



Partner Solutions

- [Crossmatch / Digital Persona \(see page 3\)](#)
- [Diktamen Compatibility \(see page 4\)](#)
- [Imprivata OneSign Compatibility \(see page 5\)](#)
- [Jabra Handsets / Headsets Compatibility with IGEL OS \(see page 7\)](#)
- [Nuance Compatibility \(see page 8\)](#)
- [Olympus Compatibility \(see page 9\)](#)
- [Poly Headsets \(see page 10\)](#)
- [EPOS/Sennheiser Compatibility \(see page 11\)](#)
- [Signotec Compatibility \(see page 13\)](#)
- [StepOver Signature Pads Compatibility \(see page 14\)](#)
- [Wacom Compatibility \(see page 15\)](#)
- [deviceTrust \(see page 16\)](#)
- [Philips Speech \(see page 17\)](#)

Crossmatch / Digital Persona

Users can authenticate to a Citrix server using a Crossmatch / DigitalPersona fingerprint reader. For this purpose, the associated server software must be integrated into the server.

The following Crossmatch / Digital Persona fingerprint readers are supported (for Citrix only):

- U.are.U 4500
- Eikon Touch 510
- Eikon Touch 710

► To use the fingerprint readers in Citrix sessions, enable the **Crossmatch DigitalPersona fingerprint channel**; see Device Support.

Diktamen Compatibility

As of IGEL OS 10, the following devices with Diktamen dictation solutions are supported:

| Dictation devices | Vendor ID | Product ID |
|--------------------------|------------------|-------------------|
| Grundig SonicMic EU | 0x15d8 | 0x0025 |
| Grundig SonicMic US | 0x15d8 | 0x0026 |
| Grundig SonicMic US | 0x15d8 | 0x002A |
| Grundig Cordex | 0x15d8 | 0x0020 |
| Philips 32xx, 35xx, 37xx | 0x0911 | 0x0c1c |
| Philips 52xx | 0x0911 | 0x149a |
| Philips 6264 | 0x0911 | 0x1878 |
| Philips 6274 | 0x0911 | 0x2512 |
| Olympus DR 2000 | 0x07b4 | 0x0216 |
| Olympus DR 2100 | 0x07b4 | 0x0253 |
| Foot pedals | Vendor ID | Product ID |
| VEC | 0x05f3 | 0x00ff |
| Philips, old version | 0x0911 | 0x184c |
| Philips | 0x0911 | 0x1844 |
| Infinity | 0x0e0f | 0x0003 |
| Grundig | 0x15d8 | 0x0024 |
| Olympus | 0x07b4 | 0x0218 |
| DictaPhone | 0x04b4 | 0x0100 |



Imprivata OneSign Compatibility

The following IGEL devices are officially supported as of Imprivata OneSign Embedded.

IGEL Zero Clients

| IGEL Device | IGEL Firmware | Imprivata Ready | Citrix Receiver Support | VMware Horizon Support |
|-------------|---------------|-----------------|-------------------------|------------------------|
| IZ2 HDX | 10.03.x | ✓ | ✓ | |
| IZ2 RFX | 10.03.x | | | |
| IZ2 Horizon | 10.03.x | ✓ | | ✓ |
| IZ3 HDX | 10.03.x | ✓ | ✓ | |
| IZ3 RFX | 10.03.x | | | |
| IZ3 Horizon | 10.03.x | ✓ | | ✓ |

IGEL Thin Clients

| IGEL Device | IGEL Firmware | Imprivata Ready | Citrix Receiver Support | VMware Horizon Support |
|-------------|---------------|-----------------|-------------------------|------------------------|
| UD2 LX | 10.03.x | ✓ | ✓ | ✓ |
| UD3 LX | 10.03.x | ✓ | ✓ | ✓ |
| UD5 LX | 10.03.x | ✓ | ✓ | ✓ |
| UD6 LX | 10.03.x | ✓ | ✓ | ✓ |
| UD7 LX | 10.03.x | ✓ | ✓ | ✓ |

