in the search window.
$\square$ The search engine currently set will not be shown in the search window, and search suggestions will be shown in
the drop-down menu. (default)

### Caret browsing on browser start

☑ Caret browsing is enabled when the browser starts. If caret browsing is enabled, you can navigate with the keyboard in websites without using the mouse. With the insertion mark, you can copy text to the clipboard.

<b>(i)</b>	You can enable or disable caret browsing at any time by pressing [F7]. To prevent caret browsing being
	disabled, you will also need to enable the <b>Sessions &gt; Browser &gt; Browser Global &gt; Hotkeys &gt; Disable</b>
	hotkeys for caret browsing option.

☐ Caret browsing is not enabled when the browser starts. (default)

#### Find as you type

<b>✓</b>	Search suggestions t	hat match th	ne characters t	yped will b	e shown	while you type.
----------	----------------------	--------------	-----------------	-------------	---------	-----------------

☐ No search suggestions will be shown while you type. (default)

#### Warn me when websites try to redirect or reload the page

A message window will be shown as soon as a website tries to get the browser to load another website or reload the current page.

☐ No message window will be shown if a website tries to load another website or reload the current page. (default)

#### Check my spelling as I type

Possible options:

- "Off": Your spelling will not be checked while you type.
- "On for text fields": Your spelling will be checked if you are typing in text fields with multiple lines. (default)
- "On for text fields and lines": Your spelling will be checked if you are typing in text fields with one line or multiple lines.

#### **Use autoscrolling**

☑ You can launch automatic page scrolling by clicking on the middle mouse button to place a scroll symbol	in the
text and then positioning the mouse pointer above or below the anchor.	

☐ Autoscrolling is disabled. (default)

#### Use smooth scrolling

✓ You can browse through a page using the [Page Up/Down] keys smoothly as with scrolling.

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☐ When you press the [Page Up/Down] keys, the display will jump immediately	v. (de	tault)
---	--------	--------

#### **Disable GStreamer in Browser**

GStreamer will not be used to play back videos. This may be a good idea if you experience problems when playing back videos.



(i) We recommend that you disable this option if there is no multimedia codec pack installed on your thin client and you wish to view videos on HTML5 websites.

☐ GStreamer will be used to play back videos.

#### **Disable OpenGL acceleration**

☑ Hardware acceleration with OpenGL will not be used. This may be a good idea if you experience problems with OpenGL applications.

To add a custom preference, proceed as follows:



Changes to the advanced Firefox browser settings can impair its stability, security and speed. IGEL Support is not responsible for problems caused by changing the browser configuration, even if the browser configuration was changed in the IGEL setup.



Custom preferences can also be changed in the browser via about:config. To do this, the Browser > Browser Global > Window > Hide configuration page of the browser option must be disabled.

#### **Custom Preferences**

In this area, you can add custom preferences.

Click to get to the **Add** dialogue.

In the **Add** dialogue, you can define the following settings:

**Active:** Defines whether the preference is active.

✓ The preference is active. (Default)

 $\square$  The preference is not active.

**Mode:** The mode of the preference.

Possible values:

- "pref": You can change the value in the browser via about:config. When the browser restarts, this change will be lost and the value set here will be used.
- "defaultPref": You can change the value in the browser via about:config. When the browser restarts, this change will remain.
- "lockPref": You cannot change the value in the browser via about:config.
- "clearPref": You cannot change the value in the browser via about:config and the value will not be shown via about:config.

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Custom preference: The name of the custom preference. Example: ui.textSelectBackground

**Type:** The type of the custom preference.

Possible values:

- "String": The value is a string of characters.
- "Integer": The value is a whole number.
- "Boolean": The value is a Boolean value, i.e. true or false.

**Value:** The value of the custom preference. The possible entries depend on the **Type** selected.

Click **Ok** to add the custom preference.

The custom preference will take effect the next time that the browser is launched.

You will find information regarding custom preferences in Firefox in the MozillaZine Knowledge Base under Firefox About:config entries<sup>13</sup>.

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<sup>13</sup> http://kb.mozillazine.org/About:config\_entries



## Encryption

Menu path: Sessions > Browser > Browser Global > Encryption

In this area, you can define the settings for encryption methods.

**Minimum required encryption protocol**: This protocol will be used to establish a secure connection if no higher protocol is available. Higher protocols are preferred. Possible options:

- <u>SSL3</u>
- TLS 1.0
- TLS 1.1
- TLS 1.2

**Maximum supported encryption protocol**: This protocol is requested when negotiating the connection. If this protocol is not available, the next lowest protocol will be requested. Possible options:

- SSL3
- TLS 1.0
- TLS 1.1
- TLS 1.2



## Certificates

Menu path: Sessions > Browser > Browser Global > Certificates

In this area, you can define the settings for certificate validation.

**When a website requests a certificate**: Specifies how the browser behaves if a website requests a security certificate.

Possible values:

- Select one automatically: The browser selects a certificate automatically. (default)
- Ask me every time: A dialog window requesting the certificate will be displayed.

**View certificates**: If you click on this button, the certificates saved in the browser's **Certificate Manager** will be displayed.

**Certificate validation**: Specifies the validation of certificates using OCSP (Online Certificate Status Protocol).

- Do not use OCSP for certificate validation: The certificate will not be validated using OCSP.
- <u>Validate a certificate if it specifies an OCSP server</u>: The certificate will be validated with the OCSP server specified in the certificate. If no OCSP server is specified, no certificate validation will take place. (default)
- Validate all certificates with the following OCSP server: All certificates will be validated with the OCSP server specified under the Service URL, irrespective of which OCSP server is specified in the certificate.

**Response signer**: Signer of the response from the OCSP server

Service URL: URL of the OCSP server

When an OCSP server connection fails, treat the certificate as invalid:

☑ If, owing to a failed connection to the OCSP server, no validation can take place, the certificate will be treated as
invalid. In this case, the browser will show the "This connection is not trusted" error message.
$\Box$ The certificate will not be deemed invalid if no check can take place because there is no connection to the OSCP
server. (default)

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## Smartcard Middleware

Menu path: Sessions > Browser > Browser Global > Smartcard Middleware In this area, you can activate or deactivate smartcard middleware that is to be used for encryption. Gemalto SafeNet security device
☑ Gemalto/SafeNet eToken will be used for encryption.
☐ Gemalto/SafeNet eToken will not be used for encryption. (Default)
cryptovision sc/interface security device
✓ cryptovision sc/interface will be used for encryption.
☐ cryptovision sc/interface will not be used for encryption. (Default)
Gemalto IDPrime security device
Gemalto IDPrime will be used for encryption. Enable this Gemalto middleware when you want to operate Gemalto Common Criteria devices in unlinked mode.
☐ Gemalto IDPrime will not be used for encryption. (Default)
Athena IDProtect security device
✓ Athena IDProtect will be used for encryption.
☐ Athena IDProtect will not be used for encryption. (Default)
A.E.T. SafeSign security device
✓ A.E.T. SafeSign will be used for encryption.
$\square$ A.E.T. SafeSign will not be used for encryption. (Default)
SecMaker Net iD security device
✓ SecMaker Net iD will be used for encryption.
☐ SecMaker Net iD will not be used for encryption. (Default)
Coolkey security device
✓ Coolkey will be used for encryption.
☐ Coolkey will be not used for encryption. (Default)
OpenSC security device
✓ OpenSC will be used for encryption.
$\square$ OpenSC will not be used for encryption. (Default)
90meter security device
(i) Licensed Feature
This feature requires an add-on license; see Add-On Licenses. Please contact your IGEL reseller.
✓ 90meter will be used for encryption.
□ 90meter will not be used for encryption. (Default)

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## Restart

Menu path: Sessions > Browser > Browser Global > Restart

In this area, you can specify whether the browser automatically starts and whether it is automatically restarted after being closed and after what delay time.

D	_		٠.	•	٠
к		•			ı

✓ The browser automatically restarts if it was closed.
$\square$ The browser does not automatically restart if it was closed. (default)
Restart after idle time
$\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $
$\square$ There will be no automatic restart after a specific idle time has elapsed. (default)
<b>Idle time after which a restart occurs</b> : Time interval after which the browser is automatically restarted if in the

The time unit can be selected under **Unit**. **Unit**: Time interval for the idling time

meantime no action on the part of the user has occurred. (default: 5)

• Minutes

Possible options:

• Seconds

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## Window

Menu path: Sessions > Browser > Browser Global > Window

In this area, you can define the window settings for a browser session.

Start in fu	ll-screen	mode
-------------	-----------	------

✓ The browser will start in fullscreen mode.
$\hfill\square$ The browser will start in a standard window. (default

**Firefox translation**: Language of the user interface

Possible values:

- <u>System setting</u>: The language set under **User Interface > Language > Language** will be used for the browser. (default)
- English
- German
- French
- Dutch
- Spanish
- Italian

#### Hide local filesystem

$\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $
$\Box$ The local file system will be shown in the dialogs for saving data. (default)
Hide configuration page of the browser
☑ The browser configuration page (about:config) is locked. As a result, the user cannot change the configuration. (default)
☐ The browser configuration page (about:config) can be used.

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#### Menus & Toolbars

Menu path: Sessions > Browser > Browser Global > Menus & Toolbars In this area, you can change the browser's menus and toolbars. Hide app menu/menu bar ☑ The button for opening the browser menu will not be shown. ☐ The button for opening the browser menu will be shown. (default) Use old menu bar The browser menu will be shown in the menu bar as in earlier browser versions. ☐ The browser menu can be opened via a button. (default) Hide the Following Items in App Menu/Menu Bar Hide bookmarks menu ✓ The bookmarks menu will not be shown in the menu bar. ☐ The bookmarks menu will be shown in the menu bar. (default) Hide tools menu ✓ The "Tools" menu will not be shown. ☐ The "Tools" menu will be shown. (default) **Hide history entry** ✓ The button for showing the browser history will not be shown. ☐ The button for showing the browser history will be shown. (default) Hide tabs toolbar The tabs will not be shown in the menu bar. The user cannot switch between a number of tabs. ☐ The tabs will be shown in the menu bar. (default) Hide bookmarks toolbar ✓ The bookmarks toolbar will not be shown. (default) ☐ The bookmarks toolbar will be shown. Hide sidebar ✓ The sidebar will not be shown. ☐ The sidebar will be shown. The bookmarks can be shown in the sidebar. (default) Hide navigation toolbar ✓ The navigation bar will not be shown. ☐ The navigation bar will be shown. (default) Hide the toolbar for searching the page

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✓ The search bar will not be shown.			
☐ The search bar will be shown. (default)			
Toolbar Items			
Hide URL input			
✓ Only search terms can be entered in the entry field; URLs cannot be entered	ad manually		
☐ Both search terms and URLs can be entered in the entry field. (default)	za manaatty.		
Hide "Print" button			
✓ The button for printing websites will not be shown.			
☐ The button for printing websites will be shown. (default)			
Hide "Home" button			
✓ The Home button will not be shown.			
☐ The Home button will be shown. (default)			
Hide "Search" input			
✓ The search field will not be shown.			
☐ The search field will be shown. (default)			
Hide "Bookmarks" and "RSS Feed" button			
The button for displaying bookmarks and RSS feeds will not be shown.	۸		
☐ The button for displaying bookmarks and RSS feeds will be shown. (default	-)		
Toolbarconfig			
User customization of toolbars			
✓ The user can customize the toolbars. (default)			
☐ The user cannot customize the toolbars.			
<b>Navigation toolbar</b> : Specifies which symbols are shown in the navigation too follows; multiple symbols should be separated by commas ",":	olbar. The sym	nbols are give	en as
loop-button	9		
zoom-controls	_	100%	+
edit-controls	X Ausschn	<b>□</b> Kopieren	🚊 Einfügen
history-panelmenu	(1)		

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privatebrowsing-button	00
save-page-button	
find-button	P
open-file-button	
developer-button	<b>₽</b>
sidebar-button	
feed-button	2
print-button	
characterencoding-button	<b>@</b>
social-share-button	
panic-button	
web-apps-button	<b>\$</b>
new-window-button	
fullscreen-button	<b>4</b> □►
tabview-button	
downloads-button	+

**Application menu**: Specifies which symbols are shown in the application menu. Multiple symbols should be separated by commas ",".

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**Hotkeys** 



## Menu path: Sessions > Browser > Browser Global > Hotkeys In this area, you can disable Firefox hotkeys. Disable hotkey Quit/Close ✓ The hotkey for terminating/closing the browser is disabled. ☐ The hotkey for terminating/closing the browser is enabled. (default) Disable hotkey for print dialog ✓ The hotkey for opening the print dialog is disabled. ☐ The hotkey for opening the print dialog is enabled. (default) Disable hotkey for save page ✓ The hotkey for saving a website is disabled. ☐ The hotkey for saving a website is enabled. (default) Disable hotkeys for opening new window/tab ✓ The hotkey for opening a new window or tab is disabled. ☐ The hotkey for opening a new window or tab is enabled. (default) Disable hotkeys for opening a new webpage/location and download window ✓ The hotkey for opening a new website/location and the download window is disabled.

☐ The hotkey for opening a new website/location and the download window is enabled. (default)

✓ The hotkey for showing the history and page information is disabled.
 ☐ The hotkey for showing the history and page information is enabled. (default)
 Disable hotkeys for creating bookmarks

Disable hotkeys to show history and page info

☐ The hotkey for creating a bookmark is enabled. (default)

Disable hotkeys for opening help pages

☑ The hotkey for displaying help is disabled.

 $\hfill\square$  The hotkey for displaying help is enabled. (default)

Disable hotkeys for caret browsing

ightharpoonup The hotkey for starting caret browsing is disabled.

☐ The hotkey for starting caret browsing is enabled. (default)



# Context

Menu path: Sessions > Browser > Browser Global > Context
In this area, you can disable various items in the browser context menu.
Disable navigation elements in context menu
☑ The navigation elements will not be shown in the context menu.
$\square$ The navigation elements will be shown in the context menu. (default)
Disable button for save page
☑ The button for saving a page will not be shown in the context menu.
$\square$ The button for saving a page will be shown in the context menu. (default)
Disable button for open new window/tab
☑ The button for opening a new window/tab will not be shown in the context menu.
$\square$ The button for opening a new window/tab will be shown in the context menu. (default)
Disable button for show info/source
☑ The button for showing page information/page source text will not be shown in the context menu.
$\ \Box \ The \ button \ for \ showing \ page \ information/page \ source \ text \ will \ be \ shown \ in \ the \ context \ menu. \ (default)$
Disable button for creating and editing bookmarks
☑ The button for creating and editing bookmarks will not be shown in the context menu.
$\square$ The button for creating and editing bookmarks will be shown in the context menu. (default)
Disable button for searching the web
☑ The button for searching the web will not be shown in the context menu.
$\square$ The button for searching the web will be shown in the context menu. (default)
Hide the browser's context menu
☑ The context menu will not be shown.
☐ The context menu will be shown. (default)

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### Commands

Menu path: Sessions > Browser > Browser Global > Commands

In this area, you can define start options for browser commands.

The following commands are available:

#### **Restart Browser**

To open the dialogue for defining start options, proceed as follows:

- 1. Select the command. Example: **Restart Browser**
- 2. Click Modify...

The following start options are available:

#### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

✓ The session can be launched with the Application Launcher.

### Desktop

✓ The session can be launched with a program launcher on the desktop.

### Quick start panel

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### Desktop context menu

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:



- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey

① To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard. Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the **Key** field. Example: Tab in (keysym 0xff09, Tab)



### **Browser Session**

Menu path: Sessions > Browser > Browser Sessions > [Session Name]

In this area, you can configure desktop integration for the browser session.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

✓ The session can be launched with the Application Launcher.

### Desktop

☑ The session can be launched with a program launcher on the desktop.

### **Quick start panel**

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

☑ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- None: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

### Hotkey



✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

**Modifiers:** A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

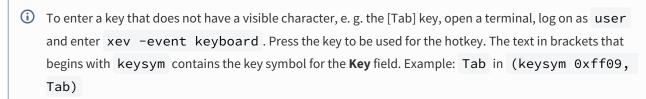
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - ① When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



### **Autostart**

✓ The session will be launched automatically when the device boots.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

### **Autostart requires network**

- ✓ If no network is available at system startup, the session is not started. A message is shown. As soon as the network is available, the session is started automatically.
- ☐ The session is started automatically, even when no network is available.



- Settings (see page 367)
- Desktop Integration (see page 368)
- Plugins (see page 370)

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## Settings

Menu path: Browser > Browser Sessions > [Session Name] > Settings

In this area, you can change the following settings:

**When browser starts**: Specifies what pages are shown when the browser is launched. Possible options:

- "Global setting"
- "Start with a blank page"
- "Show my home page"
- "Resume previous session": All tabs from the last session are reopened.

**Home page**: Specifies the URL of the start page. You can specify a number of start pages by separating the URLs of the start pages with a vertical dash "|". This setting is active only when "Show my home page" is chosen under **When browser starts.** 

Start monitor: Specifies the monitor on which the browser is launched. (Default: 1st monitor)

#### **Autostart**

✓ The browser is automatically launched when the system starts.



## Desktop Integration

Menu path: Sessions > Browser > Browser > Essions > [Session Name] > Desktop Integration

In this area, you can configure desktop integration for the Firefox browser session.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

☑ The session can be launched with the Application Launcher.

### Desktop

☑ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey



✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

**Modifiers:** A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

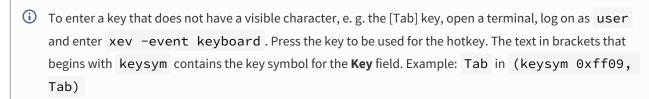
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - ① When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



### **Autostart**

✓ The session will be launched automatically when the device boots.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

### **Autostart requires network**

- ✓ If no network is available at system startup, the session is not started. A message is shown. As soon as the network is available, the session is started automatically.
- ☐ The session is started automatically, even when no network is available.



# Plugins

Menu path: Sessions > Browser > Plugins

To obtain an overview of the plugins available in the browser, proceed as follows:

Click on the **About:Plugins** button.

The browser will start with the about:plugins page. The plugins available in the browser will be shown.

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# Media Player Global

Menu path: Sessions > Media Player > Media Player Global

Here, you can change the global settings for the device's media player:

- Window (see page 372)
- Playback (see page 373)
- Video (see page 374)
- Options (see page 375)

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### Window

Menu path: Setup > Sessions > Media Player > Media Player Global > Window

Aspect ratio: Aspect ratio for video playback

Possible values:

- Auto: The aspect ratio of the playback window will adapt to the video being played.
- Square
- 4:3 (TV)
- 16:9 (widescreen)
- 2.11:1 (DVB)

<b>Fullscreen</b>	
-------------------	--

☑ The media player will be shown in full-screen mode.
☐ The media player will be shown in a standard window. (Default)
Automatically resize the player window when a new video is loaded
☑ The window size will adapt to the video being played.
☐ The window size will not change. (Default)
Main window should stay on top
$\ \Box$ The media player window will always remain in the foreground. Other windows cannot be placed on top of the media player window.
$\Box$ The media player window will behave like a standard window. Other windows can be placed on top of the media player window. (Default)
Show controls
☑ The media player operating components will be shown. (Default)
☐ The media player operating components will not be shown; only the playback window is visible.

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### Playback

Menu path: Sessions > Media Player > Media Player Global > Playback

### Repeat mode

<b>✓</b>	The playlist will be	repeated un	til the user sto	ops playback.
----------	----------------------	-------------	------------------	---------------

☐ The playlist will be played back once only. (default)

### Shuffle mode

✓ The playlist will be played back in a random
--

☐ The playlist will be played back in the set order. (default)

### Show visual effects when an audio file is played

✓ Visual effects will be shown when playing back audio data.

☐ No visual effects will be shown. (default)

**Type of visualization**: The type of visual effects when playing back audio data Possible values:

- Monoscope
- Goom!

**Visualization size**: The size of the visual effects shown

(i) This parameter is effective only if gstreamer 0.10 is selected as the multimedia framework, which results in Totem being selected as the media player. With the default setting for IGEL OS 10.05 and higher (gstreamer 1.x in combination with Parole) the parameter is not effective.

The multimedia framework and media player can be changed in the Registry under **System > Registry > multimedia > gstreamer > version** (registry key: multimedia.gstreamer.version).

#### Possible values:

- Small
- Normal
- Large
- Extra large

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### Video

Menu path: Setup > Sessions > Media Player > Media Player Global > Video

- **Video output**: Specifies the video output method. Possible options:
  - <u>Auto</u>: The video output method will be set depending on availability. The following options will be queried in this order. Examples: If available, hardware acceleration will be used. If hardware acceleration is not available but the X video extension is, the X video extension will be used.
  - Hardware accelerated: Hardware acceleration will be used.
  - X video extension: The images will be written to the graphics card memory using *shared memory*. Hardware acceleration will be used.
  - X Window System: Video will be output via the X11 protocol. Hardware acceleration will not be used.

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### **Options**

Menu path: Setup > Sessions > Media Player > Media Player Global > Options

- Disable screensaver when playing audio
   ✓ The screensaver will not be started during audio playback. (default)
   □ The screensaver will start after the set idling time, even is audio is being played back.
- Network connection speed

Possible values:

- 56 kBps modem/ISDN
- 112 kBps dual ISDN/DSL
- 256 kBps DSL/cache
- 384 kBps DSL/cache
- 512 kBps DSL/cache
- 1.5 MBps T1/Intranet/LAN
- Intranet/LAN
- Buffer size: The buffer compensates for fluctuations in the network speed. (default: 3)
- Autoload subtitle
  - ✓ Subtitles contained in the video will be shown automatically. (default)

    ☐ Subtitles contained in the video will only be shown if the user has enabled them via **View > Subtitles**.
- **Subtitle encoding**: Character coding for the subtitles. The value is set to <u>UTF-8</u>.
- Font name: Font that is used for the subtitles

Possible values:

- Sans
- Sans Bold
- Serif
- Serif Bold
- Font size: Size of the font that is used for the subtitles (default: 20)

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## **Media Player Session**

Menu path: Sessions > Media Player > Media Player Sessions > [session name]

In this area, you can configure desktop integration for the media player.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

✓ The session can be launched with the Application Launcher.

### Desktop

✓ The session can be launched with a program launcher on the desktop.

### **Quick start panel**

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

☑ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- None: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.



• **Setup user**: The setup user's password is requested when launching the session.

### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

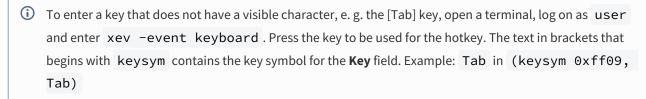
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- $\widehat{\Pi}$  = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



### Autostart

✓ The session will be launched automatically when the device boots.

✓ The session will be restarted automatically after the termination.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.



### **Autostart requires network**

🗹 If no network is available at system startup, the session is not started. A message is shown. As s	soon as th
network is available, the session is started automatically.	

 $\hfill\square$  The session is started automatically, even when no network is available.

- Options (see page 380)
- Desktop Integration (see page 381)

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<sup>•</sup> Playback (see page 379)



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### Playback

Menu path: Setup > Sessions > Media Player > Media Player Sessions > [Session Name] > Playback

In this area, you can specify which audio data or video data are played back with which window settings when the media player session starts.

- **Medium / filename**: Path to the audio data or video data that are to be played back when the media player session starts. This can be a local path or a URL.
- media player session starts. This can be a local path or a URL.
   Use default fullscreen mode configuration
   ✓ The setting under Setup > Sessions > Media Player > Media Player Global > Window will be
  - used. (default)
  - $\Box$  The setting will be set on a session-specific basis with **Play video in fullscreen**.
- Play video in fullscreen
  - ✓ The media player will be shown in fullscreen mode.
  - ☐ The media player will be shown in a standard window. (default)
- · Use image aspect ratio setting
  - The setting under **Setup > Sessions > Media Player > Media Player Global > Window** will be used. (default)
  - ☐ The setting will be set on a session-specific basis with **Aspect ratio**.
- **Aspect ratio**: Aspect ratio for video playback

Possible values:

- Auto: The aspect ratio of the playback window will adapt to the video being played.
- Square
- 4:3 (TV)
- 16:9 (widescreen)
- 2.11:1 (DVB)



# Options

Menu path: Setup > Sessions > Media Player > Media Player Sessions > [Session Name] > Options

<ul> <li>Use default controls configuration</li></ul>	
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### **Desktop Integration**

Menu path: Sessions > Media Player > Media Player Sessions > [Session Name] > Desktop Integration

In this area, you can configure desktop integration for the media player.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

✓ The session can be launched with the Application Launcher.

### Desktop

✓ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- **Administrator**: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.



• **Setup user**: The setup user's password is requested when launching the session.

### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

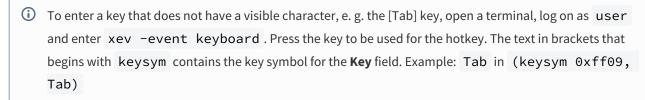
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- $\widehat{\Pi}$  = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



### Autostart

✓ The session will be launched automatically when the device boots.

✓ The session will be restarted automatically after the termination.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.



### **Autostart requires network**

☑ If no network is available at system startup, the session is not started. A message is shown. As soon as the
network is available, the session is started automatically.
☐ The session is started automatically, even when no network is available.

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### **VoIP Client**

### Menu path: Sessions > VoIP Client

Ekiga Voice over IP client allows you to use the SIP (Session Initiation Protocol) and H.323; see http://ekiga.org14.

You will find a detailed description of all Ekiga options under http://wiki.ekiga.org/index.php/Manual.

In this area, you can configure desktop integration for the VoIP session.

Session name: Name for the session.



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

☑ The session can be launched with the Application Launcher.

### Desktop

✓ The session can be launched with a program launcher on the desktop.

### **Quick start panel**

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

14 http://ekiga.org/	
2	

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**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

**Modifiers**: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

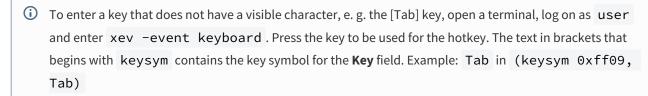
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 11 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - ① When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey



### Autostart

✓ The session will be launched automatically when the device boots.



### Restart

☑ The session will be restarted automatically after the termination.

**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

### **Autostart requires network**

☑ If no network is available at system startup, the session is not started. A message is shown. As s	oon as the
network is available, the session is started automatically.	

 $\hfill\square$  The session is started automatically, even when no network is available.

- Account (see page 387)
- Audio (see page 389)
- SIP (see page 390)
- H.323 (see page 391)
- Call Options (see page 392)
- Phone Book (see page 393)
- Preferences (see page 394)
- Desktop Integration (see page 395)

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### Account

Menu path: Setup > Sessions > VoIP Client > User Account

You can set up or change one or more user accounts as well as specify the name displayed.

• Full Name: Name of the user; this name will be shown to the other person. Example: John Doe

To set up an SIP user account, proceed as follows:

- i Ensure that the VoIP client was terminated before you start setting up or changing a user account. Changes will only be saved if the client is not running.
- 1. Click ±.
- 2. If the user account is to be active once set up, enable the **Enable Account** option.
- 3. Enter the following data:
  - Protocol: Select SIP.
  - Name: Name for this user account.
  - (i) Choose a name which allows a distinction to be made easily between a number of user accounts.
    - Registrar: URI with which the VoIP client registers. This can be a DNS name or an IP address.
    - **User name**: Numerical or alphanumerical value. The user name is part of the SIP address. Example: john.doe in john.doe@example.com
    - **Login Name**: Numerical or alphanumerical value. Name with which the VoIP client registers on the registrar. This name can differ from the name given under **user name**.
    - Password: Password with which the VoIP client registers on the registrar
    - **Registration Update Timeout**: Timeout after which the registration should be updated (default: 3600)
- 4. Click **Ok**.

The user account has been set up.

To set up an H.323 user account, proceed as follows:

- (i) Ensure that the VoIP client was terminated before you start setting up or changing a user account. Changes will only be saved if the client is not running.
  - 1. Click  $\pm$ .
  - 2. If the user account is to be active once set up, enable the **Enable Account** option.
  - 3. Enter the following data:
    - Protokoll: Wählen Sie H323.
    - Name: Name für dieses Benutzerkonto.

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- (i) Choose a name which allows a distinction to be made easily between a number of user accounts.
  - **Gatekeeper**: URI with which the VoIP client registers. This can be a DNS name or an IP address.
  - **User name**: Numerical or alphanumerical value. Example: john.doe in john.doe@example.com
  - Passwort: Password with which the VoIP client logs on to the registrar
  - **Registration Update Timeout**: Timeout after which the registration should be updated (default: 3600)
- 4. Click **Ok**.

The user account has been set up.



### Audio

Menu path: Setup > Sessions > VoIP Client > Audio

You can change the audio settings of the VoIP client.

(i) Recommendation: Configure the settings **Device for ringtone**, **Device for audio playback** and **Device for audio recording** in the VoIP client. All available audio devices of the thin client are shown in the VoIP client.

To configure the audio devices in the VoIP client, proceed as follows:

- 1. In the *IGEL* setup, ensure that the option **Save configuration changes made in the application** is enabled under **Sessions > VoIP Client > Preferences**.
- 2. Start the VoIP client.
- 3. Configure your desired settings in the VoIP client under **Edit > Preferences > Audio > Devices**.
- 4. To save your settings, close the VoIP client window, right-click on in the system tray and select **Close**.

The changes will be saved in the *IGEL* setup once the VoIP client is terminated. Settings in the setup:

- Sound event output device: Specifies which audio device is used for the ringtone.
  - it is recommended that you select the audio device that is connected to the thin client's built-in loudspeaker.
- **Audio output device**: Specifies which audio device is used for playback. Example: the audio device that is connected to the loudspeakers of the headset.
- **Audio input device**: Specifies which audio device is used for recording. Example: the audio device that is connected to the microphone of the headset.
- **Enable silence detection**: If this option is enabled, audio transmission will be suppressed in the absence of voice activity. This helps to save bandwidth.
  - i Voice activity detection can reduce the voice quality.
- **Enable echo cancelation**: If this option is enabled, the VoIP client will suppress echoes of your own voice.
- Maximum jitter buffer (in milliseconds): The jitter buffer improves voice quality by
  compensating for delay variations when transmitting voice packets. The VoIP client continuously
  measures delay variations and automatically adjusts the buffer size. The bigger the delay
  variations are, the bigger the jitter buffer will be set. (Default: 500)

<b>(i)</b>	A bigger jitter buf	fer results in	greater	latency.
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### SIP

### Menu path: Setup > Sessions > VoIP Client > SIP

You can change SIP-specific settings for the proxy, forwarding and the multi-frequency dialing process (DTMF).

- Outbound Proxy: URI of the SIP proxy that handles outbound calls.
- **Forward URI**: SIP URI to which inbound calls are forwarded if forwarding is enabled. You will find further information on forwarding under Call Options (see page 392).
- **Send DTMF as**: Specifies how key sequences are transmitted while a connection is in place. Possible values:
  - INFO: The key sequence is transmitted as SIP INFO.
  - RFC 2833: The key sequence is transmitted using RTP (Real-time Transport Protocol).

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### H.323

### Menu path: Setup > Sessions > VoIP Client > H.323

You can change H.323-specific settings for forwarding, H.245, quick start and for the multi-frequency dialing process (DTMF).

- **Forward URI**: H.323 URI to which inbound calls are forwarded if forwarding is enabled. You will find further information on forwarding under Call Options (see page 392).
- Enable H.245 tunneling
  - H.245 messages will be packaged in H.225 messages. In this way, no additional TCP connection must be established. (Default)
    - i For H.245 tunneling, port 1720 is required.
  - ☐ A separate TCP connection is established for H.245.
- Enable early H.245
  - H.245 will be launched at an earlier point in the connection process. The voice connection can be established more quickly as a result. (Standard)
- Enable Fast Start procedure
  - The voice connection will be established in quick start mode (fast connect, part of H.323 v2). (Standard)
- **DTMF senden als**: Specifies how key sequences are transmitted while a connection is in place. Mögliche Werte:
  - String: The key sequence is transmitted using H.245 User Input Indication.
  - Tone: The key sequence is transmitted as a tone sequence in the audio data flow.
  - RFC 2833: The key sequence is transmitted using RTP (Real-time Transport Protocol).
  - Q.931: The key sequence is transmitted via the signaling channel.

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## **Call Options**

Menu path: Setup > Sessions > VoIP Client > Call Options

You can change settings for inbound calls.

- Always forward calls to the given address: If this option is enabled, inbound calls will immediately be forwarded to the address defined in Setup > Sessions > VoIP Client > SIP > Foward URI (see SIP (see page 390)) or Setup > Sessions > VoIP Client > H.323 > Forward URI (see H.323 (see page 391)).
- Forward calls to the given address if no answer: If this option is enabled, inbound calls will be forwarded to the address defined in Setup > Sessions > VoIP Client > SIP > URI for Forwarding (see SIP (see page 390)) or Setup > Sessions > VoIP Client > H.323 > URI for Forwarding (see H.323 (see page 391)) after the time specified under Time limit for calls not taken. If this option is disabled, inbound calls will be rejected after the time specified under Time limit for calls not taken.
- Forward calls to the given address if busy: If this option is enabled, inbound calls during a call will be forwarded to the address defined in Setup > Sessions > VoIP Client > SIP > URI for Forwarding (see SIP (see page 390)) or Setup > Sessions > VoIP Client > H.323> URI for Forwarding (see H.323 (see page 391)).
- No Answer Timeout: Time in seconds after which calls not taken are rejected or forwarded.

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### **Phone Book**

Menu path: Setup > Sessions > VoIP Client > Telephone Book

You can add one or more LDAP address books or local contacts.

To add an LDAP address book, proceed as follows:

- 1. In the **List of LDAP address books** area, click on  $\pm$ .
- 2. Enter the following data:
  - Name: Name with which the LDAP address book will be displayed in the VoIP client
  - Server Name: Host name of the LDAP server
  - Port: Port for the connection to the LDAP server (Default: 389)
  - Base DN: Basis for the search in the LDAP tree
  - **Scope**: Area for the LDAP search
    - Possible options:
    - Single level
    - Subtree
  - **Display name attribute**: LDAP attribute that is displayed as the name of the contact in the VoIP client. (Default: <u>cn</u>)
  - **Call Attribute**: LDAP attribute that contains the telephone number (Standard: telephoneNumber)
  - **Filter Template**: Filter for the LDAP search (Default: (cn=\$))
  - **Bind ID**: Identifier for the LDAP search. This identifier is sent to the LDAP server in a BIND request.
  - **Password**: Password for the user account for the LDAP search
- 3. Click **Ok**.

To add a contact to the local contact list, proceed as follows:

- 1. In the **List of Contacts** area, click on [+].
- 2. Enter the following data:
  - Name: Name of the SIP or H.323 address displayed
  - Address: SIP or H.323 address. Example: sip:500@example.com
  - **Group**: Optional group name in order to group contacts
- 3. Click **Ok**.



### Preferences

Menu path: Setup > Sessions > VoIP Client > Settings

You can change VoIP client settings.

• Save configuration changes made in the application

changes made in the VoIP client will be saved in the *IGEL* setup when the VoIP client is terminated. This applies to all settings available in the *IGEL* setup, with the exception of settings for the LDAP address book. (Default)

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## Desktop Integration

Menu path: Sessions > VoIP Client > Desktop Integration

In this area, you can configure desktop integration for the VoIP client session.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

✓ The session can be launched with the Application Launcher.

### Desktop

☑ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.



• **Setup user**: The setup user's password is requested when launching the session.

### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

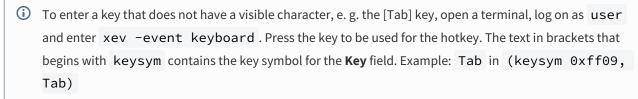
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- $\widehat{\Pi}$  = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



### Autostart

✓ The session will be launched automatically when the device boots.

✓ The session will be restarted automatically after the termination.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.



### **Autostart requires network**

☑ If no network is available at system startup, the session is not started. A message is shown. As soon as the
network is available, the session is started automatically.
☐ The session is started automatically, even when no network is available.

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### Teradici PCoIP Session

#### Menu path: Sessions > Teradici PColP Client > PColP Sessions

(i) Licensed Feature

This feature requires an add-on license; see Add-On Licenses. Please contact your IGEL reseller.

(i) If you are using Amazon WorkSpace, note that Linux connectivity is usually disabled by default, see Amazon WorkSpaces Linux Client Application<sup>15</sup>
You will have to enable this before connecting.

- Connection Settings (see page 399)
- Login (see page 400)
- Window (see page 401)
- Desktop Integration (see page 402)

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 $<sup>15\,</sup>https://docs.aws.amazon.com/workspaces/latest/userguide/amazon-workspaces-linux-client.html$ 



## **Connection Settings**

Menu path: Sessions > Teradici PCoIP Client > PCoIP Sessions > PCoIP Session > Connection Settings

#### **Use IGEL Setup for configuration**

✓ The connection settings are configured via IGEL Setup.

☐ IGEL Setup does not control the connection settings. (Default)

#### **Broker type**

Possible options:

- 'PCoIP broker'
- · 'Direct hardhost'

**Server**: Host name or IP address of the PCoIP server.

**Desktop**: Name of the virtual desktop. This parameter is only relevant if the user is assigned to more than one virtual desktop on the server, e. g. Amazon Web Services (AWS). If the user has several desktops and the field **Desktop** is empty, a selection of all available desktops is displayed after login. If the field **Desktop** contains the name of an available desktop, the session is started with this desktop.

#### Server certificate verification mode

Possible options:

- · 'Not required'
- 'Warn but allow'
- 'Full verification': For secure operation, this verification mode is recommended.



# Login

Menu path: Sessions > Teradici PCoIP Client > PCoIP Sessions > PCoIP Session > Login

#### **Authentication type**

Possible options:

- 'Password authentication'
- · 'Smartcard authentication'

**Smartcard PIN**: PIN required for smartcard authentication; only valid if **Authentication type** is set to **Smartcard authentication**.

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### Window

Menu path: Sessions > Teradici PCoIP Client > PCoIP Sessions > PCoIP Session > Window

#### Window mode

Possible options:

- <u>'User defined'</u>: The user can change the window mode via the PCoIP client. The window mode that has been used last is stored.
- 'Fullscreen one monitor'
- 'Fullscreen all monitors'
- 'Window'

#### **User interface translation**

Possible options:

- · 'System setting'
- 'English'
- 'German'
- 'French'
- 'Spanish'
- 'Portuguese (EU)'
- 'Portuguese (Brazil)'
- 'Italian'
- 'Japanese'
- 'Chinese (Simplified)'
- 'Chinese (Traditional)'



### **Desktop Integration**

Menu path: Sessions > Teradici PCoIP Client > PCoIP Sessions > PCoIP Session > Desktop Integration

**Session name**: Name for the session.



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

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#### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

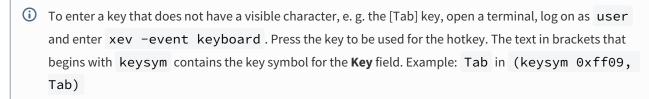
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl+ # = Ctrl|Super L

**Key**: Key for the hotkey



#### **Autostart**

✓ The session will be launched automatically when the device boots.

