




Partner Solutions

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 A dongle must be used if delivered with a device (e.g. with a headset, etc.).

Crossmatch / Digital Persona

Users can authenticate to a Citrix server using a Crossmatch / DigitalPersona fingerprint reader. For this purpose, the associated server software must be integrated into the server.

The following Crossmatch / Digital Persona fingerprint readers are supported (for Citrix only):

- U.are.U 4500
- Eikon Touch 510
- Eikon Touch 710

► To use the fingerprint readers in Citrix sessions, enable the **Crossmatch DigitalPersona fingerprint channel**; see Device Support.

Diktamen Compatibility

As of IGEL OS 10, the following devices with Diktamen dictation solutions are supported:

Dictation devices	Vendor ID	Product ID
Grundig SonicMic EU	0x15d8	0x0025
Grundig SonicMic US	0x15d8	0x0026
Grundig SonicMic US	0x15d8	0x002A
Grundig Cordex	0x15d8	0x0020
Philips 32xx, 35xx, 37xx	0x0911	0x0c1c
Philips 52xx	0x0911	0x149a
Philips 6264	0x0911	0x1878
Philips 6274	0x0911	0x2512
Olympus DR 2000	0x07b4	0x0216
Olympus DR 2100	0x07b4	0x0253
Foot pedals	Vendor ID	Product ID
VEC	0x05f3	0x00ff
Philips, old version	0x0911	0x184c
Philips	0x0911	0x1844
Infinity	0x0e0f	0x0003
Grundig	0x15d8	0x0024
Olympus	0x07b4	0x0218
DictaPhone	0x04b4	0x0100



Imprivata OneSign Compatibility

The following IGEL devices are officially supported as of Imprivata OneSign Embedded.

IGEL Devices

IGEL Device	IGEL Firmware	Imprivata Ready	Citrix Receiver Support	VMware Horizon Support
UD2 LX	11.01.x	✓	✓	✓
UD3 LX	11.01.x	✓	✓	✓
UD5 LX	11.01.x	✓	✓	✓
UD6 LX	11.01.x	✓	✓	✓
UD7 LX	11.01.x	✓	✓	✓
UD9 LX	11.01.x	✓	✓	✓
UD9 LX Touch	11.01.x	✓	✓	✓

IGEL Software Clients


IGEL Device	IGEL Firmware	Imprivata Ready	Citrix Receiver Support	VMware Horizon Support
UDC3	11.01.x	✓	✓	✓
UD Pocket	11.01.x	✓	✓	✓

The compatibility matrix can also be found on the Imprivata documentation. Log in to the Imprivata website and search for "Imprivata Supported Components".



Jabra Handsets / Headsets Compatibility with IGEL OS

IGEL OS integrates remote call control (RCC) for Jabra headsets. The Jabra RCC is intended to control the state of radio connection in Bluetooth headsets.

 To save battery power, the connection must be closed after every call.

Jabra Devices Tested by IGEL

IGEL OS supports the following Jabra handsets and headsets (verified with Citrix and enabled HDX RTME):

Jabra model	IGEL OS 11.02.100 and higher
Jabra Engage 50	✓
Jabra Engage 65	✓
Jabra Engage 75	✓
Jabra Evolve 30 II	✓
Jabra Evolve 30 II	✓
Jabra Evolve 40 - USB-C	✓
Jabra Evolve 40	✓
Jabra Evolve 65	✓
Jabra Evolve 75	✓
Jabra Handset 450	✓
Jabra Pro 9470	✓

For more information on the configuration of Jabra headsets, see [Jabra and How to Deploy a Jabra Xpress Package](#).



Nuance Compatibility

IGEL OS 10.03.100 or higher contains Nuance Citrix Client Audio Extension.

Nuance Citrix Client Audio Extension configures audio redirection on a Linux device in a Citrix environment to provide optimal support for speech recognition.

For further information, see the Readme for IGEL by Nuance.