IGEL Integrated Devices

| IGEL Device | IGEL Firmware | Imprivata Ready | Citrix Receiver Support | VMware Horizon Support |
|--------------|---------------|-----------------|-------------------------|------------------------|
| UD9 LX | 10.03.x | ✓ | ✓ | ✓ |
| UD9 LX Touch | 10.03.x | ✓ | ✓ | ✓ |




IGEL Software Clients

| IGEL Device | IGEL Firmware | Imprivata Ready | Citrix Receiver Support | VMware Horizon Support |
|--------------------|----------------------|------------------------|--------------------------------|-------------------------------|
| UDC3 | 10.03.x | ✓ | ✓ | ✓ |
| UD Pocket | 10.03.x | ✓ | ✓ | ✓ |



Jabra Handsets / Headsets Compatibility with IGEL OS

IGEL OS integrates remote call control (RCC) for Jabra headsets. The Jabra RCC is intended to control the state of radio connection in Bluetooth headsets.

 To save battery power, the connection must be closed after every call.

Jabra Devices Tested by IGEL

IGEL OS supports the following Jabra handsets and headsets (verified with Citrix and enabled HDX RTME):

| Jabra model | IGEL OS 10.06.100 |
|-------------------------|-------------------|
| Jabra Engage 50 | ✓ |
| Jabra Engage 65 | ✓ |
| Jabra Engage 75 | ✓ |
| Jabra Evolve 30 II | ✓ |
| Jabra Evolve 30 II | ✓ |
| Jabra Evolve 40 - USB-C | ✓ |
| Jabra Evolve 40 | ✓ |
| Jabra Evolve 65 | ✓ |
| Jabra Evolve 75 | ✓ |
| Jabra Handset 450 | ✓ |
| Jabra Pro 9470 | ✓ |

For more information on the configuration of Jabra headsets, see [Jabra and How to Deploy a Jabra Xpress Package](#).



Nuance Compatibility

IGEL OS 10.03.100 or higher contains Nuance Citrix Client Audio Extension.

Nuance Citrix Client Audio Extension configures audio redirection on a Linux device in a Citrix environment to provide optimal support for speech recognition.

For further information, see the Readme for IGEL by Nuance.

Olympus Compatibility

IGEL OS 10.04 and higher supports the following Olympus dictation devices:

| Desktop Dictation Devices | RDP (from version 2012) | Citrix (current version) |
|----------------------------------|------------------------------------|-------------------------------------|
| DR-1200 | | ✓ |
| DR-2200 | | ✓ |
| DR-2300 | | ✓ |
| RM-4000P | | ✓ |
| RM-4010P | | ✓ |
| RM-4015P | | ✓ |
| RM-4100 | | ✓ |
| RM-4110 | | ✓ |
| Mobile Devices | RDP (from version 2012) | Citrix (current version) |
| DS-3500 | ✓ | ✓ |
| DS-7000 | ✓ | ✓ |
| Foot Pedals | RDP (from version 2012) | Citrix (current version) |
| RS-27 | | ✓ |
| RS-28 | | ✓ |
| RS-31 | | ✓ |
| RS-27H | ✓ | ✓ |
| RS-28H | ✓ | ✓ |
| RS-31H | ✓ | ✓ |

Poly Headsets

IGEL OS 10.06.100 supports the following Poly (former Plantronics) headsets (verified with Citrix and enabled HDX RTME):

- Blackwire 325 (wired)
- Blackwire 5210
- Voyager 5200 UC
- Voyager 5200 UC B5200 (Bluetooth)
- Voyager 6200 UC
- Voyager 8200 UC
- C320 (wired)
- Voyager Focus UC B825

EPOS/Sennheiser Compatibility

As of IGEL OS version 5.11.100, the following EPOS/Sennheiser headsets are supported (verified with Citrix and enabled HDX RTME):

Tested by IGEL

- EPOS/Sennheiser DW Pro USB
- EPOS/Sennheiser MB Pro
- EPOS/Sennheiser SC260
- EPOS/Sennheiser SC70