#### **Restart**

✓ The session will be restarted automatically after the termination.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

#### **Autostart requires network**



☑ If no network is available at system startup, the session is not started. A message is shown. As soon as the network is available, the session is started automatically.
☐ The session is started automatically, even when no network is available.

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# **Accessories**

- ICA Connection Center (see page 406)
- Terminals (see page 410)
- Change Smartcard Password (see page 414)
- Change Password (see page 418)
- Setup (see page 422)
- Quick Settings (see page 429)
- Display Switch (see page 433)
- Application Launcher (see page 444)
- Sound Preferences (see page 448)
- System Log Viewer (see page 454)
- UMS Registration (see page 459)
- Touchscreen Calibration (see page 462)
- Task Manager (see page 466)
- Screenshot Tool (see page 473)
- On-Screen Keyboard (see page 477)
- Monitor Calibration (see page 482)
- Commands (see page 485)
- Network Tools (see page 488)
- Bluetooth Tool (see page 493)
- System Information (see page 498)
- Disk Utility (see page 502)
- Disk Removal (see page 506)
- Mobile Device Access (see page 509)
- Firmware Update (see page 512)
- Smartcard Personalization (see page 516)
- Identify Monitors (see page 520)
- Webcam Information (see page 524)
- ICG Agent Setup (see page 528)
- License Browser (see page 532)
- OS 11 Upgrade (see page 535)



### ICA Connection Center

#### Menu path: Accessories > ICA Connection Center

With the *Citrix ICA Connection Center*, you are given an overview of the existing connections to *Citrix* servers as well as information regarding connection properties. You can also terminate server connections and log off from *Citrix* servers. For details of how to use the **ICA Connection Center**, see Using ICA Connection Center (see page 409).

The settings for starting the function are described below.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### **Desktop**

☑ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

☑ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:



- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

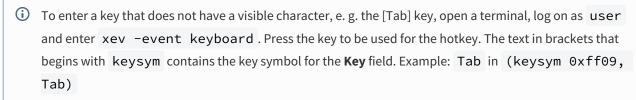
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey



#### Autostart

✓ The session will be launched automatically when the device boots.

### Restart

✓ The session will be relaunched automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

✓ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP for this Display**)
- **Desktop Context Menu** (not in appliance mode **XDMCP for this Display**)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

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• Using ICA Connection Center (see page 409)

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### **Using ICA Connection Center**

To obtain an overview of the existing connections to Citrix servers, proceed as follows:

Start the ICA Connection Center. The start options are described under ICA Connection Center (see page 406). All applications are shown in a tree structure with the associated *Citrix* servers.

(i) With the help of the tree structure, you can see which applications run on which servers. If a number of applications run on the same server, this will make the exchanging of data between these applications easier.

To view the properties of a connection to a *Citrix* server, proceed as follows:

- 1. Start the ICA Connection Center. The start options are described under ICA Connection Center (see
- 2. Click on the server whose connection properties you want to view.
- 3. Click on the **Properties** button.

  The connection properties as well as constantly updated information regarding the number of incoming and outgoing bytes and frames will be shown.
- 4. If you would like to reset the counter for incoming and outgoing bytes to 0, click on **Reset**.

To terminate a server connection, proceed as follows:

- 1. Start the ICA Connection Center. The start options are described under ICA Connection Center (see page 406).
- 2. Click on the server whose connection you want to terminate.
- 3. Click on **Terminate**.

The connection to the server is terminated. The *Citrix* session will be interrupted. The applications will not be terminated on the server. As a result, the application status will be retained until the session is resumed.

To log off from the Citrix server, proceed as follows:

- 1. Start the ICA Connection Center. The start options are described under ICA Connection Center (see
- 2. Click on the server from which you want to log off.
- 3. Click on **Log off**.

The connection to the server is terminated. The *Citrix* session will end. The applications on the server will be terminated.

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### **Terminals**

### Menu path: Accessories > Terminals > Local Terminal

With the local terminal, you can execute local commands on your thin client. For details of how to use the local terminal, see Using Local Terminal (see page 413).

(i) It is also possible to access a local shell without a terminal session: Alternatively, you can switch to the virtual terminals tty11 and tty12 by pressing [Ctrl]+[Alt]+[F11] or [Ctrl]+[Alt]+[F12]. Pressing [Ctrl]+ [Alt]+[F1] takes you back to the user interface.

The settings for starting the function are described below.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

✓ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

Menu folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

Application Launcher folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

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Desktop folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

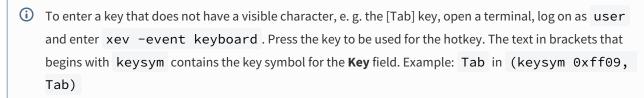
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey



#### **Autostart**

✓ The session will be launched automatically when the device boots.

#### Restart

✓ The session will be relaunched automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

☑ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- Desktop Context Menu (not in appliance mode XDMCP for this Display)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

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• Using Local Terminal (see page 413)

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## **Using Local Terminal**

To use the local terminal, proceed as follows:

- 1. Start the local terminal. The start options are described under Terminals (see page 410).
- 2. Loginas user or root.
  - If under **Setup > Security > Password**, in the **Administrator** area, the option **Use password** is enabled, you will need to enter the administrator password to access a local terminal as root. If an administrator password is set, accessing a local terminal as user is only possible if the following two conditions are met:
    - Access to local terminals has been activated for user. This is possible with the registry key system.security.usershell. The default setting of the registry key forbids terminal access for user.
    - Under Setup > Security > Password, in the User area, the option Use password is enabled.

For accessing a local terminal as user, the user password will have to be entered.

You can enter the shell commands supported by IGEL OS.

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# **Change Smartcard Password**

#### Menu path: Accessories > Change Smartcard Password

With this function, you can change the password for your IGEL smartcard. For details of how to use the function, see Using "Change smartcard password" Function (see page 417).

Further information regarding the IGEL smartcard can be found under Authentication with IGEL Smartcard.

The settings for starting the function are described below.

Session name: Name for the session.



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### **Desktop**

✓ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

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**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

**Modifiers**: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 11 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - ① When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey

① To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard. Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the **Key** field. Example: Tab in (keysym 0xff09, Tab)



• Using Change Smartcard Password Function (see page 417)



# **Using Change Smartcard Password Function**

With this function, you can change the password for your IGEL smartcard. In order to do this, the **Logon with IGEL smartcard** option must be enabled under **Security > Logon > IGEL Smartcard**.

To change the password for your IGEL smartcard, proceed as follows:

- 1. Start the **Change Smartcard Password** function. The start options are described under Change Smartcard Password (see page 414).
- 2. Enter the following data in the dialog:
  - Old smartcard password: Previous password
  - New smartcard password: Chosen password
  - Reenter new smartcard password: Chosen password (entered again)

The password for your IGEL smartcard will be changed.

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# **Change Password**

#### Menu path: Accessories > Change Password

With this function, the user can change the password or PIN for the login method he used for his current session, provided one of the following login methods was used:

- Active Directory with username and password
- · Active Directory with third-party smartcard
- IGEL smartcard
- Local user with screenlock password



(i) The Change Password function starts when the user clicks the password change button in the dialog informing him that a change of password is required. This dialog is presented after login.

For details of how to use the Change Password function, see Using "Change password" function (see page 421).

The settings for starting the function are described below.

Session name: Name for the session.



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

### Quick start panel

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

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Menu folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

Application Launcher folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

Password protection: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey



To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard. Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the **Key** field. Example: Tab in (keysym 0xff09, Tab)

• Using Change Password Function (see page 421)



# **Using Change Password Function**

To change your password for your current login method (Active Directory with user and password, Active Directory with third-party smartcard, IGEL smartcard, or local user with screenlock password), proceed as follows

- 1. Start the **Change password** function. The start options are described under Change password (see page 418).
- 2. Enter the changed password or PIN in the dialog. The dialog differs according to the login method that is currently used.
- 3. Click **OK**. The password is changed.



### Setup

#### Menu path: Accessories > Setup

With the IGEL Setup, you can configure your endpoint device. For details of how to allow the user access to the individual areas of the Setup, see Setup User Permissions - Define Access to IGEL Setup Areas (see page 424). For details of how to change the setup options, see Options (see page 428).

The settings for starting the function are described below.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### **Desktop**

✓ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

☑ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

#### Hotkey



✓ The session can be started with a hotkey. A hotkey consists of one or more modifiers and a key.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5 ). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

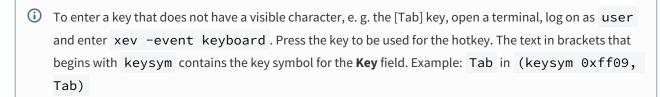
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + \* = Ctrl | Super\_L

**Key**: Key for the hotkey



- Setup User Permissions Define Access to IGEL Setup Areas (see page 424)
- Setup Administrator Permissions Define Access to IGEL Setup Areas (see page 426)
- Options (see page 428)



### Setup User Permissions - Define Access to IGEL Setup Areas

In the IGEL OS, you can define passwords for different authorization levels (e.g. administrator, setup administrator, setup user, etc.) to protect the system against unauthorized changes, see Password - Restrict Access to IGEL OS Components (see page 686). If a password was set up for the administrator, the IGEL Setup can only be opened with administrator rights, i.e. after entering the administrator password. However, it can sometimes be necessary to provide access to individual areas of the IGEL Setup for the user. This is usually required to allow the user to change settings like the system language, right/left-handed mouse, keyboard layout, timezone, etc. if they are not preconfigured via a profile.

The following article explains how to specify which options in the IGEL Setup should be visible and/or configurable for the setup user. For details on configuring permissions for the setup administrator, see Setup Administrator Permissions - Define Access to IGEL Setup Areas (see page 426).

#### Menu path: Accessories > Setup > Setup User Permissions

To enable setup pages for the user, proceed as follows:

1. In the Setup, go to **Accessories > Setup > Setup User Permissions** and enable those areas to which the user is to have access.

Possible settings:

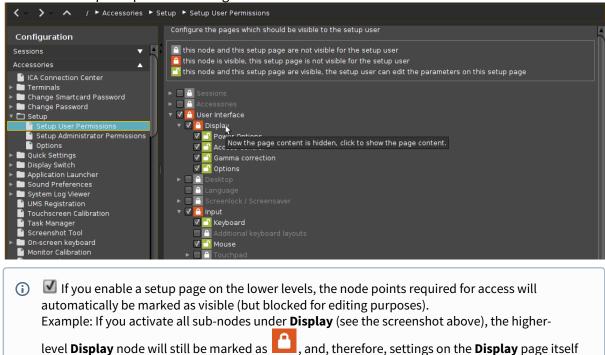
	Node	Setup Page
<u> </u>	not visible	not visible
	visible	not visible
<b>-</b>	visible	configurable

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This is an example of possible settings:

if editing has to be enabled.



- 2. If not already done: Under **Security >** Password (see page 686), enable the password for the **administrator** and the **setup user**.
  - (i) If users are to be allowed to edit parts of the Setup even without a password, create a quick setup (see page 46) session, the password for the **setup user** will not be enabled in this case.

will be invisible for the setup user. This means you have to actively mark the higher-level node as

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### Setup Administrator Permissions - Define Access to IGEL Setup Areas

In the IGEL OS, you can define passwords for different authorization levels (e.g. administrator, setup administrator, setup user, etc.) to protect the system against unauthorized changes, see Password - Restrict Access to IGEL OS Components (see page 686). If a password was set up for the administrator, the IGEL Setup can only be opened with administrator rights, i.e. after entering the administrator password. However, it can be necessary to provide access to individual areas of the IGEL Setup for administrators performing minor administrative tasks, so that they can change local settings if they are not configured by a profile. This may be required, for example, to allow modifying printer settings or custom commands, adding a new local session like a Chromium browser, etc.

The following article explains how to specify which options in the IGEL Setup should be visible and/or configurable for the setup administrator. For details on configuring permissions for the setup user, see Setup User Permissions - Define Access to IGEL Setup Areas (see page 424).

#### Menu path: Accessories > Setup > Setup Administrator Permissions

To enable setup pages for the setup administrator, proceed as follows:

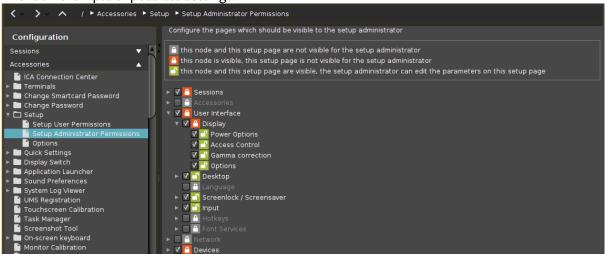
 In the Setup, go to Accessories > Setup > Setup Administrator Permissions and enable those areas to which the setup administrator is to have access.
 Possible settings:

	Node	Setup Page
<u> </u>	not visible	not visible
<u> </u>	visible	not visible
<u>-</u>	visible	configurable

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This is an example of possible settings:



- If you enable a setup page on the lower levels, the node points required for access will automatically be marked as visible (but blocked for editing purposes). Example: If you activate all sub-nodes under **Display** (see the screenshot above), the higher-level **Display** node will still be marked as and, therefore, settings on the **Display** page itself will be invisible for the setup administrator. This means you have to actively mark the higher-level node as if editing has to be enabled.
- 2. If not already done: Under **Security >** Password (see page 686), enable the password for the **administrator** and the **setup administrator**.
  - (i) If administrators are to be allowed to edit parts of the setup even without a password, create a quick setup (see page 46) session, the password for the **setup administrator** will not be enabled in this case.

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# **Options**

Menu path: Accessories > Setup > Options

You can configure the display of tooltips in the setup.

Enable	Tooltips
--------	----------

$\ensuremath{ \ensuremath{ \begin{tabular} \$	the associated tooltip will be shown after the set <b>delay</b> .
☐ No tooltip will be shown.	

**Tooltip Delay**: Time interval in tenths of a second during which the mouse pointer must be placed over a parameter for the tooltip to be shown.

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# **Quick Settings**

#### Menu path: Accessories > Quick Settings

With the IGEL Setup, you can allow the user access to individual areas of the Setup. Instructions can be found under Setup User Permissions - Define Access to IGEL Setup Areas (see page 424).

The settings for starting the function are described below.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

### Quick start panel

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

#### Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

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Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- $\widehat{\Pi}$  = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey

① To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard. Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the Key field. Example: Tab in (keysym 0xff09, Tab)

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

☑ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- **Desktop Context Menu** (not in appliance mode **XDMCP for this Display**)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode **XDMCP** for this **Display**)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

☐ The session cannot be started in appliance mode.



• Setup User Permissions (see page 432)

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# Setup User Permissions

Menu path: Accessories > Quick Settings > Setup User Permissions

Define which setup pages are visible to users.

You will find instructions for this function under Setup User Permissions - Define Access to IGEL Setup Areas (see page 424).

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# **Display Switch**

#### Menu path: Accessories > Display Switch

With this function, you can configure the display on several screens. For details of how to set the function, see Options. For details of how to use the function, see Using "Display Switch" Function (see page 441).

The settings for starting the function are described below.

Session name: Name for the session.



# Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

## **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

## **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

• **None**: No password is requested when launching the session.



- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5 ). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

## **Key**: Key for the hotkey

To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard. Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the Key field. Example: Tab in (keysym 0xff09, Tab)

#### Autostart

☑ The session will be launched automatically when the device boots.

### Restart

☑ The session will be relaunched automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

✓ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- **Desktop Context Menu** (not in appliance mode **XDMCP for this Display**)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

☐ The session cannot be started in appliance mode.

- Options (see page 436)
- Minimal Dialog (see page 438)
- Advanced Dialog (see page 440)
- Using Display Switch (see page 441)

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# **Options**

Menu path: Accessories > Display Switch > Options

You can change the way the **Display Switch** function behaves.

## **Dialog type**

Possible values:

- Minimal dialog: The **Display Switch** function starts with the simple dialog.
- Advanced dialog: The **Display Switch** function starts with the advanced dialog.

Smart display configuration
✓ Every configuration of your monitors will be saved.
☐ Monitor configurations will not be saved.
Preserve settings over reboot
✓ The settings for the <b>Display Switch</b> function will be preserved over a reboot.
☐ The settings for the <b>Display Switch</b> function will be reset to the default settings in the event of a reboot. (Default)
Configure new displays when connected
☑ The <b>Display Switch</b> function starts as soon as new screens are connected. You can then configure the new screens.
☐ The <b>Display Switch</b> function does not start automatically when new screens are connected. (Default)
Options in Minimal Dialog
Mirror displays
✓ The Mirror screens option is shown in the minimal dialog. (Default)
☐ The option is not shown in the minimal dialog.
Extend to the left
✓ The <b>Extend to the left</b> option is shown in the minimal dialog. (Default)
$\Box$ The option is not shown in the minimal dialog.
Extend to the right
✓ The <b>Extend to the right</b> option is shown in the minimal dialog. (Default)
☐ The option is not shown in the minimal dialog.
Rotate displays (Page orientation)
✓ The <b>Rotate displays (Page orientation)</b> option is shown in the minimal dialog.
$\square$ The option is not shown in the minimal dialog. (Default)
Mouse options
✓ The <b>Left-handed mouse</b> , <b>Pointer speed</b> and <b>Double click interval</b> settings are shown.
☐ The mouse settings are not shown. (Default)

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Advanced
☑ The <b>Advanced</b> button is shown. With <b>Advanced</b> , you can switch to the advanced dialog. (Default)
☐ The <b>Advanced</b> button is not shown.
Reset
✓ The <b>Reset</b> button is shown. With <b>Reset</b> , you can restore the default settings. (Default)
☐ The <b>Reset</b> button is not shown.
<b>Timeout for confirmation dialog</b> : Specifies how long a dialog for confirming the configuration should be shown. (Default: <u>10 seconds</u> )

For more information, see the manual chapters

- Minimal Dialog (see page 438)
- Advanced Dialog (see page 440)
- Using Display Switch (see page 441)

or the how-to Display Switch.

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# Minimal Dialog

Selection	Function
1	Uses only display 1.
2 1	Shows the same content on all screens, i.e. clone mode or mirroring.
2	Extends the display area to the screen on the right.
2 1	Extends the display area to the screen on the left
1 2	Uses only display 2.
	Rotates the selected display to the left or to the right.

**Identify Displays:** Starts the monitor detection.

**Advanced**: Switches to **Advanced** mode of display configuration.

**Reset**: Restores the default settings.

Close: Closes the IGEL Display Switch window.

## Mouse options

# • Lefthand Mode

✓ Lefthand mode is active.

☐ Righthand mode is active. (Default)

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- **Pointer speed**: Value for the mouse speed in percentage between 1 (slow) and 100 (fast). (Default: 50)
- **Double click**: Maximum interval in milliseconds between two mouse clicks to still be recognized as a double-click. (Default: 300)

For more information, see Using Display Switch (see page 441) and Display Switch.

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# **Advanced Dialog**

You can access the advanced settings by clicking Advanced in the minimal dialog.

Advanced settings (pan/scale/resolution) can be configured in a collapsible area on the right. To enlarge the **Advanced** modes window, click the arrow on the right side of the window.

The following parameters must be activated for the **Display Switch** function to be able to save the settings:

- Display Switch > Options > Preserve settings over reboot
- Display Switch > Options > Smart display configuration

In the collapsible area:

- Use this display
  - ☑ Enables the selected display.
  - ☐ Disables the selected display.
- Index: Give the selected display an order number.
- Rotation: Rotation of selected display

Possible values:

- None
- Left
- Inverted
- Right
- **Resolution**: Select the resolution of the selected display. (Default: Automatic)
- **Refresh rate**: Depends on the resolution (Default: Automatic)
- **Panning**: Set up a virtual screen that is larger than your physical screen. It will look like an enlarged screen. By moving the mouse to the edge of the screen, hidden parts become visible. (Default: None)
- **Reflection**: Transforms the display as if being reflected by a mirror.

Possible values:

- None
- Horizontal
- Vertical
- Horizontal and Vertical
- **Scale from**: A software variant of the resolution. This can be useful if you need a resolution that is not available on the hardware. (Default: None)

For more information, see the articles Using Display Switch (see page 441) and Display Switch.



# **Using Display Switch**

The function **Display Switch** has been extended with IGEL OS 11.01.100. It is now possible to use several different profiles, which are automatically selected at runtime depending on the currently connected monitors. A profile is created when the current monitor layout, or the current resolution, is configured via **Display Switch**. The profile is automatically assigned to the currently connected monitors and recognizes the manufacturer, model by plug and, if available, the status of the laptop cover. When the screen configuration changes (by hot (un)plugging), the system will automatically switch to the profile.

The **Display Switch** function has been redesigned in IGEL OS 11.01.100 with a new graphical user interface. All basic functions can be configured by drag-and-drop.

Start the **Display Switch** function. The start options are described under Display Switch (see page 433).

## **Identify Displays**

To start screen detection, click on **Identify Displays** 

The names and properties of the screens will be detected. The connection, the assigned number (1 = main screen) and the name will be shown on each screen. Example: 1: DVI-D(II): Samsung 24"

## **Defining Main Screen**

- 1. If necessary, switch to the advanced dialog with **Advanced**.
- 2. Select the screen that you wish to define as the main screen.
- 3. Set the **Index** to 1.

The display is now marked as the main screen.

## Split Display over Several Screens

You have various options for using several screens. In the dialog, the connection, the assigned number (**1** = main screen) and the name is shown for each screen. Example: **1: DVI-D(II): Samsung 24"** 

The procedure with the minimal dialog is described below. To switch from the advanced to the minimal dialog, click on **Simple**.

To show the same content on all screens (Shadow screens), click on

If you would like to expand the display to all screens and the other screens are to the left of the main screen,

click on 22.

If you would like to expand the display to all screens and the other screens are to the right of the main screen,

click on ====.

From IGEL OS 11.01.100, a drag-and-drop interface is available for individual customization. Click **Advanced** to show the drag-and-drop interface:

Use drag-and-drop to move the displays to the desired configuration. They will snap together when they touch each other at the edge.

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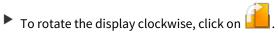


- If you no longer need a monitor, in **Advanced** mode you can simply drag it to the upper right corner to the **Disabled** area to disable it.
- To display the same content on multiple displays, drag them one on top the other. Mirror \<other> will be displayed. The mirroring monitor is displayed in the lower right corner.
- Click **Apply** to set the current status. Click **Yes** in the **Keep Configuration** window to save the configuration permanently and associate it with the profile.

## Rotate Displays (Page Orientation)

The procedure with the minimal dialog is described below; **Setup > Accessories > Display Switch > Options > Rotate displays (Page orientation)** must be enabled. To switch from the advanced to the minimal dialog, click on **Basic**.

To rotate the display counterclockwise, click on



## **Change Mouse Settings**

The procedure with the minimal dialog is described below; **Setup > Accessories > Display Switch > Options > Mouse Options** must be enabled. To switch from the advanced to the minimal dialog, click on **Simple**.

- To adjust the mouse for left-handed users, enable the **Lefthanded Mode**.
- To adjust the speed of the mouse pointer, change the value under **Pointer speed**. The higher the value, the further the mouse pointer will move when the mouse is moved.
- To change the time interval within which two consecutive mouse clicks are recognized as a double-click, change the number of milliseconds under **Double click interval**.

## Zoom Display (Screen Magnifying Glass)

You can magnify the screen content. The effect is the same as with the screen magnifying glass in Microsoft Windows: All text and graphics are magnified by the same factor; this results in a virtual display area which is bigger than the monitor's available display area. The user therefore sees a magnified section of the entire screen; the section can be moved by moving the mouse to the edge of the screen.

- 1. If necessary, switch to the advanced dialog with **Advanced**.
- 2. Under **Panning**, set the desired value. Example: 3860x2160
- 3. Under **Resolution**, set a low value. This value simulates the actual resolution of the screen.

Example: 1280x800

4. Click on Apply.

The screen content will be magnified. The magnification factor results from the ratio of the virtual resolution and the simulated actual resolution.

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(i) If the same content is displayed on a number of screens (Shadow screens), all screens will show the same section. However, you can set a different magnification level for each of the screens.

## Change Refresh Rate

- i This is only possible if a resolution has been selected. The respective resolutions can be different. A refresh rate of 60 Hz is usually suitable for standard screens.
  - 1. If necessary, switch to the advanced dialog with **Advanced**.
  - 2. Under **Refresh rate**, set the desired value.

# **Restore Default Settings**

Click on **Reset** to restore the default settings.

For more information, see the article Display Switch.

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# **Application Launcher**

#### Menu path: Accessories > Application Launcher

With the Application Launcher, you can launch predefined sessions and device functions/tools. You are also given information regarding the device and the licenses used.

Further information can be found under Application Launcher (see page 35).

The settings for starting the function are described below.

Session name: Name for the session.



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

# Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### **Desktop**

✓ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

☑ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

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**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

**Modifiers**: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

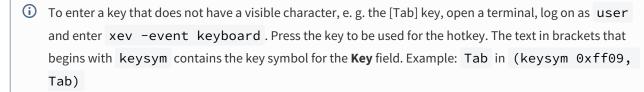
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 11 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - ① When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey



## Autostart

✓ The session will be launched automatically when the device boots.



#### Restart

✓ The session will be relaunched automatically after the termination.

**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

☑ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- **Desktop Context Menu** (not in appliance mode **XDMCP for this Display**)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

 $\Box$  The session cannot be started in appliance mode.

• Application Launcher Configuration (see page 447)

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# Application Launcher Configuration

Menu path: Setup > Accessories > Application Launcher > Application Launcher Configuration

You can hide individual areas and elements of the Application Launcher.

•	Hide system page
	The button for displaying the system tools (accessories) will not be shown.
	☐ The button for displaying the system tools (accessories) will be shown. (default)
•	Hide reboot button
	The button for restarting the thin client will not be shown.
	☐ The button for restarting the thin client will be shown. (default)
•	Hide shut down button
	☑ The button for shutting down the thin client will not be shown.
	☐ The button for shutting down the thin client will be shown. (default)
•	Show current user name in about, application launcher and startmenu  The current user will be shown at the top edge of the relevant window.  The current user will not be shown.
	in order for user names to be recognized and passed on, you must configure two settings beforehand:
	<ul> <li>Enable Active Directory/Kerberos: Security &gt; Active Directory/Kerberos</li> <li>Enable local logon: Security &gt; Logon &gt; Active Directory/Kerberos</li> </ul>
•	Single click mode:
	Sessions are started with a single-click. This option was set up specially for users of touchscreen monitors.
	☐ Sessions are started with a double-click. (default)

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## Sound Preferences

#### Menu path: Accessories > Sound Preferences

With this function, you can configure your device's audio system. For details of how to change the presets for the audio system, see Options (see page 451). For details of how to use the function, see Using "Audio Settings" Function (see page 453).

The settings for starting the function are described below.

Session name: Name for the session.



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

# Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

☑ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

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- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

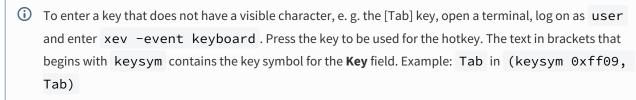
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey



### Autostart

✓ The session will be launched automatically when the device boots.

#### Restart

✓ The session will be restarted automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

☑ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- Desktop Context Menu (not in appliance mode XDMCP for this Display)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

☐ The session cannot be started in appliance mode.

- Options (see page 451)
- Using Audio Settings Function (see page 453)

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# **Options**

## Menu path: Accessories > Sound Preferences > Options

With this function, you can change presets for the audio system. The settings can be changed at any time via the "Sound Preferences" function; see Using "Sound Preferences" function (see page 453).

•	Show volume control in taskbar
	☑ The 🕥 button is shown in the taskbar. When the user clicks on this button, the volume contro
	will be shown. (Default)
	☐ The  button will not be shown. The user must start the Audio Settings function to change the volume. Further information can be found under Using "Sound preferences" function (see page 448).
	Remote volume settings
	The settings for the parameters <b>Mute</b> , <b>PCM volume</b> , <b>Input mute</b> , and <b>Input volume</b> are restored after each system restart.
	☐ The last settings set by the user will remain after the next system start. (Default)
•	Mute
	Audio playback is off.
	☐ Audio playback is on. (Default)
•	PCM volume: Preset volume in percent (default: 50)
	Input mute
	The audio input is muted. Sounds from a microphone that are recorded are not transferred via
	the thin client.
	$\Box$ The audio input is switched on. Sounds from a microphone that are recorded can be transferred via the thin client. (Default)
•	<b>Input volume</b> : Volume in percent at which sounds at the audio input are recorded, for example from a microphone. (Default: 100)
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## **Default Sound Output**

#### Port name

Possible options:

- Automatic: The audio output is automatically assigned to a device. The following order applies here:
  - 1. USB devices
  - 2. PCI devices; this also includes the HDMI interface.
  - 3. Internal speaker

Not connected ports will be ignored.

- HDMI / DisplayPort
- Speaker
- Headset
- **Device name**: Name of the device, as it is shown on the **Output** tab of the **Sound Preferences** dialog. The name must be entered exactly as it is written. Examples: "Built-in Audio", "Microsoft

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## LifeChat LX-3000".



## **Default Sound Input**

Port name

Possible options:

- Automatic: The audio input is automatically assigned to a device. The following order applies here:
  - 1. USB devices
  - 2. PCI devices

Not connected ports will be ignored.

- Microphone
- Headset microphone
- **Device name**: Name of the device, as it is shown on the **Input** tab of the **Sound Preferences** dialog. The name must be entered exactly as it is written, analogous to **Default Sound Output**. Examples: "Built-in Audio", "Microsoft LifeChat LX-3000".

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# **Using Audio Settings Function**

Start the **Audio Settings** function. The start options are described under Sound Preferences (see page 448).

To change the playback volume, proceed as follows:

Move the playback volume slider to the right to increase the volume or to the left to reduce the volume.

To select and configure the device for playback, proceed as follows:

- 1. Click on the **Output** tab.
- 2. Under **Play sound through**, select the device which is to be used for playback.
- 3. If necessary, adjust the **Balance**, **Fade** and **Subwoofer** settings.

To select and configure the device for recording, proceed as follows:

- 1. Click on the **Input** tab.
- 2. Under **Record sound from**, select the device which is to be used for recording.
- 3. Adjust the **Input volume** if necessary.

To change the playback volume for specific applications, proceed as follows:

- 1. Click on the **Applications** tab.
- 2. Adjust the volume control for the relevant application.

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# System Log Viewer

### Menu path: Accessories > System Log Viewer

With this function, you can view your device's system logs. For details of how to add additional logs to the logs shown by default, see Options (see page 457). For details of how to use the function, see Using "System Log Viewer" function (see page 458).

The settings for starting the function are described below.

Session name: Name for the session.



# Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### Desktop

☑ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

☑ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

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- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

## Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

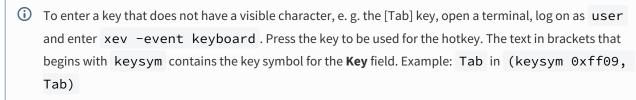
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey



### Autostart

✓ The session will be launched automatically when the device boots.

#### Restart

✓ The session will be relaunched automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

☑ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- Desktop Context Menu (not in appliance mode XDMCP for this Display)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

☐ The session cannot be started in appliance mode.

- Options (see page 457)
- Using System Log Viewer Function (see page 458)

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# **Options**

Menu path: Setup > Accessories > System Log Viewer > Options

Here, you can add additional files to the files shown by default. The **System Log Viewer** function shows the following files by default:

- /config/Xserver/card0
- /config/Xserver/xorg.conf-0
- /config/sound/card0
- /config/sound/card1
- /config/sound/default\_card\_name
- /var/log/Xorg.0.log

To add a further file to the display, proceed as follows:

- 1. Click on  $\pm$ .
- 2. In the **Add** dialog, enter the path and the file name of the desired file. Example: /var/log/igfmount.log
  - i If you want to add several files, you can also use the asterisk \*. Example: /var/log/ \*.log or /var/log/ \*.txt
- 3. Click OK.

When the **System Log Viewer** function is started, the file that you have added will be shown.

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# Using System Log Viewer Function

- 1. Start the **System Log Viewer** function. The start options are described under System Log Viewer (see page 454).
- 2. In the left-hand column, select the file that you want to view. The selected file will be shown in the right-hand column.

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# **UMS** Registration

### Menu path: Accessories > UMS Registration

With this function, you can register your endpoint device in the *UMS* (*IGEL Universal Management Suite*) locally. For details of how to use the function, see Using "UMS Registration" Function (see page 461).

The settings for starting the function are described below.

Session name: Name for the session.



## Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

## **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

## **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

## **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

• **None**: No password is requested when launching the session.



- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more modifiers and a key.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5 ). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

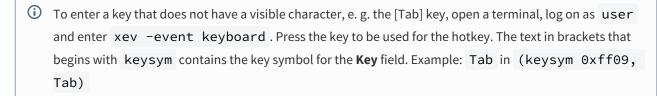
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 17 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



• Using UMS Registration Function (see page 461)



# **Using UMS Registration Function**

## Menu path: Accessories > UMS Registration

- 1. Start the **UMS Registration** function. The start options are described under UMS Registration (see page 459).
- 2. Enter the following data:
  - Server Address: IP address or host name of the UMS Server.
  - Port Number: Port of the UMS Server.
  - **Structure Tag**: Character string for assigning the device to a specific UMS directory.
  - **New Hostname**: Name under which the device is registered in the UMS.
  - **Login**: User name for logging in to the UMS Console.
  - **Password**: Password for logging in to the UMS Console.
    - (i) Any UMS user with sufficient rights can be specified under **Login** and **Password**. Example: If a device has to be registered in a particular folder, the user must have "move" permission for this folder.
- 3. If you want to assign a specific UMS directory to the device, click on **Click to select directory** and then select the desired directory from the list.
- 4. Click on Register.

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## Touchscreen Calibration

#### Menu path: Accessories > Touchscreen Calibration

With this function, you can calibrate the touchscreen connected to your endpoint device. For details of how to use the function, see Using "Touchscreen Calibration" function (see page 465).

The settings for starting the function are described below.

Session name: Name for the session.



# Starting Methods for Session

#### Start menu

The session can be launched from the start menu.

### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

## **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

• **None**: No password is requested when launching the session.



- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5 ). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

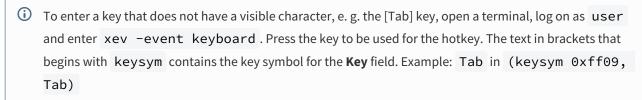
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



#### Autostart

☑ The session will be launched automatically when the device boots.

### Restart

☑ The session will be relaunched automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

☑ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- Desktop Context Menu (not in appliance mode XDMCP for this Display)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

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• Using Touchscreen Calibration (see page 465)

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# Using Touchscreen Calibration

Ensure that **Enable touchscreen** is enabled under **User Interface > Input > Touchscreen**.

You will find a description of the touchscreen calibration procedure in the Touchscreen Calibration how-to.

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# Task Manager

### Menu path: Accessories > Task Manager

This function provides an overview of the applications and other processes running on the device. You can also pause or end processes and change the priority of processes. For details of how to use the Task Manager, see Using Task Manager (see page 469).

The settings for starting the function are described below.

Session name: Name for the session.



# Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

☑ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

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- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

### Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

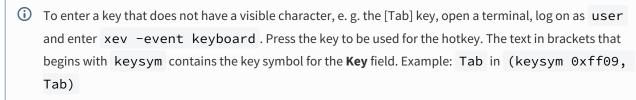
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey



### Autostart

✓ The session will be launched automatically when the device boots.

#### Restart

✓ The session will be relaunched automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

☑ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- Desktop Context Menu (not in appliance mode XDMCP for this Display)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

Γ	The session	cannot	be starte	d in a	ppliance	mode
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• Using Task Manager (see page 469)



### **Using Task Manager**

With the Task Manager, you can observe and influence applications and processes in the following ways:

- Determining thin client processor usage
- Determining thin client memory usage
- Determining processor usage by a specific application
- Determining memory usage by a specific application
- · Pausing and continuing an application
- Closing an application
- Force closing an application
- Changing the priority of an application
- Launch the **Task Manager** function. The launch options are described under Task Manager (see page 466).

To determine the thin client's total processor usage, proceed as follows:

Read the percentage value under **CPU**:.



To determine the thin client's total memory usage, proceed as follows:

► Read the percentage value under **RAM:**.



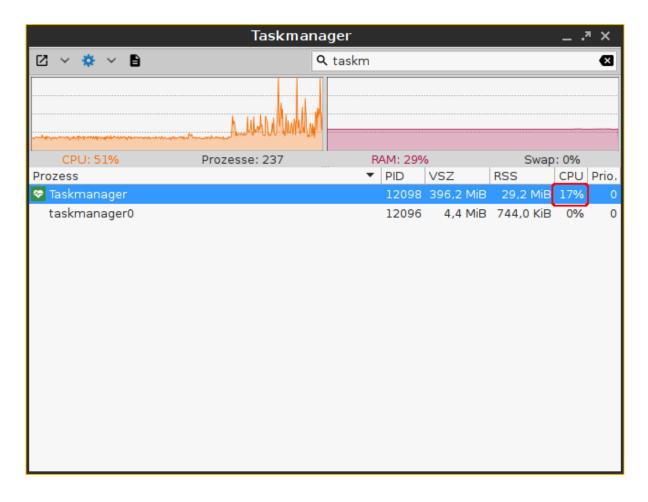
To calculate the value in bytes, click on 🏂 and enable the option **Show memory usage in bytes**.

To determine the extent to which a specific application contributes to processor usage, proceed as follows:

- 1. In the search window, enter the name of the application or part of the name. The Task Manager will now show only the relevant applications and processes.
- 2. Read the percentage value for the relevant application in the **CPU** column.