Olympus Compatibility

IGEL OS 10.04 and higher supports the following Olympus dictation devices:

Desktop Dictation Devices	RDP (from version 2012)	Citrix (current version)
DR-1200		✓
DR-2200		✓
DR-2300		✓
RM-4000P		✓
RM-4010P		✓
RM-4015P		✓
RM-4100		✓
RM-4110		✓
Mobile Devices	RDP (from version 2012)	Citrix (current version)
DS-3500	✓	✓
DS-7000	✓	✓
Foot Pedals	RDP (from version 2012)	Citrix (current version)
RS-27		✓
RS-28		✓
RS-31		✓
RS-27H	✓	✓
RS-28H	✓	✓
RS-31H	✓	✓

Poly Headsets

IGEL OS supports the following Poly (former Plantronics) headsets (verified with Citrix and enabled HDX RTME):

- Blackwire 325 (wired)
- Blackwire 5210
- Voyager 5200 UC
- Voyager 5200 UC B5200 (Bluetooth)
- Voyager 6200 UC
- Voyager 8200 UC
- C320 (wired)
- Voyager Focus UC B825

EPOS/Sennheiser Compatibility

As of IGEL OS version 5.11.100, the following EPOS/Sennheiser headsets are supported (verified with Citrix and enabled HDX RTME):

Tested by IGEL

- EPOS/Sennheiser DW Pro USB
- EPOS/Sennheiser MB Pro
- EPOS/Sennheiser SC260
- EPOS/Sennheiser SC70

Tested by EPOS/Sennheiser

Wired Headsets

- Culture Series:
 - SC 30 USB ML
 - SC 60 USB ML
- Culture Plus Series:
 - SC 40 USB MS BLACK
 - SC 70 USB MS BLACK
- Culture Plus Mobile Series:
 - SC 45 USB MS
 - SC 75 USB MS
- Circle Series:
 - SC 230 USB MS II
 - SC 260 USB MS II
 - SC 230 with USB-ED CC 01 MS
 - SC 260 with USB-ED CC 01 MS
- Century Series:
 - SC 630 USB ML
 - SC 660 USB ML
 - SC 630 with USB-ED CC 01 MS
 - SC 660 with USB-ED CC 01 MS

Wireless Headsets

- Bluetooth headsets:
 - MB Pro 1 UC ML
 - MB Pro 2 UC ML
 - Presence UC ML
 - MB 660 UC MS
- DECT headsets:

- DW Office ML
- DW Pro 1 ML
- DW Pro 2 ML
- SD Office ML
- SD Pro 1 ML
- SD Pro 2 ML
- D 10 USB ML

Speakerphones

- SP 10 ML
- SP 20 ML
- SP 220 MS

Signotec Compatibility

The following Signotec devices are supported:

Signotec Device	IGEL Firmware from	Citrix Receiver Support	RDP Support	VMware Horizon (RDP) Support
Signotec LCD Signature Pad Alpha	IGEL Linux 5.08.x	✓	✓	✓
Signotec LCD Signature Pad Gamma	IGEL Linux 5.09.x	✓	✓	✓
Signotec LCD Signature Pad Sigma	IGEL Linux 5.08.x	✓	✓	✓
Signotec LCD Signature Pad Omega	IGEL Linux 5.08.x	✓	✓	✓

StepOver Signature Pads Compatibility


As of IGEL OS 11.02.100, the StepOver TCP Client supports the applications eSignatureOffice, SimpleSigner, and StepOver APIs with the following devices:

duraSign pads:

- duraSign Pad Brilliance
- duraSign Pad 10.0

naturaSign pads:

- Standard 1 (FW 1.x)
- Standard 2
- Standard 2.5
- Classic
- Biometric
- Mobile
- Flawless
- Comfort
- ColourPad

 The legacy models +Pad and BlueMobile are not supported.

Learn more in the how-to document "Using a StepOver Signature Pad".

Wacom Compatibility

IGEL OS 11 supports the following Wacom devices (for Citrix only):

- DTU-1141B
- STU-500
- STU-520
- STU-530
- STU-300
- STU-430

deviceTrust

The deviceTrust client, which first comes with IGEL OS 10, adds context awareness to an endpoint. Access to a remote session can be granted or denied, depending on the device's location, network connection, hardware, or according to other criteria. For further information, see <https://www.igel.com/ready/showcase-products/devicetrust/>¹.

¹<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.igel.com%2Fready%2Fshowcase-products%2Fdevicetrust%2F&data=04%7C01%7C17f55dbdebb343b3204208d8f0423240%7C3f04441122ea4ba182dfd85e25879b4f%7C0%7C0%7C637523514995310251%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMziiLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C1000&sdata=0%2FZ0VHPstSTCXMidmv33CtvM1yUD%2BQ0I9oDkT0UllpA%3D&reserved=0>