Tested by EPOS/Sennheiser

Wired Headsets

- Culture Series:
 - SC 30 USB ML
 - SC 60 USB ML
- Culture Plus Series:
 - SC 40 USB MS BLACK
 - SC 70 USB MS BLACK
- Culture Plus Mobile Series:
 - SC 45 USB MS
 - SC 75 USB MS
- Circle Series:
 - SC 230 USB MS II
 - SC 260 USB MS II
 - SC 230 with USB-ED CC 01 MS
 - SC 260 with USB-ED CC 01 MS
- Century Series:
 - SC 630 USB ML
 - SC 660 USB ML
 - SC 630 with USB-ED CC 01 MS
 - SC 660 with USB-ED CC 01 MS

Wireless Headsets

- Bluetooth headsets:
 - MB Pro 1 UC ML
 - MB Pro 2 UC ML
 - Presence UC ML
 - MB 660 UC MS
- DECT headsets:

- DW Office ML
- DW Pro 1 ML
- DW Pro 2 ML
- SD Office ML
- SD Pro 1 ML
- SD Pro 2 ML
- D 10 USB ML

Speakerphones

- SP 10 ML
- SP 20 ML
- SP 220 MS

Signotec Compatibility

The following Signotec devices are supported:

| Signotec Device | IGEL Firmware from | Citrix Receiver Support | RDP Support | VMware Horizon (RDP) Support |
|----------------------------------|--------------------|-------------------------|-------------|------------------------------|
| Signotec LCD Signature Pad Alpha | IGEL Linux 5.08.x | ✓ | ✓ | ✓ |
| Signotec LCD Signature Pad Gamma | IGEL Linux 5.09.x | ✓ | ✓ | ✓ |
| Signotec LCD Signature Pad Sigma | IGEL Linux 5.08.x | ✓ | ✓ | ✓ |
| Signotec LCD Signature Pad Omega | IGEL Linux 5.08.x | ✓ | ✓ | ✓ |

StepOver Signature Pads Compatibility

As of IGEL Linux version 5.06.100, the StepOver TCP Client supports the applications eSignatureOffice, SimpleSigner and StepOver APIs with the following naturaSign pads:

- Standard 1 (FW 1.x)
- Standard 2
- Standard 2.5
- Classic
- Biometric
- Mobile
- Flawless
- Comfort
- ColourPad.

The legacy models +Pad and BlueMobile are not supported.

Learn more in the how-to document "Using a StepOver Signature Pad".

Wacom Compatibility

As of IGEL OS 10.05.100, the following Wacom signature pads are supported (for Citrix only):

- STU-500
- STU-520
- STU-530
- STU-300
- STU-430

deviceTrust

The deviceTrust client, which first comes with IGEL OS 10, adds context awareness to an endpoint. Access to a remote session can be granted or denied, depending on the device's location, network connection, hardware, or according to other criteria. For further information, see <https://devicetrust.com/igel>.

Philips Speech

The following dictation and accessory devices have been tested with IGEL OS by Philips Speech.

| Device Category | Device Type | Officially tested by IGEL |
|--------------------------|--|---------------------------|
| SpeechAir | PSP1100 PSP2100 | |
| Digital PocketMemo 4 | DPM8000 DPM8200 DPM8500 | ✓ |
| SpeechOne | PSM6000 | |
| SpeechMike Premium Air | SMP4000 SMP4010 | |
| SpeechMike Premium Touch | SMP3810 SMP3800 SMP3710 SMP3700 | |
| SpeechMike Premium | LFH3610 LFH3600 LFH3520 LFH3510 LFH3500 | ✓ |
| SpeechMike 3 | LFH3310 LFH3300 LFH3220 LFH3210 LFH3200 | ✓ |
| Foot Control | ACC2330 ACC2320 ACC2310 LFH2330 LFH2320 LFH2310 | ✓ |
| AirBridge | ACC4100 | |