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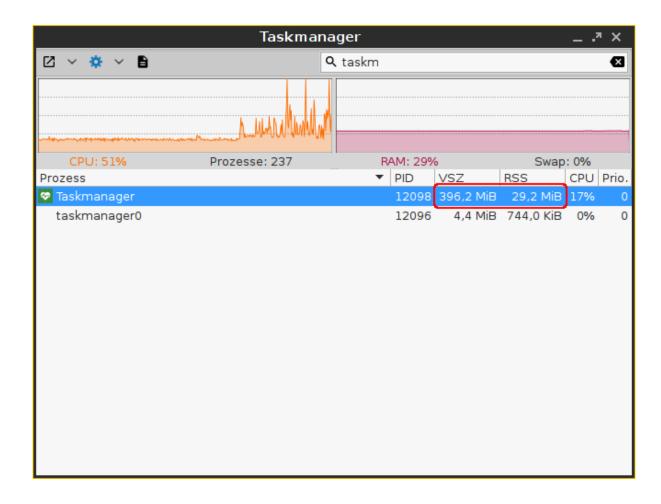


To determine the extent to which a specific application contributes to memory usage, proceed as follows:

- 1. Click next to on and ensure that **Virtual Bytes** and **Private Bytes** are enabled.
- 2. In the search window, enter the name of the application or part of the name. The Task Manager will now show only the relevant applications and processes.
- Read the values in the VSZ and RSS columns.
   The VSZ column shows how much memory is available for the application. The RSS column shows how much memory the application is currently using.

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To pause an application, proceed as follows:

- 1. Highlight the application.
- 2. Open the application's context menu by right-clicking on it and select **Pause**. The application will be paused (Signal SIGSTOP). You can then continue the application.

To continue an application, proceed as follows:

- 1. Highlight the application.
- 2. Open the application's context menu by right-clicking on it and select **Continue**. The application will continue (Signal SIGCONT).

To close an application, proceed as follows:

- 1. Highlight the application.
- 2. Open the application's context menu by right-clicking on it and select **Close**. The application will close (Signal SIGTERM).

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(i) In this case, the application is instructed to close by the operating system. If the application does not react to this instruction, you can force it to close with the **Kill** command.

To force an application to close, proceed as follows:

- 1. Highlight the application.
- 2. Open the application's context menu by right-clicking on it and select **Kill**. The application will be forced to close (Signal SIGKILL).

To change the priority of an application, proceed as follows:

- 1. Highlight the application.
- 2. Open the application's context menu by right-clicking on it and select **Priority**.
- 3. Select one of the following values for the priority:
  - (i) As a normal user, you can only change the priority from a higher value to a lower value. Example: If you have changed the priority from "Normal" to "Low", you can only then change it to "Very low" you can no longer change it back to "Normal". The administrator can increase the priority.
  - (i) The priority corresponds to the nice value. High values result in a low priority, while low values result in a high priority.
    - Very low (nice value: 15)
    - Low (nice value: 5)
    - Normal (nice value: 0)
    - **High** (nice value: -5). This value can only be set by the administrator.
    - Very high (nice value: -15) This value can only be set by the administrator.

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### Screenshot Tool

#### Menu path: Accessories > Screenshot Tool

With this function, you can take a screenshot. For details of how to use the function, see Using "Screenshot Tool" (see page 476).

The settings for starting the function are described below.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

### Quick start panel

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

• **None**: No password is requested when launching the session.



- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5 ). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey

To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard. Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the Key field. Example: Tab in (keysym 0xff09, Tab)

#### Autostart

☑ The session will be launched automatically when the device boots.

#### Restart

☑ The session will be relaunched automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

✓ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- **Desktop Context Menu** (not in appliance mode **XDMCP for this Display**)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

☐ The session cannot be started in appliance mode.

## Special Hotkeys

With the hotkeys defined under **User Interface > Hotkeys > Commands**, you can use the function as follows:

- Screenshot of the active window: This hotkey takes a screenshot of the window currently active.
- **Screenshot of the entire screen**: This hotkey takes a screenshot of the entire screen.

• Using Screenshot Tool (see page 476)



### **Using Screenshot Tool**

- 1. Launch the **Screenshot Tool** function. The launch options are described under Screenshot Tool (see page 473).
- 2. Select the **area** you would like to photograph. You have the following options:
  - (i) If you start the function via **User Interface > Hotkeys > Commands > Screenshot of active window** or **User Interface > Hotkeys > Commands > Screenshot of entire screen**, no options will be shown.
    - Entire screen
      - ✓ The entire screen content will be photographed.
    - Active window
      - ✓ The window that is currently active will be photographed.
    - · Select a region
      - ✓ You can select a section of the screen using the mouse.
    - · Capture mouse pointer
      - ✓ The mouse pointer is visible on the screenshot.
- 3. Specify the **Delay before capturing** in seconds. The minimum value is 1.
- 4. Click on OK.
  - If you have enabled **Entire screen** or **Active window**, the screenshot will be taken after the **Delay before capturing** has elapsed.
  - If you have enabled **Select a region**, you can select the desired part of the screen using the mouse. To do this, press and hold the left mouse button while dragging the mouse across the screen.
- 5. Specify how the screenshot is to be used. You have the following options:
  - **Save**: If this option is enabled, the screenshot will be saved in PNG format via your thin client. You can save the screenshot locally, on a network drive or on a USB mass storage device.
  - **Copy to the clipboard**: If this option is enabled, the screenshot will be available in the thin client's local cache. You can access the local cache from an RDP session and open the image in an RDP session application.
  - **Open with**: If this option is enabled, the screenshot will be opened in your thin client's image viewer as soon as it is taken.

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# On-Screen Keyboard

Menu path: Accessories > On-Screen Keyboard

This function shows an on-screen keyboard on the desktop.

The settings for starting the function are described below.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

☑ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.



- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Autostart

☑ The session will be launched automatically when the device boots.

#### Restart

✓ The session will be restarted automatically after the termination.

**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

☑ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- Desktop Context Menu (not in appliance mode XDMCP for this Display)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

 $\Box$  The session cannot be started in appliance mode.

- Appearance (see page 479)
- Application Integration (see page 480)

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### **Appearance**

Menu path: Accessories > On-Screen Keyboard > Appearance

- Show Function Keys ✓ The on-screen keyboard features the function keys [F1] ... [F12]. (default) Show Navigation Keys ☑ The on-screen keyboard features the arrow keys for navigating on the screen. (default) Show Numpad ✓ The on-screen keyboard features the number block. ☐ The on-screen keyboard does not feature the number block. (default)
- Enable switching to alternative layout
  - ☑ The on-screen keyboard has an additional key by which the user can toggle between the

(i) This option is available from IGEL Linux version 10.04.100 onwards.

- normal layout and a reduced layout. The reduced layout resembles the numpad, with the following differences:
- Additional backspace key [←]
- Additional tab key [≒]
- Additional space key []
- Additional escape key [Esc]
- Return key [ ] instead of [Enter] key
- ☐ Switching to the reduced layout is not possible. (default)

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# **Application Integration**

### Taskbar settings for the login dialog

These settings are relevant if a login is necessary in order to use the device. This applies to all logon methods that are possible with the device.

Show on-screen keyboard button
☑ A button for launching the on-screen keyboard will be shown during the login dialog.
$\square$ The on-screen keyboard cannot be launched during the login dialog. (Default)
Start on-screen keyboard automatically
$\checkmark$ The on-screen keyboard is shown during the login dialog. The on-screen keyboard can be used for input in the logon dialog.
☐ The on-screen keyboard is not shown during the login dialog. However, it can be launched via a button if <b>Show on-screen keyboard button</b> is enabled. (Default)
Taskbar settings when the screenlock is active
Show on-screen keyboard button
☑ If the screen is locked, a button for launching the on-screen keyboard will be shown.
$\square$ If the screen is locked, the on-screen keyboard cannot be launched. (Default)
Start on-screen keyboard automatically
☑ If the screen is locked, the on-screen keyboard will be shown.
☐ If the screen is locked, the on-screen keyboard will not be shown. However, it can be launched via a button if <b>Show on-screen keyboard button</b> is enabled. (Default)
On-Screen Keyboard Toggle Button
Show button
☑ A button for switching the on-screen keyboard on and off will be shown on the desktop.
☐ The button will not be shown. (Default)
<b>Touch and hold delay</b> : Time in milliseconds, after which the button reacts to movement. (Default: <u>1000</u> ms)
<b>Button size</b> : A size between 40 and 80 pixels can be chosen. (Default: <u>60px</u> )
Automatically show on-screen keyboard when text field is selected
☑ The on-screen keyboard is shown automatically when an input field gets the focus.
☐ The on-screen keyboard is not shown automatically.

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For further information, see Configuring the Automatic Appearance of on-screen software keyboard.

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### **Monitor Calibration**

#### Menu path: Accessories > Monitor Calibration

With this function, you can calibrate the monitor connected to your endpoint device.

A test image which you can modify using the arrow keys will appear. Using this test image, you can automatically or manually recalibrate your screen. This applies to old, analog monitors in particular. New monitors calibrate themselves.

The settings for starting the function are described below.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

☑ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

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**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

**Modifiers**: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

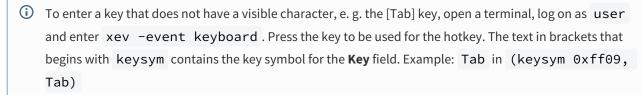
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 11 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - ① When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey



#### Autostart

✓ The session will be launched automatically when the device boots.



#### Restart

✓ The session will be relaunched automatically after the termination.

**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

☑ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- **Desktop Context Menu** (not in appliance mode **XDMCP for this Display**)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

 $\Box$  The session cannot be started in appliance mode.

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### Commands

#### Menu path: Accessories > Commands

The following system commands can be made accessible to the user:

- Logoff: Logs the user off from the device.
- Reboot Terminal: Restarts the device.
- Restart windowmanager: Restarts the device's user interface.
- Shutdown terminal: Shuts down the device.
- **Sort icons**: Sorts the symbols on the desktop so that they form a block.
- To edit a user command, double click the relevant entry in the list.

If you have made changes to the hotkey, you can check these by clicking the relevant entry in the **Key** column.

You can change the following starting methods:

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### Desktop

☑ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### Desktop context menu

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- None: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.



#### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

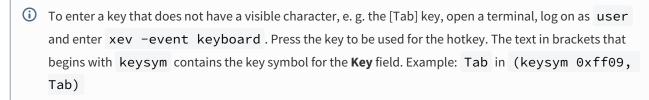
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 17 = Shift
- [Ctrl] = Ctrl
- # = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl+ # = Ctrl|Super L

**Key**: Key for the hotkey



**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP for this Display**)
- **Desktop Context Menu** (not in appliance mode **XDMCP for this Display**)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode **XDMCP** for this **Display**)
- Hotkey



•	Autostart	(not in ap	pliance	mode <b>XDMCP</b>	for this	Displa	y)
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 $\hfill\square$  The session cannot be started in appliance mode.



### **Network Tools**

#### Menu path: Accessories > Network Tools

This function provides the following tools for network analysis:

- Devices
- Ping
- Netstat
- Traceroute
- Lookup

For how to use the network tools, see Using Network Tools Function (see page 491).

The settings for starting the function are described below.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

☑ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.



Application Launcher folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

Desktop folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

Password protection: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### **Hotkey**

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- $\hat{\Pi}$  = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl+# = Ctrl|Super L

**Key**: Key for the hotkey

To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard . Press the key to be used for the hotkey. The text in brackets that



begins with keysym contains the key symbol for the **Key** field. Example: Tab in (keysym 0xff09, Tab)

#### **Autostart**

☑ The session will be launched automatically when the device boots.

#### Restart

☑ The session will be relaunched automatically after the termination.

**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

✓ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- Desktop Context Menu (not in appliance mode XDMCP for this Display)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

☐ The session cannot be started in appliance mode.

• Using Network Tools Function (see page 491)

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### **Using Network Tools Function**

Start the **Network Tools** function. The start options are described under Network Tools (see page 488).

To obtain information regarding a network device available on your thin client, proceed as follows:

- 1. Click on the **Devices** tab.
- 2. Under **Network device**, select the network device for which you would like to obtain information. The information regarding the selected network device will be shown.

To send a ping query to a device in your network, proceed as follows:

- 1. Click on the **Ping** tab.
- 2. Under **Network address**, enter the IP address or the host name of the device to which you would like to send a ping query.
- 3. If necessary, add the number of ping queries under **Send**.
- 4. Click on the **Ping** button.

The set number of ping queries will be sent. The results will then be shown.

To obtain information regarding the network status of your thin client, proceed as follows:

- 1. Click on the **Netstat** tab.
- 2. Select the desired information under Display:
  - Routing Table Information
  - Active Network Services
  - Multicast Information
- 3. Click on the **Netstat** button.

The desired information will be shown.

To identify the router via which an IP data packet from your thin client reaches a specific target computer, proceed as follows:

- 1. Click on the **Traceroute** tab.
- 2. Under **Network address**, give the IP address of the target computer.
- 3. Click on the **Trace** button.

The thin client will send IP packets to the target computer at short intervals, each with a TTL (Time To Live, i.e. maximum number of hops) increased by 1.

When the packet reaches the target computer, "reached" will be shown in the last line and no further packet will be sent.

If no computer replies, "no reply" will be shown.

With the **Lookup** function, you can request DNS information regarding any address on the Internet from your thin client.

Further information regarding the DNS (Domain Name System) can be found on Wikipedia under Domain Name System<sup>16</sup>.

Detailed descriptions of the Domain Name concept can be found in RFC 1034<sup>17</sup> and in related RFCs.

To obtain DNS information regarding an address on the Internet, proceed as follows:

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<sup>16</sup> https://en.wikipedia.org/wiki/Domain\_Name\_System 17 https://tools.ietf.org/html/rfc1034



- 1. Click on the **Lookup** tab.
- 2. Under **Network address**, give the IP address or the host name.
- 3. Under **Information type**, select which information is to be shown. The following information types are available:
  - Default information
  - Internet address
  - Canonical name
  - Processor type/operating system
  - Mailbox exchange
  - Mailbox information
  - Name server
  - Computer name for address
  - Text information
  - Generally known services
  - Any / all information
- 4. Click on **Lookup**.

The desired information will be shown.



### **Bluetooth Tool**

#### Menu path: Accessories > Bluetooth Tool

With the **Bluetooth Tool**, you can connect Bluetooth devices, e.g. a keyboard, a mouse, or a headset, to your thin client. For details of how to use the function, see Using Bluetooth Tool (see page 496).

(i) In order to be able to use Bluetooth, it must be enabled under **Devices > Bluetooth**.

The settings for starting the function are described below.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### Desktop context menu

✓ The session can be launched with the desktop context menu.

Menu folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder:** If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application

Desktop folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

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**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

**Modifiers**: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

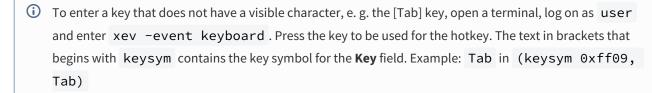
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 11 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - ① When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey



#### Autostart

✓ The session will be launched automatically when the device boots.



#### Restart

✓ The session will be relaunched automatically after the termination.

**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

☑ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- **Desktop Context Menu** (not in appliance mode **XDMCP for this Display**)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

 $\Box$  The session cannot be started in appliance mode.

• Using Bluetooth Tool (see page 496)

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### **Using Bluetooth Tool**

With the **Bluetooth Tool**, you can connect Bluetooth devices, e.g. a keyboard, a mouse or a headset, to your thin client.

The **Bluetooth Tool** supports the following coupling methods, i.e. the mutual authentication of the Bluetooth device and thin client:

- Coupling with PIN entry (for most keyboards)
- Coupling with fixed PIN (for most headsets, mice or GPS devices)
- · Coupling with automatic PIN allocation

In order to use Bluetooth devices, a Bluetooth USB adapter must be connected to the thin client.

To connect a Bluetooth device with PIN entry, proceed as follows:

- 1. Ensure that the coupling mode is enabled on the Bluetooth device.
- 2. Start the **Bluetooth Tool**. The start options are described under Bluetooth Tool. The **Device Search** dialog page will be shown. After a few seconds, the Bluetooth devices found by the thin client will be displayed.
- 3. Highlight the desired Bluetooth device and click on **Forward**. A PIN will be shown on the **Device setup** dialog page.
- 4. Enter the PIN shown into your Bluetooth device.
  On the **Setup summary** dialog page, the status of the connection will be shown.
- 5. Click on Close.

To connect a Bluetooth device with a fixed PIN, proceed as follows:

- Start the Bluetooth Tool. The start options are described under Bluetooth Tool (see page 493).
   The Device Search dialog page will be shown. After a few seconds, the Bluetooth devices found by the thin client will be displayed.
- 2. Highlight the desired Bluetooth device.
- 3. Click on PIN options.
- 4. Select one of the specified PINs or enable **Custom PIN** and enter the PIN for the Bluetooth device. You will find this PIN in the documentation for your Bluetooth device. On the **Setup summary** dialog page, the status of the connection will be shown.
- 5. Click on Close.

To connect a Bluetooth device with automatic PIN allocation, proceed as follows:

- 1. Ensure that the coupling mode is enabled on the Bluetooth device.
- Start the Bluetooth Tool. The start options are described under Bluetooth Tool (see page 493).
   The Search for devices dialog page will be shown. After a few seconds, the Bluetooth devices found by the thin client will be displayed.
- 3. Highlight the desired Bluetooth device and click on **Forward**.

  A PIN will be shown on the **Device configuration** dialog page and on your Bluetooth device.

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- 4. If the PINs on the **Device configuration** dialog page and on your Bluetooth device are identical, click on **Yes**.
  - On the **Set-up summary** dialog page, the status of the connection will be shown.
- 5. Click on Close.

To cancel coupling to a Bluetooth device, proceed as follows:

- 1. Start the **Bluetooth Tool**. The start options are described under Bluetooth Tool (see page 493). The connected Bluetooth device will be shown on the **Device Search** dialog page.
- 2. Highlight the connected Bluetooth device and click on **Forward**. On the **Setup summary** dialog page, the status of the connection will be shown.
- 3. Click on Close.



# **System Information**

#### Menu path: Accessories > System Information

With this function, you can obtain information regarding the operating system of your device and the installed system components, internal and connected hardware and the network. You can also measure the performance of your device using various benchmarks.

The information shown can be copied to the clipboard in order to send it to the IGEL Support department for example.

For details of how to use the function, see Using "System Information" Function (see page 501).

The settings for starting the function are described below.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### Desktop

☑ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

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Desktop folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

Password protection: Specifies which password will be requested when launching the session. Possible values:

- None: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5 ). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - ① When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey

① To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard . Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the Key field. Example: Tab in (keysym 0xff09, Tab)



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✓ The session will be launched automatically when the device boots.

#### Restart

✓ The session will be restarted automatically after the termination.

**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

✓ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP for this Display**)
- **Desktop Context Menu** (not in appliance mode **XDMCP for this Display**)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

☐ The session cannot be started in appliance mode.

• Using System Information Function (see page 501)

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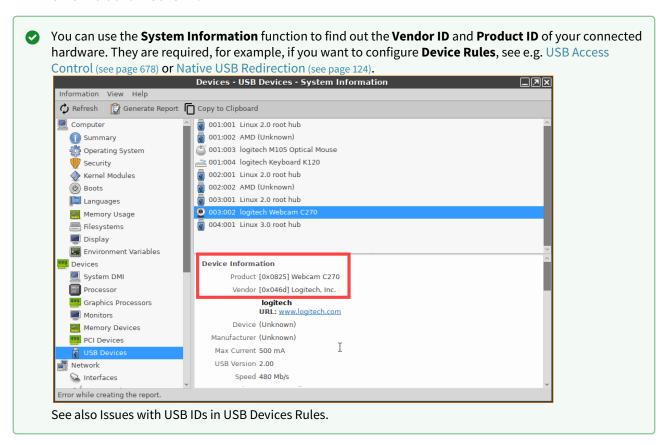
### **Using System Information Function**

#### Menu path: Accessories > System Information

To obtain system information regarding a specific component of your device, proceed as follows:

- 1. Start the **System Information** function. The start options are described under System Information (see page 498).
- 2. Click on the desired area, e.g. **Computer > Operating System**. The information regarding the desired area will be shown.
- 3. To send the information shown, e.g. to the IGEL Support department, click on the **Copy to Clipboard** button.

The information is on your clipboard. With **Paste** or [Ctrl] + [V], you can paste the information into an e-mail or a web form.



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# Disk Utility

#### Menu path: Accessories > Disk Utility

With this function, you can obtain information regarding the hotplug storage devices connected to your thin client. You can also remove hotplug storage devices safely, i.e. without the risk of losing data.



(i) The Disk Utility function can only be started if the automatic mounting of hotplug storage devices is enabled. The automatic mounting of hotplug storage devices is enabled if the option "Dynamic" is selected under Setup > Devices > Storage Devices > Storage Hotplug > Client drive mapping or the number in Setup > Devices > Storage Devices > Storage Hotplug > Number of drives is greater than "0".

For details of how to use the function, see Using "Disk Utility" (see page 505).

The settings for starting the function are described below.

Session name: Name for the session.



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

✓ The session can be launched with a program launcher on the desktop.

### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

Menu folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

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Application Launcher folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

Desktop folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

Password protection: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### **Hotkey**

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- $\hat{\Pi}$  = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl+# = Ctrl|Super L

**Key**: Key for the hotkey

To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard . Press the key to be used for the hotkey. The text in brackets that



begins with keysym contains the key symbol for the **Key** field. Example: Tab in (keysym 0xff09, Tab)

#### **Autostart**

☑ The session will be launched automatically when the device boots.

#### Restart

☑ The session will be relaunched automatically after the termination.

**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

✓ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- Desktop Context Menu (not in appliance mode XDMCP for this Display)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

 $\square$  The session cannot be started in appliance mode.

• Using Disk Utility (see page 505)

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## **Using Disk Utility**

To obtain information regarding a hotplug storage device connected to your thin client, proceed as follows:

- 1. Start the **Disk Utility** function. The start options are described under Disk Utility (see page 502).
- 2. Click on the desired hotplug storage device in the left-hand column.

  The information regarding the hotplug storage device is shown in the right-hand column.

To remove a hotplug storage device safely, proceed as follows:

- 1. Start the **Disk Utility** function. The start options are described under Disk Utility (see page 502).
- 2. Click on the **Safely Remove Hardware** button in the right-hand column.

  The hotplug storage device is disconnected from the thin client. Once it has been disconnected, the storage device can be removed from the thin client.



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## Disk Removal

#### Menu path: Accessories > Disk Removal

With this function, you can remove a hotplug storage device connected to your endpoint device safely without the risk of losing data.

The settings for starting the function are described below:

Session name: Name for the session.



## Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

## **Quick start panel**

✓ The session can be launched with the quick start panel.

## Start menu's system tab

✓ The session can be launched with the start menu's system tab.

## **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

#### Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

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Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

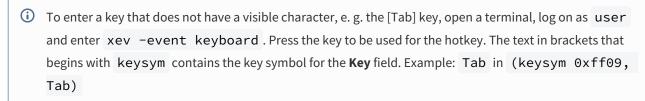
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- $\widehat{\Pi}$  = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

☑ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- **Desktop Context Menu** (not in appliance mode **XDMCP for this Display**)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode **XDMCP** for this **Display**)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

☐ The session cannot be started in appliance mode.



## Disk utility in eject menu:

✓ Allows to start the disk utility from the eject menu.

See also Using "Disk Utility" (see page 505).

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## Mobile Device Access

Menu path: Accessories > Mobile Device Access



#### (i) Feature Not Available on IZ Devices

This feature is not available on IGEL IZ devices (IGEL Zero HDX, IGEL Zero RFX, or IGEL Zero Horizon).

With this function, you can access the directories and files of a mobile device. Mobile device access is available from IGEL OS 10.04.100 onwards.



Feature with limited support! The mobile device access feature comes with limited support and without any warranty. Any support for this feature is provided on a non-binding, "best effort" basis.

The following device types can be used:

- Smartphones with Android (via MTP / PTP) or iOS
- Tablets with Android via MTP / PTP) or iOS
- Digital cameras



(i) The functionality may differ according to the specific device and operating system version.

To use the mobile device access feature, you must first activate the function. For information about the activation and use, see Using Mobile Device Access.

The settings for starting the function are described below.

Session name: Name for the session.



## Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

✓ The session can be launched with the Application Launcher.

## Desktop

☑ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

### Start menu's system tab

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✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### Desktop context menu

✓ The session can be launched with the desktop context menu.

Menu folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

Application Launcher folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

Desktop folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

Password protection: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### **Hotkey**

The session can be started with a hotkey. A hotkey consists of one or more modifiers and a key.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

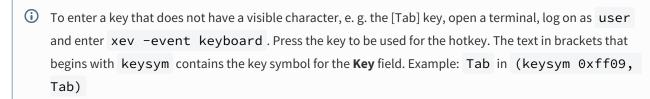
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- $\hat{\Pi} = Shift$
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt



Key combinations are formed as follows with |:

**Key**: Key for the hotkey



#### **Autostart**

☑ The session will be launched automatically when the device boots.

#### Restart

☑ The session will be restarted automatically after the termination.

**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

✓ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- Desktop Context Menu (not in appliance mode XDMCP for this Display)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

 $\Box$  The session cannot be started in appliance mode.



## Firmware Update

### Menu path: Accessories > Firmware Update

With this function, you can update your endpoint device's firmware. For details of how to use the function, see Using "Firmware Update" (see page 515).

The settings for starting the function are described below.

Session name: Name for the session.



## Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

## **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

## **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

• **None**: No password is requested when launching the session.



- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5 ). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

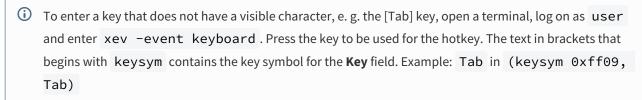
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



#### Autostart

☑ The session will be launched automatically when the device boots.

### Restart

☑ The session will be relaunched automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

☑ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- **Desktop Context Menu** (not in appliance mode **XDMCP for this Display**)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

Γ	The session	cannot	be start	ted in a	appliance	mode
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• Using Firmware Update Function (see page 515)

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## Using Firmware Update Function

To launch the firmware update for your endpoint device, proceed as follows:

- 1. Ensure that the settings under **System > Update > Firmware Update** are correct. Further information can be found under Firmware Update (see page 709).
- 2. Start the **Firmware Update** function. The start options are described under Firmware Update (see page 512).
- 3. Confirm this by clicking **Yes**.

  The latest firmware will be loaded onto your endpoint device. The device will restart in the process.

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## **Smartcard Personalization**

#### Menu path: Accessories > Smartcard Personalization

With this function, you can change the password for your IGEL smartcard. For details of how to use the function, see Using "Smartcard Personalization" function (see page 519).

Further information regarding the IGEL smartcard can be found in the Authentication with IGEL Smartcard how-to.

The settings for starting the function are described below.

Session name: Name for the session.



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

## Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### **Desktop**

☑ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

☑ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

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**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

**Modifiers**: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

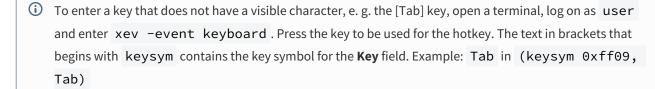
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 11 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - ① When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey



#### Autostart

✓ The session will be launched automatically when the device boots.



## Restart

✓ The session will be relaunched automatically after the termination.

**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

• Using Smartcard Personalization Function (see page 519)



## **Using Smartcard Personalization Function**

With this function, you can change your user name, the associated password and sessions on your IGEL smartcard.

To personalize an IGEL smartcard, proceed as follows:

- 1. Start the **Smartcard Personalization** function. The start options are described under Smartcard Personalization (see page 516).
- 2. Specify the access data on your IGEL smartcard:
  - First name: First name of the user
  - Last name: Surname of the user
  - Require password
    - ☑ A password must be entered when logging on with this IGEL smartcard.
    - $\square$  No password must be entered when logging on.
  - Password: Password for logging on with this IGEL smartcard.
- 3. Select the sessions and functions that are to be available on this IGEL smartcard.
- 4. Specify the start behavior for the sessions and functions on this IGEL smartcard:
  - Autostart
    - ☑ The session/function will automatically start after you log on. The application launchers configured in the desktop integration are available.
    - ☐ The session will not automatically start. The application launchers configured in the desktop integration are available.
  - Restart
    - ✓ The session/function will automatically restart after being closed.
    - ☐ The session/function will not automatically restart.
- 5. Click on Write smartcard.



Do not remove the IGEL smartcard before the writing operation is complete.

A confirmation dialog will appear when the writing operation is complete.

You can now remove the IGEL smartcard.



## **Identify Monitors**

#### Menu path: Accessories > Identify Monitors

With this function, you can identify the monitors connected to your thin client. For details of how to use the function, see Using "Identify Monitors" function (see page 523).

The settings for starting the function are described below.

Session name: Name for the session.



## Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

## **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

## Quick start panel

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

## **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

• **None**: No password is requested when launching the session.



- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5 ). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

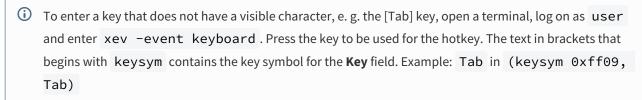
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



#### Autostart

☑ The session will be launched automatically when the device boots.

### Restart

☑ The session will be relaunched automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

☑ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- **Desktop Context Menu** (not in appliance mode **XDMCP for this Display**)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

П	The session	cannot be	started in	apr	liance	mode.
_	1116 56551611	carriotac	ocal cca ii	. 466	···a···cc	

• Using Identify Monitors Function (see page 523)

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# Using Identify Monitors Function

To identify the monitors connected to your thin client, proceed as follows:

Start the **Identify Monitors** function. The start options are described under <u>Identify Monitors</u> (see page 520). The following data are shown for each monitor:

- Socket to which the monitor is connected
- Type of monitor
- Resolution currently used
- Maximum resolution of the monitor if the resolution currently used is a different one

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## Webcam Information

### Menu path: Accessories > Webcam Information

With this function, you can change and check the settings for a connected webcam. For details of how to use the **Webcam Information** function, see Using Webcam Information (see page 527).

The settings for starting the function are described below.

Session name: Name for the session.



## Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

## **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

## **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

• **None**: No password is requested when launching the session.



- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5 ). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey

To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard. Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the Key field. Example: Tab in (keysym 0xff09, Tab)

#### Autostart

☑ The session will be launched automatically when the device boots.

### Restart

☑ The session will be relaunched automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

☑ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- Desktop Context Menu (not in appliance mode XDMCP for this Display)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

☐ The session cannot be started in appliance mode.

• Using Webcam Information (see page 527)

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## **Using Webcam Information**

You can determine and change the width, height and frame rate for the webcam connected.

(i) Alternatively, you can determine the values supported by the webcam in the local terminal with the command webcam-info -l.

To determine and change the values for width, height and frame rate, proceed as follows:

1. Start the **Webcam Information** function.

The following values will be shown:

- Width: Width of the image in pixels
- Height: Height of the image in pixels
- **Rate**: Frame rate in fps (frames per second: individual images per second). Example: **1/30** means 30 individual images per second.
- 2. Click on one of the fields to change the value. The supported values will be shown in the process.
- 3. Click on Test.

The video image generated by the webcam with the current settings will be shown. In order to check whether the webcam is functioning in a session (e.g. redirected via Citrix HDX Webcam Redirection), open <a href="https://www.onlinemictest.com/webcam-test/">https://www.onlinemictest.com/webcam-test/</a> in your browser within the session.

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## **ICG Agent Setup**

### Menu path: Accessories > ICG Agent Setup

This tool helps you configure the connection to IGEL Cloud Gateway (ICG). To learn how to use it, please refer to Using ICG Agent Setup (see page 531).

Session name: Name for the session.



## Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

## **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### Desktop

☑ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

☑ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

## **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.



- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

### **Hotkey**

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

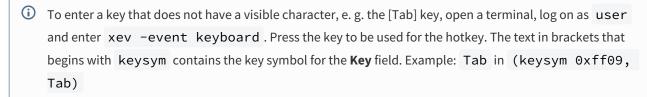
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 17 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



#### **Autostart**

✓ The session will be launched automatically when the device boots.

#### Restart

✓ The session will be relaunched automatically after the termination.



**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

• Using ICG Agent Setup (see page 531)



## **Using ICG Agent Setup**

This assistant helps you configure the connection to IGEL Cloud Gateway (ICG):

- Start ICG Agent Setup. Start options are described in ICG Agent Setup (see page 528).
  - **Address**: IP address or DNS name of the server running ICG. You can specify a TCP port by appending a colon and the port number.
- After entering the server address, click **Connect**.
  - If you are using an ICG certificate signed by an unknown CA:
     Root certificate fingerprint: Fingerprint identifying the root certificate three of four fields are prefilled.
    - Supply the missing fingerprint field from the credentials you received from your system administrator.
  - ICG One-Time Password: The one-time-password you received from your system administrator.
    - Click this icon in order to make the one-time password readable.
    - Click this icon in order to change the keyboard layout for entering the password.
  - **Login**: Click this button to connect the thin client to ICG.
  - **Finish**: Click this button for instant connection to ICG. Otherwise, it will be started automatically on the next boot.
    - (i)

This cloud icon in the system tray indicates that the thin client is connected to ICG.

If you are switching between home office and company office often, it may be feasible to configure your IGEL OS so that it prefers the local UMS over the ICG. This prevents your device from connecting to the ICG instead of the local UMS although the device is located in the company network.

To make the device prefer the local UMS, make the following settings:

- a. Go to IGEL Setup > System > Registry > system > remotemanager > icg\_try\_ums\_connect (Search parameter: system.remotemanager.icg\_try\_ums\_connect).
- b. Enable Prefer UMS over ICG.
- c. Confirm your setting with **Ok**.

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## License Browser

### Menu path: Accessories > License Browser

With this function, you can acquire a license from IGEL. An internet connection is required. The following license types are supported:

- Enterprise Management Pack (EMP)
- Software Maintenance

For information on how to use the license browser, see "Manual License Deployment" under Setup Assistant for IGEL OS (see page 10).

The settings for starting the function are described below.

Session name: Name for the session.



#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

## Desktop context menu

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.



**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

**Modifiers**: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

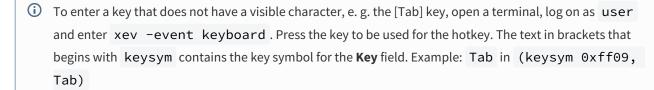
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 11 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - ① When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey



#### Autostart

✓ The session will be launched automatically when the device boots.



#### Restart

✓ The session will be restarted automatically after the termination.

**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

☑ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- **Desktop Context Menu** (not in appliance mode **XDMCP for this Display**)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

 $\Box$  The session cannot be started in appliance mode.

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## OS 11 Upgrade

### Menu path: Accessories > OS 11 Upgrade

With this tool, you can upgrade a device from IGEL OS 10 to IGEL OS 11. For more information about this tool, see Testing the Upgrade; for instructions on how to upgrade, see Upgrading IGEL Devices from IGEL OS 10 to IGEL OS 11.

The settings for starting the function are described below.

Session name: Name for the session.



#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

☑ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.



• **Setup user**: The setup user's password is requested when launching the session.

### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

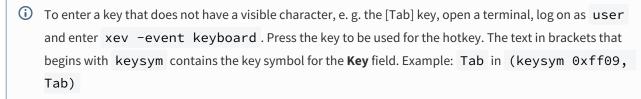
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- $\widehat{\Pi}$  = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey



### Autostart

✓ The session will be launched automatically when the device boots.

✓ The session will be restarted automatically after the termination.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.



**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

✓ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP for this Display**)
- Desktop Context Menu (not in appliance mode XDMCP for this Display)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

 $\square$  The session cannot be started in appliance mode.



# **User Interface**

- Display (see page 539)
- Desktop (see page 545)
- Language Settings for IGEL OS 11 (see page 561)
- Screenlock / Screensaver (see page 562)
- Input (see page 570)
- Hotkeys (see page 580)
- Font Services (see page 585)

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## Display

#### Menu path: User Interface > Display

Every screen connected to the IGEL UD device can be configured independently. The position of the individual screens can be determined in relation to Screen 1.

Click on to show the screen identifier on each device.

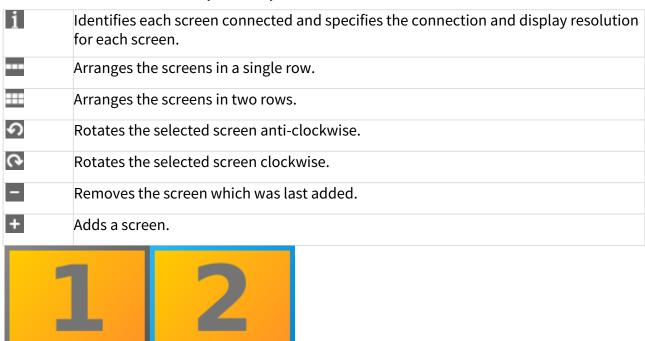
i For details of the display resolution supported by your IGEL device, please see the relevant datasheet.

If you work in an environment with a number of monitors, see the how-to Multimonitor.

If you use the Shared Workplace (SWP) feature with user-specific display resolutions, see the how-to Display Configuration for Shared Workplace (SWP).

## **Screen Configuration**

**Number of screens**: Select how many monitors you would like to use.



The selected screen is highlighted with a blue frame. The black bar at the bottom edge of the screen represents the physical orientation of the monitor.

**Selected screen**: Selects a screen using this selection box to configure the following settings.

**Screen resolution**: Move the slider to the resolution which the selected screen is to have. The resolution is shown in the right-hand box.

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- (x.xserver0.custom\_resolution). In order for the values set there to take effect, the resolution must be set to "Automatic" (slider at the far left). The following parameters apply to the entry in the registry:
  - WxH: W = width, H = height (example: 1920x1080)
  - WxH@R : W = width, H = height, R = refresh rate (example: 1920x1080@60 or 1920x1200@59.8)

## Advanced

## **Detect refresh rate automatically**

☑ A refresh rate for the monitor is identified automatically. (Dafault)

 $\square$  A refresh rate for the monitor is to be set manually.

Refresh rate: Number of individual images per second.

Possible values:

• 30 ... 100. (Default: 60)

**Graphic card**: Graphics card assigned to the selected screen. A graphics card can have more outputs than are actually used. In order to ensure transparency, you may need to assign the graphics cards manually.

(i) If **Automatic** is set for the **Monitor** and no configurable monitor is found for the selected graphics card, the next available monitor will be used by another graphics card.

**Monitor**: Assigns the screen selected under **Selected screen** to a monitor connection. Example: **HDMI(II)**. (Default: Automatic)

- Power Options (see page 541)
- Access Control (see page 542)
- Gamma Correction (see page 543)
- Options (see page 544)

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# **Power Options**

Menu path: Setup > User Interface > Screen > Power Options

In this area, you can handle display power management.

Please note: Your screen must support Display power management signaling (DPMS).

- Handle Display Power Management
   ✓ The DPMS energy saving functions are enabled.
- Specify separately for battery and mains operation the number of minutes before the screen switches to a specific energy-saving mode:

Three different modes are offered:

- Standby Time (standby mode)
- Suspend Time (sleep mode)
- Off Time (Off)

If a device is switched on but not used for some time, energy can also be saved by **Brightness Reduction**.

Specify by how many percent the brightness of the screen is to be reduced and how long the period of inactivity before brightness reduction should be. Values between 10 seconds and two minutes are available to choose from.

(i) Naturally, all stages are gone through only if the X-Server does not receive any new entries during this period.

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# **Access Control**

### Menu path: Setup > User Interface > Screen > Access Control

In this area, you can control access to the screen. Thin client access control is enabled by default.

### Disable console switching

🗹 Access to your terminal screen is possible from any UNIX host. You can no longer access the co	nsole using [Ctrl]
+ [Alt] + [F11] or [Ctrl] + [Alt] + [F12].	

 $\square$  You can access the console using [Ctrl] + [Alt] + [F11] or [Ctrl] + [Alt] + [F12]. (default)

### **Access Control**

Access to this display from other computers will be controlled. This access control is enabled by default. (default)

### **Disable TCP connections**

 $\square$  All TCP connections to the display are prohibited. Only local applications are displayed. The xhost mechanism no longer functions.

This parameter is ignored if XDMCP is configured.

### **Fixed X-Key**

✓ You can grant specific users permanent remote access to the thin client:

- 1. Click on Calculate.
  - A 32-digit key will appear in the **X-Key** field.
- 2. Enter this key in the Xauthority file on the user's computer.

## **List of trusted X hosts**

Here, you can approve specific computers for console access:

- 1. Click on the **Add** button to open the entry mask.
- 2. Give the name of the remote host (not the IP address) you would like to add.
- 3. Confirm this by clicking **OK**.

The computer will be entered in the list.

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# **Gamma Correction**

Menu path: Setup > User Interface > Screen > Gamma Correction

In this area, you can increase or decrease the various brightness ranges in order to adjust the display on your screen to your preferences.

• **Selected screen**: Select the screen whose brightness you would like to adjust (default: <u>First Screen</u>).

You can then change the gamma values for red, green and blue. The scale ranges from 0.10 (dark) to 10 (light) and is set to 1.00 by default.

- Gamma value Red: Changes the brightness curve for the red color portion.
- **Gamma value Green**: Changes the brightness curve for the green color portion.
- **Gamma value Blue**: Changes the brightness curve for the blue color portion.
- Link Sliders
  - ✓ All sliders are moved equally in order to change the brightness harmoniously. (default) ☐ Each slider can be moved individually. This way, you can also change the color ratio.

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# **Options**

Menu path: Setup > User Interface > Screen > Options

Configure the options for the display here:

- Monitor probing (DDC)
  - You can share information between the system and the screen via the Display Data Channel. DDC is enabled by default and the native resolution supported by the screen is determined automatically. (default)
  - ☐ Screen properties are not automatically detected.
- Monitor DPI detection: Defines how the DPI value should be determined. Possible options:
  - Off: The DPI value is defined by **Monitor DPI**. There is no automatic detection.
  - Smart: The DPI value is defined automatically. With this setting, the user interface is readable also on monitors with very high resolutions, e.g. 4k monitors. The DPI value is set to either 96, 125, 150, 175, 200, 225, 250, 275 or 300, depending on which value is closest to the value calculated based on the monitor resolution.
  - Pixel-Precise: The DPI value is defined automatically. With this setting, the user interface is readable also on monitors with very high resolutions, e.g. 4k monitors. Unlike the "Smart" option, the value calculated based on the monitor resolution is used directly.
- **Monitor DPI**: Enter the DPI resolution (dots per inch) for your monitor (default: <u>96</u>). This parameter is only available if **Monitor DPI detection** is set to "Off".
- Color Depth: Selects the desktop color depth.

The following options are available:

- True Color (24)
- True Color (32)
- (i) Make sure that all screens connected to the thin client support the color setting.

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# Desktop

### Menu path: Setup > User Interface > Desktop

On this page, you can configure general settings for the appearance of the desktop:

- Local window manager for this display: Here, you can disable the window manager if you only work in full-screen sessions and do not require this service.
- **User interface theme**: The colors of windows such as the Application Launcher, the start menu, the local terminal, the taskbar and messages can be varied. You can either select one of our predefined color schemes or define a color scheme of your own.
  - IGEL Dark: The frame color is dark gray, IGEL logos are yellow.
  - IGEL Light: The frame color is light gray, IGEL logos are dark gray.
  - Custom Colors: Define your own color combinations below.
- **Desktop icon size:** Specify the size in which you would like the icons to be displayed on the desktop (default <u>64</u>).
- **Monitor for desktop icons**: If you use several monitors, select the one which is to display desktop icons.
  - All monitors
  - As taskbar
  - 1st monitor
  - · 2nd monitor
  - (other monitors if connected)
- Single click mode:

Open programs with a single click. This option was set up specially for users of touchscreen monitors.

# Desktop fonts

- **Default font**: Choose between serif and sans-serif text and between standard and bold. The following are available to choose from:
  - Sans
  - Sans bold
  - Serif
  - Serif Bold
- **Default font size**: Specify your desired font size in pt (points) here (default: <u>10</u>).
- **Desktop icon font size**: Specify your desired font size for desktop icons in pt (points) here (default: <u>11</u>).
- **Titlebarfont:** Choose between serif and sans-serif text and between standard and bold. The following are available to choose from:
  - Sans
  - Sans bold
  - Serif
  - Serif Bold
- Titlebar font size: Specify your desired font size in pt (points) here (default: 11).



- \_\_\_\_
  - Background (see page 547)
  - Taskbar (see page 550)
  - Taskbar Background (see page 552)
  - Taskbar Items (see page 553)
  - Pager Virtual Workspaces for Organizing the IGEL OS Desktop (see page 554)
  - Start Menu (see page 559)
  - In-Session Control Bar (see page 560)



# Background

Menu path: Setup > User Interface > Desktop > Background

In this area, you can configure the desktop background with predefined *IGEL* backgrounds, a fill color or a color gradient.

You can also use a background image of your own.

- (i) You can set up a separate background image for each monitor that is connected to the thin client.
- (i) **Wallpaper** selection options beginning with "Desktop Color" are transparent so that the background colors will shine through.
  - Wallpaper: Provides a selection of predefined IGEL backgrounds:
    - Neutral
    - Off
    - Black
    - Blue
    - Gray
    - Orange
    - Green
    - Yellow
    - Desktop Color Light
    - Desktop Color Dark
    - Desktop Color Light Neutral
    - Desktop Color Dark Neutral
  - Wallpaper Style: Provides various design versions:
    - Auto
    - Centered
    - Tiled
    - Stretched
    - Scaled
    - Zoomed
  - Color Style: Sets a fill color or a color gradient.
    - · Solid color
    - Horizontal gradient
    - Vertical gradient
  - **Desktop Color**: Select a background color if you have not selected an image.
  - 2nd Desktop Color: Select a second background color if you have not selected an image.
  - · Custom Wallpaper Download:
    - ✓ You can provide a user-specific background image on a download server.
  - Custom Wallpaper file: Give a name for the background image file.
     Specify the download server under Desktop > Background > Custom Wallpaper Server.



(i) If you have already defined a server for the system update files, you can use the same server setting for downloading the background image.

The user-specific background image will be downloaded from the specified server if the function was enabled and if requested manually (Update Background Image). The download can also be launched from the *IGEL Universal Management Suite* via **Update desktop changes**.

(i) A user-specific boot image can be provided on a download server. The file types BMP, JPG, GIF, TIF, PNG and SVG are supported for an **own background image** and **bootsplash**. A total storage area of 25 MB is available for all user-specific images.

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# **Custom Wallpaper Server**

# Menu path: Setup > User Interface > Desktop > Background > Custom Wallpaper Server

In this area, you can configure the download server for your own background images.

- Use firmware update server location
  - ✓ The same server and path configuration is used as for the firmware update.
  - ☐ An own server location is used. (default)
- **Protocol**: Determines the protocol that is to be used. The following are available to choose from:
  - HTTP
  - HTTPS
  - FTP
  - SecureFTP
  - FTPS
  - File
- Server Name: Name or IP address of the server used.
- **Server Path**: Directory in which you saved the background image.
- Port: Port used (default: 80)
- **User name**: Name of the user account on the server
- Password: Password for this account
- Wallpaper update: Refreshes the background image.

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# Taskbar

Menu path: Setup > User Interface > Desktop > Taskbar

In this area, you can enable and configure the taskbar.

You can change the following settings:

Use Taskbar:

✓ The taskbar is displayed and the following taskbar settings options are available.

• Taskbar Position: Specifies the position in which the taskbar is displayed.

Possible values:

- Bottom
- Top
- Left
- Right
- **Vertical Taskbar Mode**: Specifies how items are shown in the taskbar. This parameter is available if **Taskbar Position** is set to **Left** or **Right**.

Possible values:

- Vertical: The session texts are rotated by 90°.
- <u>Deskbar</u>: The session texts are not shown.
- Taskbar Height/Width: Specifies the height of the taskbar in pixels (default 40).
  - (i) If Maximum number of rows/columns in window button list is set to Automatic, the window buttons as well as the icons in the Quick Start Panel will be shown in a number of rows depending on the height of the taskbar. The number of rows increases in increments of 55 pixels:
    - 1 55 pixels: One row
    - 56 110 pixels: Two rows
    - 111 165 pixels: Three rows
    - 166 220 pixels: Four rows
    - 221 275 pixels: Five rows
    - 276 or more pixels: Six rows

The **Maximum number of rows/columns in window button list** parameter is described under Taskbar Items.

- **Number of rows/columns in taskbar**: Specifies the number of rows for the Quick Start Panel. The following taskbar items can be broken down into a number of rows and columns: Icons in the Ouick Start Panel, window buttons. Possible values:
  - <u>Automatic</u>: The number of rows for the Quick Start Panel depends on the height and width of the taskbar.
  - Numeric value: The chosen value specifies the number of rows for the Quick Start Panel.
- **Multi Monitor Taskbar Size**: Specifies whether the taskbar is expanded across a number of monitors or restricted to one monitor. Possible values:
  - Restrict taskbar to one monitor
  - Extend taskbar to all monitors



- **Monitor**: Specifies the screen on which the taskbar is shown. This parameter is available if **Taskbar size in Multi Monitor** is set to **Restrict taskbar to one monitor** (default: <u>1st monitor</u>).
- · Taskbar on top of all windows:
  - ☑ The taskbar is accessible on all screens, even in sessions with a full-screen window.
- Taskbar Auto Hide:
  - The taskbar is hidden and will only be shown if the mouse pointer is moved to the position of the taskbar at the edge of the screen.
- Auto Hide Behavior: Specifies when the taskbar is automatically hidden.
   Possible values:
  - <u>Intelligent</u>: The taskbar is shown as standard. The taskbar will be hidden if the space is needed by a window, e. g. a window in full-screen mode.
  - Continuous: The taskbar is hidden as standard. The taskbar will be shown if the mouse pointer is moved to the edge of the screen.
- **Taskbar Show Delay**: Time interval in milliseconds before the taskbar is shown. The mouse pointer must be at the edge of the screen constantly during this time interval. This setting is only effective if **Taskbar Auto Hide** is enabled (default: 600).
  - (i) With the show delay, you can prevent the taskbar for a full-screen session being covered by the thin client's taskbar. A show delay is necessary if the taskbar for the full-screen session is set to be shown automatically and both taskbars are positioned at the same screen edge. If no show delay is set and the user brings up the taskbar for the full-screen session, this will immediately be covered by the thin client's taskbar. During the show delay time interval, the user has time to move the mouse pointer away from the edge of the screen.
- **Taskbar Hide Delay**: Time interval in milliseconds before the taskbar is hidden. This setting is only effective if **Automatically hide taskbar** is enabled (default: 400). Further settings options can be found under Screensaver and Screenlock.

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# Taskbar Background

Menu path: Setup > User Interface > Desktop > Taskbar Background

You can specify the background style for the taskbar here.

Background Style:

Possible values:

- System preset
- Solid color
- Color gradient
- Background image

Depending of the above selection you can define following features:

- Taskbar Color: Choose the color for the taskbar.
- 2nd Taskbar Color: Choose the 2nd color for the taskbar if you want to create gradient colors.
- Reverse Gradient
  - ✓ The color gradient is reverse.
  - ☐ The color gradient is normal. (default)
- Background Image Path: Path of your background image

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# Taskbar Items

Menu path: Setup > User Interface > Desktop > Taskbar Items

- Taskbar clock:
  - ✓ A clock is shown in the taskbar.
- Sorting order in window button bar: Specifies the criteria according to which the window buttons are sorted.

Possible values:

- <u>Time stamp</u>: The window buttons are sorted in the chronological order in which the windows were opened.
- Group and time stamp: The window buttons are grouped according to the type of application. If for example a number of setup applications are open, all associated window buttons will be arranged next to each other. Within the group, the window buttons are sorted chronologically.
- Window title: The window buttons are sorted alphabetically.
- Group and window title: The window buttons are grouped according to type. If for example a number of setup applications are open, all associated window buttons will be arranged next to each other. Within the group, the window buttons are sorted alphabetically.
- Drag and drop: You can order the buttons as you wish using drag and drop. You must drag a button over at least half of the button to be skipped.
- **Maximum number of rows/columns in window button bar**: Specifies the maximum number of rows available for window buttons.

Possible values:

- <u>Automatic</u>: The number of rows depends on the **Taskbar height/width** and **Number of rows/columns in taskbar** parameters, see Taskbar.
- Numeric values: This value specifies the maximum number of rows.
- Show labels in window button bar:
  - ☐ The names of the ongoing sessions are displayed in the associated window buttons. (default) ☐ Only the icons are displayed.
- · Taskbar system tray:
  - ✓ The system tray is shown in the taskbar. (default)
- **Size of icons in system tray**: Specifies the size of system tray icons (volume, network connection etc.).

You can choose a pre-defined value or enter a numeric value between 1 and 64.

Predefined values:

- Automatic: The size is adjusted to the height and width of the taskbar.
- Small: 20 pixels
- Medium: 40 pixels
- Large: 60 pixels

Further settings options can be found under On-screen Keyboard, Keyboard and Additional Keyboard Layouts and Screensaver and Screenlock.



# Pager - Virtual Workspaces for Organizing the IGEL OS Desktop

In IGEL OS, you can use the **Pager** tool to enable the use of multiple virtual desktops. The Pager allows you to divide one desktop into several virtual workspaces and, thus, to better organize your desktop: for example, you can open a certain type of applications in one workspace and another type of applications in the second workspace.

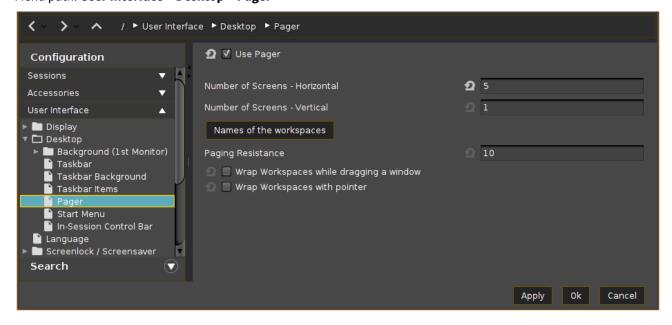
The Pager makes switching between multiple open applications easier – you can switch between full-screen applications at the click of a mouse. Instead of minimizing / maximizing sessions or switching between them using key combinations, you simply click on the desired workspace using the mouse. When you switch back, the virtual desktop is displayed exactly as before (unless you restarted the system or changed the language in the IGEL Setup).



Make sure you have enabled **User Interface > Desktop > Taskbar** (see page 550) **> Taskbar on top of all windows**.

i The Pager can be used only in non-appliance mode.

# Menu path: User Interface > Desktop > Pager

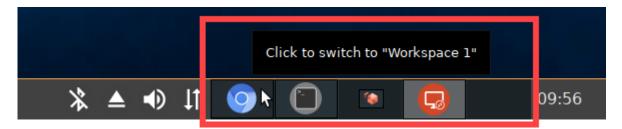


# Use Pager

☑ The Pager is enabled. You can configure up to 25 virtual desktops. The Pager will be displayed on the right of the taskbar:

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For details on how to use the pager, see the below section "Example for how to Use the Pager (see page 555)".

☐ The Pager is disabled.\*

### Number of Screens - Horizontal

Specifies how many workspaces will be shown next to each other. (Default: 2)

### Number of Screens - Vertical

Specifies how many workspaces will be shown above each other. (Default: 1)

## Names of the workspaces

Specify names for the individual desktops.

# **Paging Resistance**

Specifies how many pixels the cursor needs to be moved over the edge of the screen before it triggers a switch of the desktop. (Default: 10)

You only need to make this setting if you enable at least one of the following options – **Wrap workspaces while dragging a window** or **Wrap workspaces with pointer**.

# Wrap workspaces while dragging a window

- ✓ The desktop is switched as soon as a window is dragged out of view.
- ☐ The desktop is not switched when a window is dragged out of view.\*

# Wrap workspaces with pointer

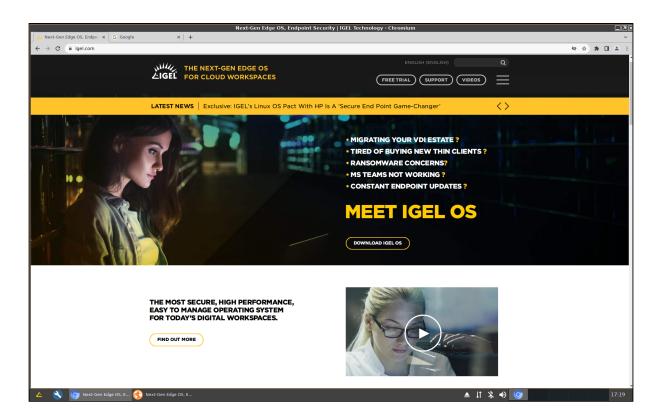
- ✓ The desktop is switched as soon as the mouse reaches the edge of the screen.
- ☐ The desktop is not switched when the mouse reaches the edge of the screen.\*

# Example for how to Use the Pager

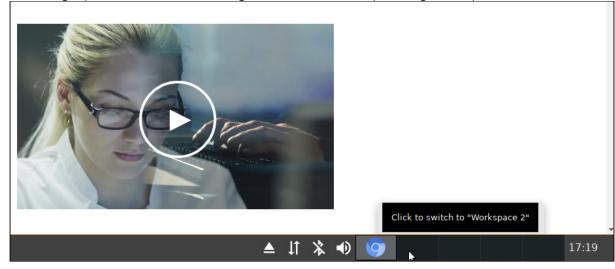
1. Start your endpoint device and launch the desired sessions / applications, e.g. Firefox and Chromium browsers.

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2. In the Pager panel in the taskbar, navigate to another workspace, e.g. Workspace 2, and click it.

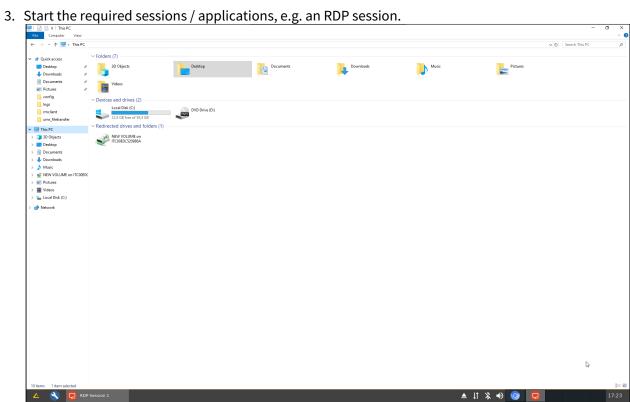


You will see the "empty" desktop, i.e. without opened sessions / applications.

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4. When you need to switch back to the Firefox and Chromium browsers, simply select the corresponding workspace (in this example, Workspace 1) in the Pager panel in the taskbar. Your desktop will be displayed exactly as before the switch to Workspace 2. Thus, you switch between your browser sessions and an RDP session without minimizing the latter.



You can use drag & drop to rearrange the sessions / applications between the workspaces: in the respective virtual desktop, click on the required application / session symbol on the left of the taskbar and drag it to the desired workspace.

\*IGEL OS system default



# Start Menu

Menu path: Setup > User Interface > Desktop > Start Menu

In this area, you can configure the desktop start menu:

- · Start menu type:
  - **Auto**: A default setting that automatically selects the advanced or legacy type of the start menu depending on the processor.
  - **Advanced**: An expanded start menu featuring a search function and a more attractive design. It requires more resources, which is particularly noticeable on slow devices.
  - **Legacy**: A start menu resembles the one from Windows 95 a list of available sessions and options.

# **Options in Start Menu**

Select which options are to be shown in the start menu:

- Screenlock
- Logout
- Reboot
- Shutdown
- · System tab
- About
- Show current user name in About, Application Launcher and start menu

☑ The current user will be shown at the top edge of the relevant window.

 $\square$  The current user will not be shown.

- (i) In order for user names to be recognized and passed on, you must configure two settings beforehand:
  - Enable Active Directory/Kerberos: **Security > Active Directory/Kerberos**
  - Enable local logon: Security > Logon > Active Directory/Kerberos

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# In-Session Control Bar

## Menu path: Setup > User Interface > Desktop > In-Session Control Bar

In a full-screen session, the in-session control bar allows you

- to eject a USB drive,
- to start the wireless manager (only available in Appliance Mode),
- to start the Mobile Device Access USB tool (only available if the Mobile Device Access USB feature is enabled).
- to minimize the session view (not available in Appliance Mode),
- to end the session.

# Use in-session control bar in all supported sessions

☑ The in-session control bar is shown. Depending on the configuration, the in-session control bar will be permanently visible or will be shown as soon as you move the cursor to the top edge of the screen.
☐ In-session control bar is not used. (default)

The in-session control bar is available for the following session types:

- RDP see RDP Global (see page 104)
- Citrix see Citrix Global (see page 53)
- ThinLinc see ThinLinc (see page 298)
- **NX** see NX (see page 221)
- Parallel 2X Client see Parallel 2X Client (see page 250)

To use the in-session control bar, proceed as follows:

- ► To eject a USB device, click 📤 .
- To start the wireless manager, click (only available in Appliance Mode).
- To start the Mobile Device Access USB tool, click (only available if the Mobile Device Access USB feature is enabled).
- To minimize the session view, click :.
- lacktriangle To end the session, click lacktriangle .
- To make the in-session control bar permanently visible, click 🐔 .



# Language Settings for IGEL OS 11

In this area, you can configure the country-specific language settings.

Menu path: Setup > User Interface > Language

# Language

The language of the user interface.

# Keyboard layout

When the language is changed for the first time, the keyboard layout is automatically set to the same language.

# Show indicator in taskbar

☑ Shows a country abbreviation for the keyboard layout in the taskbar.

☐ No indicator is shown. (System default)

# Input language

The keyboard layout is used by default.

# Standards and formats

Specifies how country-specific formats for the time and currency are displayed, for example. The default setting is geared to the input language selected.

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# Screenlock / Screensaver

### Menu path: User Interface > Desktop > Screen Lock/Saver

You can set up the screen saver so that it is activated automatically after a time limit expires, via a button or in response to a key combination (hotkey). You can also select a password option. The look of the taskbar can be configured separately for the logon dialog and the locked screen.

The screen can be locked via icons in the Quick Start Panel and on the desktop or via the hotkey [Ctrl-Shift-L].

Session name: Name for the session.



The session name must not contain any of these characters: \ / : \* ? " < > | [ ] { } ( )

# Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

## **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### **Desktop**

☑ The session can be launched with a program launcher on the desktop.

### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

☑ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

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- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

# Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

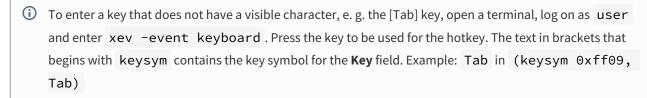
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

## **Key**: Key for the hotkey



#### Autostart

✓ The session will be launched automatically when the device boots.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.



**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

✓ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP for this Display**)
- Desktop Context Menu (not in appliance mode XDMCP for this Display)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

 $\Box$  The session cannot be started in appliance mode.

- Options (see page 565)
- Taskbar (see page 567)
- Screensaver (see page 568)

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# **Options**

Menu path: Setup > User Interface > Screenlock / Screensaver > Options

#### Start automatically

✓ The screenlock or screensaver starts automatically if there is no activity on the endpoint device within this time limit. The screenlock can be overridden by the user or administrator with the relevant password (see: Password -Restrict Access to IGEL OS Components (see page 686)). (Default)

Timeout: Period of time in minutes before the screenlock or the screensaver starts. (Default: 5)

# Screenlock Password

- **None**: No password is set. A screenlock cannot be set up.
- User password: A user password is deployed to unlock the screen. If Active Directory (AD) login is enabled, an AD user password is deployed instead of the user password.
- Screenlock password: A separate password specified under Set is deployed to unlock the screen. If Active Directory (AD) login is enabled, the AD user password is deployed instead of the screenlock password.

#### Different screenlock timeout

. 🖊	Voucan	cnacifya	timo limit	t of vour o	wn for the s	croonlock	(Dofault)
	TOU Call	SUECIIV a	unne min	i oi voui o	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	SCIECIIIOCK.	uzerauru

☐ The same time limit will be used for the screenlock as for the screensaver. This means that after the set time the screen will be locked and then the screensaver will appear.

**Screenlock timeout**: Period of time in minutes before the screenlock starts. (Default: <u>5</u>)

#### Allow administrator password

Access is allowed for the user and the administrator. (Default)

☐ Access is allowed for the user only.

Countdown duration in seconds: Countdown time with which the screenlock is initiated. If the value is 0, the screen is locked without a countdown. (Default: 0)



The appearance of the digits for the countdown is specified together with the settings for the clock display under Setup > User Interface > Screenlock / Screensaver > Screensaver; see Screensaver (see page 568). The following parameters are relevant for the countdown:

- Clock display monitor
- · Show seconds
- Horizontal clock position
- Vertical clock position
- · Clock background color
- Clock foreground color

Countdown visual effect: While the countdown is running, a current screenshot is displayed in the background. This parameter determines the visual effect that the screenshot will be displayed with. Possible options:

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- Dark screenshot
- · Gray screenshot

**Countdown background image**: Path and file name of an image file, which is displayed in the background while the countdown is running. This background image is displayed instead of the screenshot, if the path and file name are valid; if the field is empty, the screenshot is displayed. Supported file formats: JPEG, PNG, GIF. Example: /

images/image.jpg

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# Taskbar

Menu path: Setup > User Interface > Desktop > Screenlock / Screensaver > Taskbar

Task	bar settings for the login dialog					
<b>✓</b> Sh	ow taskbar in login screen. (Default)					
✓ Sh	ow clock. (Default)					
✓ Sh	ow keyboard layout switcher. (Default)					
<b>✓</b> Sh	ow on-screen keyboard button.					
✓ St	art on-screen keyboard automatically.					
✓ Sh	ow reboot button.					
✓ Sh	ow shutdown button. (Default)					
Task	bar settings when the screenlock is active					
	✓ Show taskbar in screenlock. (Default)					
✓ Sh	now clock. (Default)					
✓ Sh	now keyboard layout switcher. (Default)					
<b>✓</b> Sh	ow on-screen keyboard button.					
✓ St	art on-screen keyboard automatically.					
✓ Sh	ow reboot button.					
✓ Sh	ow shutdown button.					
✓ Sh	✓ Show logoff button.					
(i)	There is no separate option for enabling/disabling network connection icons in the login dialog and/or on the locked screen. With <b>Show taskbar in login screen</b> and <b>Show taskbar in screenlock</b> enabled, they appear automatically if the option <b>Enable tray icon</b> is activated under <b>Setup &gt; Network &gt; LAN Interfaces &gt; Interface 1</b> (or <b>Interface 2</b> , <b>Wireless</b> ) and/or under <b>Setup &gt; Network &gt; Mobile Broadband</b> (and/or <b>VPN</b> ).					
(i)	The network connection icons in the login dialog and on the locked screen, with the exception of the Wi-Fi					

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The Wi-Fi icon invokes a dialog for turning Wi-Fi on/off (see page 600) or the Wireless Manager (see page 598) in

case it is activated under **Setup > Network > LAN Interfaces > Wireless**.



#### Screensaver

Menu path: Setup > User Interface > Desktop > Screen Lock/Saver > Screensaver

- Screen background color: Color palette for determining the background color of the screen.
- Enable image display
  - An image will be shown as the screensaver. (default)
- **File for screen saver logo**: Complete path for an individual image file or directory that contains an unlimited number of images. If no path is given, the IGEL logo will be used.
  - (i) If you enter a folder instead of a single image file as the source, all images in the folder will be displayed as a slide show, the **display time** for the images can be configured.
- One image per monitor
  - ☐ If a number of monitors are used, a different image will be shown on each one. (default) ☐ Images will be distributed over the monitors.
- Image duration: Time in seconds until the image is changed. (default: 10)
- Image display mode: Type of display. The following are available to choose from:
  - Small-sized hopping Small images are shown in changing positions.
  - Medium-sized hopping Larger images are shown in changing positions.
  - Full-screen center cut-out The images are shown in full-screen size. However, they may be clipped.
  - Full-screen letterbox The images are shown as large as possible in relation to the screen size.
- **Clock display monitor**: Selects the monitor on which the clock is to be shown. The following are available to choose from:
  - None
  - All
  - A specific monitor
- **Show seconds**: Shows the seconds too in digital format.
- **Clock display size**: The following sizes are available to choose from:
  - Tiny
  - Small
  - Medium
  - Large
  - Huge
- Horizontal clock position
  - <u>Left</u>
  - Center
  - Right
- Vertical clock position
  - Top
  - Center
  - Bottom
- Clock background color: Color palette for determining the background color of the clock.
- Clock background opacity percentage: 75% is preset.



• Clock foreground color: Color palette for determining the foreground color of the clock.

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# Input

# Menu path: Setup > User Interface > Input

These setup pages allow you to set the keyboard layout and other input options.

The following input devices can be set up:

- Keyboard (see page 571)
- Additional Keyboard Layouts (see page 572)
- Mouse (see page 573)
- Touchpad (see page 574)
- Touchscreen (see page 577)
- Signature Pad (see page 579)

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# Keyboard

Menu path: Setup > User Interface > Input > Keyboard

In this area, you can configure the keyboard.

**Keyboard layout:** Specify the keyboard layout. The selected layout applies to all parts of the system including emulations, window sessions and X applications.

### **Enable dead keys**

✓ Dead keys can be used to enter special characters.

**Keyboard type:** Specifies the keyboard type.

Possible values:

- <u>Default</u>: Automatically selects the keyboard type according to the computer type (Macbook, Chromebook or PC105 for all others).
- Standard PC keyboard (105 keys)
- IBM keyboard (122 keys)
- Trimodal keyboard
- Sun Type 6 keyboard
- Chromebook
- Macbook
- · Macbook international

### Show indicator in taskbar

✓ Shows the language code for the keyboard in the taskbar.

# **Character Repeat**

**Repeat delay:** Determines the delay (in milliseconds) before automatic repetition begins.

**Key repeat rate:** Determines the number of times a character repeats per second.

### Start with NumLock on:

☑ NumLock will be enabled automatically during the boot process.

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# Additional Keyboard Layouts

### Menu path: Setup > User Interface > Input > Additional Keyboard Layouts

In this area, you can define additional keyboard layouts which can be selected by the user.

- Enable this layout
  - ✓ Keyboard layout is enabled and can be defined.
- **Keyboard layout**: Selects the language for the keyboard layout.
- **Enable dead keys**: Enable this function if the keyboard used supports dead keys for special characters.
- Hotkey
  - ✓ A hotkey allowing you to switch to this keyboard can be defined.
- **Key**: Select a key for the key combination.
- Modifier: If necessary, select an additional modifier.

# Hotkey for default keyboard layout

• Enable hotkey to switch to the default keyboard layout

A hotkey which takes you back to the default keyboard layout can be defined. This is useful when a number of keyboard layouts are configured.

# Hotkey for next keyboard layout

Enable hotkey to switch between a number of keyboard layouts

A hotkey which switches to the next keyboard layout can be defined. This is useful when a number of keyboard layouts are configured.

Further settings can be configured under On-screen Keyboard.

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#### Mouse

Menu path: Setup > User Interface > Input > Mouse

In this area, you can configure the mouse.

- Lefthand mode
  - ✓ The mouse is switched to left-handed mode.
- **Emulation 3 Button Mouse**: Enables/disables emulation of the third (middle) mouse button for mice with only two physical buttons. This third button is emulated by pressing both buttons at the same time. If 3-button emulation was enabled, the emulation time limit determines how long (in milliseconds) the driver waits before deciding whether two buttons were pressed at the same time.
- **Hide Cursor**: The mouse pointer will be hidden after the defined time limit.
- **Pointer Speed**: Determines the mouse resolution in counts per inch.
- **Double Click Interval**: Changes the maximum interval in milliseconds between two consecutive mouse clicks which are to be recognized as a double-click.
- **Double Click Distance**: Changes the maximum distance in pixels between two clicks which are to be recognized as a double-click. The object under the second click is double-clicked.

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# **Touchpad**

Menu path: Setup > User Interface > Input > Touchpad

Here, you can configure touchpad settings.

(i) The actual settings options depend on the hardware supported by the particular touchpad.

- Custom configuration
  - ✓ Using the following options, adapt the touchpad to your needs.
  - ☐ No custom configuration. (default)
- Operating mode: Allows various touchpad modes. Possible values:
  - Enable touchpad
  - Switch off touchpad
  - Turn off tapping and scrolling only
- Min speed: Minimum speed of the pointer in seconds (default: 1.00)
- Max speed: Maximum speed of the pointer in seconds (default: 1.75)
- Acceleration: Acceleration from the minimum to the maximum speed in seconds (default: 0.01)

With a number of touchpads, you can assign functions to the four corners. Specify which mouse button is clicked by tapping in the relevant corner:

- · No action
- · Left mouse button
- Middle mouse button
- · Right mouse button

The following settings apply by default:

- Action top left: No action
- Action bottom left: No action
- Action top right: Middle mouse button
- Action bottom right: Right mouse button



# **Touchpad Scrolling**

Define the properties for vertical and horizontal scrolling here.

# Vert

Vertical
<ul> <li>Vertical scrolling         <ul> <li>✓ The right edge of the touchpad will be used as a vertical scrollbar. The vertical scroll speed can be set.</li> <li>☐ The right edge is not enabled as a scrollbar. (default)</li> </ul> </li> <li>Vertical scroll speed: Specifies from what distance scrolling is recognized when moving in a vertical direction. (default: 25.00)</li> <li>Scroll vertically with two fingers:</li> <li>☑ Two-finger scrolling is enabled for vertical scrolling.</li> <li>☐ Two-finger scrolling is disabled.</li> </ul>
Horizontal
<ul> <li>Horizontal scrolling:         <ul> <li>✓ The bottom edge of the touchpad will be used as a horizontal scrollbar. The horizontal scroll speed can be set.</li> <li>☐ The bottom edge is not enabled as a scrollbar. (default)</li> </ul> </li> <li>Horizontal scroll speed: Specifies from what distance scrolling is recognized when moving in a horizontal direction. (default: 25.00)</li> <li>Scroll horizontally with two fingers:</li></ul>

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# **Touchpad Advanced**

Further settings are possible here:

# Corner coasting

You can continue scrolling if your finger reaches the corner when scrolling vertically or horizontally along the touchpad edges.

# Circular scrolling

✓ You can scroll in a circle. In the selection menu, specify where circular scrolling is to begin.

# · Circular scrolling enabled at

All Edges

Top Edge

**Top Right Corner** 

Right Edge

**Bottom Right Corner** 

**Bottom Edge** 

**Bottom Left Corner** 

Left Edge

**Top Left Corner** 

# Tap and drag gesture

✓ You can move items by tapping and dragging them.

### Locked drags

The tap and drag gesture ends only after an additional tap; it will otherwise end when you let go.

# Palm detect

Avoids triggering a function accidentally with the palm of your hand. The function must be supported by the device.

### ClickPad

ClickPads are permitted. These are touchpads with so-called integrated soft buttons on which physical clicks are possible.



# Touchscreen

Menu path: Setup > User Interface > Input > Touchscreen

19 https://www.igel.com/linux-3rd-party-hardware-database/

Here, you can configure a touchscreen. To ensure that you can open the setup and navigate within it, the initial configuration should take place with a mouse and keyboard connected.

You will find an up-to-date list of the touchscreens supported by IGEL in the IGEL Third Party Hardware Database<sup>18</sup>.

Tod will find all up-to-date list of the todensereens supported by fole in the fole final data are batabase.
Enable touchscreen
☑ The touchscreen is enabled.
☐ The touchscreen is disabled. (Default)
<b>Touchscreen type</b> : Selects the touchscreen driver which is to be used. Possible options:
<ul> <li>"EvTouch (USB)"</li> <li>"eGalax"</li> <li>"Elo Multitouch (USB)"</li> <li>"Elo Singletouch (USB)"</li> <li>"TSharc"</li> </ul>
You will find the complete list of supported devices in the IGEL Hardware Database <sup>19</sup> .
<b>Touchscreen already calibrated</b> If you enable the touchscreen function, the touchscreen must be calibrated first.
☑ Calibration starts automatically after each system boot. (Default)
☐ Calibration does not start automatically after each system boot.
Swap X and Y values
✓ X values are interpreted as Y values and Y values as X values. Enable this option if the mouse pointer moves vertically when you move your finger in a horizontal direction.
☐ X and Y values are not swapped. (Default)
<b>Minimal X/Y value</b> : These values are determined by the calibration tool. However, you can also change them manually. (Default: <u>0</u> )
<b>Maximal X/Y value</b> : These values are determined by the calibration tool. However, you can also change them manually. (Default: 4000)
<b>Untouch delay</b> : The maximum permitted time (in milliseconds) between two instances of contact which are still registered as a single touch. When moving windows by drag & drop, for example, your contact with the screen may inadvertently be interrupted. Increasing this value prevents the thin client from recognizing two individual contacts if you let go in this way. (Default: 3)
<b>Report delay</b> : Determines how long (in milliseconds) the screen needs to be touched in order for the contact to be recognized. (Default: $\underline{2}$ )
Emulate right button
10 https://www.igal.com/linux.2rd.party.hardware.database/

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A right-click is generated by touching the screen for a long time.
$\square$ Touching the screen for a long time does not generate a right-click. (Default)
<b>Right button timeout</b> : Time (in milliseconds) after which a right-click is generated. (Default: <u>1000</u> )
<b>Set driver-specific defaults</b> : Loads the preset for the driver currently selected under <b>Touchscreen type</b> . Click on this button once after changing the touchscreen type or to restore the default settings.
Multimonitor
<b>Graphic card</b> : Graphics card assigned to the selected touchscreen. A graphics card can have more outputs than are

i If "Automatic" is set for the **Touchscreen monitor** and no configurable monitor is found for the selected graphics card, the next available monitor will be used by another graphics card.

**Touchscreen monitor**: Assigns a monitor connection to the touchscreen. Example: **DisplayPort** (Default: Automatic)

actually used. In order to ensure transparency, you may need to assign the graphics cards manually.

To set up a touchscreen and on-screen keyboard, proceed as follows:

Enable the on-screen keyboard for the touchscreen use under IGEL Setup > Accessories > On-Screen Keyboard; see On-Screen Keyboard (see page 477).

i The layout for the normal keyboard will also be used for the on-screen keyboard	1.
---	----

Calibrate the touchscreen for optimum contact recognition. The **touchscreen calibration** application can be found under **Application Launcher > System**.

In the calibration program, you will see a pattern with calibration points which must be touched one after another.

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# Signature Pad

Menu path: Setup > User Interface > Input > Signature Pad

You can connect signature pads from the following manufacturers here:

- StepOver;
- signotec.

### StepOver

•	Enable StepOver TCP Client
	✓ The StepOver TCP Client is enabled and you can use USB signature pads from this
	manufacturer in sessions.
	☐ The StepOver TCP Client is not enabled. (Default)
•	<b>Listening TCP port</b> : If necessary, you can change the TCP port. (Default: <u>8888</u> )

## signotec

Enable signotec VCOM daemon
 ✓ The signotec VCOM daemon is enabled and you can use USB signature pads from this manufacturer in sessions.
 ☐ The signotec VCOM daemon is not enabled. (Default)

See also the tip & trick Connecting Signature Pads.

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# Hotkeys

### Menu path: Setup > User Interface > Hotkeys > Commands

In order to make it easier to use your thin client, hotkeys are available for frequent operating routines. A hotkey is a combination of one or more modifiers and an alphanumeric key.

You can enable or disable hotkeys and change the keys used. For more information, see Commands (see page 581).

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<sup>•</sup> Commands (see page 581)



### Commands

Menu path: Setup > User Interface > Hotkeys > Commands

You can activate, deactivate and change the hotkeys that are available to the user.

### Settings in the Dialog

#### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

**Modifiers**: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 11 = Shift
- [Ctrl] = Ctrl
- 🥰 = Mod4
  - (i) When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey

① To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard . Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the Key field. Example: Tab in (keysym 0xff09, Tab)



### Available Hotkeys and their Default Settings

### Hide all windows and show desktop

Default:

activated

• Modifiers: Ctrl|Mod4

• **Key**: d

• Appliance Mode Access: deactivated

### Mapping Ctrl+Alt+End to Ctrl+Alt+Del for Citrix sessions

Default:

deactivated

• Modifiers: Ctrl|Alt + End

• Key: End

Appliance Mode Access: deactivated

### Open start menu

Default:

deactivated

• Modifiers: Shift + Super

• **Key**: Super\_L

Appliance Mode Access: deactivated

### Open start menu (alternative):

Default:

deactivated

• Modifiers: Shift + Super

• **Key**: Super\_L

Appliance Mode Access: deactivated

#### **Screenshot of active window**

Default:

deactivated

• Modifiers: Ctrl|Alt

• **Key**: Print

Appliance Mode Access: deactivated

#### **Screenshot of entire screen**

Default:

deactivated



• Modifiers: Ctrl|Shift

• Key: Print

#### Switch between active windows using Task Switcher

Default:

activated

• Modifiers: Ctrl|Alt

• Key: Tab

Appliance Mode Access: deactivated

#### Switch between active windows using Task Switcher (backwards)

Default:

activated

• Modifiers: Ctrl|Alt|Shift

• Key: Tab

Appliance Mode Access: deactivated

#### Switch focus to next window

Default:

activated

• Modifiers: Ctrl

• Key: Escape

Appliance Mode Access: deactivated

#### Switch focus to next window (alternative)

Default:

activated

• Modifiers: Ctrl|Alt

• Key: Up

Appliance Mode Access: deactivated

#### Switch focus to next window (reverse order)

Default:

activated

• Modifiers: Ctrl|Alt

• **Key**: Down

Appliance Mode Access: deactivated

### Volume down (multimedia key)

Default:

activated

• Modifiers: (none)



• **Key**: XF86AudioLowerVolume

### Volume mute (multimedia key)

Default:

activated

• Modifiers: (none)

• **Key**: XF86AudioMute

Appliance Mode Access: deactivated

### Volume up (multimedia key)

Default:

activated

• Modifiers: (none)

• **Key**: XF86AudioRaiseVolume

Appliance Mode Access: deactivated



# **Font Services**

Menu path: Setup > User Interface > Font Services

You can import further fonts in addition to the ones provided by IGEL:

- XC Font Service (see page 586)
- NFS Font Service (see page 587)



# **XC Font Service**

Menüpfad: Setup > User Interface > Font Services > XC Font Service

In this area, you can configure the XC Font Service.

☐ Local fonts are not preferred. (Default)

• Enable XC Font Service

☐ Der XC Font Service is enabled. (Default)
<ul> <li>Once you have enabled the XC Font Service, you can define the following settings:</li> <li>XC Font Server: The server on which the XC Font Service is running.</li> </ul>
<ul> <li>Port Number: The port number on which the XC Font Service is available. (Default: 7100</li> <li>Prefer Local Fonts</li> </ul>

✓ Local fonts are used before a request is sent to the font server.

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### **NFS Font Service**

#### Menu path: Setup > User Interface > Font Services > NFS Font Service

Using the NFS font service is another way to import additional fonts. The NFS font service also offers the advantage that the mount point for the fonts can be configured. This is necessary for a number of remote applications that search for your fonts in a specific directory.

To define and enable an NFS font path entry in order to use the NFS font service, proceed as follows.

- 1. Click on **Add**  $\pm$  to open the dialog window:
  - Local Path: Defines the local directory for the mount point
  - NFS Server: Name or IP address of the server that makes available the font directories via
  - Remote Path: Path on the server under which the fonts are available.
  - Prefer Local Fonts
    - ✓ Local fonts are used before a request is sent to the font server.
- 2. Click on **OK** to enable the entry.
- 3. Export the font directory on the server via NFS read-only for the thin client.

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# **Network**

In this area, you can configure network connections of the endpoint device.

- LAN Interfaces (see page 589)
- Mobile Broadband (see page 606)
- DHCP Client (see page 608)
- VPN (see page 611)
- SCEP Client (NDES) (see page 638)
- Routing (see page 643)
- Hosts (see page 644)
- Network Drives (see page 645)
- Proxy (see page 650)

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### LAN Interfaces

**Dynamic DNS registration method** 

Menu path: Setup > Network > LAN Interfaces Here, you can configure the LAN interfaces. **Activate default interface (Ethernet)** ✓ The default interface is enabled. (Default) ☐ The Ethernet interface is not enabled. if a number of Ethernet interfaces are available, the device designated as /dev/eth0 by Linux will be used as the default interface. Get IP from the DHCP server: The IP address of the client will be obtained automatically using DHCP. (Default) DHCP options can be specified under DHCP Client (see page 608). **Specify an IP address**: The IP address and the network mask are entered manually. IP address: IP address of the device. Network mask: Network mask of the device. **Default gateway**: IP address of the default gateway. **Enable** Routing via the default gateway is enabled. ☐ Routing via the default gateway is not enabled. (Default) Terminal name: Local name of the device. If the field is empty, the default name combined of 'ITC' with a MAC address will be generated. **Enable DNS** ✓ The manual DNS configuration will be used. ☐ The DNS configuration will be carried out by DHCP or BOOTP. (Default) **Default domain**: Usually the name of the local network. **Name server**: IP address of the name server to be used. Name server: IP address of an alternative name server. **Manually overwrite DHCP settings** The default route, the domain name, and the DNS server will be overwritten by manual entries. ☐ Manual entries will not overwrite DHCP settings. (Default) **Dynamic DNS registration:** ✓ The terminal name will be registered dynamically via the DNS or DHCP server. ☐ The terminal name will not be registered dynamically. (Default)

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- <u>DHCP</u>: Updates the terminal name through DHCP option 81.
- DNS: Sends updates to the DNS server in accordance with RFC 2136.

**TSIG key file for additional DNS authentication**: Path to the private key if TSIG-based DDNS registration is used.

- Individual Interface (see page 591)
- Wireless (see page 596)



### Individual Interface

Menu path: Setup > Network > LAN Interfaces > [Interface]

#### **Activate default interface (Ethernet)**

✓ The default interface will be enabled. (Default)

☐ The Ethernet interface will not be enabled.



① If a number of Ethernet interfaces are available, the device designated as /dev/eth0 by Linux will be used as the default interface.

#### **Get IP from DHCP server**

✓ The IP address of the client will be obtained automatically using DHCP. (Default)

DHCP options can be specified under DHCP Client (see page 608).

**Specify an IP address**: The IP address and the network mask are entered manually.

IP address: IP address of the device.

Network mask: Network mask of the device.

#### **IPv6 Configuration**

- Compatibility mode: Behavior of earlier firmware versions.
- Disabled: IPv6 completely disabled.
- Automatic: IPv6 auto configuration based on router advertisements (can include DHCPv6). For further information, see RFC 4861.<sup>20</sup>
- DHCPv6: IPv6 configuration using DHCPv6 if router advertisements are not available. This is mentioned in RFC 4862 Section 5.5.2.21

#### **Network link type**

- Auto sense
- 1000 Mb/s full duplex
- 100 Mb/s full duplex
- 100 Mb/s half duplex
- 10 Mb/s full duplex
- 10 Mb/s half duplex

### Force auto-negotiation

With this option, problems with half/full duplex for specific switches that expect the auto-negotiation flag for fixed bandwidths can be addressed.

☐ Automatic negotiation will not be forced. (Default)

### **Enable tray icon**

☑ A tray icon for the network interface will be shown. (Default)

20 https://tools.ietf.org/html/rfc4861

21 https://tools.ietf.org/html/rfc4862#section-5.5.2

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Ε	n	a	bl	le	CO	n	te	xt	m	en	ıu
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☑ A context menu will be shown when you click on the tray icon. (Default)

### **Enable network info dialog**

A dialog window with information regarding the network connection will be shown when you click on the context menu. (Default)

- Authentication (see page 593)
- Wake-on-LAN (see page 595)

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### Authentication

Menu path: Setup > Network > LAN Interfaces > [Interface] > Authentication

Here, you can enable and configure network port authentication.

#### **Enable IEEE-802.1x authentication**

✓ Network port authentication is enabled.

☐ Network port authentication is not enabled. (Default)

If you enable authentication, further options are available:

**EAP type**: Here, you can select the authentication procedure:

- PEAP
- TLS
- TTLS

**Auth method**: The following authentication methods are available:

- MSCHAPV2
- TLS
- GTC
- MD5
- PAP

#### Validate server certificate

✓ The server's certificate is checked cryptographically. (Default)

CA Root certificate: The path to the CA root certificate file. This can be in PEM or DER format.

**Identity**: User name for RADIUS

Password: Password for network access



(i) If you leave the **Identity** and **Password** fields empty, an entry mask for authentication purposes will be shown. However, this does not apply to the methods with a client certificate (TLS and PEAP-TLS) where these details are mandatory.

The following settings are relevant if you have selected "TLS" as **EAP type**:

### Manage certificates with SCEP (NDES)

✓ Client certificates will automatically be managed with SCEP (see page 638).

☐ Client certificates will not be managed with SCEP (see page 638). (Default)

Client certificate: Path to the file with the certificate for client authentication in the PEM (base64) or DER format.

(i) If a private key in the PKCS#12 format is used, leave this field empty.



**Private key**: Path to the file with the private key for the client certificate. The file can be in the PEM (base64), DER, or PFX format. The **Private key password** may be required for access.

**Identity**: User name for network access

**Private key password**: Password for the **Private key** for the client certificate

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### Wake-on-LAN

### Menu path: Setup > Network > LAN Interfaces > [Interface] > Wake-On-LAN

۲k.

Select the packets or messages with which the endpoint device can be started via the networ
For further information on the Wake-on-LAN functionality of the UMS, see Wake-on-LAN.
Wake on magic packet
☑ The device can be started with a Wake-on-LAN magic packet. (Default)
Wake on ARP packet
✓ The device can be started with a Wake on ARP packet.
$\square$ The device cannot be started with a Wake on ARP packet. (Default)
Wake on broadcast message
✓ The device can be started with a Wake on broadcast message.
$\square$ The device cannot be started with a Wake on broadcast message. (Default)
Wake on multicast message
✓ The device can be started with a Wake on multicast message.
$\square$ The device cannot be started with a Wake on multicast message. (Default)
Wake on physical activity
✓ The device can be started with a physical activity.
$\Box$ The device cannot be started with a physical activity. (Default)
Wake on unicast message
✓ The device can be started with a Wake on unicast message.
☐ The device cannot be started with a Wake on unicast message. (Default)

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### Wireless

Menu path: Setup > Network > LAN Interfaces > Wireless

In this area, you can configure everything relating to your wireless connections.



Configure the wireless frequency range (see page 605) to ensure that your device meets the local regulations for wireless equipment.

You will find details of compatible wireless hardware in the IGEL Linux 3rd Party Hardware Database<sup>22</sup>.

#### Activate wireless interface

✓ The default interface is enabled.

☐ The wireless interface is not enabled. (Default)



① Note that only the first wireless interface (wlan0) is supported. All other wireless interfaces will be ignored.

Get IP from DHCP server: The IP address of the client will be obtained automatically using DHCP. (Default)

DHCP options can be specified under DHCP Client (see page 608).

Specify IP address: The IP address and the network mask are entered manually

IP address: IP address of the thin client

Network mask: Network mask of the thin client

#### **IPv6 configuration:**

- Compatibility mode: Behavior of earlier firmware versions
- Disabled: IPv6 is completely disabled.
- Automatic: IPv6 auto configuration is based on router advertisements (can include DHCPv6).

You will find further information in RFC 4861<sup>23</sup>.

• DHCPv6: IPv6 configuration using DHCPv6 if router advertisements are not available.

You will find further information in RFC 4862 Section 5.5.2<sup>24</sup>.

#### **Enable tray icon**

✓ A tray icon for the wireless interface will be shown. (Default)

#### **Enable context menu**

✓ A context menu will be shown when you click on the tray icon. (Default)

#### **Enable network info dialog**

A dialog window with information regarding the network connection will be shown when you click on the context menu. (Default)

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<sup>22</sup> https://www.igel.com/linux-3rd-party-hardware-database/

<sup>23</sup> https://tools.ietf.org/html/rfc4861

<sup>24</sup> https://tools.ietf.org/html/rfc4862#section-5.5.2



### **Enable Wireless Manager**

✓ The Wireless Manager (see page 598) i	s enabled. This tool allows the user to establish a connection to a wireless
network quickly. (Default)	

☐ The Wireless Manager is disabled.



if you use wireless regularly, it is recommended that you enable the following options: **Tray icon**, **Enable** context menu, Enable Wireless Manager. Via the Wireless Manager, you can use IGEL Café Wireless.

- Wireless Manager (see page 598)
- Switch for the Wi-Fi Connection (see page 600)
- Default Wi-Fi Network (see page 601)
- Additional Wi-Fi Networks (see page 604)
- Wireless Regulatory Domain (see page 605)

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### Wireless Manager

The Wireless Manager tool allows the user to connect quickly to available wireless networks.

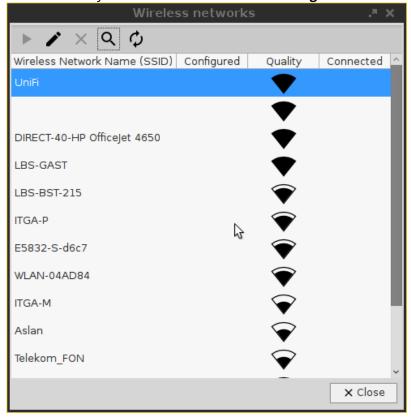
(i) The Wireless Manager can be enabled under **Network > LAN Interfaces > Wireless.** 

You can bring up the Wireless Manager from the tray icon for wireless:



See also How to Launch the Wireless Manager within IGEL OS when the Taskbar Is Hidden.

1. Click on the tray icon for wireless and select **Manage wireless networks** from the context menu.



- 2. Search for available networks.
  - The list of active networks is sorted according to the quality of their signal strength.
  - Previously configured connections are flagged with a tick in the **Configured** column.
  - The connection currently active is likewise flagged with a symbol under Connected.
- 3. Double-click on a network in the list in order to open the entry mask. You can either **permanently save** the logon information or enter it each time you establish a connection to this network.

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- i Click on the key symbol in order to display the key phrase while you are typing.
- 4. Click on the **Connect network** button in order to establish the previously configured connection: The tray icon will change to show the connection quality.

Hidden networks appear in the Wireless Manager with the network name empty or can be defined using the **Search for network** button.

In order to connect to a previously unknown hidden network, you must first enter the SSID before the access data are retrieved:

(i) If you have configured the available connections, you will no longer need the Wireless Manager in order to establish a connection.

In the context menu for the tray icon, all available networks are listed and can be brought up from

5. The IGEL Setup shows all connections configured by the local user under **Network > LAN**Interfaces > Wireless > Additional Wi-Fi Networks.

See also Café Wireless (Wi-Fi).



### Switch for the Wi-Fi Connection

You can turn Wi-Fi off or on.

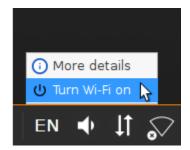
To use the switch for the Wi-Fi connection, **Enable Wi-Fi switch** under **Setup > System > Registry > Parameter > network > applet > wireless > enable\_wifi\_switch** must be activated. (Default)

Turning Wi-Fi Off or On

If You Are Logged In

Select **Turn Wi-Fi off / Turn Wi-Fi on** from the context menu of the Wi-Fi tray icon.

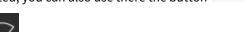




If the Login Dialog Is Displayed or the Screen Is Locked

To turn Wi-Fi off, click the tray icon and select **OK** in the **Turn Wi-Fi off** dialog. If the Wireless

Manager (see page 598) is activated, you can also use there the button



To turn Wi-Fi on, click and select **OK** in the **Turn Wi-Fi on** dialog.

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Default Wi-Fi Network

Menu path: Setup > Network > LAN Interfaces > Wireless > Default Wi-Fi network

Here, you can configure wireless network connections. **Disable Encryption**: No encryption will be used. (Default) **Enable WEP Encryption**: WEP encryption will be used.

**Enable WPA Encryption**: WPA encryption will be used.

(i) You will need to give further information depending on the encryption method chosen.

Wireless Network Name (SSID): Name of the wireless network (SSID)

For WEP Encryption

**Transmit key ID**: Choose from a maximum of four configurable keys. (Default: 1)

#### **Key Format:**

- ASCII
- Hexadecimal

**Key** [1-4]: Enter the key here.



(i) Characters to be entered for WEP keys:

- For 64-bit encryption, 5 characters (ASCII) or 10 hex digits (hexadecimal)
- For 128-bit encryption, 13 characters (ASCII) or 26 hex digits (hexadecimal)

For WPA/WPA2 Personal Encryption

### **Network authentication**

- WPA Personal: Wi-Fi Protected Access Pre-Shared Key (WPA / IEEE 802.11i/D3.0)
- WPA Enterprise: Wi-Fi Protected Access with 802.1X authentication (WPA / IEEE 802.11i/D3.0)
- WPA2 Personal: Wi-Fi Protected Access Pre-Shared Key (WPA2 / IEEE 802.11i/RSN)
- WPA2 Enterprise: Wi-Fi Protected Access with 802.1X authentication (WPA2/IEEE 802.11i/RSN)

Network key: WPA network key/passphrase as set at the dial-in point. This is either an ASCII character string with a length of 8...63 or exactly 64 hexadecimal digits.

#### Data encryption:

- Default: The default value depends on which network authentication method is selected TKIP for WPA, AES (CCMP) for WPA2.
- TKIP: Temporal Key Integrity Protocol (IEEE 802.11i/D7.0)
- AES (CCMP): AES in Counter mode with CBC-MAC (RFC 3610, IEEE 802.11i/D7.0)
- AES (CCMP) + TKIP: One of two encryption methods is selected by the access point.
- Automatic: The access point can choose the encryption method freely nothing is stipulated.



#### AP Scan mode: Scan mode for access points

- Default
- Broadcast: Alternative for access points which allow the SSID broadcast
- No broadcast: Alternative for access points which refuse the SSID broadcast (hidden access points)

#### For WPA/WPA2 Enterprise Encryption

#### **Network authentication:**

- WPA Enterprise: Wi-Fi Protected Access with 802.1X authentication (WPA / IEEE 802.11i/D3.0)
- WPA2 Enterprise: Wi-Fi Protected Access with 802.1X authentication (WPA2/IEEE 802.11i/RSN)

#### Data encryption:

- <u>Default</u>: The default value depends on which network authentication method is selected TKIP for WPA, AES (CCMP) for WPA2.
- TKIP: Temporal Key Integrity Protocol (IEEE 802.11i/D7.0)
- AES (CCMP): AES in Counter mode with CBC-MAC (RFC 3610, IEEE 802.11i/D7.0)
- AES (CCMP) + TKIP: One of two encryption methods is selected by the access point.
- Automatic: The access point can choose the encryption method freely nothing is stipulated.

### AP Scan mode: Scan mode for access points

- Default
- Broadcast: Alternative for access points which allow the SSID broadcast
- No broadcast: Alternative for access points which refuse the SSID broadcast (hidden access points)

### **EAP Type**

- PEAP
- TLS: Transport Layer Security with client certificate
- TTLS: Tunneled Transport Layer Security (from IGEL Linux 10.04.100 onwards)

**Auth Method**: Method for authentification that is available for the selected EAP type Possible options for PEAP:

- MSCHAPv2: Microsoft Challenge Handshake Authentication Protocol
- TLS: Transport Layer Security with client certificate
- GTC: Generic Token Card
- MD5: MD5-Challenge

### Possible options for TTLS:

- MSCHAPv2: Microsoft Challenge Handshake Authentication Protocol
- PAP: Password Authentication Protocol

#### **Validate Server Certificate**

☑ The thin client validates the authenticity of the authentification server against the certificate file	. This certificate
file is stored under the path defined by <b>CA Root Certificate</b> .	

 $\square$  The authenticity of the authentification server is not validated.



**CA Root Certificate**: Path and file name of the file that contains the certificates with which the authentification server authenticates itself.

**Identity**: User name that is stored at the authentification server

**Password**: Password relevant to the user name

Learn more from the how-to Using WPA Enterprise / WPA2 Enterprise with TLS Client Certificates.

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### Additional Wi-Fi Networks

### Menu path: Setup > Network > LAN Interfaces > Wireless > Additional Wi-Fi Networks

You can add other wireless networks here. The settings options per wireless network correspond to those for the Default Wi-Fi Network (see page 601).

To edit the wireless network list, proceed as follows:

- Click to create a new entry.
- Click to remove the selected entry.
- Click to edit the selected entry.
- Click to copy the selected entry.

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### Wireless Regulatory Domain

### Menu path: Setup > Network > LAN Interfaces > Wireless > Wireless Regulatory Domain

This page allows you to set the wireless device in accordance with local regulations.

Wireless regulatory domains: Select the area in which the device is located.

- Not configured
- Africa
- Arctic
- Asia
- Australia
- Europe
- North America
- South America
- World

**Location**: Select the country in which the device is located.

- Not configured
- Albania
- Armenia
  - [...]
- Cyprus
- Austria

The list below sets out the technical requirements for the selected location for your information.



### Mobile Broadband

#### Menu path: Setup > Network > Mobile Broadband Network

Here, you can change the settings for a modem or a surf stick. This function is available from IGEL Linux Version 10.03.100.



• Ensure that data traffic is adequately secured. You can do this in the following ways:

- Use a private APN.
- Use OpenVPN and block traffic that would circumvent VPN with firewall rules.

If the device is already inserted and has been configured, the network connection will be established after the thin client boots. It can take between a few seconds and around 1 minute to establish a connection. The network connection will remain in place until the surf stick is removed or the thin client is put on standby or shut down.

The status of the network connection is shown in the system tray:

- In the network connection is established; the thin client is online This symbol is only shown if "Modem" is selected as the device type. If "Router" is selected as the device type, the symbol for a
  - LAN connection will be shown.
- In the network connection was interrupted; the thin client is offline This symbol is only shown if "Modem" is selected as the device type. If "Router" is selected as the device type, the corresponding symbol for a LAN connection will be shown.

You can change the following settings:

#### Enable mobile broadband

- ✓ The mobile broadband network can be used if a supported modem is connected.
- ☐ The mobile broadband network cannot be used. (default)

### Device type

Possible options:

- Modem: The device will be operated as a modem. The access data can be changed with the parameters number, user name, password, APN, network ID and PIN.
- Router: The device will be operated as a router. The device must be configured in advance in such a way that it is ready for use when it is inserted.
- (i) Select the "Router" device type if you use a device from Huawei in the HiLink mode; example: Huawei E3372.
- Number: Access number for your network connection. If you do not know the access number, ask your mobile communications operator for it.
- User name: User name for your network connection. If you do not know the user name, ask your mobile communications operator for it.
- Password: Password for your network connection. If you do not know the password, ask your mobile communications operator for it.
- APN: APN (Access Point Name) for your network connection. If you do not know the APN, ask your mobile communications operator for it.

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- Network ID: Network ID for your network connection. If you do not know the network ID, ask your mobile communications operator for it.

•	<b>PIN</b> : PIN for the SIM card used.
•	Enable tray icon
	☑ The current status of the network connection is shown with the symbol ☑ or ☑.
	☐ The current status of the network connection is not shown with a symbol.
•	Enable context menu
	☑ If you click on ☑ or ☑, a context menu can be opened.
	□ No context menu can be opened.
•	Enable network info dialog
	☑ Via the context menu, you can bring up detailed information regarding the network
	connection.
	☐ No detailed information regarding the network connection can be brought up.
•	Enable mobile broadband configuration dialog
	☑ Via the context menu, you can open a configuration dialog in order to change the access data.
	☐ The configuration dialog cannot be opened.

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# **DHCP Client**

Menu path: **Setup > Network > DHCP Client** 

Here, you can change the advanced settings for the firmware's built-in DCHP client.

• Default Options (see page 609)

• User-Defined Options (see page 610)



# **Default Options**

Menu path: Setup > Network > DHCP Client > Default Options

- **User Class**: A freely definable character string which can serve as a criterion for allocating specific settings for the DHCP server.
- **List of standard options**: Options with which the client can request information from the DHCP server.

You will find information regarding the various DHCP options in RFC 2132 DHCP Options and BOOTP Vendor Extensions<sup>25</sup>.

TΛ	طit	tha	lict	proceed	ac	follo	۱۸/c٠
10	ean	uie	แรเ	proceed	as	1011	JWS.

- Click on  $\pm$  to create a new entry.
- Click on to remove the selected entry.
- Click on to edit the selected entry.
- Click on to copy the selected entry.

25 https://tools.ietf.org/html/rfc2132

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# **User-Defined Options**

Menu path: Setup > Network > DHCP Client > User-Defined Options

To create a new entry, click on + in the **List of custom options** area.

<b>(i)</b>	For more information regarding these options, see the manual for your DHCP server or your network
	components.

### Enabled

✓ The option is enabled. (default)

☐ The action is not enabled.

- **Option Name**: Add a prefix of your own in order to prevent a conflict with the default DHCP options. Example of the syntax: [YourPrefix]-[OptionName] . English letters, numbers and the special character "-" are allowed.
- **Code**: A number that is used by the DHCP server and DHCP client to reference an option. A number between 80 and 254 can be chosen. (default: <u>80</u>)
- Data Type: Type of option. Possible values:

boolean

integer 8

integer 16

integer 32

signed integer 8

signed integer 16

signed integer 32

unsigned integer 8

unsigned integer 16

unsigned integer 32

ip address

<u>text</u>

string



### **VPN**

### Menu path: Setup > Network > VPN

Remote users securely access company networks via virtual private network protocols (VPN).

- Enable tray icon
  - ✓ A tray icon for the network interface will be shown. (default)
- Enable context menu
  - ☑ A context menu will be shown when you click on the tray icon. (default)
- · Enable network info dialog
  - A dialog window with information regarding the network connection will be shown when you click on the context menu. (default)

• OpenVPN (see page 612)

- NCP VPN Client (see page 623)
- OpenConnect VPN (see page 625)
- genucard (see page 630)



# OpenVPN

Menu path: Setup > Network > VPN > OpenVPN

The *OpenVPN* client puts in place a virtual private network using TLS encryption and requires *OpenVPN* 2.x as a VPN server.

- i IGEL *Linux 10.01.100* does not support the use of *OpenVPN* with smartcards and eTokens.
- i If problems with *OpenVPN* occur, read the /tmp/journal.log log file with the System Log Viewer (see page 458) accessory.
  - Enable Autostart During Boot
    - Shows the **Auto** column in the list of *OpenVPN* sessions. Highlight the desired session and click on **Set Auto** to enable this connection to be established during the boot procedure.
    - ☐ Autostart is disabled. (default)
  - Restart connection when disconnected:

To manage the list of *OpenVPN* session, proceed as follows:

- Click to create a new entry.
- Click to remove the selected entry.
- Click to edit the selected entry.
- Click to copy the selected entry.
  - Session (see page 613)
  - Options (see page 615)
  - TLS Options (see page 616)
  - Proxy (see page 617)
  - IPv4 (see page 618)
  - Route (see page 619)
  - Desktop Integration (see page 620)

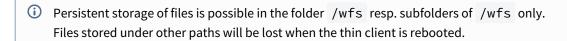


#### Session

Menu path: Setup > Network > VPN > OpenVPN > [OpenVPN Connection] > Session

- OpenVPN Server(s): Name or public IP address of the OpenVPN server
- Authentication type
  - TLS certificates: Authentication with user certificate and private key
  - Name/password: Authentication with user name and password
  - Name/password with TLS-certificates: Combines name/password with user certificate.
  - Static key: Authentication with a private key. No PKI infrastructure is needed for this.

### TLS Certificates Authentication Type



- Client certificate file: File with the client certificate. Enter a path relative to /wfs/OpenVPN or select using the file selection.
- **CA certificate file**: File with the CA certificate. Enter a path relative to /wfs/OpenVPN or select using the file selection.
- **Private key file**: File with the private key. Enter a path relative to /wfs/OpenVPN or select using the file selection.
- Private key password: Password in case one is set for the private key
  - (i) If you have a PKCS#12 file which contains the client certificate, CA certificate and private key, always enter its name in the three file fields. The advantage lies in the fact that only a single file needs to be distributed.

For details of how to distribute certificates and keys securely to thin clients, see the Securely Distributing Keys and Certificates (see page 613) How-To.

### Name/Password Authentication Type

- **Username**: User name if you leave this field empty, the user will be asked for it when establishing a connection.
- Password required
  - ✓ The user must enter a password. (default)
- **Password**: Password if you leave this field empty, the user will be asked for it when establishing a connection.
- **CA certificate file**: File with the CA certificate. Enter a path relative to /wfs/OpenVPN or select using the file selection.

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Name/Password with TLS-Certificates Authentication Type

- **Username**: User name if you leave this field empty, the user will be asked for it when establishing a connection.
- Password required
  - ✓ The user must enter a password. (default)
- **Password**: Password if you leave this field empty, the user will be asked for it when establishing a connection.
- **CA certificate file**: File with the CA certificate. Enter a path relative to /wfs/OpenVPN or select using the file selection.
- Clientcertificate file: File with the user certificate. Enter a path relative to /wfs/OpenVPN or select using the file selection.
- **CA certificate file**: File with the CA certificate. Enter a path relative to /wfs/OpenVPN or select using the file selection.
- **Private key file**: File with the private key. Enter a path relative to /wfs/OpenVPN or select using the file selection.
- Private key password: Password in case one is set for the private key
  - (i) If you have a PKCS#12 file which contains the user certificate, CA certificate and private key, always enter its name in the three file fields. The advantage lies in the fact that only a single file needs to be distributed.

For details of how to distribute certificates and keys securely to thin clients, see the Securely Distributing Keys and Certificates (see page 613) how-to.

### Static Key Authentication Type

- **Private key file**: File with the static key. Enter a path relative to /wfs/OpenVPN or select using the file selection.
- Key direction:
  - None: No key direction
  - 0: If the default option is not used, one side of the connection should use Direction 0 and the other Direction 1.
  - 1: If the default option is not used, one side of the connection should use Direction 0 and the other Direction 1.
- Remote IP address: The VPN IP address of the server
- Local IP address: The VPN IP address of the client

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### Options

Menu path: Setup > Network > VPN > OpenVPN > [OpenVPN Connection] > Options

Here, you can configure the options for the OpenVPN client in order to ensure interaction with the server.

Further information regarding the options can be found in the OpenVPN documentation<sup>26</sup> which is maintained by the OpenVPN project.

- **Gateway port**: Local gateway port (default: <u>1194</u>)
- Custom renegotiation interval: Renegotiate data channel key after given number of seconds (default: <u>0</u>)
- Use LZO data compression
  - ✓ The client will use LZO compression. Necessary if the server uses compression.
  - ☐ The client will not use LZO compression. (default)
- · Protocol used for communication to the host
  - udp: UDP will be used.
  - tcp-client: TCP will be used.
  - i If you use a proxy, select **tcp-client**.
- Virtual network type
  - tun: Routing will be used
  - tap: Bridging will be used.
- Use custom tunnel maximum transmission unit (MTU): The MTU of the TUN device will be used as a given value. The MTU of the interface will be derived from it.
- **UDP fragment size**: Allow internal data fragmenting up to this size in bytes. Leave this field empty to keep the default value.
- Restrict tunnel TCP maximum segment size (MSS)
  - ✓ The TCP segment size (MSS) of the tunnel will be restricted.
  - ☐ The TCP segment size (MSS) will not be restricted. (default)
- Randomize remote hosts
  - ✓ The remote gateways will be ordered randomly as a simple type of load balancing.
  - ☐ The remote computers will not be ordered randomly. (default)
- **Cipher**: Encryption algorithm for data packets. (default: <u>BF-CBC</u> Blowfish in the Cipher Block Chaining mode)
- HMAC authentication: Hashing algorithm for packet authentication (default: SHA1)

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 $<sup>{\</sup>tt 26\,https://openvpn.net/index.php/open-source/documentation.html}\\$ 



### **TLS Options**

Menu path: Setup > Network > VPN > OpenVPN > [OpenVPN Connection] > TLS Options

**Subject match**: The computer will only accept connections from a computer whose X.509 name or name matches the one entered. If you leave this field empty, no check will take place.

### Remote peer certificate TLS type

- Do not verify
- · Check for server certificate
- · Check for client certificate

**Key file for additional TLS authentication**: As the path, enter relative to /wfs/OpenVPN or select using the file selection. This adds an additional HMAC legitimization level above the TLS control channel in order to prevent DDOS attacks.

### **Key direction**

- None: No key direction
- 0: If the default option is not used, one side of the connection should use Direction 0 and the other Direction 1.
- 1: If the default option is not used, one side of the connection should use Direction 0 and the other Direction 1.

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### Proxy

Menu path: Setup > Network > VPN > OpenVPN > [OpenVPN Connection] > Proxy

Here, you can set up an optional proxy server for the VPN connection.

(i) If you use a proxy, select the value tcp-client under Options > Communication protocol to the host.

- Proxy type
  - None: Direct connection to the Internet.
  - HTTP: HTTP proxy will be used.
  - SOCKS: SOCKS proxy will be used.

### **Details for HTTP proxy**

- **Proxy address**: Name or IP address of the proxy server
- **Proxy port**: Port on which the proxy service is available
- Retry indefinitely when errors occur
  - ☑ In the event of errors, repeated attempts to establish a connection via proxy will be made.
  - ☐ No further attempts to establish a connection will be made (default).

#### Ceredentials for HTTP

- **Proxy username**: User name for the proxy server
- Proxy password: Password for the proxy server

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### IPv4

Menu path: Setup > Network > VPN > OpenVPN > [OpenVPN Connection] > IPv4

By default, OpenVPN uses the server's DNS and routing settings. Here, you can change these settings.

•	Automatic DNS:
	✓ The name server(s) will be carried over by the OpenVPN server. (default)
	☐ Extra name servers (see below) will be used.
•	Extra name server(s): One or more name servers, IP addresses separated by commas
•	<b>Extra search domain(s)</b> : One or more search domains, separated by commas.
•	Automatic routes
	☑ The routing table will be carried over by the OpenVPN server. (default)
	☐ Extra routes will be configured.
•	VPN is the default route
	☑ The default route leads to the VPN. (default)
	☐ Extra routes will be configured.

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### Route

Menu path: Setup > Network > VPN > OpenVPN > [OpenVPN Connection] > Route [0,1,2]

Here, you can configure extra routes.

- Enable
  - ✓ This route is enabled.
  - ☐ This route is not enabled. (default)
- Network route / host route: Type of route
  - Network route: The routing relates to a (sub) network
  - Host route: The routing relates to the address of a computer
- **Network / host IP**: The address of the network (for a network route) or the IP address or the name of the host (for a host route)
- **Network mask**: Mask for the desired IP range, e.g. 255.255.255.0
- Gateway: Gateway that routes the packets to the target network
- **Metric**: Here, you can enter a numerical quality assessment for routing decisions, 0 is the best value.

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### **Desktop Integration**

Menu path: Setup > Network > VPN > OpenVPN > [OpenVPN Connection] > Desktop Integration

Session name: Name for the session.



Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### **Desktop**

✓ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### Desktop context menu

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.



### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

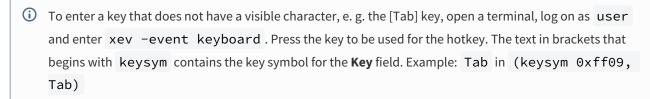
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 17 = Shift
- [Ctrl] = Ctrl
- # = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl+ # = Ctrl|Super L

**Key**: Key for the hotkey



**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP for this Display**)
- **Desktop Context Menu** (not in appliance mode **XDMCP for this Display**)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode **XDMCP** for this **Display**)
- Hotkey



•	Autostart (	(not in ap	opliance mod	de XDMCP	for this D	ispla	ıy)	)
---	-------------	------------	--------------	----------	------------	-------	-----	---

 $\hfill\square$  The session cannot be started in appliance mode.



### NCP VPN Client

Menu path: Network > VPN > NCP VPN Client



NCP offers a 30-days trial period for IGEL customers.

The configuration parameters for the NCP Client are configured exclusively via the client program interface itself.

You will find the documentation regarding the NCP Secure Enterprise Client at https://www.ncp-e.com/en/serviceresources/library/.

Click to add an NCP VPN client session and configure the start methods.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### **Desktop**

☑ The session can be launched with a program launcher on the desktop.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

#### Hotkey

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:



- (No modifier) = None
- **û** = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - (i) When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

**Key**: Key for the hotkey

To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard. Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the **Key** field. Example: Tab in (keysym 0xff09, Tab)

### Autostart

✓ The session will be launched automatically when the device boots.

### Restart

✓ The session will be restarted automatically after the termination.



## OpenConnect VPN

Menu Path: Setup > Network > VPN > OpenConnect VPN

(i) Feature Not Available on IZ Devices

This feature is not available on IGEL IZ devices (IGEL Zero HDX, IGEL Zero RFX, or IGEL Zero Horizon).

The OpenConnect VPN Client puts in place a virtual private network using TLS encryption. This feature is available from IGEL *Linux* 10.04.100 onwards.

•

**Feature with limited support** The OpenConnect VPN Client feature comes with limited support and without any warranty. Any support for this feature is provided on a non-binding, "best effort" basis.

- (i) The OpenConnect VPN Client feature needs to be enabled manually before you can use it, see Enabling the OpenConnect VPN Client (see page 629).
  - · Enable autostart during boot
    - ✓ Autostart is enabled.
    - ☐ Autostart is disabled. (Default)
  - · Restart connection when disconnected
    - Reconnect automatically when a disconnect occurs.
    - ☐ Do not reconnect automatically when a disconnect occurs. (Default)

To manage the list of OpenConnect VPN sessions, proceed as follows:

- Click to create a new entry.
- Click to remove the selected entry.
- Click to edit the selected entry.
- Click to copy the selected entry.
  - Session (see page 626)
  - Desktop Integration (see page 627)
  - Enabling the OpenConnect VPN Client (see page 629)



### Session

Menu path: Setup > Network > VPN > OpenConnect VPN > [session name] > Session

- Gateway: IP address, hostname or Fully Qualified Domain Name (FQDN) of the VPN gateway
- Connect to Juniper Networks VPN
  - ✓ The protocol of Juniper Networks VPN is used.
  - ☐ The protocol of Juniper Networks VPN is not used. (Default)
- Name/Password Authentication
  - ✓ User name and password are used for authentication.
  - ☐ User name and password are not used for authentication. (Default)
- **User name**: User name used for authentication
- Password: Password used for authentication
- CA Certificate: Path to the CA certificate
- User Certificate: Path to the user certificate
  - i The certificates should be stored in the directory /wfs/OpenVPN/ if possible, then they will certainly be found after a reboot.
- **Private Key**: Path to the private key
- Private Key password: Password of the private key

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### **Desktop Integration**

Menüpfad: Setup > Network > VPN > OpenConnect VPN > [session name] > Desktop Integration

Session Name: Name for the session



Starting Methods for Session

#### **Start Menu**

☑ The session can be started from the start menu. (Default)

#### **Application Launcher**

✓ The session can be started with the application launcher. (Default)

### Desktop:

✓ The session icon will appear on the desktop. (Default)

#### **Quick Start Panel**

✓ The session can be started from the quick start panel.

 $\Box$  The session cannot be started from the quick start panel. (Default)

#### **Desktop Context Menu**

✓ The session can be started form the desktop context menu.

 $\square$  The session cannot be started from the desktop context menu. (Default)

Application Launcher folder: Path to the application launcher folder

Password Protection: Specifies which password will be requested when launching the session. Possible values:

- None: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- User: The user password is requested when launching the session.
- Setup User: The setup user's password is requested when launching the session.

#### Hotkey:

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5 ). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

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These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - (i) When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + 😽 = Ctrl | Super L

**Key**: Key for the hotkey

To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard. Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the **Key** field. Example: Tab in (keysym 0xff09, Tab)

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

✓ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- Desktop Context Menu (not in appliance mode XDMCP for this Display)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

 $\square$  The session cannot be started in appliance mode.



### Enabling the OpenConnect VPN Client

To enable the OpenConnect VPN Client, proceed as follows:

- 1. Ensure that the settings under **System > Update > Firmware Update** are correct. The **Server Path** must point to the firmware version that is currently installed. This is required because the software package for the OpenConnect VPN client must be downloaded in order to deploy the feature.
- 2. Go to System > Firmware Customization > Features and activate VPN OpenConnect (Limited support functionality "as is", see product documentation for details).
- 3. Confirm the warning dialog with **Ok**.
- 4. Click **Ok** in the main window.
- Reboot the thin client.
   On reboot, the client downloads and installs the software package for the OpenConnect VPN Client feature.

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### genucard

### Menu path: Network > VPN > genucard

The genucard VPN hardware offers a choice of preconfigured Internet and VPN connections.

The settings for launching the session are described below.

Session name: Name for the session.



### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### **Desktop**

☑ The session can be launched with a program launcher on the desktop.

### Quick start panel

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### Desktop context menu

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.



- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### **Hotkey**

✓ The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

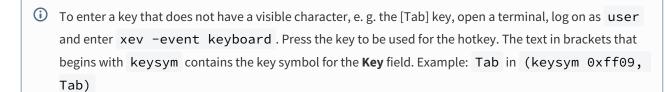
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 17 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - ① When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + \* = Ctrl | Super L

**Key**: Key for the hotkey



Appliance mode access: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

✓ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP for this Display**)
- Desktop Context Menu (not in appliance mode XDMCP for this Display)



- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

 $\Box$  The session cannot be started in appliance mode.

- "Connections" Window (see page 633)
- Options (see page 634)
- Desktop Integration (see page 635)
- Administrator Session (see page 637)

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### "Connections" Window

The **Connections** window opens as soon as the *genucard* session is launched. You will find the following menu points there:

- File
  - Change PIN: Enter your previous PIN as well as your chosen new PIN twice.
  - **Rekeying**: Enter your PIN to generate a new key.
- Wifi: Opens the Wifi dialog which allows you to configure wireless access for the *genucard*.
  - Select a wireless network from the list. **Scan** updates the list (this can take up to a minute).
  - **Password**: The password for the selected wireless network. **Show** shows the entry in plain text.
  - **Save**: Saves the connection data entered along with the password on the *genucard*.
  - **Saved connections**: Select one of the previously saved connections.
  - Delete: Deletes the selected connection.
  - **Edit**: Changes the password for the selected connection.
- Log: Allows you to view the log
- **Network connection**: Select one of the network connections preconfigured on the *genucard*, for example LAN or WiFi.
  - (i) The network connections listed here have been configured using a *genucard* administration session or the *genucenter*. Connections configured with the *genucenter* are marked with "(GCE)".
- To start the selected network connection, click **Connect**.
  - **VPN connection**: Select one of the VPN connections preconfigured on the *genucard*.
    - (i) The VPN connections listed here have been configured using a *genucard* administration session or the *genucenter*. Connections configured with the *genucenter* are marked with "(GCE)".
- To start the selected VPN connection, click **Connect**.

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### **Options**

Menu path: Setup > Network > VPN > genucard > Options

Here, you can prepopulate connection and user data for the genucard.

### Autostart during boot

The genucard application is launched during booting. This option increases the waiting time until the network is available.



☐ The genucard application is not launched during booting. (default)

### Autostart after USB directory (requires restart)

The genucard application is automatically launched as soon as the genucard is connected to the thin client. (default)

- (i) Launching the genucard can take up to 60 seconds.
- **Default Internet connection**: Name of an Internet connection configured on the genucard.
- **Default VPN connection**: Name of an Internet connection configured on the genucard.
- **User name**: User name for the genucard application
- **Password**: Password for the genucard application
- Internet connection timeout: Permitted waiting time in seconds (default: <u>120</u>)
- **VPN connection timeout**: Permitted waiting time in seconds (default: <u>120</u>)
- File path for private keys for machine connection: File path for the key file.

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### **Desktop Integration**

Menu path: Setup > VPN > genucard > Desktop Integration

• Session name: Name for the session

•	The	sess	sior	n na	m	e must not contain any of these characters:	\	/	:	*	?	"	<	>		
	[ ]	{	}	(	)											

•				
Sta	rt.	m	nı	•

- ✓ The session can be started with the start menu. (Default)
- ☐ The session cannot be found in the start menu.

### Application Launcher:

- ✓ The session can be started with the Application Launcher. (Default)
- ☐ The session cannot be found in the Application Launcher.
- Desktop
  - ✓ The session can be started with a program starter on the desktop. (Default)
  - ☐ The session does not have a program starter on the desktop.
- Quick start panel:
  - ✓ The session can be started with the quick start panel.
  - ☐ The session cannot be found in the quick start panel. (Default)
- Start menu's system tab:
  - ✓ The session can be started with the start menu's system tab.
  - ☐ The session cannot be found in the start menu's system tab. (Default)
- Application Launcher's system tab:
  - ✓ The session can be started with the Application Launcher's system tab.
  - ☐ The session cannot be found in the Application Launcher's system tab. (Default)
- Desktop context menu:
  - ✓ The session can be started with the desktop context menu.
  - ☐ The session cannot be found in the desktop context menu. (Default)
- **Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.
- **Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.
- **Password protection**: Specifies which password will be requested when launching the session. Possible values:
  - None: No password is requested when launching the session.
  - Administrator: The administrator password is requested when launching the session.
  - **User**: The user password is requested when launching the session.
  - **Setup user**: The setup user's password is requested when launching the session.
- **Hotkey**: A hotkey with which the session can be started is defined. It consists of modifiers and a key.
- Modifiers: One or two modifiers for the hotkey:



- None
- **1** = Shift
- [Ctrl] = Ctrl
- 🐉 = Super\_L
- [Alt] = Alt

Modifiers can be combined by using the pipe character |:

- [Ctrl]+ \* = Ctrl|Super\_L
- **Key**: Key for the hotkey
  - (i) To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard. Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the character string for the **Key** field. Example: Tab in (keysym 0xff09, Tab)



### **Administrator Session**

The genucard is configured and administered centrally via the genucenter management interface. While VPN profiles can only be configured via genucenter or other remote interfaces, Internet connection profiles can also be configured via a local administration session.

Further information is available from www.genua.de<sup>27</sup>.

Optionally, an administrator session allowing the genucard Internet connection to be configured can be set up:

To configure an Internet connection profile via a local administration session, proceed as follows:

- 1. Click on **Add instance** under **System > Registry > Sessions > genucard**%. The genucard icon will appear on the desktop.
- 2. Click on the genucard icon.
  The genucard logon window will open.
- 3. Enter a user name and password.
- 4. Click on **Logon**.
  The Internet/VPN page will open.
- 5. In the **Internet** area, configure the connection with the help of the (Create), (Edit) and (Delete) buttons.

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<sup>27</sup> https://www.genua.de/en.html



# SCEP Client (NDES)

Menu path: Setup > Network > SCEP Client (NDES)

SCEP allows the automatic provision of client certificates via an SCEP server and a certification authority. This type of certificate is automatically renewed before it expires and can be used for purposes such as network authentication (e.g. IEEE 802.1x).

A Microsoft Windows Server (MSCEP, NDES) for example can serve as a queried counterpart (SCEP server and certification body). More information can be found at Microsoft, e.g. in the following Technet article: Network Device Enrollment Service (NDES) in Active Directory Certificate Services (AD CS)<sup>28</sup>

### **Manage certificates with SCEP**

_					
<b>~</b>	Certificate management via SCEP Client	(NDFS	) is enabled. Now carry	out the necessary	v configuration.

☐ Certificate management via SCEP Client (NDES) is not enabled. (Default)

• SCEP (see page 642)

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<sup>•</sup> Certificate (see page 639)

<sup>•</sup> Certification Authority (see page 641)

<sup>28</sup> http://social.technet.microsoft.com/wiki/contents/articles/9063.network-device-enrollment-service-ndes-in-active-directory-certificate-services-ad-cs.aspx



### Certificate

Menu path: Setup > Network > SCEP Client (NDES) > Certificate

Here, you can specify the basic data for the certificate to be issued by the certification body.

**Type of CommonName/SubjectAltName**: The characteristic for linking the certificate to the device.

- IP address: The IP address of the device.
- DNS name: The DNS name of the device.
- IP address (auto): The IP address of the device (inserted automatically).
- DNS name (auto): The DNS name of the device (inserted automatically).
- Email address: An email address.
- DNS name as UPN (auto)

(i) If the client automatically obtains its network name, **DNS Name (auto)** is a good type for the client certificate.

The following parameter is available if **Type of CommonName/SubjectAltName** is set to **IP address**, **DNS name**, or Email address:

CommonName/SubjectAltName: Give a designation which matches the Type of CommonName/SubjectAltName. For certain types, this occurs automatically. No entry is then required.

The following parameter is available if Type of CommonName/SubjectAltName is set to IP address (auto), DNS name (auto), or DNS name as UPN (auto):

CommonName/SubjectAltName Suffix: Specifies a suffix that will be added to CommonName/SubjectAltName. Possible values:

- "none": No suffix will be added.
- "dot + DNS domain (auto)": The system's current DNS domain name separated with a dot will be added. Example: .igel.local
- Free text entry: The manually entered suffix will be added. Take notice that the percent symbol "%" is used for introducing the escape sequence, and thus the following replacements take place automatically:
  - % D is replaced by the system's DNS domain name at the time the certificate signing request (CSR) is created. Example: @% D will be changed into @ igel.de if the system's current DNS domain name is igel.de.
  - %% will be replaced by %. Example: A %% B will be changed into A % B.
  - Other combinations with % are currently discarded. Example: A % BC will be changed into A C.

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(i) If you have to specify the suffix manually, make sure you enter the separator.

**Organizational unit**: Stipulated by the certification authority.

**Organization**: A freely definable designation for the organization to which the client belongs.

Locality: Details regarding the device's locality. Example: "Augsburg".

**State**: Details regarding the device's locality. Example: "Bayern".

Country: Two-digit ISO 3166-1 country code. Example: "DE".

**RSA key length (bits)**: Select a key length (one suited to the certification authority) for the certificate that is to be issued.

Possible values:

- <u>"1024"</u>
- "2048"
- "4096"



# **Certification Authority**

Menu path: Setup > Network > SCEP Client (NDES) > Certification Authority

The details for the following fields can be obtained from the certification authority:

**CA identifier** 

**CA certificate fingerprint (MD5)** 

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### **SCEP**

Menu path: Setup > Network > SCEP Client (NDES) > SCEP

Here, you can give information regarding the SCEP server used.

(i) Because of the need to enter a fingerprint (CA root certificate) and the **Challenge password** (SCEP server), the configuration process is somewhat complicated. Ideally, it should be set up in the UMS as a profile and distributed to the devices. At the same time, the certificate cannot yet be used for communication purposes.

**SCEP server URL**: Address of the SCEP server. Examples: http://myserver.mydomain.com/certsrv/mscep/mscep.dll (Windows Server 2019); http://myserver.mydomain.com/certsrv/mscep (before Windows Server 2019)

**Proxy server for SCEP requests**: Proxy server in the format host:port. If this field is empty, no proxy will be used.

Challenge password: Password for queries.

**Certificate renewal period (days)**: Time interval before certificate expiry after which the certificate renewal procedure is started. (Default: <u>30</u>)

**Certificate expiry check interval (days)**: Specifies how often the certificate is checked against its expiry date. (Default:  $\underline{1}$ )

(i) As an example, a certificate is valid until 31.12. of a year. If the period for renewal is set to 10 days, a new certificate will be requested for the first time on 21.12. of the same year.

For more information, see the how-to Providing the SCEP Server Data. See also Configuration of the SCEP Client.

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# Routing

Menu path: Setup > Network > Routing

Here, you can enter additional routes if necessary.

**Enable**: (default: <u>disabled</u>)

✓ Routing is enabled.

**Default gateway**: Gateway that routes the packets to the target network

Interface: The network interface via which the route is to run, e.g. eth0

# Routing [1-5]

**Enable**: (default: <u>disabled</u>)

✓ This route is enabled.

Network route / host route: Type of route

• Network route: The routing relates to a (sub) network

• Host route: The routing relates to the address of a computer

**Network / host IP or name**: The address of the network (for a network route) or the IP address or the name of the host (for a host route)

**Network mask**: Mask for the desired IP range, e.g. 255.255.255.0 **Gateway**: Gateway that routes the packets to the target network

Interface: The network interface via which the route is to run, e.g. eth0

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### Hosts

### Menu path: Setup > Network > Hosts

If no DNS (Domain Name Service) is used, you can specify a list with computers in order to allow translation between the fully qualified host name, the short host name and the IP address.

To manage the list of computers, proceed as follows:

- Click  $\pm$  to create a new entry.
- Click to remove the selected entry.
- Click **t** to edit the selected entry.
- Click to copy the selected entry.

### Add

- IP address: IP address of the host you would like to add
- Fully qualified host name: Host name along with the domain, e.g. mail.example.com
- Short host name: E.g. mail

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# **Network Drives**

### Menu path: Setup > Network > Network Drives

Here, you can configure both the drives that are to be connected during booting and the associated login data.

• NFS (see page 646)

<sup>•</sup> Windows Drive (see page 648)



### **NFS**

Menu path: Setup > Network > Network Drives > NFS

In this area, you can integrate network drives using the Network File System (NFS).

You can find a sample configuration at the end of this page.

To manage the network drives, proceed as follows:

- Click  $\stackrel{+}{\sqsubseteq}$  to create a new entry.
- Click to remove the selected entry.
- Click Z to edit the selected entry.
- Click to copy the selected entry.

### Add

- **Enabled**: Here, you can enable and disable configured entries. ✓ The network drive will be integrated. (default)
- **Local Mount Point**: The local directory under which the server directory is to be visible (default: / nfsmount)
- Server: NFS server that exports the directory
  - (i) For **Server**, you can provide an IP address, a hostname or a Fully-Qualified Domain Name (FQDN).
- **Directory name**: Path under which the NFS server exports the directory

### Sample configuration entry

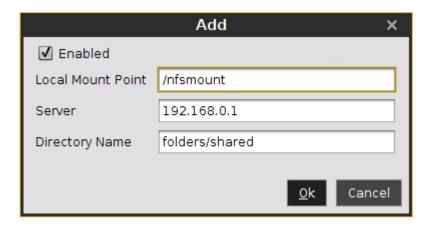
The picture belows shows a sample configuration entry.

in both the **Local Mount Point** and **Directory Name** only / (Linux/Unix-style forward slash) is permitted as a path separator.

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### Windows Drive

Menu path: Setup > Network > Network Drives > Windows Drive

In this area, you can integrate network drives shared by Windows as well as those from Linux/Unix servers via the SMB protocol (Samba).

You can find a sample configuration at the end of this page.

	To mana	age the	drive list,	proceed	as follows:
--	---------	---------	-------------	---------	-------------

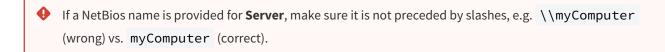
- Click  $\pm$  to create a new entry.
- Click to remove the selected entry.
- Click do to edit the selected entry.
- Click to copy the selected entry.

Clicking  $\stackrel{+}{=}$  will bring up the **Add** dialogue, where you can define the following settings:

- **Enabled**: Defines whether the configuration entry will be applied.
  - ✓ The network drive will be integrated.
- **Local Mount Point**: The local directory under which the server directory is to be visible (default: /smbmount)
- **Server**: The IP address, Fully-Qualified Domain Name (FQDN) or NetBIOS name of the server.
- **Share Name**: Path name as exported by the Windows or Unix Samba host.
- User name: User name for your user account on the Windows or Unix Samba host.
- Password: Password for your user account on the Windows or Unix Samba host.
- User writable
  - The user can not only read but also write directory contents. Otherwise, only the local root user is able to do this.
  - ☐ The user can only read directory contents. (default)

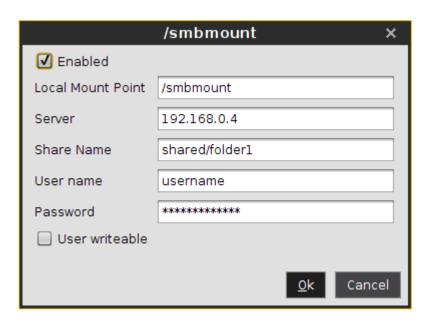
### Sample configuration entry

The following picture shows a sample configuration entry.



For **Local Mount Point**, only / (Linux/Unix-style forward slash) can be used as a path separator. Note that if you enter, for example, \smbmount as a moint point, a directory called \smbmount will be created, because \ is a legal character in Linux directory names. For **Share Name**, however, / (Linux/Unix-style forward slash) or \ (Windows-style backward slash) can be used as a path separator.





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# Proxy

Menu path: Setup > Network > Proxy

Here, you can select the communication protocols for which a system-wide proxy server is to be used.

**Direct connection to the Internet**: The endpoint device is directly connected to the Internet. No proxy is used.

Manual proxy configuration: One or more proxies are used.

FTP proxy / port: FTP proxy server and port
HTTP proxy / port: HTTP proxy server and port
SSL proxy / port: SSL proxy server and port

**SOCKS host** / **port**: Socks proxy server and port

**SOCKS protocol version**: Selects the SOCKS protocol version. (Default: <u>SOCKS v5</u>) **No proxy for**: List of computers to which the endpoint device is to connect directly, separated by commas (Default:

localhost, 127.0.0.1)

**Proxy realm for browser**: Area in which the browser authenticates itself for the proxy. Together with the user name and password, this information is necessary for authentication. See also Browser Global Proxy (see page 343)

#### Use passthrough authentication

$ \begin{tabular}{l} \hline \end{tabular} \begin{tabular}{l} The temporarily saved login information (user name and password) will be used to log in to the proxy server. \end{tabular}$
☐ The login information entered under <b>User name</b> and <b>Password</b> will be used to log in to the proxy server.
(Default)

**User name**: User name for the proxy login **Password**: Password for the proxy login

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# **Devices**

Menu path: **Devices > Hardware Info** 

Click on **Hardware Info** to view the system information for your IGEL device.

In this area, you can make settings for the following options:

- Printer (see page 652)
- Storage Devices (see page 672)
- Bluetooth (see page 677)
- USB Access Control (see page 678)
- Unified Communications (see page 681)



# Printer

## Menu path: **Devices > Printers**

You can set up a printer for the thin client here.

The printers must be set up under **Devices > Printer > CUPS > Printers** and must be enabled there for mapping in sessions.



(i) Because the thin client merely places incoming print jobs in a queue, you need to install the printer on the server. Please note that you will need to be logged in as administrator to the terminal to which the printer is connected.

- CUPS (see page 653)
- LPD (see page 659)
- TCP/IP (see page 660)
- ThinPrint (see page 666)
- PrinterLogic (see page 670)

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# **CUPS**

## Menu path: Devices > Printers > CUPS

The Common UNIX Printing System<sup>TM</sup> (or CUPS) is the software that allows you to print from within applications, e.g. from this web browser.

CUPS converts the page descriptions produced by the application, e.g. "Insert Paragraph", "Draw Line" etc., into data that can be read by the printer, and then sends this information to the printer.

With the appropriate configuration, CUPS can use printing devices via the following connections:

- Parallel (LPT 1, LPT 2)
- Serial (COM1, COM2, USB COM1, USB COM2 with a USB-to-serial adapter)
- USB (1st and 2nd USB printer)
- Network (TCP/IP, LPD, IPP, SMB)

**Default Paper Size**: Specify a default paper size for print jobs.

Possible values:

- Letter
- Legal
- Executive
- A5
- A4
- A3
- Autodetect

Additional information on CUPS printers can be found under CUPS: Mapping Local Printer to Citrix or RDP Sessions and Installing a Custom CUPS Driver.

- Printers (see page 654)
- IPP Printer Sharing (see page 658)



#### **Printers**

Menu path: **Devices > Printer > CUPS > Printers** 

Printers can be created and edited here.

- Click on to open the **Add** dialog.
- In the edit dialog, specify a **Printer name** which begins with a letter.

#### General

**Printer port**: Interface type for locally connected printers or the network protocol for network printers.

Possible values:

- "Parallel port printer" (default)
- "Serial port printer"
- "USB printer"
- "LPD network printer"
- "TCP network printer"
- "IPP network printer"
- "SMB network printer"

i Depending on the chosen **Printer port** type, different parameters have to be configured, see Settings to Be Configured for Each Printer Port Type (see page 656).

**Manufacturer**: List of possible printer manufacturers. When you select a manufacturer here, the relevant selection of models will be provided under **Printer names**. (Example: Generic)

Printer names: List of possible printer models. (Example: PostScript Printer)

**Default paper size**: Set the printer-specific paper size that you would like to use as a default. Possible values:

- "Letter"
- "Legal"
- "Executive"
- "A5"
- "A4"
- "A3"
- "System setting"

#### **Share printer**

You can access the printer via the network if you have enabled the print server under **IPP Printer Sharing**; see IPP Printer Sharing (see page 658). (Default)

Mapping in sessions

#### Map printer in NX sessions

✓ The printer is available in NX sessions.



☐ The printer is not available in NX sessions. (Default)
Map printer in Parallels Client sessions
✓ The printer is available in Parallels Client sessions.
☐ The printer is not available in Parallels Client sessions. (Default)
Map printer in ICA sessions
✓ The printer is available in ICA sessions. (Default)
Map printer in RDP sessions
✓ The printer is available in RDP sessions. (Default)
Use Windows driver name from list
✓ A driver name from the following list will be used. (Default)
Manufacturer: List of possible printer manufacturers. (Example: Generic)
<b>Model</b> : List of possible models. (Example: <u>Generic PostScript</u> )
Use custom Windows driver name
☑ Enter the name of your driver here if it is not mentioned in the list above.
<b>Printer driver</b> : Windows driver name for the printer.
(i) The name must not contain ";" or ":".

When printing in ICA and RDP sessions, the print data are normally prepared for the printer model by the Windows printer driver and are passed unchanged from the device to the printer. An exception is made when using the Windows driver in ICA sessions, **Manufacturer** is set to "Generic" and **Model** is set to "Generic PostScript." In this case, the print data are prepared on the device with the help of the printer driver defined above under **Printer** for the printer model. This requires device resources.

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Settings to Be Configured for Each Printer Port Type

Menu path: **Devices > Printer > CUPS > Printers** 

Here, you can find the parameters available for configuration for each **Printer Port** (**Devices > Printer > CUPS > Printers > Add > General > Printer port**).

Printer Port: "Parallel port printer"

#### Parallel device:

- "LPT1"
- "LPT2"

**Detect devices...**: Opens a dialog for selecting the available devices.

Printer Port: "Serial port printer"

#### Serial device:

- "COM1"
- "COM2"
- "USB COM1"
- "USB COM2"

**Detect devices...**: Opens a dialog for selecting the available devices.

#### Baud rate:

- "9600"
- "19200"
- "38400"
- "57600"
- "115200"

#### Character size:

- "5"
- "6"
- "7"
- "<u>8</u>"

### Parity:

- <u>"None"</u>
- "Even"
- "Odd"

#### Flow control:

- <u>"None"</u>
- "XON/XOFF"
- "RTS/CTS"
- "DTR/DSR"



Printer Port: "USB printer"

#### **USB** device:

• "1st USB printer"

• "2nd USB printer"

**Detect devices...**: Opens a dialog for selecting the available devices.

Printer Port: "LPD network printer"

**LPD print server**: Host name or IP address of the remote LPD printer.

**LPD queue name**: Name of the LPD printer queue.

Printer Port: "TCP network printer"

**TCP print server**: Host name or IP address of the remote TCP/JetDirect/Socket printer.

**TCP port**: TCP port number. (Default: 9100)

Printer Port: "IPP network printer"

IPP URI: URI of the IPP print server. Example: ipp://myprinter.example.com/printers/printer1

Printer Port: "SMB network printer"

**SMB server:** NetBIOS host name of the SMB server.

**SMB workgroup**: Workgroup or domain name. (Optional)

**SMB printer**: Share name of the printer.

**SMB port**: SMB port number. (Default: 0, which stands for standard ports 139 and 445)

#### **Use Kerberos authentication**

Kerberos credentials are used for authentication on condition that Active Directory/Kerberos Logon has been configured. See Active Directory/Kerberos (see page 694).

☐ Kerberos credentials are not used for authentication. (Default)

### Use passthrough authentication

Single sign-on authentication is used on condition that Active Directory/Kerberos Logon or IGEL Shared Workplace have been configured. See Active Directory/Kerberos (see page 694) and Shared Workplace (see page 697).

☐ Single sign-on authentication is not used. (Default)

**SMB user name**: User name used for authentication. (Optional)

**SMB password**: Password used for authentication. (Optional)



# **IPP Printer Sharing**

Menu path: Devices > Printer > CUPS > IPP Printer Sharing

The IPP (Internet Printing Protocol) offers the following configuration options:

**Network or host for sharing local printers**: Access to the printer is possible from this network or host.

Possible options:

- <u>"None"</u>
- "Local network": Allows printing on the local device from the local network.
  - i This can also be given in the form 192.0.2.\* or 192.0.2.0/24 or \*.domain.com or 192.0.2.1 or host.domain.com.
- "Global": Allows printing on the local device from the global network.

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## LPD

# Menu path: Setup > Devices > Printers > LPD

LPD printers are used by the BSD printing system and are also supported by Windows servers.

#### • Enable LPD Print Server

✓ Local printers are provided in the network as LPD printers. The thin client is made the LPD print server. The CUPS printers defined under Printers (see page 654) can be addressed under their printer name as a queue name via the LPD protocol. (default)

- Print Filter:
  - <u>Automatic</u>: Attempts to automatically recognize whether or not the print data need to be prepared by the local printer driver.
  - None: The print data are always forwarded unchanged to the printer.
- Max. Consurrent Connections: Limits the number of print jobs that can be accepted at the same time.
  - <u>Unlimited</u>
  - 1
  - 2
  - 3
- Restrict LPD Access Specifies the sub-networks or hosts from which print jobs can be accepted.
- Click on to add an LPD network or a host to the list.



# TCP/IP

Menu path: Setup > Devices > Printers > TCP/IP

You can assign printers connected to your device to a TCP/IP port.

- COM 1 / 2 (see page 661)
- Additional Serial Ports (see page 662)
- LPT 1 (see page 664)
- USBLP 1 (see page 665)



# COM 1/2

Menu path: Setup > Devices > Printers > TCP/IP > COM 1

•	Activate TCP/IP printers on this port
	✓ Maps the interface defined below in a TCP/IP port.  □ Disabled (default)
	<b>TCP/IP port number</b> : Port on which the interface is to be mapped (default: 3004).
	<b>Poll criterion</b> : Criterion according to which the interfaces are mapped.
	Always: Maps constantly without polling.
	Online: Maps only if the printer is switched on.
•	Poll frequency: Amount of time between polls (default: <u>1 sec</u> )
•	Speed: Input and output speed (default: 9600)
•	Parity: Parity bits that are to be used. Possible values:
	• <u>None</u>
	• Even
	• Odd
	<b>Stop bits</b> : Use up to two stop bits. (default: <u>1</u> )
•	<b>Word width</b> : Sets the number of bits used per byte.
	• 5
	• 6
	• 7
	• 8
•	Use RTS/CTS flow control
	✓ Hardware flow control will be used.
	□ Not used (default)
•	Use XON/XOFF flow control
	✓ Software flow control by sending start/stop signs will be used.
	☐ Not used (default)  Use DSR flow control
•	
	<ul><li>✓ Hardware flow control with DSR for output will be used.</li><li>□ Not used (default)</li></ul>
	in Not used (default)

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#### Additional Serial Ports

Menu path: Setup > Devices > Printers > TCP/IP > Additional Serial Ports

#### TCP/IP printers on additional serial ports

Click on to add TCP/IP printers to the list.

A mask with the following settings options will open:

- Activate TCP/IP printer on this interface
  - ✓ Maps the interface defined below in a TCP/IP port.
  - ☐ Disabled (default)
- **Device name**: The printer can be connected to one of the following connections, provided that they are available on the device:
  - USB COM1
  - USB COM2
  - Perle COM1
  - Perle COM2
  - (i) Data are forwarded bidirectionally at serial interfaces. This means that other serial devices such as barcode scanners or scales can be operated too.
- **Search for devices...**: Opens a dialog allowing you to select the device file. 3 device files are available for each device; the **Designation** column shows the type of device file:
  - (GENERIC) [device designation]: Generic type. The name of the device file ends in a consecutive number which depends on the boot procedure or the order of insertion.
     Example: /dev/ttyUSB0
  - (BY PORT) [device designation]: According to USB port. The device file is in the /dev/usbserial/ directory. The name of the device file ends in the number of the USB port that the device is plugged into. Example: /dev/usbserial/ttyUSB\_P12
  - (BY USBID) [device designation]: According to USB ID. The device file is in the /dev/usbserial/ directory. The name of the device file ends as follows: \_V[Vendor ID]\_P[Product ID] . Example: /dev/usbserial/ttyUSB\_V067b\_P2303
- TCP/IP port number: Port on which the interface is to be mapped (default: 9100).
- **Poll criterion**: Criterion according to which the interfaces are mapped.
  - <u>Always</u>: Maps constantly without polling.
  - DSR (M1): Maps only if the relevant line is set by the serial device.
  - DCD (M5): Maps only if the relevant line is set by the serial device.
- Poll frequency: Amount of time between polls (default: <u>1 sec</u>)
- **Speed**: Input and output speed (default <u>9600</u> baud).
- Parity: Parity bits that are to be used. Possible values:
  - None
  - Even
  - Odd
- **Stop bits**: Use up to two stop bits. (default: 1)



•	<b>Word width</b> : Sets the number of bits used per byte.
	• 5
	• 6
	• 7
	• <u>8</u>
•	Use RTS/CTS flow control
	✓ Hardware flow control will be used.
	□ Not used (default)
•	Use XON/XOFF flow control
	Software flow control by sending start/stop signs will be used.
	☐ Not used (default)
•	Use DSR flow control
	✓ Hardware flow control with DSR for output will be used.
	□ Not used (default)



# LPT 1

Menu path: Setup > Devices > Printers > TCP/IP > COM 1

- Activate TCP/IP printers on this interface
   ✓ Maps the interface defined below in a TCP/IP port.
  - ☐ Disabled (default)
    - TCP/IP port number: Port on which the interface is to be mapped (default: 3004).
    - **Poll criterion**: Criterion according to which the interfaces are mapped. Always: Maps constantly without polling.
      - Online: Maps only if the printer is switched on.
    - Poll frequency: Amount of time between polls (default: <u>1 sec</u>)

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## USBLP 1

Menu path: Setup > Devices > Printers > TCP/IP > USBLP 1

- Activate TCP/IP Printers on this Port:
  - ✓ Maps the interface defined below in a TCP/IP port.
  - ☐ Disabled (default)
    - TCP/IP Port Number: Port on which the interface is to be mapped (default: 3004).
    - **Poll Criterion**: Criterion according to which the interfaces are mapped.

Always: Maps constantly without querying.

Online: Maps only if the printer is switched on.

• Poll Frequency: Amount of time between status queries (default: <u>1 sec</u>)

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#### **ThinPrint**

Menu path: Devices > Printer > ThinPrint

ThinPrint allows the bandwidth provided for the transfer of print jobs to be reduced depending on the resources available. The ThinPrint client prints either on printers connected to a local interface (serial, parallel or USB), on an LPD network printer or on a CUPS printer defined on the thin client.

In this area, you will find the following parameters:

Port Number: Port number via which the ThinPrint daemon will communicate (default: 4000).



(i) Make sure that the port number on the ThinPrint client and the ThinPrint server is the same (communication will otherwise not be possible).

Bandwidth: A bandwidth value (in bits per second) which is lower than or equal to the value specified on the ThinPrint server. A higher value, the disabling of client control or no entry at all means that the ThinPrint server values will be used (default: 0).

Open Printer Interval: Maximum waiting time in seconds if a printer is unavailable (default: 165).

Open Printer Tries: Number of attempts to contact a printer in order to start a print job (default: 100).

- Printer (see page 667)
- Connection Service (see page 668)
- Encryption (see page 669)

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## Printer

Menu path: **Devices > Printer > ThinPrint > Printer** 

In this area, the **List of ThinPrint Printers** is shown.

The page provides an overview of pre-configured ThinPrint printers.

Click on to add a printer to the list.

A mask with the following settings options will open:

**Active**: Indicates whether or not the printer is visible.

**Printer Name**: Name under which the printer can be addressed.

Printer Class Name: Name of the printer class - optional, max. 7 characters without spaces

**Device**: A device file or the printer name, e.g. /dev/ttyS1 (COM2).

**Detect Devices...**: Opens a mask for selecting the available devices.

**Print Retries**: Number of attempts to contact a printer in order to start a print job (default: <u>10</u>).

**Default**: Defines the selected device as the default printer.

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#### **Connection Service**

# Menu path: Setup > Devices > Printers > ThinPrint > Connection Service

By default, the .print client waits for incoming connections from the print server. If the thin client is unavailable via the network from the print server, the connection can also be established from the thin client .

#### • Connection Service ModeMode:

- <u>Listen Mode</u>: Receive print jobs without Connection Service. The .print client heeds incoming connections.
- Static Mode: Use connection to receive print jobs. The .print client establishes a connection to the .print Connected Gateway.
- Both: Use both modes.
- Connection Server Address: IP address of the computer on which the connection service runs.
- Connection Service Port number: The client port of the .print Connected Gateway (default: 4001)
- Client D: The ID of the client must be unique.
- Connection Service Authentication key: A value that is defined on the connection server.
- **Connection Service Retry Interval**: Waiting time in seconds until another connection attempt is made if the .print Connection Service is unavailable (default: 300)

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# Encryption

Menu path: Setup > Devices > Printers > ThinPrint > Encryption

In this area, you can enable encryption for print jobs.

- Enable SSL Encryption:
  - ✓ The client can receive print jobs via an encrypted connection.
  - ☐ Disabled (default)
- **SSL Root Certificate**: Path name of the file that receives the root certificate in the .pem format.
- **SSL Client Certificate**: Path name of the file that receives the client certificate in the .pem format.
- SSL Client Certificate Password

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# PrinterLogic

Menu path: Setup > Devices > Printer > PrinterLogic

If you are using PrinterLogic to provision printers, you are replacing the previous direct printer management from the Setup.

Instead, the administrator creates a website (on printercloud.com<sup>29</sup>) with the respective printers of the location(s). The setup user/administrator can then select the desired printers via the browser.

Manage	printers	bν	Printer	Installer	client
Manage	Dillice 3	νy	1 1111661	motatici	Cuciic.

☑ The printers will be managed by the Printer Installer client and not by the IGEL	CUPS functionality (IGEL Setup >
Devices > Printers > CUPS).	

□ No Printer Installer client is activated. The printers will be managed by the IGEL CUPS functionality. (default)

#### HomeURL protocol

Possible options:

- https://
- http://

**HomeURL hostname**: The host name of the web server running the printer cloud. Default: printercloud.com **Authorization code**: Authorization code for the printer cloud; generated by the administrator.



If you have successfully set up the printer cloud, this tray icon



appears in the system tray.

## Mapping in sessions

# ICA sessions

☑ Include printers managed by PrinterLogic in ICA sessions. (default)

#### **RDP** sessions

☑ Include printers managed by PrinterLogic in RDP sessions. (default)

#### **NX sessions**

☑ Include printers managed by PrinterLogic in NX sessions.

☐ Don't printers managed by PrinterLogic in NX sessions. (default)

#### **Parallels client sessions**

☑ Include printers managed by PrinterLogic in Parallels client sessions.

☐ Don't include in Parallels client sessions. (default)

**Show CUPS printers**: Displays a list of installed printers that can be deleted.

29 http://printercloud.com

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# The PrinterLogic menu



- Add Printers...: Opens the PrinterCloud in the browser. The installed printers are listed and can be installed via double-click.
- Pull Printing...: The print job is held and released by the user at each print device that supports this function.
  - **Print Job Management...**: Manages your print jobs.
  - Secure Print Settings...: Opens settings for secure printing.
- Refresh Configurations

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# **Storage Devices**

Menu path: **Setup > Devices > Storage Devices** 

Configure your hotplug storage devices here.

**Show attached storage devices**: Shows a list with registered storage devices.

• Storage Hotplug (see page 673)

• Options (see page 676)



# Storage Hotplug

# Menu path: Setup > Devices > Storage Devices > Storage Hotplug

In this area you can set up the connection of hotplug storage devices to the thin client. These can be USB mass storage devices or MMC card readers for example.

Following file systems are officially supported:

ext2, ext3, ext4	Standard Linux file systems
squashfs	a packed read-only file system
vfat	supports all FAT variants (except extFAT)
udf	CDROM/DVD file systems
ntfs	supported with ntfs-3g (Fuse)

You can change the following settings:

#### **Storage Hotplug**

Hotplug storage devices will be be mounted and unmounted automatically. When mounted, a hotplug storage device can be used in sessions like ICA, RDP, VMware Horizon, or in local applications like browser / PDF viewer or media player.



Before you unplug a hotplug storage device from the thin client, you must safely remove it. Otherwise, data on the hotplug storage device can be damaged. Depending on the configuration, there is one or several possibilities to safely remove a hotplug storage device:

- Click on ≜ in the task bar. The taskbar is not available in a fullscreen session.
- Click on ≜ in the in-session control bar. Depending on the configuration, the in-session control bar may be available in a fullscreen session. For further information, see In-session Control Bar (see page 560).
- Function Accessories > Disk Removal with further starting possibilities; amongst other things, a hotkey can be defined here.
   If the following warning is displayed: Volume(s) still in use. Dont' remove the device., then the hotplug storage device must not be removed. First, exit the program concerned or close all files or directories that reside on the hotplug storage device.

☐ Hotplug storage devices will be be mounted and unmounted automatically. (Default)

**Default permission**: Default access rights for hotplug storage devices. Possible values:

- Read only
- Read/Write

**Client Drive Mapping**: Defines the creation of drives in ICA sessions, RDP sessions or Horizon sessions. The mounting of hotplug storage devices to the local file system is not influenced by this parameter. Possible values:

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- Dynamic: Drives are created automatically in a session when a hotplug storage device is connected to the thin client. When the device is removed, the corresponding drive is removed automatically.
- Static: The drives in a session are predefined by the parameters described under Static Client Drive Mapping (see page 674).

# Static Client Drive Mapping

#### Private drive letter for each storage drive

✓ A drive letter is assigned to each hotplug storage device.

☐ A single drive letter will be generated for all hotplug storage devices and each hotplug storage device will be assigned a sub-directory. (default)

Number of drives: The maximum number of hotplug storage devices that can be used simultaneously in the session.



(i) When this number is reached, no additional hotplug storage devices will be assigned.

Start storage drives with this drive letter: Letter that is assigned to the first hotplug storage device if automatic drive mapping is enabled (default: A). Further hotplug storage devices are assigned the next letter alphabetically.

ICA read access for storage hotplug devices: Specifies whether read access to hotplug storage devices is allowed in an ICA session.

#### Possible values:

- Yes: Read access is allowed.
- No: Read access is not allowed.
- Ask user: Read access can be allowed on request.

ICA write access for storage hotplug devices: Specifies whether write access to hotplug storage devices is allowed in an ICA session.

#### Possible values:

- Yes: Write access is allowed.
- No: Write access is not allowed.
- Ask user: Write access can be allowed on request.

#### Notification

#### **Hotplug beep**

☑ A signal tone will be heard when connecting and disconnecting hotplug storage devices. (Default)

#### Hotplug message

☑ Hotplug messages will be shown when connecting and disconnecting hotplug storage devices. (Default)

Timeout: Period of time in seconds after which the window with the hotplug messages is hidden. If the parameter is set to **No timeout**, the window will be shown until it is closed manually. (Default: 15)



You will find further settings options in the HDX / ICA Global setup area under Drive mapping (see page 60), in the RDP Global setup area under Drive mapping (see page 112), in the Devices area under USB access control (see page 678) and in the Accessories area under Disk Removal (see page 506).

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# **Options**

# Menu path: Setup > Devices > Storage Devices > Options

In this area, you can specify a directory in which external storage devices are accessible to the user. The devices are always mounted in the <code>/media</code> directory.

atways mounted in the 7 med ra an ectory.	
User browse directory	
✓ The directory defined under <b>Browse directory</b> is linked to the	/media directory. (Default)
<b>Browse directory:</b> /: Local directory in which the devices can be found. (	Default: <u>userhome/media</u> )
Support for built-in floppy drives	

☑ Built-in disk drives are active.
$\square$ Built-in disk drives are disabled (default)

(i) This option is only valid for drives which are not connected via USB.

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# Bluetooth

Menu path: Devices > Bluetooth
In this area, you can set up a Bluetooth service.

Bluetooth

☐ The Bluetooth service is active. The Bluetooth Tool can be used.

☐ The Bluetooth service is inactive. The Bluetooth Tool cannot be used. (Default)

Tray Icon

☐ A Bluetooth icon will be shown in the system tray. You can launch the Bluetooth Tool by double-clicking on the Bluetooth icon. Right-clicking on the Bluetooth icon will bring up an overview as to which Bluetooth devices are connected to the thin client and you can enable or disable Bluetooth.

☐ A Bluetooth icon will not be shown in the system tray. (Default)

Details of the settings options for Bluetooth can be found under **Accessories >** Bluetooth Tool (see page 493).

Here you can find information on the Bluetooth Wizard (see page 9).

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# **USB Access Control**

#### Menu path: Devices > USB Access Control

You can allow or prohibit the use of USB devices on your endpoint. Specific rules for individual devices or device classes are possible. For an example, see How to Configure USB Access Control.

#### **Enable**

✓ USB access control is enabled and the following settings can be configured.

☐ USB access control is inactive. (Default)



⚠ The activation of **USB Access Control** and setting the **Default rule** to **Deny** will block the use of USB devices locally and in the session and, thus, might disable devices needed for the users. Therefore, activate the USB access control only if your security policy requires that. In this case, set **Default rule** to **Deny** and configure Allow rules for the required USB devices and USB device classes.

It is recommended to make settings for **USB Access Control** as the last step in the device configuration. Before activating the USB access control, check that all your other settings for printers, Unified Communication, USB redirections, mapping settings for USB devices are working as expected. Note that the USB access control is completely separate than USB redirection for remote sessions, see When to Use USB Redirection.

Take also notice that the feature does not disable a USB port physically, i.e. power delivery will still work.

**Default rule**: Specifies whether the use of USB devices is allowed or prohibited.

- Allow
- Deny

**Default permission**: Default access rights for USB devices.

- Read Only
- Read/Write

#### Class Rules

Class rules apply to USB device classes.

Click on to create a new rule.

An input mask with the following options will open:

**Rule**: Specifies whether the use of the device class defined here is allowed or prohibited.

Class ID: Device class for which the rule should apply. (Examples: Audio, Printers, Mass Storage).

Name: Name of the rule

## **Device Rules**

Device rules apply to specific USB devices.



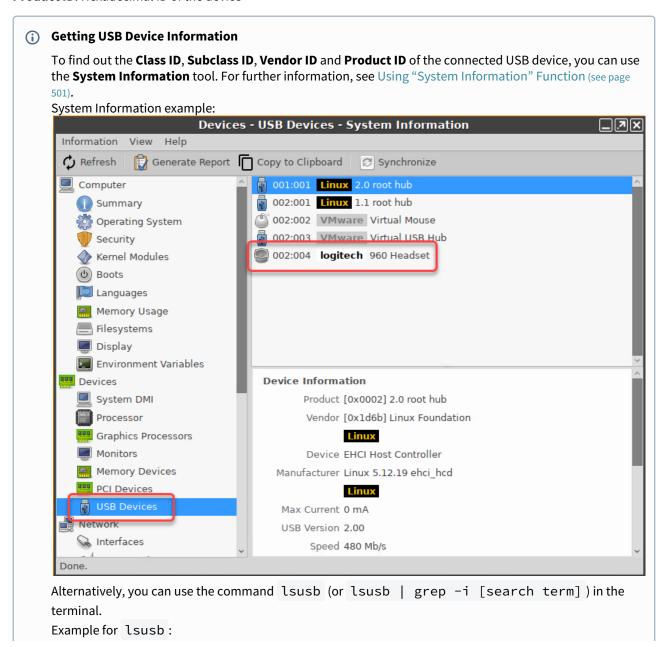
Click on to create a new rule.

An input mask with the following options will open:

**Rule**: Specifies whether the use of the device defined here is allowed or prohibited.

Vendor ID: Hexadecimal ID of the device manufacturer

Product ID: Hexadecimal ID of the device



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```
Local Terminal

File Edit View Terminal Tabs Help

root@ITC005056930CAD:~# lsusb | grep -i logitech

Bus 002 Device 004: ID 046d:0a45 Logitech, Inc. 960 Headset

root@ITC005056930CAD:~#
```

**Device uuid**: Universal Unique Identifier of the device

**Permission**: Authorizations for access to the device

Possible values:

- Global setting: The default setting for hotplug storage devices is used; see the **Default permission** parameter under **Devices > Storage Devices > Storage Hotplug**.
- Read only
- Read/Write

Name: Name of the rule

Further setting options can be found under Storage Hotplug (see page 673).



# **Unified Communications**

• Jabra (see page 682)



# Jabra

- Jabra Xpress (see page 683)
- Options (see page 684)



#### Jabra Xpress

## Menu path: Devices > Unified Communications > Jabra > Jabra Xpress

Jabra Xpress is a solution for the remote mass-deployment of Jabra USB headsets that enables creating and deploying packages containing a configuration of settings, firmware updates, etc. for Jabra devices. For more information, see https://www.jabra.com/supportpages/jabra-xpress#/.



For detailed information on how to deploy a Jabra Xpress package, see How to Deploy a Jabra Xpress Package.

**Device Dashboard URL**: URL of the dashboard server of the Jabra device.

Package: File name of the Jabra Xpress package. Example: xpress\_package\_20190109\_144111.zip.

Source URL: URL to the directory containing the Xpress package. Example: https://172.30.92.1:8443/ ums\_filetransfer/

(i) As a **Source URL**, you can specify any server, e.g. FTP(S) or HTTP(S), where you have placed the Xpress package downloaded from the Jabra Xpress portal. If you want to use the UMS as a source location, your Jabra ZIP archive has to be registered as a file object in the UMS, see Registering a File on the UMS Server. See also UMS and Devices: File Transfer.

Check SSL certificate: Determines if the SSL certificate is checked. (Default: Enabled)

- i Disable SSL certificate checking if you are using a self-signed certificate.
- (i) If you want to use the UMS as a source location for your Xpress packages, Check SSL certificate has to be deactivated.

User name: User name for accessing the Xpress package that resides under the Source URL.

Password: Password for accessing the Xpress package that resides under the Source URL.



For the optimal performance of Jabra headsets (esp. relevant if Skype for Business is used), activate:

- in Citrix sessions: HDX Realtime Media Engine under Sessions > Citrix > Citrix Global > **Unified Communications > Skype for Business**;
- in VMware Horizon sessions: Virtualization Pack Skype for Business under Sessions > Horizon Client > Horizon Client Global > Unified Communications > Skype for **Business:**
- in RDP sessions: Compression under Sessions > RDP > RDP Global > Performance.

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# Options

Menu path: Devices > Unified Communications > Jabra > Options

✓ **Suspend on idle**: Determines if the wireless Jabra USB audio device is set to the offline state after 5 seconds of idle time. (Default)

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# **Security**

### Menu path: Setup > Security

In order to prevent unauthorized access to the thin client setup, it is important to set up an administrator password after the initial configuration. With an additional user password, you can allow the user to make limited changes to the configuration.

Further information can be found under Password - Restrict Access to IGEL OS Components (see page 686).

- Password Restrict Access to IGEL OS Components (see page 686)
- Logon (see page 690)
- Active Directory/Kerberos (see page 699)
- Smartcard (see page 702)

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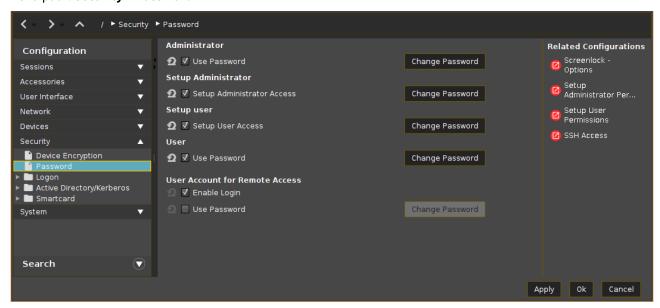


# Password - Restrict Access to IGEL OS Components

The following article provides details on different authorization levels in IGEL OS, which you can configure to protect your endpoint devices against unwanted changes. You will learn the difference between the access for **administrator** and **setup administrator**, for **user** and **setup user**.

For a general overview on securing your devices, see Securing IGEL OS Endpoints.

#### Menu path: Security > Password



You can assign four different authorization levels:

Administrator: The administrator has full access to the IGEL Setup.

(i) The assignment of the administrator password is a prerequisite for all other rights assignments. Even if the administrator wants to leave the administration of the IGEL Setup to the setup administrator, the administrator password must be set.

An administrator password protects the following critical actions/areas from unauthorized access:

- the reset to factory defaults (see page 28) in the boot menu
- the local terminal (see page 413)
- the virtual console access (see page 542).

**Setup Administrator**: A user to whom rights are assigned for minor administrative tasks. You specify which pages the setup administrator can edit under **Accessories > Setup >** Setup Administrator Permissions (see page 426).

**Setup User**: A user who can make some unlocked user settings in the IGEL Setup. You specify which pages the setup user can edit under **Accessories > Setup > Setup User Permissions** (see page 424).

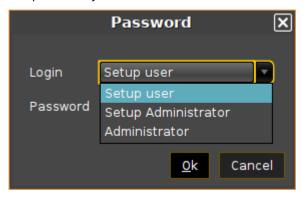
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**User**: This user has no access to the IGEL Setup. A user password is required in the following cases:

- when logging on to the terminal session (see page 413)
- when logging on to sessions (see Desktop Integration)
- for unlocking the screenlock (see page 562)

If you have defined passwords for different authorization levels, a login window appears at the start of the IGEL Setup in which you can select an authorization level:



(i) When entering a password, ensure that the correct keyboard layout (see page 571) is enabled.

#### Administrator

#### Use password

☑ A password is needed to log in as administrator (root).

- A password is also needed for the user, the setup user, and the setup administrator.
- The password is set by clicking **Change Password**.

 $\square$  No password is needed to log in as an administrator. Also, no password is needed for the user ( user ), the setup user, and the setup administrator.\*

#### **Change Password**

Sets a new password for the administrator (root).

(i) Effects on local terminal access

Setting an administrator password has the following effects on the access to local terminals:

- For logging in as root, the administrator password must be entered.
- Logging in as user is no longer possible.

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However, you can allow access for user by making the following settings:

- Enable the registry key system.security.usershell (Default: Disabled).
- Set a user password.

For logging in as user, the user password will have to be entered. (See the "User" section of this page).

## **Setup Administrator**

#### **Setup Administrator Access**

This option is relevant if an administrator password is set.

The setup administrator can access the areas of the IGEL Setup for which he has authorization. Further information can be found under Setup Administrator Permissions - Define Access to IGEL Setup Areas (see page 426).

- A password is needed to log in as setup administrator.
- The password is set by clicking **Change Password**.

☐ The setup administrator cannot access the IGEL Setup.\*

#### **Change Password**

Sets a new password for the setup administrator.

### Setup User

#### **Setup User Access**

This option is relevant if an administrator password is set.

The setup user can access the areas of the IGEL Setup for which he has authorization. Further information can be found under Setup User Permissions - Define Access to IGEL Setup Areas (see page 424).

- A password is needed to log in as a setup user.
- The password is set by clicking Change Password.

☐ The user cannot access the IGEL Setup.\*

#### **Change Password**

Sets a new password for the setup user.

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Use Password
This option is relevant if an administrator password is set.
The user (user) needs a password in order to log in to the device via the local terminal. The password is set by clicking <b>Change Password</b> .
☐ If an administrator password is set, the user ( user ) cannot log in to the device via the local terminal. If no administrator password is set, the user ( user ) can log in to the device via the local terminal without a password.*
Change Password
Sets a new password for the user ( user ).
User Account for Remote Access
Enable Login
The remote user ( ruser ) can log in to the device via SSH. Further information can be found under SSH Access (see page 715).*
□ Logging in via SSH is not possible.
Use Password
✓ A password is needed to log in via SSH.
□ No password is needed to log in via SSH.*
Change Password
Sets a new password for the remote user ( ruser ).
*IGEL OS system default

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# Logon

Menu path: **Setup > Security > Logon** 

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- IGEL Smartcard (see page 691)
- Taskbar (see page 692)
- Active Directory/Kerberos (see page 694)
- Shared Workplace (see page 697)

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#### **IGEL Smartcard**

Menu path: Setup > Security > Logon > IGEL Smartcard

#### Login with IGEL smartcard

☑ You can log in to the device using a smartcard. Depending on the configuration, a password may also be ne	eded.
Sessions stored on the smartcard become available.	

☐ The desktop can be used without an IGEL smartcard. (Default)

#### **Enable IGEL smartcard without locking desktop**

☑ Enables sessions stored on the smartcard after entering an optional password. The device is not locked – even without a smartcard.

☐ The device will be locked after the removal of the smartcard. (Default)

#### On smartcard removal, terminate

This parameter is available if **Enable IGEL smartcard without locking desktop** is activated. Possible options:

- "All sessions": When the card is removed, all sessions are ended.
- "Sessions originating from smartcard": When the card is removed, all sessions stored on the card are ended. Other sessions are not affected.

**Company key**: A shared code for a smartcard and a device. The code entered must match the code stored on the IGEL smartcard. If two codes do not match, the IGEL smartcard cannot be used on this terminal.

(i) Save the settings before starting to personalize the card.

#### Start application to write IGEL smartcards:

Smartcard personalization: Opens a window where you can set a login password and add sessions to the card.

(i) Session configurations are stored on the card's integrated circuit, and the session can be used on any IGEL device that reads the card.

(i) Smartcard personalization is possible via the local Setup only. The option is not available via the UMS.

For further information about the smartcard personalization function, see Using "Smartcard Personalization" function (see page 519).

For information on how to create IGEL smartcards via the UMS, see Authentication with IGEL Smartcard.

See also Smartcard Readers Supported by IGEL Smartcards.

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# Taskbar

Menu path: **Setup > Security > Logon > Taskbar** 

Taskbar settings for the login dialog

• Show taskbar in login screen  ✓ The taskbar will be shown during the login dialog. (Default)
☐ The taskbar will not be shown during the login dialog.
• Show clock
✓ The clock will be shown during the login dialog. (Default)
☐ The clock will not be shown during the login dialog.
• Show keyboard layout switcher
✓ The switch for the keyboard layout will be shown during the login dialog. (Default)
☐ The switch for the keyboard layout will not be shown during the login dialog.
Show on-screen keyboard button      The button for eneming the energy keyboard is shown during the login dialog.
✓ The button for opening the on-screen keyboard is shown during the login dialog.
☐ The button for opening the on-screen keyboard is not shown during the login dialog. (Defau
<ul> <li>Start on-screen keyboard automatically</li> <li>✓ The on-screen keyboard is open during the login dialog.</li> </ul>
☐ The on-screen keyboard is open during the login dialog.
Show reboot button
✓ The button for rebooting the thin client is shown during the login dialog.
☐ The button for rebooting the thin client is not shown during the login dialog. (Default)
Show shutdown button
✓ The button for shutting down the thin client is shown during the login dialog. (Default)
☐ The button for shutting down the thin client is not shown during the login dialog.
Taskbar settings when the screenlock is active
Show taskbar in screenlock
✓ The taskbar is shown while the screen is locked. (Default)
☐ The taskbar is not shown while the screen is locked.
Show clock
✓ The clock is shown while the screen is locked. (Default)
☐ The clock is not shown while the screen is locked.
Show keyboard layout switcher
☑ The switch for the keyboard layout is shown while the screen is locked. (Default)
☐ The switch for the keyboard layout is not shown while the screen is locked.
Show on-screen keyboard button
✓ The button for opening the on-screen keyboard will be shown while the screen is locked.
☐ The button for opening the on-screen keyboard will not be shown while the screen is locked
(Default)
Start on-screen keyboard automatically
☑ The on-screen keyboard will remain open while the screen is locked.

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	<ul> <li>☐ The on-screen keyboard is not open while the screen is locked. (Default)</li> <li>Show reboot button</li> <li>☑ The button for rebooting the thin client is shown while the screen is locked.</li> <li>☐ The button for rebooting the thin client is not shown while the screen is locked. (Default)</li> <li>Show shutdown button</li> <li>☑ The button for shutting down the thin client is shown while the screen is locked.</li> </ul>
•	<ul> <li>□ The button for shutting down the thin client is not shown while the screen is locked. (Default)</li> <li>Show logoff button</li> <li>☑ The button for logging off is shown while the screen is locked.</li> <li>□ The button for logging off is not shown while the screen is locked. (Default)</li> </ul>
(i)	There is no separate option for enabling/disabling network connection icons in the login dialog and/or on the locked screen. With <b>Show taskbar in login screen</b> and <b>Show taskbar in screenlock</b> enabled, they appear automatically if the option <b>Enable tray icon</b> is activated under <b>Setup &gt; Network &gt; LAN Interfaces &gt; Interface 1</b> (or <b>Interface 2</b> , <b>Wireless</b> ) and/or under <b>Setup &gt; Network &gt; Mobile Broadband</b> (and/or <b>VPN</b> ).
<b>i</b>	The network connection icons in the login dialog and on the locked screen, with the exception of the Wi-Fi icon, serve for information purposes only and thus are inactive on clicking.  The Wi-Fi icon invokes a dialog for turning Wi-Fi on/off (see page 600) or the Wireless Manager (see page 598) in case it is activated under <b>Setup &gt; Network &gt; LAN Interfaces &gt; Wireless</b> .

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# Active Directory/Kerberos

Menu path: Setup > Security > Logon > Active Directory / Kerberos

In this area, you can enable local login to the device via the Kerberos protocol. Active Directory/Kerberos must be configured, see Active Directory/Kerberos (see page 699).

The login can be used for single sign-on in a number of session types (ICA, RDP).
<ul> <li>Login to Active Directory domain</li> <li>✓ You can log in to the device via Active Directory.</li> <li>☐ You cannot log in to the device via Active Directory. (Default)</li> </ul>
Login Methods
<ul> <li>Explicit:         <ul> <li>You can log in with a user name and password. (Default)</li> <li>You cannot log in with a user name and password. If logging in with a smartcard is set up, you can log in with a smartcard.</li> </ul> </li> <li>Remember last user name         <ul> <li>The login dialog will be prepopulated with the last user name that logged on. Explicit must be enabled for this.</li> <li>The login dialog will not be prepopulated. (Default)</li> </ul> </li> <li>Smartcard         <ul> <li>You can log in using a smartcard.</li> <li>You cannot log in using a smartcard. (Default)</li> </ul> </li> </ul>
(i) Select the smartcard type under <b>Security &gt; Smartcard &gt; Middleware</b> .
<ul> <li>Smartcard removal action: Specifies what action is performed when the smartcard via which the user is logged in is removed.</li> <li>Possible actions:         <ul> <li>Log out: The user is logged out from the device.</li> <li>Lock device: The screen is locked.</li> </ul> </li> </ul>
Logout Shortcut Locations
The start options for the logoff function are specified here.
Start menu
✓ The session can be launched from the start menu.
✓ The session can be launched from the start menu.  Application Launcher

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Desktop	)
---------	---

✓ The session can be launched with a program launcher on the desktop.

#### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

Menu folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

Application Launcher folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

Desktop folder: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

Password protection: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

#### **Hotkey**

The session can be started with a hotkey. A hotkey consists of one or more modifiers and a key.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



⚠ Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl



- **\*** = Mod4
  - (i) When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super\_L

#### **Key**: Key for the hotkey

To enter a key that does not have a visible character, e. g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard. Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the **Key** field. Example: Tab in (keysym 0xff09, Tab)

#### **IGEL Tech Video**



Sorry, the widget is not supported in this export. But you can reach it using the following URL:

https://www.youtube.com/watch?v=JxGOEGAb3LI



## **Shared Workplace**

Menu path: Setup > Security > Logon > Shared Workplace

•	Activate IGEL Shared Workplace
	✓ You can log in to the thin client via IGEL Shared Workplace.
	☐ You cannot log in to the thin client via IGEL Shared Workplace. (Default)
•	Skip IGEL Shared Workplace login if UMS server is unavailable
	✓ If the UMS server is not available, the user can log in via Active Directory/Kerberos. In order to
	do this, logging in via Active Directory/Kerberos must be configured; further information can be
	found under Active Directory/Kerberos (see page 694).
	☐ Logging in is only possible if the <i>UMS</i> server is available. (Default)
•	Remember last user name
	✓ The login dialog will be prepopulated with the last user name that logged on.
	☐ The login dialog will not be prepopulated. (Default)

### **Logout Shortcut Locations**

The start options for the logoff function are specified here.

- **Start menu**: If this option is enabled, the session can be launched from the start menu.
- **Application Launcher**: If this option is enabled, the session can be launched with the Application Launcher.
- **Desktop**: If this option is enabled, the session can be launched with a program launcher on the desktop.
- Quick start panel: If this option is enabled, the session can be launched with the quick start panel.
- **Start menu's system tab**: If this option is enabled, the session can be launched with the start menu's system tab.
- **Application Launcher's system tab**: If this option is enabled, the session can be launched with the Application Launcher's system tab.
- **Desktop context menu**: If this option is enabled, the session can be launched with the desktop context menu.
- **Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.
- Path in the Application Launcher: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.
- **Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.
- **Password protection**: Specifies which password will be requested when launching the session. Possible values:
  - **None**: No password is requested when launching the session.
  - **Administrator**: The administrator password is requested when launching the session.
  - **User**: The user password is requested when launching the session.

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- **Setup user**: The setup user's password is requested when launching the session.
- Hotkey:
  - The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.
- **Modifiers**: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl. Here, you will find the available modifiers and the associated key symbols:
  - (No modifier) = None
  - 1 = Shift
  - [Ctrl] = Ctrl
  - # = Super\_L
  - [Alt] = Alt

Key combinations are formed as follows with |:

- Ctrl + 😽 = Ctrl | Super\_L
- **Key**: Key for the hotkey
  - (i) To enter a key that does not have a visible character, e.g. the [Tab] key, open a terminal, log on as user and enter xev -event keyboard. Press the key to be used for the hotkey. The text in brackets that begins with keysym contains the key symbol for the Key field. Example: Tab in (keysym 0xff09, Tab)



# Active Directory/Kerberos

Menu path: Setup > Security > Active Directory / Kerberos

	,
	Enable  ✓ The Kerberos basic configuration will be carried out.  □ The Kerberos basic configuration will not be carried out. (default)  Default domain (Fully Qualified Domain Name): This value must match the Windows domain o which the logon is to take place, e.g. EXAMPLE.COM.
	The value must be entered in upper case letters.
•	DNS lookup for domain controller  ✓ In order to find the key distribution centers (KDCs, domain controllers) and other servers for a realm, DNS SRV records are used if they are not explicitly indicated. (default)  □ The key distribution centers entered under Setup > Security > Active Directory/Kerberos > Domain 1 Domain 4 will be used.
•	DNS lookup for domain  ✓ In order to determine the Kerberos realm of a host, DNS TXT records are used. (default)  □ The details under Setup > Security > Active Directory / Kerberos > Domain Realm Mapping are used.
•	Obtain addressless tickets  ☑ The first Kerberos ticket is addressless. This may be necessary if the client is located behind a NAT device (Network Address Translation). (default)

- Domain 1 ... Domain 4 (see page 700)
- Domain Realm Mapping (see page 701)

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### Domain 1 ... Domain 4

Menu path: Setup > Security > Active Directory/Kerberos > Domain 1 ... Domain 4

Up to 4 domains where a login is possible can be configured here.

To configure a domain, proceed as follows:

- 1. Under **Domain name**, give the name of the domain (Kerberos realm).
- 2. Click + to create a new entry.
- 3. Under **Domain controller**, give the name or IP address of the domain controller (Kerberos key distribution center). A port number can be added to the host name; the port name must be preceded by a colon.
- 4. Click on **Continue**.

The domain controller will be added to the **Domain controller list**.

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## **Domain Realm Mapping**

Menu path: Setup > Security > Active Directory / Kerberos > Domain Realm Mapping

With domain realm assignment, a host name is translated into the corresponding Kerberos realm name.

•	Use default DNS domain - Active Directory domain mapping
	✓ The DNS name and Active Directory domain name match. (default)
	☐ DNS name and Active Directory domain name assignments must be set up.

To set up a DNS name to Active Directory domain name assignment proceed as follows:

- 1. Click  $\pm$  to create a new entry.
- 2. Under **DNS host or domain name**, enter the host name that is to be assigned to an Active Directory domain name.
- 3. Under **Active Directory domain name**, enter the Active Directory domain name that is to be assigned to the host name.
- 4. Click on **Continue**.

The data entered will be added to the **Domain realm mapping** list.

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# Smartcard

Menu path: Setup > Security > Smartcard

Here, you can define settings for logging on using a smartcard.

• Services (see page 703)

• Middleware (see page 705)



#### **Services**

Menu path: Setup > Security > Smartcard > Services

The PC/SC service enables the smartcard reader to connect to the device, so that the smartcard is available to an application. This can be a server-side application where the data are forwarded via an RDP or ICA connection or a local application, e.g. the browser.

#### **Enable PC/SC daemon**

☑ The PC/SC service is enabled. The card reader is available for applications. (Default)	
$\square$ The PC/SC service is disabled. The card reader is not available.	

**Currently active PC/SC devices**: List of smartcard readers currently connected to the device. Internal smartcard readers and a variety of USB smartcard readers are supported.

You will find a list of supported smartcard readers in the IGEL Hardware Database<sup>30</sup>. See also Smartcard Readers Supported by IGEL Smartcards.

#### **Cherry USB2LAN proxy**

☑ The Cherry USB2LAN proxy is active and makes Cherry electronic health card devices available	ole in the network
via SICCT and HTTPS.	

☐ The Cherry USB2LAN proxy is disabled. (Default)

**Bind interface**: Network interface used for the proxy.

This parameter is available if **Cherry USB2LAN proxy** is enabled.

Possible options:

- "auto": The first network interface with IPv4 address will be used if **Bind IP** (see below) is set to "auto".
- "eth0": The Ethernet interface will be used.
- "wlan0": The WLAN interface will be used.
- Free text entry: The manually entered network interface will be used. Example: "eth1" if the second Ethernet interface (Network > LAN Interfaces > Interface 2) has to be used.
- (i) The Ethernet and WLAN interfaces can be configured under **Network > LAN Interfaces**. See LAN Interfaces (see page 589).

**Bind IP**: The IP address used for the proxy.

Possible options:

- "auto": The first network interface with an IPv4 address will be used if **Bind interface** is set to "auto"
- Free text entry: The manually entered IP address will be used instead of the network interface specified under **Bind interface**.

HTTPS server port: The TCP port for the HTTPS server. (Default: 443)

**SICCT announce IP**: The IP address to send the SICCT announce messages to. Possible options:

30 https://www.igel.com/linux-3rd-party-hardware-database/

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\_\_\_



- "<u>broadcast</u>": SICCT announce messages are sent in a broadcast procedure, i.e. to all devices on the network.
- Free text entry: SICCT announce messages are sent to the manually entered IP address.

**SICCT announce port**: UDP port for SICCT announce messages. (Default: 4742)

**SICCT announce interval**: Time interval in seconds for sending out SICCT announce messages. Value range: 5 to 1800 (Default: 30)

USE	3 fast	mo	de
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✓ Faster connection to a Cherry eGK device is enabled.
☐ Faster connection to a Cherry eGK device is disabled. (Default)
in order for the changes of this setting to be applied, the device must be unplugged and connected again.

#### Alternative initialization method for G87-1505

☑ Alternative initialization method for Cherry eGK keyboard G87-1505 is enabled.	
☐ Alternative initialization method for Cherry eGK keyboard G87-1505 is disabled. (De	fault)

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#### Middleware

#### Menu path: Security > Smartcard > Middleware

Here, select the middleware (PKCS#11 module) which matches your card or your token. The middleware selected here will be used for the following logins:

- Login to Citrix sessions; see Citrix Global (see page 53)
- Login to Citrix StoreFront; see Citrix StoreFront (see page 84)
- Login to thin client via Active Directory; see Active Directory/Kerberos (see page 699)

The PKCS#11 module can be provided via a Custom Partition. For building a Custom Partition, see Custom Partition Tutorial.

The following options are available:

Gemalto SafeNet: The middleware for Gemalto/SafeNet eToken, IDPrime smartcards and Token is used.

**cryptovision sc/interface**: The middleware for cryptovision smartcards is used.

Gemalto IDPrime: The middleware for Gemalto IDPrime smartcards is used.

Enable this Gemalto middleware when you want to operate Gemalto Common Criteria devices in unlinked mode.

Athena IDProtect: The middleware for Athena IDProtect smartcards is used.

**A.E.T. SafeSign**: The middleware for SafeSign smartcards is used.

Secmaker Net iD: The middleware for Net iD smartcards is used.

Coolkey: The middleware Coolkey is used. **OpenSC**: The middleware OpenSC is used. 90meter: The 90meter middleware is used.

### (i) Licensed Feature

This feature requires an add-on license; see Add-On Licenses. Please contact your IGEL reseller.

Custom PKCS#11 module: The PKCS#11 module stored under the Path to the library is used. See also Using a Custom PKCS#11 Library.

Path to the library: Path to the custom PKCS#11 module



# **System**

Menu path: **Setup > System** 

You can configure basic system settings here.

\_\_\_\_

- Time and Date (see page 707)
- Update (see page 708)
- Remote Management (see page 711)
- Remote Access (see page 714)
- Remote Syslog (see page 720)
- Power Options (see page 721)
- Firmware Customization (see page 726)
- Registry (see page 756)

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## Time and Date

Menu path: Setup > System > Time and Date

- **Timezone Continent/Area**: Continent/Area for your location Possible values:
  - General: Under **Location**, you can select a time zone.
  - Africa... Pacific: Under **Location**, you can select a city for the selected continent/area.
- **Location**: Select your location or time zone.
  - i Please note that the GMT time zones under Linux are usually in POSIX format. This means that you need to invert the actual time difference (e.g. for New York you select the zone "GMT+5" for "5 hours west of Greenwich" although the time in New York is actually 5 hours behind GMT). Defining the time zone by selecting a **Continent** and **Location** is therefore preferable.
- Use NTP Time Server
  - ✓ The system clock is set via NTP.
  - ☐ The system clock is not set via NTP. (default)
- **Use NTP Time Server**: IP or name of an NTP time server. If you would like to enter a list of NTP time servers for redundancy purposes, separate the servers with spaces.
- **Set time and date**: Carries over the time and date and sets the hardware clock. You will find further information regarding the updating of time zone information (e.g. summer time adjustments) in the Updating Timezone Information (Daylight Saving Time, DST) FAQ.

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# Update

Menu path: **Setup > System > Update** 

Here, you can configure settings for the system update.

- Firmware Update (see page 709)
- Buddy Update (see page 710)

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## Firmware Update

#### Menu path: Setup > System > Update > Firmware Update

Here, you can specify how the device obtains updates for its own firmware.

- **Protocol**: Select the method for accessing the updates.
  - HTTP: Download from a web server.
  - HTTPS: Download from a TLS/SSL-secured web server.
  - FTP: Download from an FTP server. (FTP passive mode is used)
  - Secure FTP: Download via SSH-secured FTP.
  - FTPS: Download from a TLS/SSL-secured FTP server.
  - FILE: The update lies in the device file system, possibly as a shared NFS or Windows update. You can choose the location by selecting a file below.
- Server name: Name or IP address of the server.
- **Port**: Port of the server on which the service is provided.
- **Server path**: The path to the directory with the update files on the server.
- **User name**: User name on the server.
- **Password**: Password for the user account on the server.
- Automatic update check on boot
  - The device will automatically search for and install an updated firmware version each time that it boots.
  - ☐ The device will not automatically search for an updated firmware version. (Default)
- · Automatic update check on shutdown
  - The device will automatically search for and install an updated firmware version each time that it shuts down or it reboots.
  - $\Box$  The device will not automatically search for an updated firmware version when it shuts down. (Default)
- · Automatic buddy detection
  - The device will automatically search for further devices in the local network that offer firmware updates as Buddy Servers.
  - ☐ The device will not automatically search for Buddy Servers. (Default)
- **Update firmware**: Launches the update process. If you have made changes on this setup page earlier on, click on **Apply** first.

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# **Buddy Update**

Menu path: Setup > System > Update > Buddy Update

Under **Buddy Update**, you can specify your thin client as an update server for other IGEL thin clients. If you use a thin client as an update server, only the FTP protocol can be used to update the firmware. A number of thin clients can be set up as buddy update servers within the network.

Thin clients without a specified update server search for available servers during the update. The first update server contacted then provides the update.

- Enable Update Server
  - ✓ This thin client serves as an FTP firmware update server for other thin clients.
  - ☐ This thin client does not serve as an FTP firmware update server for other thin clients. (default)
- User Name: User name for FTP access (default: anonymous)
- **Password**: Password for FTP access. The asterisk \* allows any password.
- Max. Concurrent Logins: Maximum number of simultaneous logons on the FTP server. (default: 10)

For further information, read the Buddy Update how-to.

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# Remote Management

#### Menu path: Setup > System > Remote Management

Here, you can configure settings relating to the remote administration of the device using the Universal Management Suite (UMS).

#### **Enable remote management**

✓ The endpoint device can be managed via the UMS. (default)
☐ Remote management is not allowed.
<b>Universal Management Suite</b> : If the device is registered on a UMS Server, its IP address or hostname will be shown in the list.

(i) The list can contain more than one UMS instance. If the device cannot contact a UMS Server under the

hostname igelrmserver, and the DHCP option 244 is not set, the device will go through the entries in

To add another UMS instance, click on +:

• UMS Server: Name or IP of the UMS Server

the list until it can contact a UMS Server successfully.

• Port Number: Port number of the UMS Server (default: 30001)

**Display "Apply changes" dialog on boot**: If new settings were made in the UMS, the device may receive them during the boot procedure. Here you can decide whether the user can influence the application of the new settings.

☑ During the boot procedure, the <b>Apply changes</b> dialog will be shown if new settings are available. The user can
decide whether the new settings are applied immediately. If the user does not allow them to be applied
immediately, they will automatically be applied when the system is next restarted.

☐ The dialog will not be shown. The new settings will be automatically applied or ignored depending on the setting under **Default action on boot**.

**Timeout**: Number of seconds for which the **Apply changes** dialog is shown. Possible values:

- No time limit: The dialog is shown until the user clicks on a button.
- 1 ... 120 seconds

**Default action on boot**: Configure the action that is to be performed if the dialog exceeds the time limit or if it is disabled.

Possible values:

- <u>Apply changed configuration immediately</u>: New settings will become active immediately and programs that are running may be restarted.
- Ignore changed configuration: New settings will not be applied. The new configuration will be saved on the device.

#### **Prompt user on UMS actions**

The user will be informed via a message window if the device receives new settings from the UMS or is shut down. (default)

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 $\Box$  The user will not be informed if the device receives new settings from the UMS or is shut down.

**Timeout**: Number of seconds for which the notification window is shown (default: <u>20</u>) Possible values:

- No time limit: The dialog is shown until the user clicks on a button.
- 1 ... 120 seconds

**Structure tag**: You can define a structure tag in order to sort the device into a directory in accordance with the UMS directory rules.

**UMS Registration**: This button opens the UMS Registration (see page 459) program from the accessories.

Further information regarding the use of structure tags can be found in the how-to Using Structure Tags.

• Options (see page 713)

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## **Options**

Menu path: Setup > System > Remote Management > Options

· Log login and logoff events

<b>(i)</b>	Please note: For this option to work, in the UMS Console under <b>UMS Administration</b> >
	Globale Configuration > Logging the option Log Events must be enabled.

☑ If a user logs on or off via Citrix or Kerberos, details of this event will be sent to the UMS and can be used there, e.g. to process support queries.

Logoffs from the Shared Workplace will also be logged (logons take place via the UMS anyway). (default)

☐ Logon and logoff events will not be relayed. (default)

- i The event logs can be found under the system information for the thin clients in the UMS.
- **Delay session start at boot time in order to apply new UMS settings**: If new settings were made in the UMS, the thin client may receive them during the boot procedure.
  - The session start will be delayed until the settings have been transferred or the time limit has been exceeded.
- Timeout: Delay in seconds (default: 10)

Possible values:

- No time limit: The dialog is shown until the user clicks on a button.
- 1 ... 120 seconds

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## Remote Access

## Menu path: Setup > System > Remote Access

In order to allow central administration, the thin client can be configured in such a way that it can be accessed via the WAN.

\_\_\_\_

- SSH Access (see page 715)
- Shadow (see page 717)
- Secure Terminal (see page 719)

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# **SSH Access**

Menu path: Setup > System > Remote Access > SSH Access

Remote access to the local system via SSH is permitted by default. However, you can restrict remote access to a specific user from a specific host.
Enable
✓ The SSH service is enabled. (default)
Permit empty passwords
✓ Logging on without a password is allowed.
☐ Logging on without a password is not allowed. (default)
Permit administrator logon:
✓ Logging on as an administrator is allowed.
☐ Logging on as an administrator is not allowed (default)
Port number: Port number for SSH (default: <u>22</u> )
User access
User name: Permitted user
Possible values:
• root
• user
• ruser
(i) For the <b>user name</b> "ruser" a password has to be assigned under <b>Security &gt; Password</b> . The names "root" and "user" work also without passwords.
Hostname: Name of the host from which SSH access takes place (example: xterm.igel.de)
Deny
✓ Access is denied.
☐ Access is allowed. (default)
Permit X11 forwarding:  ✓ X11 forwarding is enabled.
☐ X11 forwarding is disabled. (default)
Enable applications access for remote user "ruser"
Command line: Command that is allowed or prohibited for the remote user

**Enable application** 

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ightharpoonup The application given under <b>command line</b> may be executed by the remote user. (defau	t)
☐ The application given under <b>command line</b> may not be executed by the remote user.	

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#### Shadow

#### Menu path: System > Remote Access > Shadow

For helpdesk purposes, you can observe the endpoint device via shadowing. This is possible via IGEL VNC Viewer in the Universal Management Suite (UMS) or another VNC client (e.g. TightVNC). For detailed information on shadowing, see Shadowing (VNC).



#### For Remote Working, Use Secure Shadowing

If the endpoint device is in a mobile or work-from-home environment, it is highly recommended to use secure shadowing only. Regular shadowing without encryption poses a security risk.

(i) The user can terminate the VNC connection at any time by clicking on the **Disconnect** button.

#### Allow remote shadowing

☑ Desktop content can be viewed from remote computers with VNC software.
$\square$ VNC shadowing is not allowed. (Default)

If **Allow remote shadowing** is activated, you can change the following settings:

#### **Secure mode**

✓ Communication will be secured via SS	_/TLS and shadowing will only be possible for UMS administrators.
--	---

☐ Communication will not be secured via SSL/TLS. (Default)

Further information regarding secure shadowing can be found under Secure Shadowing (VNC with TLS/SSL).

#### Use password

✓ The remote user must enter a password before shadowing can beg	z can begin	before shadowing	password	enter a	user must	remote	ገ The	$\overline{V}$
--	-------------	------------------	----------	---------	-----------	--------	-------	----------------

☐ The remote user does not require a password for shadowing. (Default)

Password: Password for the VNC connection

#### Prompt user to allow remote session

✓ The local user will be asked for permission before shadowing. (Default)



In a number of countries, for example, Germany, unannounced shadowing is prohibited by law. Do not disable this option if you are in one of these countries!

#### Allow user to disconnect remote shadowing

✓ A button with which the user can terminate the connection is shown. (Default)

### Allow input from remote

✓ The remote user can make entries using the keyboard and mouse as if they were the local user. (Default)

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#### Scale frame buffer

The screen	n content of the shado	wed device is re	educed or enl	arged by the <b>s</b> c	caling factor	before being
transferred.						

 $\square$  The screen content is transferred in the original size. (Default)

**Scale factor**: Factor by which the screen content of the shadowed device is enlarged or reduced. (Default:  $\underline{1.0}$ )

(i) Further parameters for the VNC server on the device are accessible under **Setup > System > Registry > network.vncserver**.

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#### Secure Terminal

Menu path: Setup > System > Remote Access > Secure Terminal

You can establish a secure terminal connection to a thin client.

The thin client must meet the following requirements:

• The firmware of the thin clients is *IGEL* Linux *Version 5.11.100* or higher or IGEL Linux *Version 10.01.100* or higher.

For IGEL Linux Version 5.11.100 and 10.03.100:

- 1. In the thin client setup, go to System > Remote Access > Secure Terminal
- 2. Enable Secure Terminal

For IGEL Linux Version 10.01.100 or newer:

- Enable the following options in the thin client registry:
  - network > telnetd > enabled > allow telnet access
  - network > telnetd > secure\_mode > secure telnet
  - (i) You can allow access via the secure terminal for all registered thin clients. To do this, enable the UMS Administration > Global Configuration > Remote Access > Enable Global Secure Terminal option.

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# Remote Syslog

Log files can be sent to a remote server. This can be especially helpful for support purposes.

#### **Remote mode**

Possible options:

- Server
- Client
- Off



# **Power Options**

Menu path: Setup > System > Power Options

In this area, you will find the settings for energy management.

- System (see page 722)
- Battery (see page 723)
- Screen (see page 724)
- Shutdown (see page 725)

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### System

Menu path: Setup > System > Power Options > System

Here you can configure the settings for standby and for the CPU power plan.

**System suspend/shutdown on inactivity**: Specify how long the user can be inactive before the system switches to standby mode or shuts down, dependent on the option selected under **System action on inactivity**. Possible values:

- Never
- After 1 minute
- ...
- · After 24 hours

### System action on inactivity

Possible options:

- Suspend: The system is set to standby mode after the timeout defined with **System suspend/ shutdown on inactivity** has expired.
- Shutdown: The system is shut down after the timeout defined with **System suspend/shutdown on inactivity** has expired.

### Without dialog

without dialog
✓ The user is not asked if the system is to be set to the standby mode.
☐ The dialog will be shown. (Default).
<b>Dialog timeout</b> : Time in seconds, for which the dialog is to be displayed. (Default: 10 seconds)

**CPU Power Plan**: Specify here which CPU power plan (CPU Governor) the device is to use in battery mode and in AC mode.

#### · On Battery:

 $\label{thm:light} \textbf{High Performance: full performance with maximum processor speed}$ 

Balanced (Smooth): slower regulation of performance in a balanced manner according to the demands of programs. Suitable for users who are bothered by the fan frequently running at high speed.

<u>Balanced (Recommended)</u>: rapid regulation of performance according to the demands of programs.

Power Saver: lowest processor speed

### • Plugged in:

High Performance

Balanced (Smooth)

Balanced (Recommended)

**Power Saver** 

### **Tray Icon**

A CPU icon will be shown in the system tray. This makes it easy to switch between power plans	·
□ No CPU icon will be shown. (Default)	

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### **Battery**

Menu path: Setup > System > Power Options > Battery

In this area, you can define the rechargeable battery messages.

### **Battery Notification**

- **Critical battery level (percentage)**: Percentage of remaining battery charge deemed critical (default: <u>5</u>)
- **Critical battery action**: Action to be taken in the event of a critical battery level Possible options:
  - Do nothing
  - Show warning
  - Run command
  - Run command in terminal
- **Critical command**: Command that is executed when a critical charge level is reached (example: Shutdown)
- Low battery level (percentage): Percentage of remaining battery charge deemed low (default: 10)
- **Low battery action**: Here you can specify what action is to be taken in the event of a low battery level.

Possible options:

- Do nothing
- · Show warning
- · Run command
- Run command in terminal
- **Low command**: Command that is executed when a low charge level is reached (example: Shutdown)

### **Battery Tray Icon**

•	Display percentage:
	✓ The percentage of remaining energy is shown in the taskbar. (default)
•	Display time
	✓ The estimated remaining battery life is shown in the taskbar.
	☐ The estimated remaining battery life is not shown. (default)

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### Screen

Menu path: Setup > System > Power Options > Display

In this area, you can configure screen settings which can help to reduce energy consumption.

### **Display Power Management Settings**

- Handle Display Power Management:
  - ✓ You can configure energy saving settings separately for battery or AC operation. (default) ☐ You cannot configure energy saving settings.
- **Standby Time**: Number of minutes after which the screen switches to standby mode if the user is inactive. (default: <u>6 minutes</u>)
- **Suspend time**: Number of minutes after which the screen switches to suspend mode if the user is inactive. (default: 8 minutes)
- **Off Time**: Number of minutes after which the screen switches off if the user is inactive. (default: <u>10 minutes</u>)

### **Brightness Reduction**

- (i) The brightness reduction controls have been added specifically for use of laptops. They have no effect on other devices connected to the power supply.
  - On inactivity reduce to: Specify to how many percent the screen brightness should be reduced if
    you are not using the device for battery and AC operation. (default for battery: 20%, default for AC
    operation: 80%)
  - **Reduce after**: Specify a time between 10 and 120 seconds after which the screen brightness will be reduced for battery and AC operation. (default: <u>Never</u>)

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### Shutdown

Menu path: Setup > System > Power Options > Shutdown Here, you can change the behavior when the device shuts down manually or automatically. Allow system shutdown ✓ The device can be shut down by the user. (Default) ☐ The device cannot be shut down by the user. Allow system suspend ✓ The device can be suspended by the user. (Default)  $\Box$  The device cannot be suspended by the user. Allow canceling of shutdown process ✓ The user can cancel the procedure via a button. (Default)  $\Box$  The user cannot cancel the procedure. **Default action**: Action that is carried out when the time is set under **Dialog timeout**. Possible options: Shutdown Suspend • Cancel: No action will be carried out after the time set under **Dialog timeout** expires, see **Allow** canceling of shutdown process parameter. • Nothing: No action will be carried out after the time set under **Dialog timeout** expires. Without dialog The dialog will not be shown. The action selected under **Default action** will be carried out. ☐ The dialog will be shown. (Default) Dialog timeout: After the time (in seconds) set here expires, the dialog will close and the action specified under **Default action** will be carried out. If the value is set to 0, the dialog will be shown until the user selects one of the possible actions. (Default: 10)

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# Firmware Customization

### Menu path: Setup > System > Firmware Customization

You can configure the firmware according to your needs.

- Custom Partition (see page 727)
- Custom Application (see page 731)
- Custom Commands (see page 738)
- Corporate Design (see page 744)
- Environment Variables (see page 752)
- Features (see page 755)

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### **Custom Partition**

### Menu path: Setup > System > Firmware Customization > Custom Partition

In IGEL OS, a custom data partition is available for use as required. A download/update function which loads data from a server and, where appropriate, updates them can be set up for this custom storage area.



The IGEL Support Team offers support for the deployment of Custom Partitions. However, it is not possible to offer support for any third-party software that is installed on a Custom Partition.

### (i) Feature Requires License

The Custom Partition (CP) feature requires a valid license. This license is part of the Enterprise Management Pack (EMP). When the license expires, the Custom Partition is deactivated and cannot be used any more. As soon as the license is renewed, it can be used again. If the license is about to expire within 10 days or less, the device shows a notification with the number of days until expiry.



If the thin client is reset to the default settings (factory reset), the custom partition and all data stored on it will be deleted.

- Partition (see page 728)
- Download (see page 729)

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#### **Partition**

Menu path: Setup > System > Firmware Configuration > Custom Partition > Partition

Here, you can create a partition of your own.

	_						
•	En	ab	le	рa	rtı	Iti	on

✓ The customer partition is enabled in the *IGEL* Setup of the thin client or with the *IGEL Universal Management Suite* via the setup path.

☐ The customer partition is not enabled. (default)

• **Size**: Size of the partition. A number must be followed by a multiplicative ending, without a space in between. Example: "100K" stands for 100 Kibibytes, that is, 100 \* 1024 bytes.

The following multiplicative endings are possible (capital letters required):

K for kibibytes (number \* 1024)

M for mebibytes (number \* 1024 \* 1024)

G for gibibytes (number \* 1024 \* 1024 \* 1024)

- (i) Sensible values are for example "100K" (for 100 KiB = 100 \* 1024 bytes) or "100M" (for 100 MiB = 100 \* 1024 \* 1024 bytes). The size of the partition should be set to at least 100 KiB. However, no more than 300 MiB should be reserved for the customer-specific partition (based on the 1 GB standard CF used in IGEL Linux thin clients). This is because subsequent firmware updates may require more storage space than the current version.
- Mount point: Path on which the partition is to be mounted. (default: /custom)
- **Partitions parameters**: From IGEL OS *Version 10.03.100*, you can enter name value pairs which are passed on to the custom partition for further processing.

To manage the list, proceed as follows:

- Click  $\pm$  to create a new parameter.
- Click to remove the selected parameter.
- Click do to edit the selected parameter.
- Click to copy the selected parameter.

#### Add

• Name: Name of the parameter

• Value: Value of the parameter



#### Download

### Menu path: Setup > System > Firmware Configuration > Custom Partition > Download

Sources for partition data

In order to load data onto the custom partition, at least one source for partition data must be set up here.

To manage the list, proceed as follows:

- Click + to create a new source.
- Click to remove the selected source.
- Click / to edit the selected source.
- Click to copy the selected source.

#### Add

### · Automatic update

- ✓ The contents from this source will be updated automatically.
- ☐ The contents from this source will not be updated automatically. (default)
- URL: URL of the web server
- **User name**: User name for access to the web server
- Password: Password for access to the web server
- **Initialization action**: Action which is performed after mounting the partition (program or script with absolute path). For example, a program downloaded to the partition can be launched.
- **Finalizing action**: Action which is performed before mounting the partition (program or script with absolute path). For example, a program downloaded to the partition can be ended.

The transfer protocols are the same as the ones for updating the firmware, e.g. HTTP and HTTPS. An INF file which in turn references a tar archive zipped using bzip2 must be referenced as the target.

The structure of the INF file is as follows:

[INFO], [PART]	Header information
file="test.tar.bz2"	File name of the compressed tar archive
version="1"	Version number - a higher version results in an update if Update automatically is enabled.

The files to be transferred must therefore be zipped in a tar archive which is then compressed using bzip2. This file is referenced in the INF file which is the target of the URL.

The tar archive can be created under Windows, e.g. with the open source program 7-Zip (www.7-zip.de<sup>31</sup>). This program also allows bzip2 compression. Under Linux, tar and bz2 files can be created using onboard resources.

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<sup>31</sup> http://www.7-zip.de



The procedure makes it possible to replace the file(s) on the server with a new version which the thin client loads the next time it is booted. The Version parameter in the INF file must be increased for this purpose.

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## **Custom Application**

### Menu path: System > Firmware Customization > Custom Application

Applications that were loaded onto a customer partition for example can be launched via the Application Launcher or an icon on the desktop once they have been defined as custom applications. In order for this to be possible, a command to call up the application must be entered under Settings (see page 734).

- Click on to define a custom application.
- Specify the launch options:

Session name: Name for the session.

	•	The session name must not contain any of these characters:	\	/	:	*	?	"	<	>		[ ]	{	}	(	)
--	---	--	---	---	---	---	---	---	---	---	--	-----	---	---	---	---

### Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

### **Application Launcher**

✓ The session can be launched with the Application Launcher.

#### Desktop

✓ The session can be launched with a program launcher on the desktop.

### **Quick start panel**

✓ The session can be launched with the quick start panel.

#### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

#### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

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**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

**Modifiers**: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

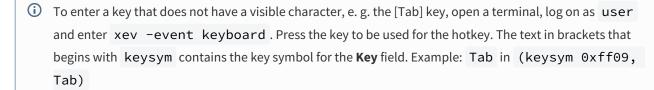
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 11 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - ① When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl + # = Ctrl | Super L

**Key**: Key for the hotkey



#### Autostart

✓ The session will be launched automatically when the device boots.



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✓ The session will be relaunched automatically after the termination.

**Autostart delay**: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

### **Autostart requires network**

☑ If no network is available at system startup, the session is not started. A message is shown. As soon as the	ıe
network is available, the session is started automatically.	

☐ The session is started automatically, even when no network is available.

**Appliance mode access**: Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).

✓ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- Desktop Context Menu (not in appliance mode XDMCP for this Display)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

 $\Box$  The session cannot be started in appliance mode.

- Settings (see page 734)
- Desktop Integration (see page 735)

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### Settings

Menu path: System > Firmware Customization > Custom Application > [Session Name] > Settings

Enter the command for calling up an application here:

**Icon name**: Select an icon provided. (default: applications-other).

**Command**: Give the name and path of the application. (Example: /usr/bin/gpicview).

(i) Only the desktop icon of a session is customizable. The taskbar icon of a session cannot be customized and will remain the default icon. Complete customization is not possible.

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### **Desktop Integration**

Menu path: System > Firmware Customization > Custom Application > [Session Name] > Desktop Integration Session name: Name for the session.



Starting Methods for Session

#### Start menu

✓ The session can be launched from the start menu.

#### **Application Launcher**

☑ The session can be launched with the Application Launcher.

#### **Desktop**

✓ The session can be launched with a program launcher on the desktop.

#### Quick start panel

✓ The session can be launched with the quick start panel.

### Start menu's system tab

✓ The session can be launched with the start menu's system tab.

#### **Application Launcher's system tab**

✓ The session can be launched with the Application Launcher's system tab.

### **Desktop context menu**

✓ The session can be launched with the desktop context menu.

**Menu folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the start menu and in the desktop context menu.

**Application Launcher folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used in the Application Launcher.

**Desktop folder**: If you specify a folder name or a path comprising a number of folder names separated by "/", a menu path will be created for the session. The menu path will be used for the program launcher on the desktop.

**Password protection**: Specifies which password will be requested when launching the session. Possible values:

- **None**: No password is requested when launching the session.
- Administrator: The administrator password is requested when launching the session.
- **User**: The user password is requested when launching the session.
- **Setup user**: The setup user's password is requested when launching the session.

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### Hotkey

The session can be started with a hotkey. A hotkey consists of one or more **modifiers** and a **key**.

Modifiers: A modifier or a combination of several modifiers for the hotkey. You can select a set key symbol/ combination or your own key symbol/combination. A key symbol is a defined chain of characters, e.g. Ctrl.



Do not use [AltGr] as a modifier (represented as Mod5). Otherwise, the key that is configured as a hotkey with AltGr cannot be used as a regular key anymore. Example: If you configure [AltGr] + [E] as a hotkey, it is impossible to enter an "e".

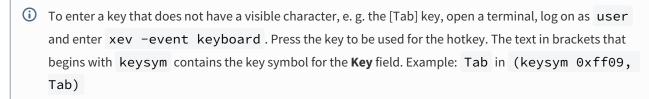
These are the pre-defined modifiers and the associated key symbols:

- (No modifier) = None
- 1 = Shift
- [Ctrl] = Ctrl
- **\*** = Mod4
  - When this keyboard key is used as a modifier, it is represented as Mod4; when it is used as a key, it is represented as Super\_L.
- [Alt] = Alt

Key combinations are formed as follows with |:

• Ctrl+ # = Ctrl|Super L

**Key**: Key for the hotkey



#### **Autostart**

✓ The session will be launched automatically when the device boots.

#### **Restart**

☑ The session will be relaunched automatically after the termination.

Autostart delay: Waiting time in seconds between the complete startup of the desktop and the automatic session launch.

**Autostart requires network** 



☑ If no network is available at system startup, the session is not started. A message is shown. As soon as the network is available, the session is started automatically.
$\square$ The session is started automatically, even when no network is available.
<b>Appliance mode access</b> : Determines whether the session can be started in appliance mode. By default, appliance mode implies that one session is running on the device exclusively. For further information, see Appliance Mode (see page 200).
✓ The session can be started in appliance mode. The following starting methods can be used in appliance mode:

- **Desktop** (desktop icon; not in appliance mode **XDMCP** for this **Display**)
- Desktop Context Menu (not in appliance mode XDMCP for this Display)
- Application Launcher (includes Application Launcher's system tab; not in appliance mode XDMCP for this Display)
- Hotkey
- Autostart (not in appliance mode XDMCP for this Display)

 $\Box$  The session cannot be started in appliance mode.

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### **Custom Commands**

### Menu path: Setup > System > Firmware Customization > Custom Commands

You can define custom commands for specific points in time when the system is starting. You can use configured environment variables (see page 752) in the commands.

- Post Session (see page 739)
- Base (see page 740)
- Network (see page 741)
- Desktop (see page 742)
- Reconfiguration (see page 743)

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#### Post Session

Menu path: Setup > System > Firmware Customization > Custom Commands > Post Session

For a specific session type, you can define an action that is performed when the last session of this type is ended.

**Session type**: Session type for which the action is performed.

Possible values:

- No post-session command
- Citrix
- · Citrix via Browser
- RDP
- VMware Horizon
- Browser
- NoMachine NX
- Parallels Client
- PowerTerm terminal emulation
- ThinLinc
- X session
- IBM iAccess
- Media player
- VNC viewer

**Post session command**: Action that is carried out after the end of the session selected above. Possible options:

• Logoff: The user is automatically logged off; a login method must be defined for this purpose. Further information can be found under IGEL Smartcard (see page 691), Active Directory / Kerberos (see page 694) and Smartcard (see page 702).



(i) The "Logoff" option cannot be used if the Appliance Mode is in use. Further information can be found under Appliance Mode (see page 200).

- Shutdown/suspend (system default action): The device will be shut down or placed in a standby mode depending on the setting under System > Power Options > Shutdown > Default action selection. A dialog allowing the user to cancel the procedure will be shown in the process. Further information can be found under Shutdown (see page 725).
- Shutdown/suspend (system default action without dialog): The device will be shut down or placed in a standby mode depending on the setting under System > Power Options > Shutdown > **Default action** selection. The user cannot cancel the procedure.
- Reboot (with dialog timeout): The device will reboot. A dialog allowing the user to cancel the procedure will be shown in the process.
- Reboot (without dialog): The device will reboot. The user cannot cancel the procedure.
- Enter custom command here: Command to be executed.



#### Base

### Menu path: Setup > System > Firmware Customization > Custom Commands > Base

The commands defined here are executed on a one-off basis during the boot procedure. You can define commands for the execution times described below:

#### Initialization

- Not all drivers loaded, not all devices available
- Network scripts not launched, network not available
- Partitions available except firefox profile, scim data, ncp data, custom partition

### • Before session configuration

- Not all drivers loaded, not all devices available
- Network scripts launched, network not available
- Partitions available except firefox profile, scim data, ncp data, custom partition
- · Sessions not configured

### · After session configuration

- All drivers loaded, all devices available
- Network available
- Partitions available except custom partition
- System daemons not launched (CUPS, ThinPrint etc.)
- · Sessions configured
- UMS settings retrieved but not yet effective

### · Final initialization command

- All partitions available
- All system daemons launched
- UMS settings effective

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#### Network

### Menu path: Setup > System > Firmware Customization > Custom Commands > Network

The commands defined here are executed each time that the relevant network interface (default: eth0) starts.

The network interface can be selected with the \$INTERFACE environment variables (eth0, eth1, wlan0). You can define commands for the execution times described below:

#### **Network initialization**

- The commands defined here are executed at the beginning of the network configuration.
- No further network settings used

### **After network DNS**

- Runs after each change in the IP address or host name
- IP address / name server settings used (e.g. via DHCP)

#### **Before network services**

- IP address / name server settings used
- VPN connected (if VPN autostart was enabled in the setup)
- No network / host routing settings used

### Final network command

- Network / host routing settings used
- NFS and SMB drives available
- System time synchronized with time server
- UMS settings retrieved but not effective yet

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### Desktop

### Menu path: Setup > System > Firmware Customization > Custom Commands > Desktop

The commands defined here are executed when the X server is launched. You can define commands for the execution times described below:

### Desktop initialization

- Runs once during the boot procedure
- Desktop environment configured but not launched
- User not logged on (Kerberos, smartcard etc.)

### • Before desktop start

- Runs once during the boot procedure
- Desktop environment launched
- Message service launched
- Session D-Bus launched
- User not logged on (Kerberos, smartcard etc.)

### Final desktop command

- Runs after each user logon and desktop restart
- User logged on (Kerberos, smartcard etc.)
- User desktop launched

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# Reconfiguration

Menu path: Setup > System > Firmware Customization > Custom Commands > Reconfiguration

The commands defined here are executed after settings relating to the local setup or the UMS have been changed. You can define commands for the execution time described below.

After reconfiguration: Runs after an effective change in the endpoint device settings (local setup, UMS)

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# **Corporate Design**

### Menu path: Setup > System > Firmware Customization > Corporate Design

In this area, settings allowing you to adapt the user interface to your company layout are grouped together.

You can place your own logo in the following places:

- Custom Bootsplash (see page 745)
- Background (1st Monitor) (see page 747)
- Company Logos (see page 750)

See also the how-to Customizing IGEL OS Desktop.

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### **Custom Bootsplash**

Menu path: Setup > System > Firmware Configuration > Corporate Design > Custom Bootsplash

With a bootsplash, you can show your company logo or a specific image during the booting procedure. The bootsplash will be shown instead of the console messages.

Please note: You need to provide an image file for your custom bootsplash on a download server.



(i) The file types BMP, JPG, GIF, TIF, PNG, and SVG are supported for a bootsplash. A total storage area of 25 MB is available for all user-specific images. The image is 800 x 600 pixels in size (aspect ratio remains unchanged). It can be positioned vertically and horizontally.

### **Custom Bootsplash**

#### **Enable custom bootsplash**

✓ You can make the following settings in order to configure a custom bootsplash.

☐ No custom bootsplash is configured. (Default)

Custom Bootsplash - Server Location

### Use firmware update server location

✓ The server configuration will be carried over from the firmware update (see page 709).

☐ You can carry out a custom configuration below. (Default)

Protocol: Access method for the image

Possible options:

- HTTP: Download from a web server
- HTTPS: Download from a TLS/SSL-secured web server
- FTP: Download from an FTP server
- Secure FTP: Download via SSH-secured FTP
- FTPS: Download from a TLS/SSL-secured FTP server
- FILE: The image file lies in the file system of the device, possibly as a shared NFS or Windows update. You can choose the location simply by selecting a file below.

Server name: Name or IP address of the server

Port: Port of the server on which the service is provided (Default: 21)

Server path: Path to the directory with the image file on the server

User name: User name on the server

**Password:** Password for the user account on the server

Custom Bootsplash - Settings

**Custom bootsplash file**: File name of the custom image

As regards positioning, the following applies: 0 = left-justified, 50 = centered, 100 = right-justified

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### **Custom bootsplash style:**

- Original
- Stretched
- Scaled
- Zoomed

**Background color**: Use the color picker to choose.

Horizontal position of the bootsplash image (Default: 50)

Vertical position of the bootsplash image (Default: 50)

Size of progress indicator (Default 72)

Horizontal position of the progress indicator (Default: 90)

Vertical position of the progress indicator (Default: 90)

**Bootsplash update**: The user-specific bootsplash will be downloaded from the given server.

(i) If you change the image file or even just one of the settings for an existing bootsplash, be sure to click on **Bootsplash update** in order to regenerate the system files used and then on **Apply** or **OK**.



### Background (1st Monitor)

Menu path: Setup > System > Firmware Customization > Corporate Design > Background (1st Monitor)

Decorate the desktop background with predefined IGEL backgrounds, a fill color or a color gradient or define a custom background image. You can set up a separate background image for each monitor that is connected to the thin client.

Prerequisite: You have provided a custom background image on a server; see Background Image Server (see page 749).

- (i) The file types BMP, JPG, GIF, TIF, PNG and SVG are supported for a background image. A total storage area of 25 MB is available for firmware customization images.
- From IGEL Linux *Version 10.03.500* both background images and background image server can be defined user-customized via Shared Workplace. Please note the following for this:
  - All user-customized background images will be saved on the thin client and therefore
    require a part of the available 25 MB storage space. Ensure that this storage limit is not
    exceeded. (When the storage limit is reached, all images except the one currently used will
    be deleted; with a new logon via Shared Workplace, the previously deleted images will be
    downloaded again until the storage limit is reached.)
    - You will find further information on Shared Workplace and background images here:
  - IGEL Linux user manual: Shared Workplace (see page 697)
  - IGEL UMS user manual: Shared Workplace
  - How-To: Creating your own Wallpaper in the How-To Customizing the IGEL Linux Desktop
  - Wallpaper: Select one of the predefined background images from the following list:
    - neutral
    - disabled
    - black (4x3)
    - blue (4x3)
    - gray (4x3)
    - orange (4x3)
    - green
    - black (16x9)
    - blue (16x9)
    - gray (16x9)
    - orange (16x9)
  - **Wallpaper Style**: If you have set a custom background image, you can display it in a number of ways.

Possible options:

- Automatic
- Centered
- Tiled



- Spread
- Scaled
- Zoomed
- **Color Style**: If you have chosen two different colors as the desktop background color, you can define color gradients here. Possible values:

Possible options:

- Solid color
- Horizontal gradient
- Vertical gradient
- **Desktop Color**: Click on **Choose color** to specify a custom background color for your desktop if you have not chosen a background image.
- 2nd Desktop Color: Click on Choose color to specify a second background color for your desktop.
- · Custom wallpaper downlad
  - ✓ You can set up a custom background image.
  - ☐ No custom background image will be used. (Default)
- Custom Wallpaper file: Name of the background image file
  - (i) If you would like to use a custom background image, you need to specify the download server under **System > Firmware Customization > Corporate Design > Background (1st Monitor) > Custom Wallpaper Server** (see page 749). If you have already defined a server for the system update files, you can use the same server settings for downloading the background image.

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Background Image Server

Menu path: Setup > System > Firmware Customization > Corporate Design > Background (1st Monitor) > Custom Wallpaper Server

Custom Wallpaper - Server Configuration

- · Use firmware update server location
  - ✓ The server configuration will be carried over from the firmware update.
  - ☐ You can carry out a custom configuration below. (default)
- **Protocol**: Select the method for accessing the image.
  - HTTP: Download from a web server.
  - HTTPS: Download from a TLS/SSL-secured web server.
  - FTP: Download from an FTP server.
  - Secure FTP: Download via SSH-secured FTP.
  - FTPS: Download from a TLS/SSL-secured FTP server.
  - FILE: The image lies in the thin client file system, possibly as a shared NFS or Windows file. You can choose the location simply by selecting a file below.
- **Server name**: Name or IP address of the server.
- **Port**: Port of the server on which the service is provided.
- Server path: The path to the directory with the image file on the server
- User name: User name on the server
- Password: Password for the user account on the server
- Wallpaper update: The user-specific background image will be downloaded from the given server.

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### **Company Logos**

Menu path: Setup > System > Firmware Customization > Corporate Design > Company Logos

You can show your company logo in the screensaver and in the start menu.

#### Screensaver

- Enable image display
  - ✓ The image defined below will be shown as the screensaver. (default)
- **File for screen saver logo**: Complete path for an image file or a directory that contains a number of image files.
  - (i) If you enter a folder instead of a single image file as the source, all images in the folder will be displayed as a slide show. The **image display time** for the images can be configured. If you do not specify a file of your own, the *IGEL* logo will be used.
- One image per monitor
  - ☑ The image will be shown on each individual monitor rather than one image across all monitors. (default)
- Image duration: Time in seconds until the image changes (default: 10)
- Image display mode
  - Small-sized hopping: small image that jumps across the screen
  - Medium-sized hopping: larger image that jumps across the screen
  - Full screen center cut out: Image is displayed across whole screen, edges can be cut off.
  - Full screen letterbox: Complete image is shown. A black edge may be visible depending on the format.

#### Start menu

- **Start button icon**: File name with full path to select your logo as the icon for the start menu in the taskbar. Size: 32x32 pixels
- **Company logo in start menu**: File name with full path to show your company logo in the start menu window. Size: 64x64 pixels
  - in order to see the company logo in the start menu window, you must set the start menu type to **Advanced**. To do this, click on **User Interface > Desktop > Start Menu**.

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# Logo in Start Menü



Start Button Icon

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### **Environment Variables**

### Menu path: System > Firmware Customization > Environment Variables

Environment variables allow you to use dynamic parameter values for a number of session types, e.g. so as not to have to enter ICA or RDP servers for every session.

Predefined variables can also be allocated and distributed via the IGEL UMS. Additionally, defined variables can only be used locally on the thin client and may be overwritten by a UMS configuration.

### Enable variable substitution in session: (default: disabled)

☑ The use of variables in sessions such as ICA and RDP is enabled. If specific parameters contain a	\$ , shell
substitution will be carried out.	

☐ The use of variables in sessions is not enabled. (default)

The environment variables are available in the setup under Custom Commands (see page 738).

In addition, the following session parameters can be updated through variables:

- Legacy ICA sessions: Citrix Server or published application
- Legacy ICA sessions: User
- RDP session: ServerRDP session: User

\_\_\_\_

- Predefined (see page 753)
- Additional (see page 754)



### Predefined

Menu path: System > Firmware Customization > Environment Variables > Predefined

• Variable name: Name for the variable

• Value: Value for the variable

To use environment variables in sessions, proceed as follows:

1. Enable environment variables under **System > Firmware Customization > Environment Variables > Enable variable substitution in session**.

2. Define the variable name and content, e.g.

• Variable name: SERVERNAME

• Value: testServer

3. Enter the variable name in the parameter field of the session with the \$ symbol before it. Example: \$SERVERNAME

in the case of RDP and ICA sessions, the value is entered in the session file after saving. With XenApp, the setting is not implemented until a session starts and is running.

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### Additional

Menu path: System > Firmware Customization > Environment Variables > Additional

You can define other variables in addition to the 10 predefined ones.

• Variable name: Name for the variable

• Value: Value for the variable

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### **Features**

### Menu path: System > Firmware Customization > Features

Using this list of available services, you can quickly enable or disable firmware components such as Media Player, Extra Font Services, etc. By deactivating e.g. unused features, you can save storage space.

If a service was disabled, the associated session type will no longer be available when the system is restarted. Existing sessions will no longer be shown but will not be deleted either.

For further information, see Disabling Features to Reduce Firmware Size.



A disabled session type will not be updated during a firmware update. Therefore, you should disable unused services in order to speed up update processes.

### (i) Features with Limited Support

A number of products feature functions with "limited support". These functions are offered 'as is' without any warranty. Any support for these functions is provided on a non-binding, "best effort" basis.

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# Registry

Menu path: System > Registry

In the registry, you can change virtually any firmware parameter. You will find information on the individual items in the tooltips.



Changes to the registry should only be made by experienced administrators. Incorrect parameter settings can easily destroy the configuration and cause the system to crash. In cases like these, the only way to restore the functionality is to reset the device to the factory defaults!

**Search parameter...**: Search for setup parameters in the registry.

• **Search criterion**: Criterion for searching.

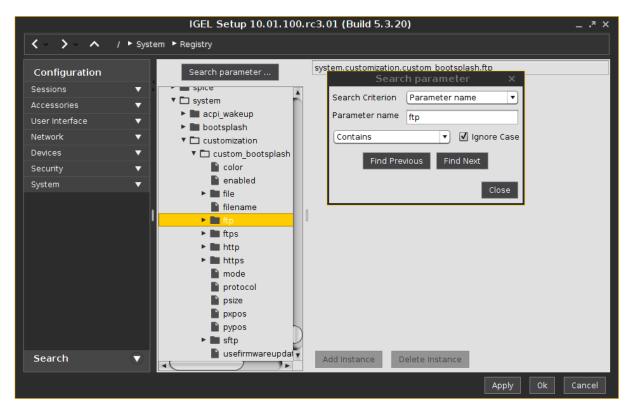
The following can be selected:
• Parameter name

- Parameter name: Any search term.
- Logical search restriction:
  - Contains
  - · Exact match
  - Use regular expressions
- · Ignore case
- Find previous: Go back if there are a number of hits.
- **Find next**: Go forwards if there are a number of hits.

  Example: If you would like to find the FTP settings for updating the Linux firmware, you can search for the parameter name ftp. The parameter found in the registry structure is highlighted. Click on **Find next** until you find your desired parameter:

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**Add instance**: Adds instances. This is possible with parameters which have a percent sign as their last character, e.g. nfymount% . The new instances are numbered consecutively: nfymount1 , nfymount2 etc.

**Delete instance**: Deletes a previously added instance.

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